



# CABINET

<b>7.30 pm</b>	<b>Wednesday 13 March 2019</b>	<b>Council Chamber - Town Hall</b>
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Members 9: Quorum 3

Councillor Damian White (Leader of the Council), Chairman

**Cabinet Member responsibility:**

Councillor Robert Benham

Cabinet Member for Education, Children & Families

Councillor Osman Dervish

Cabinet Member for Environment

Councillor Joshua Chapman

Cabinet Member for Housing

Councillor Jason Frost

Cabinet Member for Health & Adult Care Services

Councillor Roger Ramsey

Cabinet Member for Finance & Property

Councillor Viddy Persaud

Cabinet Member for Public Protection and Safety

**Andrew Beesley**  
**Head of Democratic Services**

**For information about the meeting please contact:**

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**Please note that this meeting will be webcast.  
Members of the public who do not wish to appear  
in the webcast will be able to sit in the balcony,  
which is not in camera range.**

## **Protocol for members of the public wishing to report on meetings of the London Borough of Havering**

Members of the public are entitled to report on meetings of Council, Committees and Cabinet, except in circumstances where the public have been excluded as permitted by law.

Reporting means:-

- filming, photographing or making an audio recording of the proceedings of the meeting;
- using any other means for enabling persons not present to see or hear proceedings at a meeting as it takes place or later; or
- reporting or providing commentary on proceedings at a meeting, orally or in writing, so that the report or commentary is available as the meeting takes place or later if the person is not present.

Anyone present at a meeting as it takes place is not permitted to carry out an oral commentary or report. This is to prevent the business of the meeting being disrupted.

Anyone attending a meeting is asked to advise Democratic Services staff on 01708 433076 that they wish to report on the meeting and how they wish to do so. This is to enable employees to guide anyone choosing to report on proceedings to an appropriate place from which to be able to report effectively.

Members of the public are asked to remain seated throughout the meeting as standing up and walking around could distract from the business in hand.

DECLARING INTERESTS FLOWCHART – QUESTIONS TO ASK YOURSELF



## **AGENDA**

### **1 ANNOUNCEMENTS**

On behalf of the Chairman, there will be an announcement about the arrangements in case of fire or other events that might require the meeting room or building's evacuation.

### **2 APOLOGIES FOR ABSENCE**

(if any) - receive

### **3 DISCLOSURES OF INTEREST**

Members are invited to disclose any interests in any of the items on the agenda at this point of the meeting. Members may still disclose an interest in an item at any time prior to the consideration of the matter.

### **4 MINUTES (Pages 1 - 24)**

To approve as a correct record the minutes of the meeting held on 13<sup>th</sup> February, 2019, and to authorise the Chairman to sign them.

### **5 QUARTER 3 CORPORATE PERFORMANCE REPORT (Pages 25 - 40)**

### **6 FUTURE OF CHAFFORD SPORTS COMPLEX (Pages 41 - 194)**

### **7 PROPERTY DISPOSALS (Pages 195 - 212)**

### **8 APPROPRIATION OF THE PIECE OF LAND AT NEW ZEALAND WAY, RAINHAM RM13 8JT (Pages 213 - 224)**

### **9 LONDON COUNTER FRAUD HUB (Pages 225 - 234)**

### **10 EXCLUSION OF THE PRESS AND PUBLIC**

To consider whether the press and public should now be excluded from the remainder of the meeting on the grounds that it is likely that, in view of the nature of the business to be transacted or the nature of the proceedings, if members of the press and public were present during those items there would be disclosure to them of exempt information within the meaning of paragraph 1 of Schedule 12A to the Local Government Act 1972; and, if it is decided to exclude the public on those grounds, the Committee to resolve accordingly on the motion of the Chairman.

### **11 HAINAULT GOLF COURSE- LEASE SURRENDER AND RENEWAL (Pages 235 - 246)**



**MINUTES OF A CABINET MEETING**  
**Council Chamber - Town Hall**  
**Wednesday, 13 February 2019**  
**(6.30 - 8.50 pm)**

**Present:**

Councillor Damian White (Leader of the Council), Chairman

	<b>Cabinet Member responsibility:</b>
Councillor Robert Benham	Cabinet Member for Education, Children & Families
Councillor Osman Dervish	Cabinet Member for Environment
Councillor Joshua Chapman	Cabinet Member for Housing
Councillor Jason Frost	Cabinet Member for Health & Adult Care Services
Councillor Roger Ramsey	Cabinet Member for Finance & Property
Councillor Viddy Persaud	Cabinet Member for Public Protection and Safety

Apologies were received for the absence of Councillors .

## 32 DISCLOSURES OF INTEREST

11. Mercury Land Holdings (MLH) in-year Business Plan Update.  
Councillor Jason Frost, Non Pecuniary, Councillor Frost is the Chair of the Strategic Planning Committee and as such declared a non pecuniary interest. Councillor Frost left the room for all relevant agenda items and did not participate in debate or voting.

12. Rainham and Beam Park Regeneration LLP Business Plan 2019/2020.  
Councillor Jason Frost, Non Pecuniary, Councillor Frost is the Chair of the Strategic Planning Committee and as such declared a non pecuniary interest. Councillor Frost left the room for all relevant agenda items and did not participate in debate or voting..

13. Havering and Wates Regeneration LLP - Business Plan 2019/2020.  
Councillor Jason Frost, Non Pecuniary, Councillor Frost is the Chair of the Strategic Planning Committee and as such declared a non pecuniary

interest. Councillor Frost left the room for all relevant agenda items and did not participate in debate or voting..

14. Bridge Close Regeneration LLP Business Plan 2019/2020.

Councillor Jason Frost, Non Pecuniary, Councillor Frost is the Chair of the Strategic Planning Committee and as such declared a non pecuniary interest. Councillor Frost left the room for all relevant agenda items and did not participate in debate or voting..

15. Contract award for the demolition of Napier and New Plymouth House.

Councillor Jason Frost, Non Pecuniary, Councillor Frost is the Chair of the Strategic Planning Committee and as such declared a non pecuniary interest. Councillor Frost left the room for all relevant agenda items and did not participate in debate or voting..

### **33 MINUTES**

The minutes of the Meetings of Cabinet held on 29<sup>th</sup> November, 2018 and 16<sup>th</sup> January, 2019 were agreed as a correct record and signed by the Chairman.

### **34 ORACLE UPGRADE TO FUSION**

The report was introduced to Cabinet by the Cabinet Lead Member for Finance and Property, Councillor Roger Ramsey. This detailed the contract award in relation to the upgrade from the current Oracle Corporate Enterprise Resource Planning (ERP) system platform to the next generation platform known as Fusion, Oracle's cloud product. The Oracle system is currently used by the Council to manage business critical functions such as paying staff and suppliers.

The full business case for the upgrade of the system is set out in Appendix A of the report.

Currently the Oracle software is hosted by Capgemini as part of the One Oracle T-Gov2 agreement created when six London Boroughs signed a hosting agreement in 2012. Newham joined as the seventh partner subsequently. Newham and Havering are now the only remaining parties to that agreement as the other Boroughs have moved over to Fusion Cloud leaving the cost of the platform to be borne by Havering and Newham only.

The new Fusion Cloud system will allow for a standardisation of processes, resilience in technology and certainty in relation to costs. It allows an increased integration of systems which will support Havering's efficiency agenda. It will also provide an improved user experience and enhance internal control. The Cloud is now a well-established way of hosting software.

The options available have been evaluated and a direct award to Oracle via a VEAT notice is recommended to Cabinet for the Oracle Software subscription for a period of five years plus an option to extend for a further five years.

Over a period of ten years, it is expected that the project will save between £5 million and £11.5 million. Cabinet went through the business case and project costs as set out in the report.

**Cabinet:**

1. **Approved** the implementation and upgrade from our current Oracle version to the Oracle Cloud to Go Live by April 2020.
2. **Approved** a budget and allocation of funding of £4.5 million from the capital programme to be funded through the government's Flexible Use of Capital Receipts scheme for Transformation Projects that deliver an ongoing saving.
3. **Approved** the award of :
  - Oracle Fusion Subscription licence to Oracle as a direct award with VEAT which would be a 10 year contract for a total value of £4.343m
  - A Contract to Evosys off G-Cloud 10 framework as implementation partner to implement the upgrade for a total value of £1.490m
4. **Approved** entering into a shared support arrangement with London Borough of Lambeth to provide expert support at the cost of £0.2m.
5. **delegated** authority to the Council's Chief Financial Officer (s151 Officer):
  - o award a change management contract to embed the Clouds new ways of working in Havering, as assessment of this will be made once the project is under way and a decision will be made to see if external support is required, £0.3m is budgeted for this activity
  - n consultation with the Monitoring Officer to approve the final forms of contract and entering into such agreements necessary to give effect to the recommendations detailed in this report.

35 **2019/20 CAPITAL STRATEGY & PROGRAMME**

Councillor Damian White, Leader of the Council presented the report to Council detailing the Council's Capital Strategy and the associated Capital Programme for Cabinet to approve and to recommend on further to full Council. The Council is required to approve the Capital Strategy as per the Prudential Code for capital finance in Local Authorities. The report presented is an overarching report and should be read in conjunction with the other reports on the full Cabinet agenda which go into greater detail.

The key elements of the report are:

1. **Capital Strategy** – an overview linking the Capital Programme to the Corporate Plan and the four objectives of the Council. It also sets out the governance process in establishing the Capital programme.
2. **The proposed GF Capital Programme** – Existing Capital Programme which has already had Member approval and is set out in detail in Appendix 1 of the report.
  - **New Capital Bids**
  - **Regeneration Programme** which is based on the revised individual business cases
  - **Associated Prudential Indicators** as a result of the proposed Capital programme
3. **Investments in the regeneration Programme** –
  - Overview of the proposals
  - Risk Management and mitigation
4. **Knowledge and skills**
  - Setting out the Authority's approach on using internal staff as well as the use of external advisers and consultants

**Cabinet:**

1. **Approved** the Capital Strategy contained within this report noting its impact on both the capital programme and overall contribution to the setting of the revenue budget for 2019/20 and beyond
2. **Will Recommend to Council for consideration and approval** the 2019/20 and ongoing Capital Programme (subject to business cases for the regeneration schemes being approved in line with the governance process)
3. **Agreed** that the Chief Financial Officer be authorised to allocate funding from the Capital Contingency included within the draft Capital Programme.
4. **Approved** the use of capital receipts to fund the revenue costs of two eligible proposals – the Oracle and CRM system transformations – under the MHCLG Guidance on the Flexible Use of Capital Receipts.
5. **Agreed** that externally funded schemes can be added to the capital programme up to £500k as and when funding is confirmed. Any external funding over £500k will be subject to approval by the Chief Financial (s151) Officer.
6. **Agreed** that the relevant Cabinet Member, together with the Cabinet Member for Finance and Property be delegated authority to



commence tender processes and accept tenders for capital schemes included within the approved programme under the block programme allocations or delegation arrangements set out in this report.

7. **Noted** the capital prudential indicators included within the capital strategy when approving the capital programme to ensure affordability.

36 **2019/20 BUDGET AND MEDIUM TERM STRATEGY**

Councillor Damian White presented the report to Cabinet and detailed some amendments to be made. Cabinet were presented with a Corrigendum of amendments for the report and Appendices. Cabinet agreed to accept these as follows:

## Amendments to the Budget Cabinet Report Corrigenda

(Amended items shaded)

### Main Report page 84 of the Agenda pack

Paragraph 5.2 – Table amended

	2018/19	2019/20	2019/20	2019/20
	HAVERING	HAVERING	GLA	TOTAL
		(3.25% INC)	(8.93% INC)	(4.26% INC)
Band A	£909.22	£938.77	£213.67	£1,152.44
Band B	£1,060.76	£1,095.22	£249.29	£1,344.51
Band C	£1,212.29	£1,251.69	£284.90	£1,536.59
Band D	£1,363.83	£1,408.15	£320.51	£1,728.66
Band E	£1,666.90	£1,721.08	£391.73	£2,112.81
Band F	£1,969.98	£2,033.99	£462.96	£2,496.95
Band G	£2,273.05	£2,346.92	£534.18	£2,881.10
Band H	£2,727.66	£2,816.30	£641.02	£3,457.32

### Appendix A page 102 of the Agenda Pack

Table amended

Valuation Bands	£ p
A	1,152.44
B	1,344.51
C	1,536.59
D	1,728.66
E	2,112.81
F	2,496.95
G	2,881.10

H	3,457.32
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**Appendix C**  
**See Schedules next page – Pages 231, 232, 233 and 236 of the Agenda Pack**  
 (Amended items shaded)

**Neighbourhoods Environment**

(B) Charges determined by Committee

Income Source	Charges 2018/19 (from April 2018) £	Charges 2019/20 (from April 2019) £	Operative Date of Latest Notified Charge
<b>Hornchurch &amp; Upminster Area Car Parks</b>			
<b>Monday to Saturday (Period Hours)</b>			
0 - 1	New Charge *	1.50 *	01/04/19
1 - 2	New Charge *	2.50 *	01/04/19
2 - 3	New Charge *	3.50 *	01/04/19
3 - 4	New Charge *	4.50 *	01/04/19
4 - 5	New Charge *	5.50 *	01/04/19
5 - 6	New Charge *	6.50 *	01/04/19
6 - 7	New Charge *	10.50 *	01/04/19
7 - 8	New Charge *	11.50 *	01/04/19
8 - 12	New Charge *	12.50 *	01/04/19
Solo Motorcycles	No Charge *	No Charge *	01/04/19
<b>Sunday (Flat Fee)</b>	New Charge *	1.50 *	01/04/19
<b>Overnight (Period Hours)</b>	New Charge *	1.50 *	01/04/19

**Basis of Increase:**

- C - An increase dependent on committee approval
- G - An increase below inflation in line with a corporate growth plan
- I - Based on relevant inflationary change
- N - A nominal adjustment e.g. due to rounding of charge
- S - An increase above inflation in line with a corporate saving plan
- D - Increase recommended by Head of Service

**Basis for setting charge increase above complies with either:**

- P - The Corporate Charging Policy
- L - A local charging policy that deviates from the Corporate Charging Policy

**Neighbourhoods  
Environment**

(B) Charges determined by Committee

\*VAT inclusive

Income Source	Charges 2018/19 (from April 2018) £	Charges 2019/20 (from April 2019) £	Operative Date of Latest Notified Charge	Basis of Increase and Charging Policy
<b>On Street Pay and Display (continued)</b>				
<b>Romford, Hornchurch &amp; Upminster Town Centres. Monday to Saturday (Maximum Stay 3 hours)</b>				
0 - 1	New Charge	1.50	01/04/19	C/L
1 - 2	New Charge	2.50	01/04/19	C/L
2 - 3	New Charge	3.50	01/04/19	C/L
<b>Sunday (Flat Fee)</b>	New Charge	1.50	01/04/19	C/L
<b>Overnight (Period Hours)</b>	No Charge	No Charge	01/04/19	C/L
<b>Ardleigh Green, Collier Row, Cranham, Elm Park, Gidea Park, Harold Hill, Harold Wood &amp; Rainham Monday to Saturday (Maximum Stay 3 hours)</b>				
0 - 30 mins	No Charge	No Charge	01/04/19	C/L
30 mins - 1 hour	New Charge	1.50	01/04/19	C/L
1 - 2 hours	New Charge	2.50	01/04/19	C/L
2 - 3 hours	New Charge	3.50	01/04/19	C/L
<b>Sunday</b>				
0 - 30 mins	No Charge	No Charge	01/04/19	C/L
Over 30 mins	New Charge	1.50	01/04/19	C/L
<b>Overnight (Period Hours)</b>	No Charge	No Charge	01/04/19	C/L

**Basis of Increase:**

- C - An increase dependent on committee approval
- G - An increase below inflation in line with a corporate growth plan
- I - Based on relevant inflationary change
- N - A nominal adjustment e.g. due to rounding of charge
- S - An increase above inflation in line with a corporate saving plan
- D - Increase recommended by Head of Service

**Basis for setting charge increase above complies with either:**

- P - The Corporate Charging Policy
- L - A local charging policy that deviates from the Corporate Charging Policy

**Neighbourhoods  
Environment**

(B) Charges determined by Committee

<b>Income Source</b>	<b>Charges 2018/19 (from April 2018) £</b>	<b>Cha 20 (from A</b>
<b>Collier Row, Cranham, Elm Park, Gidea Park &amp; Rainham Area Car Parks</b>		
<b>Monday to Saturday (Period Hours)</b>		
0 - 30 mins	No Charge *	No
30 mins - 1	New Charge *	
1 - 2	New Charge *	
2 - 3	New Charge *	
3 - 4	New Charge *	
4 - 5	New Charge *	
5 - 6	New Charge *	
6 - 7	New Charge *	
7 - 8	New Charge *	
8 - 12	New Charge *	
Solo Motorcycles	No Charge *	No
<b>Sunday</b>		
0 - 30 mins	No Charge *	No
Over 30 Mins	New Charge *	
<b>Overnight (Period Hours)</b>	New Charge *	

**Basis of Increase:**

C - An increase dependent on committee approval

G - An increase below inflation in line with a corporate growth plan

I - Based on relevant inflationary change

N - A nominal adjustment e.g. due to rounding of charge

S - An increase above inflation in line with a corporate saving plan

D - Increase recommended by Head of Service

**Basis for setting charge increase above complies with either:**

P - The Corporate Charging Policy

L - A local charging policy that deviates from the Corporate Charging Policy

**Neighbourhoods  
Environment**

(B) Charges determined by Committee

Income Source	Charges 2018/19 (from April 2018) £	(from
<b>Car Parks excluding Romford Area Car Parks - Mixed Tariff</b> <b>Monday to Friday</b> (Period Hours) 0 - 30 minutes 30 mins - 2 2 - 3 3 - 4 4 - 5 5 - 6 6 - 7 7 - 8 8 - 12 Solo Motorcycles 6pm to 7am	No Charge * 1.50 * 2.00 * 3.00 * 4.00 * 5.00 * 6.00 * 7.00 * 8.00 * No Charge No Charge	

**Basis of Increase:**

- C - An increase dependent on committee approval
- G - An increase below inflation in line with a corporate growth plan
- I - Based on relevant inflationary change
- N - A nominal adjustment e.g. due to rounding of charge
- S - An increase above inflation in line with a corporate saving plan
- D - Increase recommended by Head of Service

**Basis for setting charge increase above complies with either:**

- P - The Corporate Charging Policy
- L - A local charging policy that deviates from the Corporate Charging Policy

Cllr White went on to outline that the report is the culmination of the 2019/20 Budget process making recommendations to balance the budget for 2019/20. In addition the report recommends a Council tax increase of 3.25% comprising 2% specifically for Adult Social care and 1.25% for general purposes. The new Council Tax band D level will be £1728.66 (£1408.15 Havering Charge, £320.51 GLA Precept).

At the November Cabinet meeting, Councillors agreed a set of savings proposals following consultation which closed the budget gap for 2019/20 to £6.5 million. The report before Cabinet identified the final proposals to close the gap and balance the budget. Included in the report is a schedule of fees and charges for 2019/20.

Included is the outcome of the 2019/20 Local Government Finance settlement which is the last year of the Government's our year settlement and confirms a significant funding reduction for Havering This has been expected and was fully accommodated in the planning process.

The latest projected medium term financial position is set out which shows a funding gap of £16.6 million for the years 20/21 to 20122/23. It is anticipated that this gap will be closed by further transformation initiatives during 2019.

Detailed in the report is an analysis of the risks and uncertainties which is followed by the Chief Finance Officer's statement regarding the robustness of the budget and MTFS. This is a statutory statement which provides assurance that the budget process has been followed and account has been taken of all known pressures and issues in setting the 2019/20 budget.

Appendix A of the report sets out the Council Tax Requirement and resolution which will be presented to full Council at the meeting on 27<sup>th</sup> February, 2019.

The report also takes into account the Corporate Plan which is detailed in Appendix G.

Following discussion,

**Cabinet:**

1. **Agreed** the Corporate Plan set out in Appendix G of the report.
2. **Agreed** the Council's General Fund Budget Requirement for 2019/20 to be set at £124.813m as set out in paragraph 5.3.2 and Appendix A of the report;
3. **Agreed** The Delegated Schools' draft budget set out in section 2.5 of the report;
4. **Agreed** a 1.25% increase in Council Tax for 2019/20 as set out in paragraph 5.1 of the report;
5. **Agreed** an additional 2% Adult Social Care Precept as in paragraph 5.1 of the report;
6. **Noted** the Medium Term Financial Strategy position as set out in Section 4 and Appendix F of the report.
7. **Agreed** the fees and charges schedule as set out in Section 6 and Appendix C of the report as amended.
8. **Noted** the budget and risks as set out in Section 9 of the report.
9. **Approved** the Council's approach to general balances as set out in paragraph 7.3 of the report
10. **Noted** the requirements of S106 of the LGA 1992 Act as set out in Section 1.
11. **Agreed** that if there are any changes to the GLA precept and/or levies, the Chief Financial (s151) Officer be authorised to amend the recommended resolutions accordingly and report these to the next Council meeting as required.

12. **Agreed** that to facilitate the usage of unringfenced resources, the Chief Financial Officer in consultation with Service Directors will review any such new funds allocated to Havering; make proposals for their use; and obtain approval by the Cabinet Member for Financial Management, ICT (Client) & Transformation.
13. **Delegated** to the Chief Financial Officer in consultation with Service Directors the authority to make any necessary changes to service and the associated budgets relating to any subsequent specific grant funding announcements, where delays may otherwise adversely impact on service delivery and/or budgetary control, subject to consultation with Cabinet Members as appropriate.

**Cabinet** will recommend to Council for consideration and approval:

- The Council's General Fund Budget Requirement for 2019/20 to be set at £124.813m as set out in paragraph 5.3.2 and Appendix A of the report;
- The Delegated Schools' draft budget set out in section 2.5 of this report;
- A 1.25% increase in Council Tax for 2019/20 as set out in paragraph 5.1;
- An additional 2% Adult Social Care Precept as in paragraph 5.1;
- That it pass a resolution as set out in section 11 of this report to enable Council Tax discounts to be given at the 2018/19 level.

37 **SETTING THE HRA BUDGET FOR 2019/2020 AND THE HRA CAPITAL PROGRAMME (2019/20 - 2023/24)**

Councillor Joshua Chapman, Cabinet lead member for Housing presented the report to Cabinet. This detailed the Housing Revenue Account Budget and HRA Capital programme.

2019 is the last year of the 1% reduction in rents so the Council has had no option than to reduce rents by this amount. Next year, the rent regime will change back, enabling Councils to increase rents by CPI plus 1%. The HRA borrowing cap has been lifted which gives the Council the opportunity to look again at its overall financial capacity to support the regeneration programme, and ensure that the existing stock is maintained to the Decent Homes Standard.

The report before Cabinet sets out borrowing of £156m over the next 5 years from 2019/20.

The budget includes a 5 year £36m stock investment programme including provision for fire safety works such as doors, sprinklers, Fire Risk Assessments and other preventative works. The planned maintenance programme has been accelerated over and above the current programme to bring forward the replacement of kitchens and bathrooms, roofs, asbestos removal, lift replacements and communal boiler replacement.

A new £10m estate improvement programme has been included in the budget to improve Council estates and council homes. The extra money will be spent on giving estate buildings and communal areas a facelift. Works could include improvements to communal areas by upgrading and installing new fencing, revised landscaping, with upgrades to paths and footways, and better external and communal lighting that will make our residents feel safer. Where necessary, internal communal areas will be redecorated, along with upgrades to door entry systems and the renovation of some building exteriors.

HRA reserves have been increased from £2.5m to £10m which is prudent for a housing stock of Havering's size and cushions the authority for any unforeseen events.

Service charges are set on the basis of full cost recovery as previously agreed by Cabinet with the increase capped at 25% to phase the implementation of full cost recovery. This lessens the impact of the increase for residents, smoothing the increase over a period of years. This applies to all service charges with the exception of the service charge for sheltered housing.

Last year, Cabinet decided not to increase sheltered service charge to the 25% cap but instead agreed an increase of CPI plus 1%. The report recommends that this is continued, as the sheltered service is undergoing a number of changes, including the closure of some schemes as part of the 12 estates regeneration. A further review into the actual costs of the future service will be carried out in 2019/20.

An additional £20m has been included in the budget for additional regeneration acquisitions, which is to purchase properties in the vicinity of regeneration sites, to increase the provision of affordable housing in or around these locations through additional site assembly.

There is also £10m in the budget for the purchase of new properties, potentially off-plan developments, to increase the overall supply of affordable housing.

There followed discussion and

**Cabinet:**

1. **Approved** the Housing Revenue Account Budget as detailed in **Appendix 1**.
2. **Agreed** that the average rents chargeable for tenants in general needs Council properties owned by the London Borough of Havering be decreased by 1% from the week commencing 2<sup>nd</sup> April 2019 in



line with the indicative figures contained in paragraph 2.1.4 of this report.

3. **Agreed** that the average rents chargeable for tenants in supported housing Council properties, such as sheltered housing and hostels, owned by the London Borough of Havering, be reduced by 1% from the week commencing 2nd April 2019 in line with the indicative figures contained in paragraph 2.1.4 of this report.
4. **Agreed** the four rent-free weeks for 2019/20 as being: week commencing 19th August 2019, the two weeks commencing 16<sup>th</sup> and 23<sup>rd</sup> December 2019, and the week commencing 30<sup>th</sup> March 2020.
5. **Agreed** that service charges and heating and hot water charges for 2019/20 are as detailed in paragraph 2.2.2 of this report.
6. **Agreed** that the service charges for homeless households accommodated in the Council's hostels in 2019/20 are as detailed in paragraph 2.2.3 of this report.
7. **Agreed** that charges for garages should be increased by 3.4% in 2019/20 as detailed in paragraph 2.3.1 of this report
8. **Agreed** that the service charge for the provision of intensive housing management support in sheltered housing for 2019/20 shall be as detailed in paragraph 2.4.1 of this report.
9. **Agreed** that the Careline support charge should be increased by 3.4% for 2019/20 as detailed in paragraph 2.5.1 of this report.
10. **Agreed** that the Telecare support charges should be increased by 3.4% for 2019/20 as detailed in paragraph 2.5.1 of this report.
11. **Approved** the HRA Major Works Capital Programme, detailed in **Appendix 2a** of this report and **refer it to full Council** for final ratification.
12. **Approved** the HRA Capital expenditure and financing for the 12 Sites Joint Venture and Bridge Close detailed in paragraphs 3.5.1 to 3.5.17 and **Appendix 2a** of this report and **refer it to full Council** for final ratification.
13. **Approved** the £10m Estate Improvement Programme detailed in paragraph 4.4 and **Appendix 2a** of this report and **refer it to full Council** for final ratification.

Councillor Roger Ramsey, Cabinet Lead Member for Property and Finance presented the report to Cabinet. The Treasury Management Strategy for 2019/20 is a statutory report and covers two main areas:

- **Capital Financing Proposals**

The report summarises the Council's Capital Expenditure plans and sets out the associated prudential indicators and these are detailed in Appendix 1. The prudential indicators derive from the Council's Capital Strategy and programme which are covered under separate reports on the Agenda. The report specifies the Council's minimum revenue provision (MRP) policy – how residual capital expenditure is charged to revenue over time. This is the equivalent of the principal repayments on the Council's Loans.

- **Treasury Management Issues**

The report details major treasury management matters which include:

- The Treasury indicators which limit the treasury risk and activities of the Council. These indicators are detailed in the report at Appendix 2
- The prospects for interest rates which are set out in Appendix 3 of the report.
- The Borrowing Strategy
- The Investment Strategy
- Creditworthiness Policy

The Council's investment priorities will continue to be security first, portfolio liquidity second and the yield.

The Council is maintaining an under borrowed position. This means that the Capital Borrowing need has not been fully funded with loan debt as cash supporting the Council's reserves, balances and cash flow has been used as a temporary measure. The TMS is continually monitored but is prudent as investment returns are currently low and counterparty risk is always an issue that needs to be considered.

Following discussion,

**Cabinet:**

1. **Approved** the Treasury Management Strategy Statement (TMSS) 2019/20.
2. **Approved** the Treasury Management and Prudential Indicators set out in Appendices 1 and 2 of this report.

3. **Approved** the Annual Minimum Revenue Provision (MRP) Statement for 2019/20 set out in Appendix 7 of this report.
4. **Recommended** the annual TMSS and MRP statements 2019/20 to Council for approval.
5. **Delegated** future changes required to this Strategy to the Chief Operating Officer in consultation with the Cabinet Member for Finance and Property. This will provide the additional flexibility to swiftly respond to changing financial markets.

### 39 **EXCLUSION OF THE PRESS AND PUBLIC**

The Cabinet went into closed session on occasion whilst discussing agenda items 11 to 15 which contain exempt reports. These items were considered at the beginning of the agenda as set out by the Leader of the Council.

### 40 **MERCURY LAND HOLDINGS (MLH) IN-YEAR BUSINESS PLAN UPDATE**

Cllr Roger Ramsey presented the report to Cabinet detailing the Mercury Land Holdings (MLH) Business Plan and Budget Update. MLH was established in November, 2015 with the Council acting as both shareholder and funder. The Council's objectives for setting up the company were to generate an acceptable return for the Council by operating a business. This return is included within the MTFs report before Cabinet.

The Company seeks to create a diverse housing supply in the Borough focusing mainly on high quality private rented sector accommodation delivery and where possible help to facilitate high quality development on regeneration sites.

MLH has been operating successfully for a number of years and has delivered against its previous business plan. This included the ongoing management of Cathedral Court, with all 65 units currently let and North Street in Hornchurch currently being constructed and due for completion in September, 2019.

The report before Cabinet constitutes the annual update of the company's activity and a review of the plans, future financial projections and funding requirements for 2019/20.

The MLH Business Plan for 2019/20 anticipates ongoing management of its current portfolio and further expansion through the development and acquisition of sites which are outlined in the reports. This will include direct development as well as the acquisition of properties from the Council's joint ventures to expand the Private Rented Sector (PRS) portfolio and some properties for sale.

It is recommended in the report to expand the schemes MLH are concerned with to increase from 3 to 6 and the total number of units delivered will increase from 109 to 328. Not including those to be delivered for private sale. There is also the inclusion of a reactive acquisition fund to enable development opportunities to be pursued in order to maximise opportunities that may be presented directly to MLH by the market.

There followed discussion which included a period in closed session.

**Cabinet:**

1. **Approved** the Mercury Land Holdings Limited Business Plan 2019/20 attached at exempt Appendix 2 of the report.
2. **Agreed** to delegate authority to the Leader of the Council, after consultation with the s151 Officer, the Director of Regeneration Programme Delivery and the Director of Legal and Governance, approves the detailed business cases and related viability assessments and funding requirement for the individual schemes noted within the Business Plan as they may be presented during the business plan period in order to enable them to proceed.
3. **Agreed** in principle to provide total capital funding to MLH up to a maximum of £135.85 million in respect of projects contained in exempt Appendix 2 through a combination of equity investment and state aid compliant loans subject to detailed approved business cases made under delegated authority in recommendation 2 above.
4. **Agreed** to delegate authority to the S151 Officer to agree, after consultation with the Director of Legal and Governance, the completion of all relevant agreements and appointments of relevant professionals relating to the provision of debt finance by the Council to MLH.
5. **Agreed** to delegate to the sS151 Officer, following consultation with the Director of Asset Management, and the Director of Legal and Governance, the authority to determine the principles and processes by which any assets shall be disposed of and the terms of disposal to MLH.

41 **RAINHAM AND BEAM PARK REGENERATION LLP BUSINESS PLAN 2019/2020**

Councillor Joshua Chapman, Cabinet Lead Member for Housing presented the report to Cabinet detailing the Rainham and Beam Park LLP Business Plan and budget update. In March 2018, the London Borough of Havering entered into a Joint Venture (JV) with Notting Hill Genesis. This JV was established to stimulate the regeneration of the A1306 between Rainham and the site now known as Beam Park. It is planned that this activity will

unlock investment in housing and infrastructure in South Hornchurch, Rainham and Wennington Wards.

Nine sites were identified in March 2018 when the first Overarching Business Plan of the JV was approved. The 2018/19 Plan showed exactly how the JV would work to deliver the schemes on these sites. Since inception, the JV has made good progress with site assembly and is also securing planning consents. Two of the outstanding consents have been scrutinised by the GLA by virtue of their size. As a result of that review the JV has had an opportunity to increase housing numbers.

In 2018, the JV set a target of 774 new homes. However, in this Overarching Business Plan the JV have proposed a target of 866 new homes of which 35% will be affordable. The JV is also investigating opportunities for further development. One case has been considered in the report which has the potential to increase the target number to 1,042 new homes of which again 35% would be affordable.

The report presented to Cabinet is the annual update report of the activity of the Rainham and Beam Park LLP and a review of its plans, future financial projections and funding requirements for 2019/20.

The report recommends that Cabinet agree the Business Plan 2019/20, noting the significant regeneration for Rainham, the contribution towards Havering's target for housing delivery and the expected financial returns anticipated in the Plan.

Approval is also being sought for funding to include an additional site in the JV and if this is agreed the JV will be asked to include the additional site which will be identified as the Rainham Opportunity site.

Cabinet proceeded to discuss this matter with some of the discussion going into closed session.

**Cabinet:**

1. **Approved** the draft Rainham and Beam Park Regeneration Joint Venture LLP Overarching Business Plan 2019-20, full details of which are contained within the **Exempt Agenda Report**.
2. **Agreed** that the Leader of the Council and Cabinet Member for Housing after consultation with the s151 Officer, the Chief Executive Officer and the Director of Legal and Governance, approve the finalised Overarching Business Plan 2019-20, and possible later incorporation of an additional site known as the 'Rainham Opportunity Site' as may be presented during the Business Plan 2019-20 period.

3. **Agreed to Endorse and Recommend** to Council the budget allocation set out in this report to include the related site known as 'Rainham Opportunity Site' with the Rainham and Beam Park Regeneration Scheme.
4. **Agreed** that the s151 Officer, after consultation with the Cabinet Member for Housing, responds to the service of any notice as described in Section 8.4 of this report, served by the Rainham and Beam Park Regeneration Joint Venture LLP, indicating a willingness or otherwise to participate in making third party debt available from the Council, subject to contract and due diligence.
5. **Agreed** that the s151 Officer, after consultation with the Chief Executive and The Leader of the Council, may enter into funding agreements consistent with the Treasury Management Strategy and Council's Scheme of Delegation.
6. **Agreed** the revised capital profile which brings forward £1.5m capital expenditure from 2019/20 to 2018/19.

42 **HAVERING AND WATES REGENERATION LLP - BUSINESS PLAN 2019/2020**

Councillor Osman Dervish, Cabinet Lead Member for Environment, presented the report to Cabinet. The Havering and Wates Residential LLP will deliver the 12 Estates Regeneration Programme which was approved by Cabinet in January, 2018.

This programme is a residential led regeneration plan that will renew the Council's housing stock on the identified sites with a potential to more than treble the amount of genuinely affordable housing across the sites and replace some of those lost through the Right to Buy Scheme.

The regeneration programme is strategically linked to meeting the Housing targets set for Havering in the emerging Local plan and to reducing the homelessness pressure on the General Fund. The resultant additional affordable stock will also help to sustain the HRA through increased revenue from and increased number of homes.

Council officers and the JV have been working to progress the Council's prioritised Estates which were the Waterloo Estate, Napier and Plymouth Houses in Rainham and Solar, Serena and Sunrise Courts, a sheltered complex in Hornchurch which combine to make up Work Package One.

Work has progressed well on these sites. Site investigations have commenced and planning applications for each of these sites will be submitted within the first half of the year. Solar, Serena and Sunrise are all now vacant and Napier and new Plymouth Houses are expected to be so in

the near future. Due to the progress made in respect of achieving vacant possession Cabinet will be asked to approve the development on Solar, Serena, Sunrise, Napier and New Plymouth to be accelerated ahead of the Waterloo Estate. A further report seeks to approve the demolition contract to ensure the delivery of the expedited new homes. It is now proposed that up to 3,936 new homes could be developed through this programme. The programme would include the wholesale redevelopment of the Harold Hill District Town Centre and the inclusion of the Chippenham Road Opportunity Site which is currently where the Council's Housing Office is situated.

In addition to this the JV has also been working in the Borough to support local people and businesses through their social value initiatives. Apprenticeships have been organised with the design team and the first of four meet the buyer events have been held to advertise supply chain opportunities for local businesses.

Members and Wates staff served Christmas lunch to the volunteers at the Salvation Army to thank them for their work throughout the year. Additionally, Wates have employed several local people and are looking to establish a local office in Romford.

This report constitutes the annual update of the Havering and Wates Regeneration LLP and a review of its plans, future financial projections and funding requirements for 2019/20. Cabinet is recommended to agree the Business Plan detailed in the report noting the significant regeneration for the 12 sites, the contribution towards Havering's target for Housing delivery, the increase in the amount of affordable homes for local people as a result and the anticipated financial returns of the plan. The figures are included within the HRA Business Plan report and the Treasury Management report.

There followed some discussion of which some occurred in closed session.

**Cabinet:**

1. **Approved** the Havering and Wates Regeneration Joint Venture Business Plan dated January 2019, as attached at the exempt agenda report.
2. **Agreed** to delegate to the Leader of the Council, after consultation with the s151 Officer, the Director of Regeneration and the Director of Legal and Governance, the authority to approve the business cases, related viability assessments and incorporation of an opportunity site known as Chippenham Road as may be presented during the Business Plan 2019-20 period.
3. **Agreed** that the s151 Officer responds to the service of any notice as described in the exempt agenda of this report served by the HWR indicating a willingness or otherwise to participate in making third party debt available from the Council, subject to contract and due diligence.

4. **Agreed** that the s151 Officer, after consultation with the Chief Executive and the Leader of the Council, may enter into 3<sup>rd</sup> Party funding agreements consistent with the Treasury Management Strategy and the Councils Scheme of Delegation
5. **Authorised** the Director of Regeneration in consultation with the Director of Legal and Governance to make variations to the JV Development and Members agreements to enable forward funding of Napier and New Plymouth and inclusion of the Chippenham Road site into the Havering and Wates Regeneration LLP.
6. **Agreed** the phasing and works packages for the 12 HRA Regeneration Sites, as identified at 2.1, subject to any changes made by the Leader in approving the business cases.
7. **Authorised** the Director of Housing to arrange for the service of demolition notices at the appropriate time in relation to all affected properties on the named estates and schemes in this report.
8. **Agreed** to continue to develop the proposals for the Blue Line and Opportunity Sites.



43 **BRIDGE CLOSE REGENERATION LLP BUSINESS PLAN 2019/2020**

Councillor Robert Benham, Deputy Leader and Cabinet Lead Member for Education, Children and Families outlined the report to Cabinet.

On 15<sup>th</sup> November, 2017, Cabinet approved a Limited Liability Partnership (LLP) for the purpose of meeting the Council's regeneration objectives for Bridge Close. The Capital budget was approved in February, 2018 and then on 4<sup>th</sup> April, 2018, the legal agreements were put in place for the JV, with private sector partners, Savills Investment Management and First Base.

The Council's overarching vision for the JV was and remains the facilitation of regeneration of a key area of the Borough and to deliver truly affordable homes for local people. The development will transform the area comprising the following:

- 1070 new homes of which 30% will be affordable
- A 3 form of entry Primary School
- A Local Health Hub Facility
- Commercial Floor Space
- Improved East – West links including a new pedestrian and cycle bridge; and
- Environmental Improvements to the River Rom.

The report is the annual update of the activity of the Bridge Close Regeneration JV and a review of its plans, future financial projections and funding requirements for 2019/20.

There followed general discussion some of which occurred in closed session.

**Cabinet:**

1. **Agreed** the Bridge Close Regeneration LLP Business Plan 2019, as attached at Appendix A.
2. **Agreed** that the Leader of the Council, after consultation with the S151 Officer, the Director of Regeneration and the Director of Legal and Governance, approve detailed business cases, related viability assessments, funding arrangements and legal agreements as may be presented during the Business Plan 2019 period.
3. **Agreed** to Endorse and Recommend to Council budget allocation to include £111.7 million within the proposed capital programme.
4. **Agreed**, in the event of approval of 2 and 3 above, to delegate to the Director of Regeneration, after consultation with the S151 Officer and the Director of Legal and Governance, the authority to take all steps to enable the approval of the terms of the agreements associated with the Council's acquisition of interests from Bridge Close

Regeneration LLP relating to a new primary school, a health hub and affordable housing, including any related financial arrangements and the appointment of relevant professionals.

5. **Agreed** in principle for the Council to facilitate third party lending of debt to the Bridge Close Regeneration LLP.
6. **Agreed**, in the event of approval of 5 above, that the s151 Officer responds to the service of any notice served by the Bridge Close Regeneration LLP, indicating a willingness or otherwise to participate in making third party debt available from the Council, subject to contract and due diligence.
7. **Agreed**, in the event of approval of 5 above, that the s151 Officer, after consultation with the Chief Executive and The Leader of the Council, may enter into funding agreements consistent with the Treasury management Strategy and Councils Scheme of Delegations.

44 **CONTRACT AWARD FOR THE DEMOLITION OF NAPIER AND NEW PLYMOUTH HOUSE**

Councillor Viddy Persaud, Cabinet Lead Member for Public Protection and Safety, presented the report to Cabinet. This details the requirement to bring demolition work forward to facilitate and expedite the works for regeneration. This is to accommodate progress made so far to carry forward the Work Package One sites. This has already been detailed in the JV report for the 12 Estates on the agenda, represents best value for money for the demolition and will allow the work to progress in accordance with the plan.

There followed discussion some of which was conducted in closed session.

**Cabinet:**

1. **Approved** to directly award a demolition contract with Wates Construction Ltd. (WCL) to facilitate the demolition of Napier and New Plymouth House (NNP) in Rainham and Solar, Serena and Sunrise Courts (SSS) in Hornchurch, subject to approval of the JVLLP Wates Business Plan by Cabinet and in preparation for housing regeneration.
2. **Approved** a waiver of contract rules to allow the direct award of a works contract for the demolition of Napier and New Plymouth House and Solar, Serena and Sunrise Courts.
3. **Agreed** to endorse and recommend the inclusion of a budget of £4.144m for the demolition within the proposed HRA capital programme that is being considered by Cabinet in a report elsewhere on this agenda, as part of the annual Housing Revenue Account (HRA)

rent setting and capital programme report and that this is recommended to Full Council for final approval in February 2019.

**Noted**

4. The Council to undertake the demolition and partial enabling of Napier and New Plymouth House and Solar Serena and Sunrise Courts.

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**Chairman**

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## CABINET

13 March 2019

**Subject Heading:**

Quarter 3 Corporate Performance Report (2018/19)

**Cabinet Member:**

Councillor Damian White, Leader of the Council

**SLT Lead:**

Jane West, Chief Operating Officer

**Report Author and contact details:**

Sandy Hamberger, Interim Assistant Director of Policy, Performance and Community  
[sandyhamberger@havering.gov.uk](mailto:sandyhamberger@havering.gov.uk)  
 01708 434506

**Policy context:**

The report sets out Quarter 3 performance against each of the strategic goals set out in the Corporate Plan

**Financial summary:**

There are no direct financial implications arising from this report. However adverse performance against some corporate performance indicators may have financial implications for the Council.

All service directorates are required to achieve their performance targets within approved budgets. The Senior Leadership Team (SLT) is actively monitoring and managing resources to remain within budgets, although several service areas continue to experience financial pressure from demand led services.

**Is this a Key Decision?**

No

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**Is this a Strategic Decision?**

No

**When should this matter be reviewed?**

The Corporate Performance Report will be brought to Cabinet at the end of each quarter, with an annual report brought at the end of Quarter 4.

**Reviewing OSC:**

The six overview and scrutiny sub-committees (Children and Learning, Crime and Disorder, Environment, Health, Individuals, Towns and Communities) have each selected a basket of indicators that they will track performance against throughout the year. Progress against these indicators will be reported to the Overview and Scrutiny Board on a quarterly basis. Many of these will either duplicate or be "feeder" indicators for the PIs featured in the Corporate Performance Report.

**The subject matter of this report deals with the following Council Objectives**

Communities making Havering	<input checked="" type="checkbox"/>
Places making Havering	<input checked="" type="checkbox"/>
Opportunities making Havering	<input checked="" type="checkbox"/>
Connections making Havering	<input checked="" type="checkbox"/>

**SUMMARY**

The Corporate Performance Report provides an overview of the Council's performance for each of the strategic goals and highlights good performance and potential areas for improvement. The report is presented four times a year for the periods 1 April to 30 June (**Quarter 1**), 1 July to 30 September (**Quarter 2**), 1 October to 31 December (**Quarter 3**), and 1 January to 31 March (**Quarter 4 / Annual**).

**RECOMMENDATIONS**

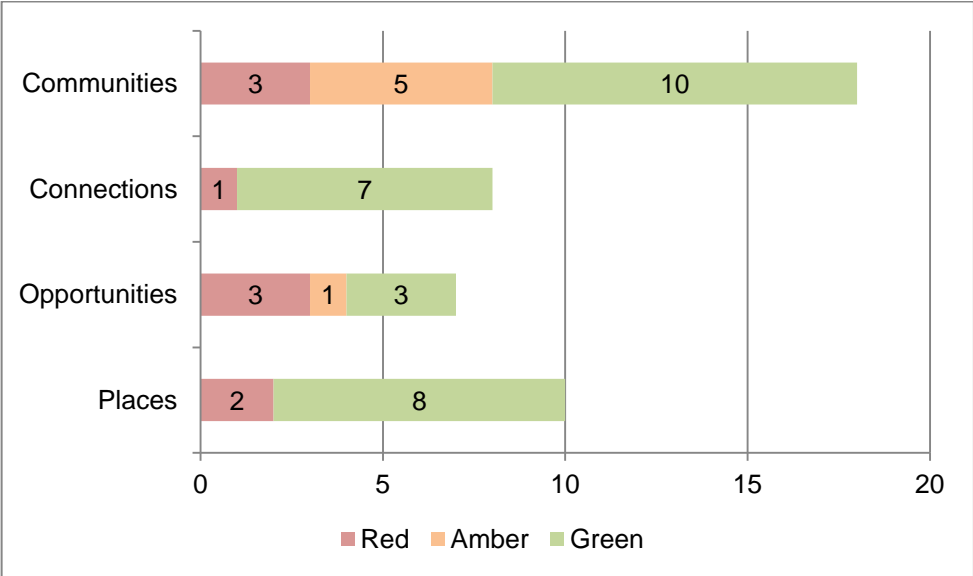
That the Cabinet:

Considers the performance set out in Appendix 1 to 5 and the corrective action that is being taken.

**REPORT DETAIL**

**Corporate Performance Report Quarter 3 2018/19 Summary**

1. For Quarter 3, a RAG status has been provided for 43 out of 46 Corporate Performance Indicators and 9 of the 25 perception / engagement indicators.



2. In summary, of those corporate performance indicators that have been RAG rated:

- **28** (65%) have a **Green** (on track) status
- **6** (14%) have an **Amber** status
- **9** (21%) have a **Red** (off track) status

3. The proportion of indicators that are **Green** (65%) has decreased compared to 74% at the end of Quarter 2 2018/19. The proportion of indicators that are **Red** (21%) has increased compared to 17% last quarter. Some indicators are reported annually.

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4. The following corporate performance indicators have changed their position from last quarter and are now RAG rated **Red**:
  - % of looked after children who ceased to be looked after as a result of permanency (Adoption and Special Guardianship Order)
  - The proportion of repeat victims of domestic abuse
  - Number of apprentices recruited in the borough
5. Of those perception / engagement indicators that have been RAG rated:
  - **1** (11%) have a **Green** (on track) status
  - **3** (33%) have an **Amber** status
  - **5** (56%) have a **Red** (off track) status
6. This is a very slight decline in performance compared with the position at the end of Quarter 2 when 12% were rated **Green** and 44% were rated **Red**.
7. The following perception / engagement indicator has changed position from last quarter and is now RAG rated **Red**:
  - % of respondents worried about crime in the area

### **REASONS AND OPTIONS**

**Reasons for the decision:** To provide Cabinet Members with an update on the Council's performance against each of the strategic goals set out in the Corporate Plan.

**Other options considered:** N/A

### **IMPLICATIONS AND RISKS**

#### **Financial implications and risks:**

There are no direct financial implications arising from this report. However adverse performance against some Corporate Performance Indicators may have financial implications for the Council.

All service directorates are required to achieve their performance targets within approved budgets. The Senior Leadership Team (SLT) is actively monitoring and managing resources to remain within budgets, although several service areas continue to experience significant financial pressures in relation to a number of demand led services such as Housing and Children's and Adults' Social Care. SLT officers are focused upon controlling expenditure within approved directorate budgets and within



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the total General Fund budget through delivery of savings plans and mitigation plans to address new pressures that are arising within the year.

### **Human Resources implications and risks:**

There are not any implications arising directly from this report that impact on the Council's workforce.

### **Legal implications and risks:**

Whilst reporting on performance is not a statutory requirement, it is considered best practice to review the Council's progress against the Corporate Plan and Service Plans on a regular basis.

### **Equalities implications and risks:**

The following Corporate Performance Indicators rated as 'Red' could potentially have equality and social inclusion implications for a number of different social groups if performance does not improve:

- Pupil progress in 8 subjects, from the end of primary school to the end of secondary school ("Progress 8" score)
- % of looked after children who ceased to be looked after as a result of permanency (Adoption and Special Guardianship Order)
- The proportion of repeat victims of domestic abuse
- Number of apprentices recruited in the borough
- The number of burglary offences
- Perception / engagement indicators: 'Strength of belonging to the local area', 'Respondents worrying about ASB' and 'Respondents worrying about Crime'.

While the latter indicators relate to issues that could affect the whole community, it is recognised that some social groups may be more disproportionately impacted than others. In addition to the mitigating action provided within the commentary, the Council's now formally adopted 'One Havering Community Cohesion Strategy' aims to further reverse the negative trend in this area and address residents' concerns around their sense of safety.

**BACKGROUND PAPERS**

None

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RAG Rating	Direction of Travel (DOT)
<b>GREEN</b> On or better than target On track	↑ <b>Short Term:</b> Performance is better than the previous quarter <b>Long Term:</b> Performance is better than at the same point last year
<b>AMBER</b> Worse than target but within target tolerance	→ <b>Short Term:</b> Performance is the same as the previous quarter <b>Long Term:</b> Performance is the same as at the same point last year
<b>RED</b> Worse than target and outside tolerance Off track	↓ <b>Short Term:</b> Performance is worse than the previous quarter <b>Long Term:</b> Performance is worse than at the same point last year

Description	
Outturns reported cumulatively	(C)
Outturns reported as a snapshot	(S)
Outturns reported as a rolling year	(R)

Line.no	Indicator and Description	Value	2018/19 Annual Target	2018/19 Q3 Target	Tolerance	2018/19 Q3 Performance	Short Term DOT against Q2 2018/19	Long Term DOT against Q3 2017/18	Comments	Service & Supporting Service	
<b>Communities: Healthy and Active Lives</b>											
1	The number of people who die from preventable causes like deprivation, accidents, and air quality – but not related to clinical care, per 100,000 population (R)	Smaller is better	Better than England (Annual 3-year rolling period) (2014-2016 = 183 per 100,000 population)	Better than England (Annual 3-year rolling period) (2014-2016 = 183 per 100,000 population)	Similar to England (see comments)	164 per 100,000 population (2014-2016) GREEN	-	N/A	↓ 157 per 100,000 population (2013-2015)	Data for this indicator is published for three-year rolling periods. The latest available data relates to the period 2014 - 2016. For this period, Havering's mortality rate from preventable causes (164/100,000, with a range of 154 - 174 per 100,000) was lower than the England average (183/100,000) but higher than the previous period (2013-2015). The observed rise from the previous period's rate of 157/100,000 is however not statistically significant. The latest annual data for Havering (2017) indicates an improved figure of 155 per 100,000.  National data will next be available in May 2019 so the England average shown here as a target is indicative only, as this too will change. Performance will be considered 'Similar to England' if the latest England average falls within Havering's latest range.	Public Health • Environment • Adult Services • Children's Services
2	% of people (aged 65 and over) who were still at home 91 days after discharge from hospital into reablement / rehabilitation services	Bigger is better	88.4%	N/A	±5%	88.2% (2017/18) AMBER	-	N/A	- N/A	This measures the benefit to individuals from reablement, intermediate care and rehabilitation following a hospital episode, by determining whether an individual remains living at home 91 days following discharge - the key outcome for many people using reablement services. It captures the joint work of social services and health staff and services commissioned by joint teams, as well as adult social care reablement.  At 88.2%, Havering's performance in 2017/18 was slightly better than the London average of 87.2%. Data is collected annually during Quarter 4.	Adult Services
<b>Communities: A good start for every child to reach their full potential</b>											
3	Children looked after for at least 2.5 years and aged under 16 who have been in the same placement for at least 2 years	Bigger is better	70%	70%	±2.5%	71.4% GREEN	↓	71.8%	- N/A	This indicator aims to capture the stability of long term placements for looked after children. Stable placements are key to a child's ability to form healthy, positive relationships that enable them to flourish and are therefore desirable for all looked after children. However local authorities also have a duty to ensure that placements remain appropriate and this means that some changes are inevitable, or can be a positive step in the child's care plan.  There is a continued focus within the service on early permanence, ensuring matched and ratified long term placements are signed off, and ongoing diligence following a 6 month period of a child being looked after to consider their long term care arrangements. Performance at the end of Quarter 3 remains better than target and would place us in the upper-middle quartile based on the latest available benchmarking data.	Children's Services
4	School readiness - % of children achieving a good or better level of development at age 5 (EYFSP)	Bigger is better	74%	N/A	±3%	72% (2017-18) AMBER	→	72% (2016-17)	↑ 71% (2015-16)	Standards for children in reception classes (five year olds) in Havering were average when compared to all children in England in 2018. This is measured by assessing if children have reached a "Good Level of Development", which covers a very wide range of areas such as speech, reading, maths, and such things as physical development and social interaction. The proportion of children achieving a Good Level of Development (GLD) in Havering remained at 72% in 2018 – exactly the same as the national average.	Learning & Achievement • Children's Services
5	% of children in good or outstanding schools	Bigger is better	84%	84%	±1.5%	85.13% GREEN	↑	83%	↑ 84% (Old methodology)	Five schools have been inspected since September 2018 and four have since been published; all having received a 'Good' judgement.  Between November 2017 and January 2018, Ofsted consulted on changes to official statistics and management information. As a result of this consultation Ofsted now include the grades from the predecessor schools for schools that have not yet been inspected in their current form. This provides a more comprehensive view of the sector. The methodology change is reflected in official statistics published from June 2018 and this has re-introduced fresh start and sponsor-led academies into the outturn.	Learning & Achievement • Children's Services

Line.no	Indicator and Description	Value	2018/19 Annual Target	2018/19 Q3 Target	Tolerance	2018/19 Q3 Performance	Short Term DOT against Q2 2018/19	Long Term DOT against Q3 2017/18	Comments	Service & Supporting Service		
6	Pupil progress in 8 subjects, from the end of primary school to the end of secondary school ("Progress 8" score)	Bigger is better	-0.02 (National State-Funded ave.)	N/A	+/- 0.05	-0.09 (AY 2017/18) RED	↓	-0.08 (AY 2017/18)	↑	-0.04 (AY 2016/17)	<p>Progress 8 is a measure of the progress children make between the end of primary school and the end of secondary school. Final Progress 8 figures for the 2018 academic year were published in January and while Havering has seen a slight drop on the previous academic year, the England average has improved slightly.</p> <p>The Council will continue to work closely with the office of the Regional Schools Commissioner, and the Havering Learning Partnership (all secondary schools) to take forward school improvement strategies. With all secondary schools now having academy status, our ability to affect outcomes is very much limited to an influencing role. However, through the local authority Quality Assurance process, schools causing particular concern can be targeted for intervention from the relevant Academy Trust.</p>	<b>Learning &amp; Achievement</b> • Children's Services
7	% of looked after children who ceased to be looked after as a result of permanency (Adoption and Special Guardianship Order)	Bigger is better	27.5%	20.6%	±10%	14% RED	↑	13.8%	↓	26.7%	<p>Within Quarter 3, a further 7 children ceased to be looked after as a result of permanency, giving us an outturn for the year to date of 14%, which is some way below the quarterly target of 20.6%. Over the last two years, the service has worked to improve the tracking of children coming through for permanence; however over the same period we have seen the overall LAC cohort become increasingly older and therefore adoptions are less common. Courts are continuing to favour SGO as a permanence option for children, impacting on the number of placement orders being granted but the 26 week timescale for court proceedings is not being consistently met (the average duration for cases in court as at the end of December is 33 weeks), which has an impact on this indicator. At the same time the service is being more robust in its assessments, which is also resulting in fewer SGOs being granted. This indicator fluctuates from between years according to the care plans for the cohort of LAC at that time, and the average performance over the last three years is 17.9%, which will be considered when setting a target for 2019/20. It is worth noting that this indicator does not take into account children who return home, which can be another positive and permanent outcome.</p>	<b>Children's Services</b>
8	% of Havering parents receiving an offer of their first preference <b>primary</b> school	Bigger is better	87%	N/A	±2.5%	88% (2018 intake) GREEN	-	NEW	-	NEW	<p>Data for this indicator is available annually. Data for the 2019 intake will be available for reporting in Quarter 4.</p> <p>For 2018 intake 88% of parents were offered their first preference of primary school in Havering, which is better than target and the London average (86.55%)</p>	<b>Learning &amp; Achievement</b> • Children's Services
9	% of Havering parents receiving an offer of their first preference <b>secondary</b> school	Bigger is better	80%	N/A	±2.5%	79% (2018 intake) AMBER	-	NEW	-	NEW	<p>Data for this indicator is available annually. Data for the 2019 intake will be available for reporting in Quarter 4.</p> <p>For 2018 intake 79% of parents were offered their first preference of secondary school in Havering. Despite just missing the challenging target, this is the second highest ranking of all the London Boroughs.</p>	<b>Learning &amp; Achievement</b> • Children's Services
<b>Communities: Families and communities look after themselves and each other</b>												
10	Carers receiving a needs assessment or review and a specific carer's service, or advice and information (rate per 100,000)	Bigger is better	600	440.8	±10%	445.5 GREEN	↑	283.4	↑	203.9	<p>There were 888 carers assessed up to December 2018, this is an improvement when compared to December 2017 where there had been 402.</p>	<b>Adult Services</b>
11	Number of volunteers supporting Council services	Bigger is better	1,129	1,095	±10%	1,124 GREEN	↓	1,238	↓	1,172	<p>The number of volunteers supporting services across the Council is above target. This PI counts the number of volunteers who assist in Libraries, Youth Services, Health and Wellbeing, the London Youth Games, Housing Services, Community Clean-ups, as active members of a Friends of Park group, and in the Early Help Service.</p>	<b>Policy, Performance and Community</b> • Culture and Customer Access • Housing • Children's Services • Environment
12	Placeholder: Reported outcomes for residents delivered by the community and voluntary sector	Bigger is better	TBC	TBC	TBC	N/A	-	N/A	-	N/A	<p>This indicator is currently in development by the Joint Commissioning Unit and will be co-produced with newly commissioned providers. The start of the new contracts was delayed from September to February, hence the delay in confirming the target and outturns associated with this indicator.</p>	<b>Adult Services</b> • JCU

Line.no	Indicator and Description	Value	2018/19 Annual Target	2018/19 Q3 Target	Tolerance	2018/19 Q3 Performance	Short Term DOT against Q2 2018/19	Long Term DOT against Q3 2017/18	Comments	Service & Supporting Service		
<b>Communities: Supporting vulnerable residents in our communities</b>												
13a	% of care leavers (aged 19-21) in suitable accommodation	Bigger is better	95%	95%	+/-5%	97.2% GREEN	↑	95.6%	↑	97.1%	As at the end of quarter 3, the percentage of care leavers living in suitable accommodation was 97.2%, which is an improvement on the Q2 outturn of 95.6% and in the top quartile nationally based on the latest available benchmarking data. We are currently on track to achieve our end of year target of 95%, which is very strong performance in the context of an increasing care leaver population.	Children's Services • Policy, Performance and Community
13b	% of care leavers (aged 19-21) in education, employment or training	Bigger is better	60%	60%	+/-5%	59.4% AMBER	↓	65.0%	↑	57.6%	We have seen a slight decrease in the percentage of care leavers in education, employment or training when compared to the previous quarter but performance remains higher than at the same point last year and would be in the top quartile nationally based on the latest available benchmarking data. There remains a high number of young people with multiple complex needs, and some of the specific reasons for young people not being in work include mental health and parenthood. The service is exploring the childcare support that can be provided to allow young parents to enter employment or education. A Department of Work And Pensions (DWP) project is also underway, looking at pre-employment preparation with a specific cohort of care leavers. During 2018/19, we have seen a steady increase in the percentage of care leavers in higher education, and performance in this area is now better than the average for our statistical neighbours.	Children's Services • Policy, Performance and Community
14	The proportion of repeat victims of domestic abuse (DA) (C)	Smaller is better	27%	27%	±5%	38.32% RED	↓	35.2%	-	30.5% (2016-17 average)	Definition: Repeat victims within DA Category (Victim of more than 1 DA offence within the reporting period).  The domestic violence MARAC (multi-agency risk assessment conferences) continues to see an increase in cases . Police continue to increase the use of legislative powers to remove perpetrators of Domestic Violence from the home. We have seen 18 Domestic Violence Protection Notices in quarter 3 this year compared to 1 in quarter3 2017-18. An IDVA (independent domestic violence advisor) is now based in the police station to offer advice and support for victims. The VAWG (violence against women and girls) strategy has been refreshed and was formally agreed by the HCSP (Havering Community Safety Partnership) in October and SLT in December. It will now go forward to Cabinet in March 2019. The retender of refuge services has been completed by the JCU (Joint Commissioning Unit) and Havering Women's Aid will continue to manage the two refuges in Havering.	Environment • Adult Services • Children's Services
15	Percentage of homeless preventions and reliefs (homelessness resolved without the provision of temporary accommodation)	Bigger is better	70%	70%	±0%	75.79% GREEN	↓	83%	-	NEW	Increase in prevention activity (higher figures) means that families can remain in their accommodation or move into alternative accommodation before they become homeless. Therefore, the need for temporary accommodation (TA) which can be costly and unsuitable is reduced.	Housing
16	Rate of permanent admissions to residential and nursing care homes per 100,000 population (aged 65+)	Smaller is better	660	480	±5%	424.4 GREEN	↑	293	↓	356.8	To the end of December 2018 there had been 197 Service Users over the age of 65 admitted into long term placements. At the same stage last year there had been 165.  The average age of council-supported permanent admissions of adults (aged 65+) to residential and nursing care is 86.	Adult Services
17	Number of adults and older people who can choose how their support is provided to meet agreed health and social care outcomes in the year (self-directed support)	Bigger is better	95%	95%	±5%	95.3% GREEN	↓	95.6%	↑	87.7%	To the end of December 2018 there were 1865 service users who were receiving their care via a self directed support service. This compares to 1766 in December 2017.	Adult Services

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18	The number of instances where an adult patient is ready to leave hospital for home or move to a less acute stage of care but is prevented from doing so, per 100,000 population (delayed transfers of care)	Smaller is better	7	7	±10%	7.39% AMBER	↑	7.8	↓	5.1	In the first eight months of 2018/19, there has been an average of 14.75 delayed discharges per month (7.4 days per 100,000) whereas at the same stage last year there had been an average of 10. The vast majority of delays are in the acute sector and are the responsibility of Health.  There was an increase in delays attributable to Social Care during the second quarter of the year, which continues to affect cumulative performance but the direction of travel over the past three months has been positive. There were a small number of lengthy delays in the summer due to the sourcing of specialist support. Some out of borough hospitals also reported delays against Havering which are being followed up. Actions being put in place to reduce delayed discharges include:  - Care Homes in Havering being supported to create a 'Trusted Assessor' role, based primarily in BHRUT; - Establishment of a pilot bringing together therapy resources in BHRUT and NELFT to manage the hospital / community interface differently; - Simplification of discharge processes, including a revised screening and referral process for NELFT inpatient rehab beds.	Adult Services
19	Residents reporting good outcomes from their community service (home care service)	Bigger is better	N/A	N/A	N/A	N/A	-	85.6% (2017/18)	-	N/A	The indicator is not measured until Q4 and will be based on the proportion of 216 homecare service users scoring their service 'Good' or better in an annual survey.	Adult Services • JCU
<b>Connections: A digitally enabled borough</b>												
20	Improved Socitm score for the www.havering.gov.uk website	Bigger is better	3	N/A	N/A	3 GREEN	→	3	→	3	Despite retaining a 3 Star rating from 2017/18, our direction of travel is still one of continued improvement as we moved from a score of 9 out of 16 to 13 out of 16 for online tasks (the user journey across pages to complete a transaction).  Current SOCTIM testing rules mean a final accessibility test that would give sites enough 'points' to reach 4 star status is only open to members. It is not clear if that scoring system will be in place for 18/19 ratings, results of which will be published in June 2019.	Culture and Customer Access / Transformation • OneSource (ICT)
21	Avoidable customer contact for Customer Services (S)	Smaller is better	20%	20%	±5%	13.14% GREEN	↑	13.67%	↑	18.28%	Avoidable contact recorded in Q3 rose slightly on Q2 but was well within the target of 20%. The figure reported of 14.21% is based on a two hour sample survey carried out each month for the quarter in question, with the main reason for the avoidable contact being due to customers not receiving an expected call back or visit.	Culture and Customer Access / Transformation • OneSource (ICT)
22	Call abandon rates (contact centre)	Smaller is better	10%	10%	±5%	8.73% GREEN	↑	11.87%	↓	7.06%	Following the challenges faced by Customer Services in Q1 ( for example, introduction of Homelessness Reduction Act, implementation of Open Housing System, Green Waste renewals), performance in terms of abandon rates has improved for the second quarter running with an outturn for Q3 of 8.73% exceeding our target. Despite the expected increased seasonal demand during Q4, through careful management of resources it is hoped that performance will continue to exceed our target for the remaining three months of the financial year.	Culture and Customer Access / Transformation • OneSource (ICT)
<b>Connections: Capitalising on our location and connectivity</b>												
23	Delivery of public realm improvements at the borough's three Crossrail stations	N/A	Improvements delivered	N/A	N/A	On Track GREEN	→	On Track	↑	Off Track	Romford station's Crossrail supplementary works have now been completed. Gidea Park works are on track and progressing well. The Harold Wood scheme is also on track following recent discussions with Network Rail and works commenced last quarter. Gidea Park and Harold Wood schemes are due for completion by December 2019.	Development
<b>Connections: Fast and accessible transport links</b>												
24a	Improve air quality in the borough by reducing the level of NO2	Smaller is better	40 µgm-3	40 µgm-3	±0%	Battis: 71.7 (2017) RED	-	N/A	↓	Battis: 69.1 (2016)	Air quality monitoring and reporting against air quality objectives are undertaken based on a calendar year, in line with GLA guidance.  Monitoring results are reflecting an increasing trend of NO2 levels at some locations. The data is being reviewed to ascertain why. Short-term trends can be affected by local weather conditions. The Air Quality Action Plan (AQAP) is now implementing actions to improve local air quality such as tree planting, improving our own fleet and working with schools and business to develop sustainable travel plans.	Environment • Development
24b						Langton's: 20.1 (2017) GREEN	-	N/A	↑	Langton's: 26.0 (2016)		Environment • Development

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<b>Connections: Access to jobs and opportunities</b>												
25	Proportion of adults in contact with secondary mental health services in paid employment	Bigger is better	8.6%	8.6%	±5%	9.7% GREEN	↑	7.5%	↑	8.7%	As at December 2018 there were 45 Service Users on the Care Programme Approach (CPA) who were in employment, this compares to 46 in 2017/18. It is worth noting that the number of people on a CPA has reduced from 527 in 2017/18 to 463 in 18/19.	Adult Services • Policy, Performance and Community
26	Proportion of adults with learning disabilities in paid employment	Bigger is better	8.0%	4.0%	±5%	4.1% GREEN	-	N/A	↓	4.3%	As at December 2018 there were 21 working age service users with a Learning Disability in paid employment, this compares to 22 in 2017/18.  This performance indicator is only measured during quarter 3 and quarter 4.	Adult Services • Policy, Performance and Community
<b>Opportunities: First class business opportunities</b>												
27	Number of jobs created and safeguarded through Economic Development's London Riverside Programmes	Bigger is better	TBC	N/A	±10%	N/A	-	N/A	-	N/A	This is an Annual PI and an outturn will not be available for reporting until Q4.	Regeneration • Policy, Performance and Community
28	Number of investment enquiries to the Borough converted into a new business or expansion	Bigger is better	50	38	±10%	61 GREEN	↑	58	↓	66	Whilst the number of enquires is below the quarterly target for Q3, cumulatively the number of investment enquiries to the borough converted into a new business or expansion has achieved the year end target (as at 31 Dec, 61 enquiries have been received and converted into a new business or expansion against an annual target of 50).	Regeneration • Communications
<b>Opportunities: High-quality skills and careers</b>												
29	Number of apprentices (aged 16-18) recruited in the borough	Bigger is better	770 (August 2016 to July 2018) 800 (August 2017 to July 2018)	N/A	±10%	690 (2016/17) RED	-	N/A	↓	770 (2015/16)	Data for 2016/17 which was previously reported as provisional has now been confirmed.  Final 2017/18 figures will be published in Quarter 4 but the latest data indicates that the target of 800 starts for the 16-18 year old cohort will be challenging. There has been an increased level of interest in apprenticeships amongst young Havering residents as a post-16 option (to give an indication, data from the national NEET & Not Known Scorecard for October 2018 shows that the % of 16-17 year olds participating in apprenticeships was 9.1% in Havering, against a national average of 5.9%). However, the introduction of the apprenticeship levy has seen a slight decline in the number of SMEs (small and medium sized enterprises) offering apprenticeships opportunities. At the same time, the introduction of no minimum age means that a larger number of residents across all ages can now access the opportunities that do exist.	Learning & Achievement • Policy, Performance and Community
30	Number of apprentices (aged 19+) recruited in the borough	Bigger is better	1,330 (August 2016 to July 2018) 1,340 (August 2017 to July 2018)	N/A	±10%	1320 (2016/17) RED	-	N/A	→	1320 (2015/16)	For the age 19+ cohort, again final 2017/18 figures will be published in Quarter 4 but the latest data indicates that we are on track to achieve the annual target for this group. There has been an increase in the number of adults accessing apprenticeship opportunities, with a large number of levy-paying employers now utilising their levy by creating apprenticeship vacancies and upskilling existing staff.	Learning & Achievement • Policy, Performance and Community
31	% of 16-18 year olds who are not in education, employment or training or not known (S)	Smaller is better	3.5%	N/A	±5%	3.6% AMBER	-	3.5% (2017/18)	-	N/A	The percentage of 16-18 year olds who are not in education, employment or training (NEET), or not known was recently confirmed as 3.5% for 2017/18; better than the England average of 6% and placing us in the top quintile. Performance at the end of Quarter 3 is off-target but within the agreed tolerance. Action being taken to further improve performance includes increased tracking activities using admissions data and intelligence to reduce the number of 'Not Knowns', and the introduction of a new NEET to EET programme in central Romford. The programme will focus on addressing barriers to participation and supporting young people to gain English and Maths qualifications, along with engaging parents / carers to ensure successful retention and progression.	Learning & Achievement • Policy, Performance and Community
<b>Opportunities: Dynamic development and infrastructure</b>												
32	New Hornchurch Sports Centre planning application approved and contract awarded to build the new centre	N/A	Timescale achieved	N/A	N/A	On Track GREEN	→	On Track	→	On Track	Work to create a new car park has commenced and will be completed by 1 February 2019. This will then enable the main build to commence on 4 February 2019. The 'spade in the ground' ceremony will be held that week. The new sports centre is scheduled to open in September 2020. The demolition of the existing centre and creation of the new permanent car park will commence after the new centre is open, with completion expected in February 2021.	Culture and Customer Access

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<b>Opportunities: A thriving local economy</b>												
33	The number of businesses expressing an interest to relocate to the Borough with a turnover of £10m+ or international recognition.	Bigger is better	150	75	±10%	16 RED	↑	13	↓	20	To date, 16 enquiries have been received from businesses with a turnover of £10m+ or international recognition expressing an interest in the borough. This target is not realistic, principally because the borough does not currently have sufficient high quality commercial property, particularly of significant size.  The service is currently working on a Economic Development Strategy and through this we should agree the level of ambition in relation to the level of intervention in the property market, and develop an offer we can promote through inward investment and marketing.	Regeneration • Communications
34	Proportion of businesses showing employment growth	Bigger is better	83,830 (+1% growth)	N/A	±10%	84,000 (2017) GREEN	-	N/A	-	82,000 (2016)	This indicator measures the total employee count in Havering and is only available annually using Business Register and Employment Survey data.  The data for 2017 has been released. However the methodology of counting employees has changed and therefore the previous (2012-2015) data is not comparable. Solely PAYE based businesses are now included in the count. The new methodology has been applied to 2015 data so it is possible to use this as a baseline and continue to set a target of 1% growth for this year. The target for 2016 and 2017 has been exceeded.  A new growth strategy for the council is in development and will include an employment growth target.	Regeneration
<b>Places: A clean, safe environment for all</b>												
35	The number of burglary offences (C)	Smaller is better	1,812	1,359	±5%	1411 RED	↓	834	↑	1,775	Burglary continues to be a volume crime in the Borough. A full problem profile has been developed and shared with the Police. A tri-Borough burglary reduction action plan has been developed. A number of safe zones have been delivered in quarter 3. Quarter 4 will see the further role out of MET Trace across five wards in the Borough – Brooklands, South Hornchurch, Emerson Park, South Hornchurch and Havering Park.  A pop up shop ran for two weeks in December in the Brewery to provide crime prevention advice. A Safer Havering Newsletter continues to provide advice on crime prevention.	Environment
36	The level of waste per head of population presented to the East London Waste Authority (ELWA) (C)	Smaller is better	441.01 kg per head	330.75kg per head	±0%	326.84kg per head (provisional) GREEN	-	226.44kg per head	↑	338.93kg per head	Performance this quarter is better than target and is also an improvement on the same period last year (338.93). The changes have come from a reduction in street cleansing waste including fly tipping and Highways waste.  This PI measures the total waste delivered to the ELWA. This includes collected household waste, waste from the reuse and recycling centre and municipal waste from Highways and Parks management activities. Various waste prevention campaigns focusing on home composting, reuse, and Love Food Hate Waste have contributed towards this target. We are also reviewing operations in Highways and Grounds Maintenance to reduce waste and, with ELWA, continue to review policies to prevent commercial waste entering the domestic waste stream at the household reuse and recycling centre. Without restrictions on the amount of waste we collect through the household waste collection service containing and reducing tonnages is very challenging and relies on attitudinal change.	Environment • Communications



Line.no	Indicator and Description	Value	2018/19 Annual Target	2018/19 Q3 Target	Tolerance	2018/19 Q3 Performance	Short Term DOT against Q2 2018/19	Long Term DOT against Q3 2017/18	Comments	Service & Supporting Service		
37	The number of non-domestic violence with injury offences (C)	Smaller is better	1,311	983	±5%	948 GREEN	↓	661	↑	1,002	<p>A number of days / nights of action have taken place across the Borough to tackle violence with positive arrests. A number of projects have started in quarter 3 to tackle knife crime and gang related violence. These include:</p> <ul style="list-style-type: none"> <li>• Street Doctors - Doctors going into Schools, Youth Offending Teams, Youth clubs etc. to teach small groups emergency lifesaving first aid skills. The specific work in Havering focuses on teaching young people how to deal with bleeding out from knife wounds and gun shots. Aimed at adolescents.</li> <li>• No knives in schools – Hard hitting and impactful half day workshop run in schools focusing on the dangers of carrying knives. Collaboration between Police, London Ambulance Service and a local Knife Charity. Session is designed for year 9's. It looks at the Law (Police), Emergency services response and reality of the incidents (LAS) and they get a murdered victims family member to talk to the young people about the wider impact of knife crime (Local knife Charity)</li> <li>• Junior Citizen scheme – Half day programme designed for year 6 school children transitioning from primary school to secondary school. Programme consists of workshops designed specifically to raise the young person's awareness and competency to stay safe within the community. A competitive element is added to the day to help young people engage more in sessions, points are awarded for contribution, punctuality and questions asked within the sessions. The overall highest points scoring team is rewarded with a trip to the Town Hall for a special lunch and presented with the Junior Citizens Safety Award by the Mayor of Havering.</li> <li>• You And Me Counselling – Received an independent MOPAC grant to go into primary and secondary schools within the borough and talk about the Dangers of carrying a knife</li> </ul> <p>The Serious Youth Violence and knife crime strategy was presented to Exec briefing in December and will go to cabinet in March.</p>	<p><b>Environment</b></p> <ul style="list-style-type: none"> <li>• Children's Services (YOS)</li> <li>• Culture and Customer Access (Youth Services)</li> </ul>
38	The number of anti-social behaviour (ASB) offences (C)	Smaller is better	6,100	4,762	±5%	3907 GREEN	↓	2,875	↑	4,810	<p>The Tasking Enforcement Group (TEG) and ASB panel continues to meet monthly to provide a multi-agency response to ASB.</p> <p>Romford Town centre continues to be a hotspot for ASB. In-depth analysis has shown that youth related ASB between 4 and 8pm is becoming an emerging concern. Ongoing work is taking place with police and schools to identify the young people involved. Additional Youth provision was funded by McDonalds in quarter 3. A number of days / nights of action have taken place involving the use of drug dogs and knife arches to tackle this issue.</p>	<p><b>Environment</b></p> <ul style="list-style-type: none"> <li>• Children's Services (YOS)</li> <li>• Culture and Customer Access (Youth Services)</li> </ul>
39	Local Plan progressed and successfully adopted in accordance with the timeframe set out in the Local Development Scheme (LDS)	N/A	Timescale achieved	N/A	N/A	On Track GREEN	→	On Track	→	On Track	<p>The LDS anticipated the Local Plan would be adopted in early 2019. Delays by the Planning Inspectorate (outside the control of the Council) delayed the Examination until October 2018. The outcome of the examination was that further work was required mainly related to Housing, Gypsy and Travellers matters and parking. The housing element has been submitted to the Inspector and the remainder is being completed for discussion with Members in early March. The Inspector has provisionally allocated two days at the end of May for the Examination to be resumed.</p>	<b>Planning</b>
40	Making Safeguarding Personal: % of cases where desired outcomes were expressed and these were either partially or fully met	Bigger is better	90%	90%	±5%	93.3% GREEN	↓	95%	↓	96.2% (2017/18)	<p>Performance is currently on target. To date 325 people have completed an adult safeguarding enquiry and have been asked and expressed their desired outcomes, of which 303 have been either fully or partially met. At the same stage last year, 237 people had expressed desired outcomes of which 228 had been fully or partially met.</p>	<b>Adult Services</b>

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<b>Places: High-quality homes</b>												
41	% of council homes that meet the decent homes standard which ensures standards of fitness, structure, energy efficiency and facilities in council properties.	Bigger is better	98%	98%	±0%	95.06% RED	↑	85.12%	↓	99.2%	In Quarter 2 the decent homes figure was adjusted from 99.8% to 85.12% due to the Housing services Asset Management system (Keystone) being reviewed which identified an increase of 1292 in the number of non-decent homes. Since then the levels of council homes that meet the decency standard has increased by over 10% since last quarter to 95.06% (Q3), with 428 non-decent homes remaining. It is anticipated that the target will be achieved at year end (March 2019) due to the allocation of planned works and sufficient funds available to deliver the programme.	Housing
<b>Places: Award-winning parks and open spaces</b>												
42	% of parks supported by a "Friends" group	Bigger is better	17%	17%	±0%	21% GREEN	→	21%	→	21%	21 out of 100 parks and green spaces continue to be supported by 17 Friend Groups	Environment • Policy, Performance and Community
43	Number of Green Flag Awards	Bigger is better	14	N/A	±0%	14 GREEN	↑	13	↑	11	The Green Flag Award is the benchmark national standard for publicly accessible parks and green spaces. Havering has been awarded a further green flag for Langtons Gardens from last year increasing the total to 14.	Environment • Policy, Performance and Community
<b>Places: A vibrant cultural and leisure destination</b>												
44	Deliver the Romford Market Transformation Support Programme	N/A	Transformation support programme delivered	N/A	N/A	On Track GREEN	→	On Track	→	On Track	Our focus continues on intensive business development piloting our monthly events in order to encourage and increase the number of good quality traders. Branding of our market is progressing well and will now feature on all the markets social media avenues. We are preparing to take a paper to SLT in April which will outline the change in the layout, improving look and feel of the market, with new stalls covers and visuals.	Regeneration

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<b>Perception / Engagement PIs</b>												
Police public attitude survey	% of respondents worried about ASB in the area (R)	Smaller is better	15%	15%	±5%	24% (Q2 17-18) RED	↑	26% (Q1 17-18)	↓	19% (Q2 16-17)	The Metropolitan Police commission a quarterly Public Attitude Survey (PAS), which gauges the opinions of approximately 400 residents per borough, per year, on topics including 'worried about crime' and 'anti-social behaviour', 'police effectiveness' and 'engagement'. When asked about perceived problems, respondents in Havering were less likely to think that there are specific issues with ASB in their area than compared to London as a whole. A number of communication opportunities have been used to improve public perceptions and provide crime prevention advice. These include: • The introduction of a monthly community safety and enforcement e-newsletter • Pop up shop in the Brewery from 10th December to 22nd December as part of 12 safer days of Christmas  Levels of ASB reported to the Police continue to reduce locally	Environment
	% of respondents worried about crime in the area (R)	Smaller is better	28%	28%	±5%	35% (Q2 17-18) RED	↓	32% (Q1 17-18)	↑	28% (Q2 16-17)	Perceptions of crime have risen above the London average this year and appear disproportionate for the level of crime in Havering. The police continue to roll out community contact sessions across the Borough. In quarter3 the Community Safety service have held a number of crime prevention initiatives which include: • The introduction of a monthly community safety and enforcement e-newsletter • Pop up shop in the Brewery from 10th December to 22nd December as part of 12 safer days of Christmas  We have also launched a town link radio scheme in Chippenham Road, Harold Hill to link businesses together and keep them informed of ASB and crime. A joint communications meeting has been established with the police and fire brigade to maximise opportunities to engage with the public around crime prevention. Regular days of action have taken place to tackle violence, rough sleeping and street begging.	Environment
Residents Survey	Satisfaction with the way Havering Council runs things	Bigger is better	65%	N/A	±6%	58% RED	-	N/A	↓	61% (2016)	Ipsos MORI undertook a telephone survey of 800 residents aged 18+ between 27 March and 26 April 2018. The results indicate that satisfaction with the local area is broadly comparable with national averages, but the London benchmark suggests that Havering's residents are less positive about community cohesion than those of other London boroughs. Whilst trust in the Council compares favourably with the national average, residents in Havering feel less positive about how the Council runs things.	Communications
	Satisfaction with Havering as a place to live	Bigger is better	88%	N/A	±8%	80% RED	-	N/A	↓	88% (2016)		Communications
	Strength of belonging to the local area	Bigger is better	80%	N/A	±2%	77% RED	-	N/A	↓	79% (2016)		Communications
	Trust in Havering Council	Bigger is better	70%	N/A	±20%	62% AMBER	-	N/A	↓	70% (2016)		Communications
Housing Status Survey	Satisfaction with the service provided by LBH Housing Services	Bigger is better	85%	N/A	±0%	N/A	-	N/A	-	79%	The survey has not yet been completed for 2018/19.	Housing
	Satisfaction that LBH Housing Services listen to tenants' views and act upon them	Bigger is better	75%	N/A	±0%	N/A	-	N/A	-	53%		Housing
Adult Social Care Survey	% of respondents reporting control over their daily life	Bigger is better	N/A	N/A	N/A	N/A	-	N/A	-	77% (2017/18)	The Adult Social Care Survey is completed annually. The 2018/19 survey will be distributed in January 2019.	Adult Services
	Overall satisfaction with the care and support services received	Bigger is better	N/A	N/A	N/A	N/A	-	N/A	-	60% (2017/18)		Adult Services
	% of respondents reporting feeling safe	Bigger is better	N/A	N/A	N/A	N/A	-	N/A	-	71% (2017/18)		Adult Services

Line.no	Indicator and Description	Value	2018/19 Annual Target	2018/19 Q3 Target	Tolerance	2018/19 Q3 Performance	Short Term DOT against Q2 2018/19		Long Term DOT against Q3 2017/18		Comments	Service & Supporting Service
Carers Survey	Overall carers' satisfaction with the support or services carers and service users have received from Social Services in the last 12 months	Bigger is better	N/A	N/A	N/A	N/A	-	N/A	-	34.2% (2016/17)	The Carers Survey is completed biennially and was distributed in Q3 of this year.	Adult Services
	% carers reporting that, over the last 12 months, they have been involved or consulted as much as they wanted to be, in discussions about the support or services provided to the person they care for	Bigger is better	N/A	N/A	N/A	N/A	-	N/A	-	71.4% (2016/17)		Adult Services
	% carers reporting that, over the last 12 months, they have found it easy to find information and advice about support, services or benefits	Bigger is better	N/A	N/A	N/A	N/A	-	N/A	-	66% (2016/17)		Adult Services
Early Help Service	Proportion of families who show continued overall progress after their initial assessment (C)	Bigger is better	50%	50%	±5%	63% GREEN	↓	66%	-	N/A	The percentage of families showing continued overall progress has dipped slightly compared with the previous quarter but remains comfortably above target.	Children's Services
Public Health Outcomes Framework	Percentage of respondents scoring 0-4 in response to the question "Overall, how happy did you feel yesterday?"	Smaller is better	Better than England (2015/16 = 8.8%)	Better than England (2015/16 = 8.8%)	Similar to England (see comments)	7% (2015/16) AMBER	-	N/A	↑	9.8% (2014-15)	Data is published annually. The most recent data available from Public Health England is still for the period 2016-17. Havering's outturn of 17.7% (with a range of 13.2% to 22.1%) is better than England (19.9%, where smaller is better) but similar once the confidence interval is applied, hence the amber rating. Performance was also better than the year before.  2017/18 data will be available in May 2019 so the England average shown here as a target is indicative only, as this too will change. Performance will be considered 'Similar to England' if the latest England average falls within Havering's latest range.	Public Health
	Percentage of respondents scoring 6-10 in response to the question "Overall, how anxious did you feel yesterday?"	Smaller is better	Better than England (2016/17 = 19.9%)	Better than England (2016/17 = 19.9%)	Similar to England (see comments)	17.7% (2016/17) AMBER	-	N/A	↑	18% (2015/16)	Data for this indicator is published annually. The most recent data available from Public Health England is still for the period 2016-17. Havering's outturn of 17.7% (with a range of 13.2% to 22.1%) is better than England (19.9%, where smaller is better) but similar once the confidence interval is applied, hence the amber rating. Performance was also better than the year before.  2017/18 data will be available in May 2019 so the England average shown here as a target is indicative only, as this too will change. Performance will be considered 'Similar to England' if the latest England average falls within Havering's latest range.	Public Health
Resident Survey - Environment Services	% respondents satisfied with refuse collection	Bigger is better	N/A	N/A	N/A	88%	-	NEW	-	NEW	Ipsos MORI undertook a telephone survey of 800 residents aged 18+ between 27 March and 26 April 2018. The results indicate that satisfaction with Environment services is generally holding up well, with the notable exceptions of road and pavement maintenance and parking, and that, among service users, experiences are, in the main, positive.	Environment & Communications
	% respondents satisfied with street lighting	Bigger is better	N/A	N/A	N/A	85%	-	NEW	-	NEW		Environment & Communications
	% respondents satisfied with recycling	Bigger is better	N/A	N/A	N/A	75%	-	NEW	-	NEW		Environment & Communications
	% respondents satisfied with street cleaning	Bigger is better	N/A	N/A	N/A	67%	-	NEW	-	NEW		Environment & Communications
	% respondents satisfied with pavement maintenance	Bigger is better	N/A	N/A	N/A	46%	-	NEW	-	NEW		Environment & Communications
	% respondents satisfied with parking	Bigger is better	N/A	N/A	N/A	39%	-	NEW	-	NEW		Environment & Communications
	% respondents satisfied with road maintenance	Bigger is better	N/A	N/A	N/A	30%	-	NEW	-	NEW		Environment & Communications
	% service users satisfied with parks and open spaces	Bigger is better	N/A	N/A	N/A	91%	-	NEW	-	NEW		Environment & Communications

**CABINET**

13 March 2019

**Subject Heading:**

Chafford Sports Complex

**Cabinet Member:**

Councillor Viddy Persaud

**SLT Lead:**

Jane West, Chief Operating Officer

**Report Author and contact details:**

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433866

**Policy context:**

Medium Term Financial Strategy

**Financial summary:**

The Councils budget only includes funding for the operation of Chafford Sports Complex until 31 March 2019. It is recommended that the cost of keeping Chafford Sports Complex open from 1 April 2019 until the end of the notice period is met from Business Risk Reserve. Based on a monthly cost of £19,357 if notice period ran until late May 2019 the estimated cost is £38,714.

Funding of up to £50,000 to be released from the Business Risk Reserve in order to develop a feasibility study into a Sports Centre in the South of the Borough.

**Is this a Key Decision?**

Yes - Expenditure or saving (including anticipated income) of £500,000 or more

**When should this matter be reviewed?**

March - July 2020

**Reviewing OSC:**

Towns and Communities Overview and Scrutiny Sub-Committee

**The subject matter of this report deals with the following Council Objectives**

Communities making Havering	[X]
Places making Havering	[X]
Opportunities making Havering	X]
Connections making Havering	[]

**SUMMARY**

The report considers the outcome of the Chafford Sports Complex consultation that sought views of stakeholders on the option for Council funding for the community use of the Complex to cease.

Following careful analysis of all of the responses received during the consultation including the public survey, stakeholder feedback and correspondence received, the condition of the Complex, the Council's ability to invest capital and the £37.8m Council funding gap over the next four years it is considered that Council funding for the community use of the Complex should cease. This is likely to result in the consequential loss of service with the swimming pool and fitness gym likely to close.

The report also considers a number of options to mitigate the impact of the decision.

**RECOMMENDATIONS**

That Cabinet

1. Consider the results of the consultation on the future of Chafford Sports Complex.
2. Agree that funding for the community use of Chafford Sports Complex should cease, with effect from 1 June 2019.
3. Delegate authority to the Chief Operating Officer to end the current arrangement to give effect to the decision to cease funding for the community use of Chafford Sports Complex.
4. Agree that the cost of keeping Chafford Sports Complex open from 1 April 2019 until the end of the notice period is met from the Business Risk

Reserve. Based on a monthly cost of £19,357, if the notice period ran until late May 2019 the estimated cost is £38,714

5. Agree that the mitigating actions identified in section 6 are progressed.
6. Agree to investigate the feasibility to secure a site and funding to develop a new self-financing sports centre in the south of the borough, with a report on this to be submitted to Cabinet in the Autumn and agree that funding of up to £50,000 be released from the Business Risk reserve if required.

<b>REPORT DETAIL</b>
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## **1. Background**

1.1 Chafford Sports Complex was built in 1971 and is located at the site of Harris Academy Rainham, a secondary school. The Sports Complex is a dual use facility in that the Academy has use during school hours, and outside of this it is open for community use. Facilities include:

- 4 badminton court sports hall
- Small health and fitness suite
- 4 lane 25m swimming pool
- Sauna and steam

1.2 Chafford Sports Complex is owned by Harris Academy Rainham as part of the wider Harris Academy Federation. It is used by the Academy for school use. Community use provision is currently operated, outside of school hours, as part of the Council's Leisure Management Contract by SLM Ltd. Cabinet previously agreed at their meeting on 17 November 2017 to continue funding the management of the Complex until December 2018.

1.3 SLM's tender in 2016 for the current contract included a variant bid to operate and manage Chafford Sports Complex within the new Contract. Capital investment of £1m to improve the facilities at the Complex was factored into SLM's tender Price. The management fee alone is £224,000 per annum, including a sum for utilities and capital borrowing costs, an annual sum of over £240,000 would be required to include the Complex in the current Contract for a period up to 30th September 2026. Were this arrangement to start on 1 April 2019, over a seven and a half year period, £1.80m would need to be built in to the base budget to keep Chafford Sports Complex within the Leisure Management contract. There is a risk this figure could increase if utility costs rise.

1.4 The Sports Complex is now 47 years old and in need of significant capital investment if it is to continue to operate as a publicly accessible sports complex. Indeed, it could be said that the Complex is at the end of its life with ongoing investment being required just to keep it open due to the age of the buildings. The Complex would also require a significant ongoing revenue subsidy for a management fee to SLM since unlike other leisure centres it does not self fund and is highly unlikely to do so in the future under any circumstances while it is a dual use site and only available outside school hours. In a competitive market, the Complex does not meet with current expectations for the quality of facilities and the usage of this Sports Complex is significantly lower than the use of others.

<b>Sports Centre Attendances 2017/18</b>			
	<b>Dry Side (gym/sports hall)</b>	<b>Swimming</b>	<b>Total</b>
Chafford Sports Complex	8,501	31,820	40,321
Central Park Leisure Centre	134,726	258,160	392,886
Hornchurch Sports Centre	155,157	200,928	356,085
Sapphire Ice and Leisure (attendances from February 2018 to August 2018)	75,627 (Gym only)	113,784	189,411

1.5 A public consultation has been carried out on the future of Chafford Sports Complex to inform the decision making process.

1.6 SLM have provided the Council with indicative essential maintenance costs to keep Chafford Sports Complex open for a further one year and a further three years from June 2019. To keep the whole complex open for a further year, the investment required would be an estimated £456,000, and for a further three years an estimated £577,000. To just keep the swimming pool open for either one year or three years, the estimated cost is the same at £375,000.



## **2. Consultation Methodology**

2.1 The consultation period ran between 16 October 2018 and 10 December 2018 (eight weeks) and sought the views of key stakeholders including Chafford Sports Complex users, Borough residents, Harris Academy Rainham, Primary Schools that use the swimming pool, groups that are regular hirers of the Complex, Ward Members and SLM.

2.2 The comprehensive approach included:

- An online survey
- Hard copy surveys made available at a number of local public venues; Chafford Sports Complex, Harris Academy Rainham, Rainham Library and Romford Town Hall
- Contact with key stakeholders; Harris Academy Rainham, SLM, four local Primary Schools that are users of the Complex, clubs, groups and organisations that regularly use the Complex requesting their views and offering a meeting to explain the Council's position and discuss the issue
- Press release to launch the consultation- this was put out on all Council media platforms – website and on social media [Twitter/Facebook]. It was also sent out externally to media and received coverage.
- Continued messaging on social media to promote where residents can submit their views and to the consultation page and press release, was posted on a regular basis over the eight weeks – including targeting relevant ward audiences for Facebook groups.
- Promotion of the consultation was also included in twice-monthly Living newsletters, which are received by around 55,000 residents who subscribe to the newsletter. Also featured in the November print edition of Living Magazine.
- Consultation also included in internal communications which goes out to all council staff, many of whom are residents in the borough and/or would live in the ward (for Chafford)
- The consultation was also promoted via paid advertising in:  
Romford Recorder - 2 x quarter-page adverts promoting where residents can submit their views for the consultation in 16/11 and 30/11 print editions
- TimeFM Radio live reads – in the week commencing 3/12

2.3 The survey sought feedback about the impact of the Council withdrawing funding for the community use of the Sports Complex, plus details of centre use and the type and frequency of participation by respondents.

2.4 In addition, the survey asked for suggestions about how community leisure provision might be maintained in the area.

2.5A copy of the Consultation Paper is attached as Appendix A. The Paper includes the background to the consultation and four options that have been considered for the future of Chafford Sports Complex.

### **3. Consultation Response**

3.1A total of 470 survey returns were received during the consultation period. Of these, 259 (55.1%) were online and 211(44.9%) were paper surveys.

3.2Of the hard copy surveys, the vast majority of responses (202; 95.7%) were received from Chafford Sports Complex.

3.3The number of returns from the other public venues was Rainham Library (6; 2.8%), Romford Town Hall (3; 1.5%) and Harris Academy Rainham (0)

3.4 Two hundred and forty (51%) of the responses were from members of Chafford Sports Complex.

3.5Three hundred and nine (65.7%) of all respondents had used the Complex weekly. A further 28 (6%) of respondents use the Complex once every two weeks. 26 (5.5%) use the complex once a month and 33 (7%) less than once a month.

3.6The average distance that residents who responded to the consultation live from the Complex is 1.8km (excluding non-Havering residents and unrecognised non-standardised postcodes).

3.7Meetings were held with Harris Academy Rainham, Brady Primary School, Newtons Primary School, Rainham Village Primary School, Parsonage Farm Primary School, Havering Learning Disability Society (SE Lions Swimming Club) and Councillor David Durant (Ward Councillor). Telephone conversations were also held with Cridders Swimming School and Black Dragons Judo Club.

3.8Written stakeholder responses were received from Harris Academy Rainham, Rainham Village Primary School, Havering Learning Disability Society (SE Lions Swimming Club), Cridders Swim School and Councillor David Durant (Ward Councillor).

3.9A petition was submitted to Full Council to 'Save Our Swimming Pool' (Chafford Sports Complex) with the following 'motion': "We the undersigned agree the Council must resume ownership of the Chafford Sports Complex as the solution to keeping the Complex open until a new leisure centre is built in the south of the borough". The petition was signed by 1,095 people.

### **4. Consultation Analysis**

4.1 The full Consultation Survey Report is attached as Appendix B and a summary and analysis as Appendix C.

**Impact of ceasing Council funding of Chafford Sports Complex**

4.2 The survey asked for feedback on the impact of the Council ceasing management funding of Chafford Sports Complex. Officers undertook an analysis of the responses using standard consultation methodology and identified six key impact themes. These were:

<b>'Impact' Theme</b>	<b>Number of Comments</b>	<b>Nature of Impact</b>
Swimming	180	Loss of: Swimming; swim; pool; water; swimming lessons
Travel	141	Travel; journey; walk; car; bus; distance; transport; local
Health	99	Health; wellbeing; fit/fitness; mental health; lifestyle
Social	55	Social; community; crime; family
Disparity of Investment	47	Invest(ment); neglect; poor relation; funding; fair/unfair; upgrade
Asset	33	Repair/s; building; maintenance

4.3 A total of 625 comments were made, 555 of which mentioned one of the six key impact themes. Loss of swimming was the most commonly noted issue (180 comments). Particular concerns were the impact on swimming lessons, school swimming, the loss of public swimming and the importance of swimming as a health benefit.

4.4 The next most common issue was travel concerns (141 comments) including accessibility to other parts of the borough; the cost and inconvenience of travel; and the additional time required for travel, which would prevent people from participating in sport or physical activity.

4.5 Health concerns were noted 99 times with respondents commenting on the role of leisure facilities in improving the health and wellbeing (both physical and mental) of the community, and the negative impact on health and wellbeing if users could not use the centre.

4.6 In addition to the specific health impacts, respondents were concerned about the wider social impact with 55 references relating to the centre being a hub of the community; the wider social impact beyond that of health; and the impact on a family's ability to participate together.

**Suggestions to maintain community leisure provision**

4.7 When asked if respondents had any suggestions about how leisure provision could be maintained in the area a number of comments (33) were made in relation to the poor condition of the facility and the need for investment, either from the Council or through grants. Similarly, comments (47) were made about the perceived inequitable investment in Chafford Sports Complex compared to other borough leisure centres, and more generally comments about Romford and Hornchurch both having new sports centres, Central Park Leisure Centre having investment but there being no investment in the south of the borough.

## **5. Stakeholder Feedback**

5.1 Key stakeholders were contacted to seek their views on the future of Chafford Sports Complex. Of those, the following submitted written responses.

### **Harris Academy Rainham**

5.2 Harris Academy Rainham (HAR) noted the strength of feeling among some of the community about the Sports Complex. They reference the offer to transfer ownership of the site to the Council. HAR recognise the Sports Complex is in need of significant capital investment. They fully sympathise with community users of the site, but make it clear they are not equipped to run the Complex themselves nor can they divert their funds, which are intended for the education of their students, into keeping the Sports Complex open. They make it clear that HAR would prepare the swimming pool and the fitness suite for closure and ensure it is made secure. HAR would continue to use the sports hall.

### **Rainham Village Primary School**

5.3 The Headteacher is very concerned to read about the situation the Sports Complex finds itself in. Whilst welcoming development of other sports centres in the borough, there is a feeling that the south of the borough has been neglected. They note that historically local schools and the community have made good use of the Complex, especially the swimming facilities for schools. The school also recognise the debates about ownership of the Complex have resulted in the Complex falling into more of a state of disrepair. Pupils at the school have swum at the Complex for decades.

The national curriculum has clear expectations regarding swimming for all KS2 pupils and the school have a duty to work with Havering to ensure every pupil has had every opportunity to meet these expectations. The school have agreed a time slot at Sapphire Ice and Leisure for their pupils to swim should they not be able to swim at the Complex. However, the school note this will cost them an additional £4.4k per year, as well as pupils losing significant teaching time with the increased travel time required to swim at Sapphire Ice and Leisure. Finally, the school note that as an area of deprivation within the borough,

it is very concerning that a local facility may end. Sports and leisure facilities are a key need to support health, both physical and mental.

**Havering Learning Disability Society – S.E. Lions Swimming Club**

5.4 S.E. Lions Swimming Club has enjoyed use of Chafford Sports Complex since 1981. The clubs members all have a learning disability ranging from the more able to those with some physical disability and some being on the autistic spectrum and others suffering from epilepsy.

The Club note that they have visited other facilities in the Borough as a possible alternative venue to Chafford Sports Complex, if the Complex is withdrawn from the leisure management contract. Out of the pools visited, Abbs Cross is the most appropriate for the Club. SLM also operate this facility and, should the Club need to move venue, SLM will provide sole access to the swimming pool just as the Club have at Chafford Sports Complex.

However, the club has expressed some concerns about using Abbs Cross; mixed changing facilities, no separate showering facilities, limited number of changing cubicles - only 18 when the club requires 25, no pool hoist, no changing facilities for the physically disabled e.g. changing bed, no grab rails or fold down shower chair for disabled people to use.

SLM have confirmed that if the Club relocated to Abbs Cross they would install a shower seat. The Club currently use the First Aid room at Chafford Sports Complex for a changing bed, this could also continue at Abbs Cross. The Club would also be offered the use of the dry side changing rooms to ensure that at the club's 'peak time' all of its members can get changed. A pool hoist will also be provided at Abbs Cross.

The consultation response concludes with a statement: Please refurbish Chafford Sports Complex and make it a state-of-the-art provision not only for the S.E. Lions Swimming Club but also for the people who live in the south of the borough.

The consultation responses identified that of all respondees, 56 identified themselves as having a disability. It is believed not all of these respondees will be members of S.E. Lions Swimming Club, so there could be a negative impact on those that are disabled and not members of the Club if they cannot access another sports centre to participate in sport and physical activity. The Equalities and Health Impact Assessment attached to this report as Appendix E acknowledges this.

**Cridders Swim School**

5.5 The Swim School has been at Chafford Sports Complex for eleven years and have built a swim for fitness club designed for young people who want to train and keep fit but not compete. Most of the swimmers are either preparing to move on to a competitive club or just swimming to keep fit with their peers or taking part in charity swims. There are

between 30-40 swimmers depending on the time of year. Should Chafford Sports Complex be removed from the leisure management contract the Swim School note the following:

- All 4 coaches/teachers would lose their position
- The Swim School would not be able to offer any other sessions to the swimmers
- None of the local swimming clubs could accommodate this number of swimmers
- No other swim school club offer this type of programme
- The financial impact on Cridders Swim School would put the rest of their programme under strain through less revenues
- The Swim School believe that all current swimmers would stop training

SLM might be able to accommodate some of the swimmers within their swim programme. However, as SLM run their own swimming lessons, it is very unlikely Cridders Swim School would be offered pool time in one of the other sports centres. At the time of this report going to print, the Swim School have indicated that they have reserved space in another pool, but would prefer to stay at Chafford Sports Complex.

### **Member Response**

5.6 Councillor Durant has submitted four written submissions that he has requested be included as part of the consultation. Harris Academy cooperated with the Council to expand Brady Primary School, Councillor Durant believes the Council should reciprocate this by keeping Chafford Sports Complex within the leisure management contract. This is covered in two of Councillor Durant's consultation responses.

A further response relates to an unsuccessful motion at Full Council on 21 November 2018 concerning the future of the Complex.

The final response was a copy of a statement made by Councillor Durant at the Towns and Communities Overview and Scrutiny Sub-Committee on 5 December 2018. The statement considers that Rainham and Wennington ward has contributed to the borough wide leisure contract and that the Council resume ownership of the Sports Complex and keep it open until a new Centre is built in the south of the borough, or at least until the new Hornchurch centre is open.

5.7 All the written consultation responses are attached as Appendix D.

## **6. Mitigating Factors**

6.1 Alternative sports centres are available both within the borough and in neighbouring boroughs as listed below. This includes the distance from Chafford Sports Complex as well as average travel times:

- Hornchurch Sports Centre – 4.9 miles from Chafford Sports Complex. Approximately a 16 minute drive, with it taking 32 minutes by bus
- Abbs Cross Health & Fitness Centre – 3.8 miles from Chafford Sports Complex. Approximately a 12 minute drive, 24 minutes by bus.
- Sapphire Ice and Leisure – 6.4 miles from Chafford Sports Complex. Approximately a 19 minute drive, 53 minutes by bus.
- Central Park Leisure Centre – 9.1 miles from Chafford Sports Complex. Approximately a 24 minute drive, 57 minutes by bus.
- Belhus Leisure Centre (Thurrock) – 3.4 miles from Chafford Sports Complex. Approximately a 10 minute drive, 30 minutes by bus including a 1 mile walk.
- Becontree Heath Leisure Centre (B&D) – 5.1 miles from Chafford Sports Complex. Approximately a 16 minute drive, 50 minutes by train and bus.

**Swimming; impact on schools' swimming lesson programme**

6.2 Harris Academy Rainham do not use the swimming pool for school lessons. Of the four primary schools that use the swimming pool, three have requested timeslots at Sapphire Ice and Leisure so their pupils can continue to have swimming lessons. Timeslots, agreed with the three primary schools, have been held or them pending the decision on the future of Chafford Sports Complex. One of these three primary schools has decided to switch from Chafford Sports Complex to Sapphire Ice and Leisure from January 2019 irrespective of the decision on Chafford Sports Complex remaining within the leisure management contract. The fourth primary school did not respond to an offer of a timeslot at other sports centres in the borough.

**Swimming; impact on community use programme**

6.3 SLM provides a programme of public swimming at the Sports Complex during community use hours. Initial discussions with SLM have indicated that it would be possible to accommodate Complex users in public sessions and swimming lessons at other facilities in the borough. This would be dependent on users of Chafford Sports Complex being willing, and able to travel to other facilities.

**Other (non-swimming) activities; impact on community use programme**

6.4 HAR has indicated that if the decision is for the Council to withdraw the Sports Complex from the leisure management contract, they would have no option but to close the swimming pool and gym. They would keep the sports hall open for school and community use. The clubs that currently use the sports hall would be able to continue to do so. Gym users would be able to use any of the sports centres listed in 6.1 above subject to being willing, and able, to travel to other facilities.

**Travel; accessibility, car ownership and public transport**

6.5 It is anticipated that some centre users would be unable to use alternative leisure facilities due to not owning a car, and based on comments made about public transport provision, plus the time and cost associated with travelling by public transport. This issue would be especially relevant for young people who are reliant on their parents/carers to transport them or who currently walk independently to the centre.

**Health**

6.6 Sports centre provision is but one, albeit important, way of encouraging active lifestyles and improving health. As has been highlighted in 6.1, there is alternative provision within a reasonable distance from Chafford Sports Complex. 33% of respondees stated they would use one or more of the alternative provision highlighted. 66% of respondees did not indicate they would use alternative sports centres, with a risk of future non-participation in sport and physical activity. The Council's Health and Sports Development Team and SLM will aim to provide non-sports centre based activity in the south of the borough should the decision be taken to remove the Sports Complex from the leisure management contract. This could include healthy walks led by volunteers and school holiday programmes as examples.

**Neighbouring Provision**

6.7 The Barking Riverside Development, across the border in Barking and Dagenham, will include a new leisure development although at the current time it is not clear what the facility mix will be as this is still being finalised. The existing Becontree Heath Leisure Centre in Barking and Dagenham opened a new 50m 4-lane swimming pool on 26 January 2019.

**7. Feasibility for New Sports Provision**

7.1 The strategic need for a new sports centre in the south of the borough has been documented in previous Sport and Recreation Strategies, the Facilities Strategy that accompanied the tendering documents for the current leisure management contract and the Indoor Sport and Leisure Facility Strategy 2016. At this stage, a stand-alone site is recommended in order to generate the revenue to help facilitate a self-financing sports centre.

7.2 Whilst there is not a stand-alone site identified currently, nor the funding for a new sports centre in the south of the borough, it is proposed that a feasibility is carried out on possible sites and funding options. Once concluded, a further report will be presented to Cabinet outlining the options available. The other recommendations in this report however are not linked to or dependent on this feasibility study.



7.3 Initial discussions with SLM about new sports provision have highlighted a relatively new approach to providing swimming pools. This approach is a modular build that has considerable cost advantages over a traditional build. Barking and Dagenham have recently built a modular swimming pool as an additional facility to the existing Becontree Health Leisure Centre. Officers are in active discussions with SLM about the modular facility above to actively pursue whether the build costs and ongoing revenue costs provide a sustainable and self-financing solution.

7.4 SLM are working on providing the Council with the financial information to help develop the business case for a new sports centre in the south of the borough on a stand-alone site. In terms of a new site, Officers are starting to look for a suitable site as part of the overall business case and feasibility of providing a new sports centre. A report will be brought back to Cabinet by the autumn of 2019.

## **8. Conclusions**

8.1 When considering the decision as to whether Chafford Sports Complex continues to be managed by SLM within the leisure management contract, as well as the consultation response, the following are recommended to be taken into account.

8.2 Budget – there is currently no base budget for the continued operation of Chafford Sports Complex. To include Chafford Sports Complex in the leisure management contract going forward an annual sum of £240k will be required. Given the funding gap the Council has over the next four years, this sum will only be found by reducing funding to other services or from an additional increase in Council Tax. There are significant financial implications with this.

8.3 Capital – the Council does not own the Sports Complex so cannot invest capital in the facilities. Whilst Harris Academy Rainham have offered to transfer the site to the Council, in exchange for a long term lease on the school site and a joint use agreement for the Sports Complex, the Council would still need to invest approximately £1m in the facility. The £240k annual management fee includes capital loan repayment costs. SLM would not agree to operate the Complex without this capital investment as the facilities will deteriorate further and it can be reasonably expected that usage would decrease as a result.

8.4 It is also recommended to give consideration as to whether it is prudent to invest capital in a site and facility when there is a longer term aspiration to provide a new sports centre on a stand-alone site within the south of the borough. That capital investment is suggested to be better placed on a new facility.

8.5 Subsidy – there are currently 913 direct debit members at Chafford Sports Complex. Given the annual management fee that would need to

be paid to SLM to include the Complex in the leisure management contract, this equates to a subsidy of £260 per member per year. All the other sports/leisure centres currently managed by SLM on behalf of the Council result in a payment by SLM to the Council and therefore no subsidy per member.

- 8.6 Usage – in comparison with other sports centres in the borough attendances at Chafford Sports Complex are very low.
- 8.7 Site constraints – Chafford Sports Complex sits within the grounds of Harris Academy Rainham, with the sports hall being used to deliver the curriculum. This prevents use of the Complex by the public during school hours and therefore restricts the hours that revenue can be generated. If the Council is to invest in a new sports centre in the south of the borough following a feasibility study, it is recommended that this is on a stand-alone site that can be used by the public at all times during normal opening hours for such a facility e.g. 6am to 11pm.
- 8.8 Continuing to fund a leisure facility which requires significant capital repairs would not only be very expensive but the expense would not be an effective use of money or would not offer good value for money for all of the above reasons.
- 8.9 South of the borough – there has been feedback through the consultation that the south of the borough is the ‘poor relation’ with little or no investment. It should be noted that there are amenities in the south of the borough that have received investment, such as the new Rainham Library. This is a significant investment and an improvement on the old library provision. The Rainham Marshes as an area designated as a Site of Special Scientific Interest (SSSI) is on the doorstep and provides many opportunities for outdoor recreation. The RSPB centre on the Marshes is another ‘regional’ facility that can be explored and enjoyed by residents. There is also a long stretch of Thames river frontage that is accessible. Spring Farm Park has won awards in the prestigious London in Bloom competition for the past two years. Along with other parks in the borough, ball courts, new play equipment and outdoor gym equipment have been installed at Spring Farm Park and Rainham Recreation Ground.
- 8.10 If the recommendation to cease funding for the community use of Chafford Sports Complex, with effect from 1 June 2019 is agreed, Members are requested to note that SLM have already confirmed their willingness to bring the management arrangement to an end. HAR would be given formal notice which would bring the current arrangement to an end.

**REASONS AND OPTIONS**

**9. Reasons for the decision:**

9.1 Chafford Sports Complex is being funded from business risk reserves until February 2019. There is no identified funding to continue operating and managing the Sports Complex beyond this time. The Council do not own the Sports Complex or the land. A decision is required as to whether the Council seeks ownership of the land, in order to invest Capital in it, HAR have indicated that they are open to this approach subject to agreement from the Education and Skills Funding Agency (ESFA). A decision is also required as to whether to continue funding the operation and management of Chafford sports Complex as funding to achieve this has not been agreed beyond February 2019.

**Other options considered:**

9.2 The following options have been considered:

9.2.1 Continue with current arrangement – this will create a budget pressure of at least £232k per annum as the council does not have any funding in its base budget. That sum represents the cost the council has to pay SLM to manage the public use of the facilities, because unlike other facilities managed under the SLM contract, this requires financial support to continue to operate. Those costs may rise if public use falls as could be reasonably expected with no investment. The facilities are in need of updating if they are to continue to be used by the public and the estimated cost of this is approximately £1M, with the possibility of further future spend being required over time. However, the Council is not permitted by law to invest capital in a site it does not own and so any improvements would need to be met from revenue. The Council has a £37.8m funding gap over the next four years and has no revenue for this investment without making changes to other aspects of the budget. The Council would need to consider whether it is prudent to invest such large sums in a building it does not own, on a dual use site which will always require financial support for use by the public. This option has been rejected for the reasons set out.

9.2.2 Land and Asset Transfer – Harris Academy Rainham ('HAR') have offered to transfer ownership of the complete school site to LBH. HAR would need to seek agreement from the Education and Skills Funding Agency (ESFA) to do this as without their approval the transfer could not progress. The Council would then lease the school site on a long term arrangement to HAR, with a joint use agreement being agreed providing HAR access to the Sports

Complex. Under this arrangement the necessary investment of approximately £1m in the Sports Complex, required by the SLM contract, would again fall to the Council but could be funded from capital. The Council would also be responsible for the repair and maintenance of the Sports Complex. If at a future time the Council decided to remove Chafford Sports Complex from the SLM contract, the Complex would revert to HAR. As with the option above there are real financial questions about whether such high levels of investment are prudent or affordable in an asset which has an uncertain long term future. This option has been rejected on grounds of affordability.

- 9.2.3 When tendering for the current Leisure Management Contract, tenderers were asked to submit proposals for a new build on the school site. Considerable capital investment would be required – approximately £11m generating an ongoing revenue subsidy of approximately £500k per year inclusive of capital borrowing costs. Again, consideration would need to be given to whether a school site is the correct location for a new sports complex. However, more recent discussion has highlighted the option of a modular build facility as mentioned in 7.3 above. The early indications are that this is a less expensive alternative to that submitted as part of the tendering process based on a traditional build.
- 9.2.4 A stand-alone site would allow greater day time use of the facility and would be more likely to achieve a self-financing position. A new sports complex on the school site would require the demolition of the existing sports complex prior to building the new; it is expected that there would be no sports complex for a period of up to two years. The traditional build option has been rejected on grounds of affordability. As per Recommendation 6 of this report, it is recommended that a feasibility study is carried out to establish the business case on a new sports centre in the south of the borough on a stand-alone site, with consideration of the modular build option as part of that study.

## **IMPLICATIONS AND RISKS**

### **10. Financial implications and risks:**

- 10.1 The management and operation of Chafford Sports Complex currently requires a subsidy of over £240,000 covering a management fee and utility costs paid by the Council under the Leisure Management contract. Cabinet agreed at their meeting on 15 November 2017 to continue funding the operation and management of Chafford Sports Complex until December 2018. Additional funding has been approved

from the Business Risk Reserve to cover the costs of continued operation until the end of March 2019.

10.2 It is recommended that the cost of keeping Chafford Sports Complex open from 1 April 2019 until the end of the notice period is met from the Business Risk Reserve. Based on a monthly cost of £19,357 if notice period ran until late May 2019 the estimated cost is £38,714.

10.3 There are no significant financial implications envisaged for the Council as a result of the mitigating action referred to in section 6. Actions from SLM will be contained within the existing leisure management contract. The Council's Health and Sports Development Team and SLM will aim to provide non-sports centre based activity in the south of the borough and deliver this from their existing revenue budgets.

10.4 The initial feasibility study into a new Leisure Centre in the South of the Borough is expected to be delivered by existing Council and SLM colleagues working together. However, there may be a need to incur some external support and as such it is recommended that funding of up to £50,000 be released from the Business Risk reserve, if required.

#### **11. Legal implications and risks:**

11.1 The Council has a legal power, but not duty, to provide recreational facilities. The Council also has a legal power to make arrangements within its locality to promote health and wellbeing. The legal and financial rationale, including the consultation response and equalities assessments, leading to the recommendation to cease funding is explained in the report. In the context of significant budget cuts and competing budget demands, it is no longer considered to be financially viable or cost effective to continue the funding for Chafford Sports Complex. The current arrangements with HAR and SLM in respect of Chafford Sports Complex can be brought to an end by the Council.

#### **12. Human Resources implications and risks:**

12.1 All employees at Chafford Sports Complex are employees of SLM. Were Chafford Sports Complex to not continue within the Leisure Management Contract beyond May 2019, there are likely to be associated redundancies and SLM will need to manage this process. There are no implications for the Councils workforce.

#### **13. Equalities implications and risks:**

13.1 Under section 149 of the Equality Act 2010, the council has a duty when exercising its functions to have "due regard" to the need to eliminate discrimination, harassment and victimisation and any other

conduct prohibited under the Act and advance equality of opportunity and foster good relations between persons who share a protected characteristic and persons who do not. This is the public sector equality duty. The protected characteristics are age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex and sexual orientation.

13.2 “Due regard” is the regard that is appropriate in all the circumstances. The weight to be attached to each need is a matter for the council. As long as the council is properly aware of the effects and has taken them into account, the duty is discharged. Depending on the circumstances, regard should be had to the following:

- the need to enquire into whether and how a proposed decision disproportionately affects people with a protected characteristic. In other words, the indirect discriminatory effects of a proposed decision;
- the need to remove or minimise disadvantages suffered by persons who share a protected characteristic that are connected to that characteristic;
- the need to take steps to meet the needs of persons who share a protected characteristic that are different from the needs of persons who do not share it. For example, meeting the needs of disabled persons that are different from the needs of persons who are not disabled include, in particular, steps to take account of disabled persons’ disabilities;
- the need to encourage persons who share a protected characteristic to participate in public life (or in any other activity in which participation by such persons is disproportionately low); and
- the need to tackle prejudice and promote understanding.

13.3 A completed Equalities and Health Impact Assessment is attached to this report as Appendix E.

**BACKGROUND PAPERS**

Cabinet Reports 15 November 2017 and 12 July 2016

# The Future of Chafford Sports Complex

## Consultation Paper

Central Government funding to Havering has reduced by over £29 million since 2014/15 and we are anticipating a further loss of the remaining £7 million in general Government grant over the next two years so that, from 2021/22, we don't expect Havering to be in receipt of any general Government grant.

Over the same period, and into the future, we are seeing Havering's population rising which is causing cost pressures. Since 2014 the Council has had to make reductions of over £77m and we know that we need to go further if we are to tackle the challenges facing the public sector. The Council will be considering a number of ways of meeting these budget challenges. Your views really do matter when we make these tough decisions.

The Chaffords Sports Complex is owned by the Harris Academy Rainham but is run by the Council's Leisure contractor SLM Ltd (Everyone Active). The Council funding for this site does not currently extend beyond December 2018; the funding for this year comes from 'one off' reserves and there is no provision in the Council's base budget for its continued operation.

The Council is therefore looking at the options regarding the future of Chaffords Sports Complex and is considering whether to cease funding at the end of this year. A decision will be taken in the coming months, having considered the feedback from this consultation exercise.

### 1. Introduction and Background

1.1 Chafford Sports Complex was built in 1971 and is located at the site of Harris Academy Rainham, a secondary school. The Sports Complex is a dual use facility in that the Academy has use during school hours, and outside of this it is open for community use.

Facilities include:

- 4 badminton court sports hall
- Small health and fitness suite
- 4 lane 25m swimming pool
- Sauna and steam

1.2 Chafford Sports Complex is owned by Harris Academy Rainham as part of the wider Harris Academy Federation. It is used by the Academy for school use. The Complex is currently operated, outside of school hours, as part of the Council's current Leisure Management Contract by SLM Ltd. Cabinet previously agreed at their meeting on 17 November 2017 to continue this funding until December 2018.

1.3 The Sports Complex is now 47 years old and in need of significant capital investment if it is to continue to operate as a publicly accessible sports complex. Indeed, it could be said that the Complex is at the end of its life with ongoing investment being required just to keep it open due to the age of the buildings. The Complex would also require a significant ongoing revenue subsidy for a management fee to SLM since unlike other leisure centres it does not self fund and is highly unlikely to do so in the future under any circumstances while it is a dual use site and only available outside school hours. In a competitive market, the Complex does not meet with current expectations for the quality of facilities and the usage of this Sports Complex is significantly lower than the use of others.

## Sports Centre Attendances 2017/18

	Dry Side (gym/sports hall)	Swimming	Total
Chafford Sports Complex	8,501	31,820	40,321
Central Park Leisure Centre	134,726	258,160	392,886
Hornchurch Sports Centre	155,157	200,928	356,085
Sapphire Ice and Leisure (from February to August 2018)	Gym only: 75,627	113,784	189,411

1.4 If the Council were to decide to cease the funding arrangement for Chafford Sports Complex it is likely that public use, and possibly club use, would not continue, and the Academy would need to determine the cost of continuing to maintain the pool; in reaching any view on possible future use the Academy would face similar issues as the Council does in relation to the state of the facilities and the financial challenges. As part of its decision making process the Council will consider the impact of closure upon service users; other leisure facilities available to residents are set out in this consultation document.

1.5 If the Council decides to continue to provide funding under the current arrangements this will have significant financial implications since that funding is not currently provided for in the budget and therefore the money will need to be found from other service changes or reductions, or by council tax changes.

1.6 The Council does have aspirations to provide a new sports facility in the south of the borough on a self-funding basis and will continue to look for opportunities for a dedicated stand-alone site rather than a shared site that restricts public access to the facilities.

## 2. Options

2.1 A number of options are set out below, all with reference to the financial challenges faced by the Council;

**Option One:** LBH and SLM agree to cease the current arrangements to manage Chafford Sports complex out of school hours. The explanation for this Option is outlined above.

**Option Two:** Continue with current arrangement – this will create a budget pressure of at least £232k per annum as the council currently does not have any funding in its base budget. That sum represents the cost the council has to pay SLM to manage the public use of the facilities, because unlike other facilities managed under the SLM contract, this requires financial support to continue to operate. Those costs may rise if public use falls as could be reasonably expected with no investment. The facilities are in need of updating if they are to continue to be used by the public and the estimated cost of this is approximately £1M, with the possibility of further future spend being required over time. However, the Council is not permitted by law to invest capital in a site it does not own and so any improvements would need to be met from revenue, and as explained the Council needs to make savings and has no revenue for this without making changes to other aspects of the budget. The Council will need to consider whether it is prudent to invest such large sums in a building it does not own, on a dual use site which will always require financial support for use by the public.

**Option Three:** Land and Asset Transfer – Harris Academy Rainham ('HAR') have offered to transfer ownership of the complete school site to LBH. HAR would need to seek agreement from the Education and Skills Funding Agency (ESFA) to do this as without their approval the transfer could not progress. The Council would then lease the school site on a long term arrangement to HAR, with a joint use agreement being agreed providing HAR access to the Sports Complex. Under this arrangement the necessary investment of approximately £1m in the Sports Complex, required by the SLM contract, would again fall to the Council but could be funded from capital. The Council would also be responsible for the repair and maintenance of the Sports Complex. If at a future time the Council decided to remove Chafford Sports Complex from the SLM contract, the Complex would revert to HAR. As with Option 2 there are real financial questions about



whether such high levels of investment are prudent or affordable in an asset which has an uncertain long term future.

**Option Four:** New build on school site – funding from LBH and possibly HAR, although capital funding through HAR would likely be limited to the sports hall and changing rooms. Considerable capital investment would be required – approximately £11m generating an ongoing revenue subsidy of approximately £500k per year inclusive of capital borrowing costs. Again, consideration would need to be given to whether a school site is the correct location for a new sports complex. A stand-alone site would allow greater day time use of the facility and would be more likely to achieve a self-financing position. A new sports complex on the school site would require the demolition of the existing sports complex prior to building the new; it is expected that there would be no sports complex for a period of up to two years.

### 3. Alternative Provision

3.1 Were the Council to withdraw from the management of Chafford Sports Complex through the Leisure Management Contract, there are a number of alternative sport and leisure opportunities for residents in the south of the borough. These are:

- Hornchurch Sports Complex – 4.9 miles from Chafford Sports Complex. Approximately a 16 minute drive, with it taking 32 minutes by bus
- Abbs Cross Health & Fitness Centre – 3.8 miles from Chafford Sports Complex. Approximately a 12 minute drive, with it taking 24 minutes by bus.
- Sapphire Ice and Leisure – 6.4 miles from Chafford Sports Complex. Approximately a 19 minute drive, with it taking 53 minutes by bus.
- Central Park Leisure Centre – 9.1 miles from Chafford Sports Complex. Approximately a 24 minute drive, with it taking 57 minutes by bus.
- Belhus Leisure Centre (Thurrock) – 3.4 miles from Chafford Sports Complex. Approximately a 10 minute drive, with it taking 30 minutes by bus including a 1 mile walk.
- Becontree Heath Leisure Centre (B&D) – 5.1 miles from Chafford Sports Complex. Approximately a 16 minute drive, with it taking 50 minutes by train and bus.

### 4. Consultation Process

4.1 In order to assist the Council with the decision making about the future of Chafford Sports Complex a comprehensive consultation exercise is being undertaken.

4.2 The consultation seeks to gather:

- Information to help it understand how ceasing management of Chafford Sports Complex would impact on the stakeholders of the Sports Complex were such a decision to be taken
- Ideas for alternative provision in the area
- Information about residents' use of alternative sites if the arrangement at Chafford Sports Complex ceased
- Characteristics of respondees and potential impact of a decision to cease provision
- Ideas to maintain current provision

4.3 The consultation will involve:

- An online survey
- Hard copy surveys available at Chafford Sports Complex, Rainham Library, Romford Town Hall, Harris Academy Rainham
- Specific consultation with HAR and clubs/organisations that have block bookings at the Complex.
- Programme of press releases and social media posts to promote awareness of the consultation
- Adverts in local press advising of consultation
- Time FM radio campaign for a week advising of the consultation
- LBH website banner

4.4 The consultation will last for 8 weeks and will commence on 16 October and close on 10 December.



## The Future of Chafford Sports Complex

### Survey Questionnaire

● **Are you currently a member of Chafford Sports Complex?**

Yes/No (please delete as applicable)

● **If yes, are you:**

- A monthly direct debit member                       Pay As You go gym member  
 A monthly concession direct debit member

● **Which facilities do you use at Chafford Sports Complex? (please tick all that apply)**

- Swimming Pool                       Gym  
 Sports Hall                       Sauna and Steam

● **How often do you use Chafford Sports Complex?**

- Weekly                       Once a month                       Less than once a month  
 Once every two weeks                       Never

● **Have you used Chafford Sports Complex in the last week?**

Yes/No (please delete as applicable)

● **Which of the following activities have you attended at Chafford Sports Complex in the last 6 months?**

- |   |   |
|---|---|
| <input type="checkbox"/> Swimming Lessons                             | <input type="checkbox"/> Badminton                          |
| <input type="checkbox"/> 11-15 Supervised Gym Sessions                | <input type="checkbox"/> Football                           |
| <input type="checkbox"/> Aqua Aerobics                                | <input type="checkbox"/> Gym                                |
| <input type="checkbox"/> Adult Be Water Confident<br>Swimming Lessons | <input type="checkbox"/> Health Suite (Sauna Steam)         |
| <input type="checkbox"/> Table Tennis                                 | <input type="checkbox"/> Children's School Holiday Sessions |
|   | <input type="checkbox"/> Public Swimming                    |

● **Are you aware of other leisure facilities in Havering? Please tick all that apply**

- Hornchurch Sports Centre  
 Sapphire Ice and Leisure  
 Central Park Leisure Centre  
 Abbs Cross Health and Fitness

● **Have you used any of the following leisure centres in the last 6 months?**

- |  |   |
|--|---|
| <input type="checkbox"/> Hornchurch Sports Centre    | <input type="checkbox"/> Abbs Cross Health and Fitness  |
| <input type="checkbox"/> Sapphire Ice and Leisure    | <input type="checkbox"/> Belhus Park Leisure Centre     |
| <input type="checkbox"/> Central Park Leisure Centre | <input type="checkbox"/> Becontree Heath Leisure Centre |



## The Future of Chafford Sports Complex

### Survey Questionnaire (continued)

● If Chafford Sports Complex was not available for public/community use, would you use any of the following facilities? Please tick all that you would use:

- |  |   |
|--|---|
| <input type="checkbox"/> Hornchurch Sports Centre    | <input type="checkbox"/> Abbs Cross Health and Fitness  |
| <input type="checkbox"/> Sapphire Ice and Leisure    | <input type="checkbox"/> Belhus Park Leisure Centre     |
| <input type="checkbox"/> Central Park Leisure Centre | <input type="checkbox"/> Becontree Heath Leisure Centre |

● Which modes of transport do you have you have access to? (please tick all that apply)

- |   |   |
|---|---|
| <input type="checkbox"/> Car              | <input type="checkbox"/> Bicycle                    |
| <input type="checkbox"/> Public Transport | <input type="checkbox"/> Other (please state) ..... |

● Which modes of transport do you regularly use (please tick all that apply)

- |   |   |
|---|---|
| <input type="checkbox"/> Car              | <input type="checkbox"/> Bicycle                    |
| <input type="checkbox"/> Public Transport | <input type="checkbox"/> Other (please state) ..... |

● If Chafford Sports Complex was not available for public/community use, please tell us what the impact would be for you and what you would intend to do to promote your health and wellbeing.

.....

.....

.....

.....

● The Council is facing a difficult decision. If you have any suggestions about how community leisure provision could be maintained in the area, please provide your comments below.

.....

.....

.....

.....

#### Submitting your completed form

Thank you for completing the questionnaire, your views are important to us. Please put your completed form, including the accompanying monitoring form, in the box marked 'Chafford Sports Complex Consultation' by Monday 10 December. At the end of the consultation period, all responses will be analysed and a report will be presented to the Council's cabinet committee in early 2019. A decision will then be made about the future of Chafford Sports Complex.



## The Future of Chafford Sports Complex

### Equality and Diversity Monitoring Form

Havering Council wants to improve the quality and delivery of its services to everybody and your completion of this questionnaire will help. In making decisions about services for residents, the Council collects and analyses data about who uses those services and how Council proposals may affect those individuals or groups of individuals. The Council also has statutory duties under the Equality Act 2010 to have due regard to the implications of possible decisions. It is therefore helpful in any consultation process for respondents to provide information about themselves.

#### Confidentiality

We understand and respect that residents are protective of their personal information. No data will be presented in such a way that identifies individuals, without your prior consent. The information you provide will be protected by the Data Protection Act 2018 and General Data Protection Regulations which ensures that the Council and its employees protect the confidentiality of data collected from individuals. The Council has a duty to keep your information securely.

Completion of this form is optional and there are no penalties for not providing equality information.

Post Code .....

If you do not want to complete the form, please tick here

Please tick the box that applies to you:

**Gender** Female  Male  Prefer not to say

**Gender Identity** Is your gender identity the same as the gender you were assigned at birth?

Yes  No  Prefer not to say

**Relationship Status**

Single  Married  Civil Partnership  Co-habiting  Widowed  Prefer not to say

Other (please state) .....

**Age**

Under 18  18-24  25-34  35-44  45-54  55-64  65-74

75-84  85+  Prefer not to say

**Sexual Orientation**

Bisexual  Gay man  Heterosexual  Lesbian/gay woman  Prefer not to say

Other (please state) .....

**Faith, Religion or Belief**

Buddhist  Christian  Hindu  Jewish  Muslim  No Religion

Sikh  Prefer not to say

Other (please state) .....

**Monitoring continues overleaf**



## The Future of Chafford Sports Complex

### Equality and Diversity Monitoring Form (continued)

#### Pregnancy

Are you pregnant, or have you given birth in the last 26 weeks?

Yes  No  Prefer not to say

#### Childcare responsibilities

Do you have unpaid responsibility for a child as a parent/guardian, etc?

Yes  No  Prefer not to say

If yes, is the care: Full-time  Part-time

#### How old is the child, or children?

Aged 0 to 4 (pre-school)  Aged 5 to 10 (primary)  Aged 11 to 18 (secondary)

#### Citizenship and Nationality

Are you a British/United Kingdom citizen or national?

Yes  No  Prefer not to say

If no, please select from the list below

EU National  EEA National  Indefinite leave to remain/enter

Refugee  Asylum Seeker  Other (please state) .....

#### Employment Status

Student  Employed/self-employed  Employed fixed term  Retired

Unemployed and looking for work  Unemployed and not looking for work

Apprenticeship scheme/training  Prefer not to say  Other (please state) .....

#### Ethnicity/Ethnic Origin

This question is not about nationality, place of birth or citizenship. It is about the group to which you perceive you belong.

Prefer not to say

White British  Irish  Gypsy or Irish Traveller  European

Other White background, please state .....

Mixed/multiple ethnic groups

White and Black Caribbean  White and Black African  White and Asian

Other Mixed background, please state: .....

Asian/British Asian

Bangladeshi  Chinese  Indian  Pakistani

Other Asian background, please state: .....



# The Future of Chafford Sports Complex

## Equality and Diversity Monitoring Form (continued)

Black/Black British

African  Caribbean

Other Black/African/Caribbean background, please state: .....

Other ethnic group

Arabian  Prefer not to say  Other ethnic group, please state .....

**Do you consider yourself to have a disability, impairment or health condition?**

Yes  No  Prefer not to say

If you have answered 'yes', please tick the box(es) below that best describe your impairment.

This information helps us improve access to our services.

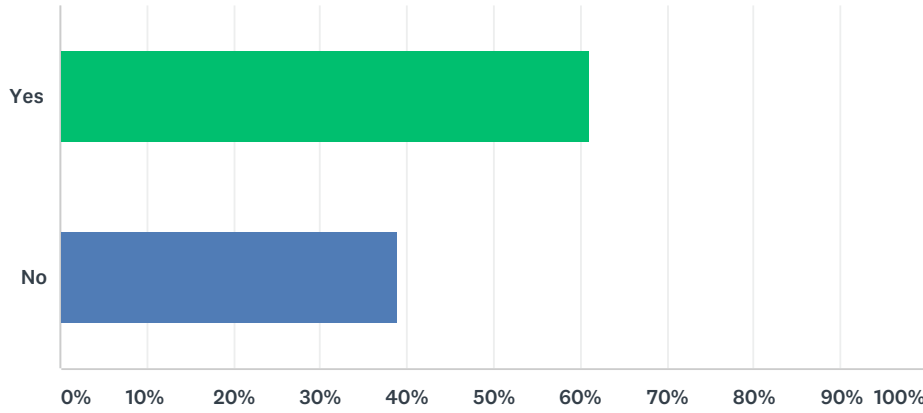
- Sensory – e.g. mild deafness; partially sighted; blindness
- Physical – e.g. wheelchair user
- Mental Illness – e.g. bi-polar disorder; schizophrenia; depression
- Developmental – e.g. autistic spectrum disorders (ASD); dyslexia and dyspraxia
- Learning Disability/Condition – e.g. Down's Syndrome; Cerebral Palsy
- Long-term Illness/Health Condition – e.g. cancer, HIV, diabetes, chronic heart disease, stroke

Other (please specify condition) .....

.....  
.....

# Q1 Are you currently a member of Chafford Sports Complex?

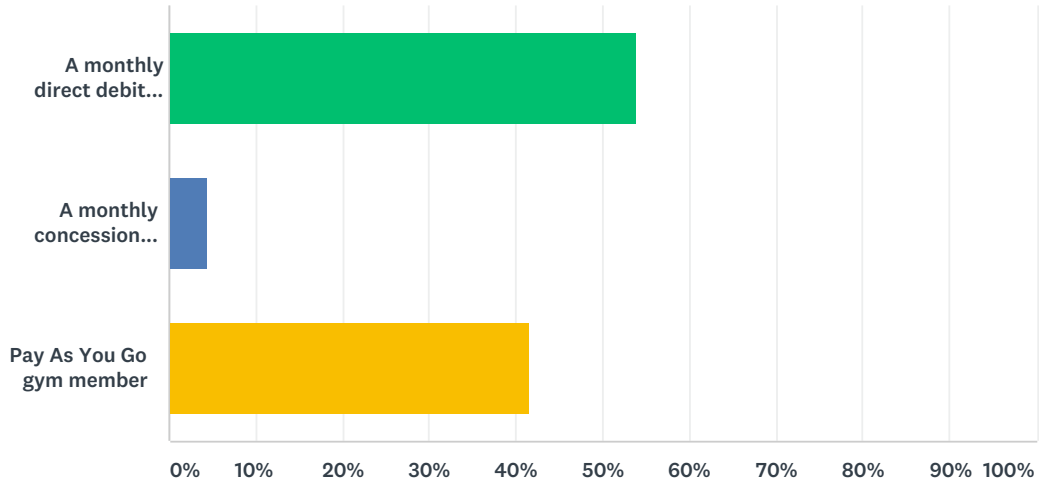
Answered: 376 Skipped: 55



ANSWER CHOICES	RESPONSES	
Yes	61.17%	230
No	38.83%	146
TOTAL		376

## Q2 If yes, are you

Answered: 226 Skipped: 205

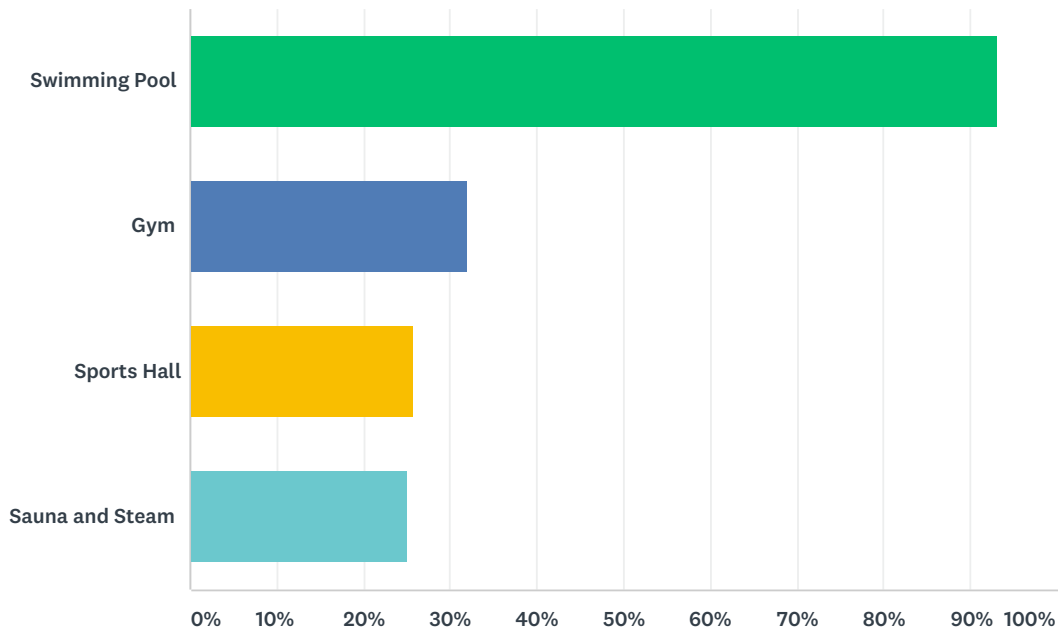


ANSWER CHOICES	RESPONSES	
A monthly direct debit member	53.98%	122
A monthly concession direct debit member	4.42%	10
Pay As You Go gym member	41.59%	94
<b>TOTAL</b>		<b>226</b>



### Q3 Which facilities do you use at Chafford Sports Complex (please tick all that apply)

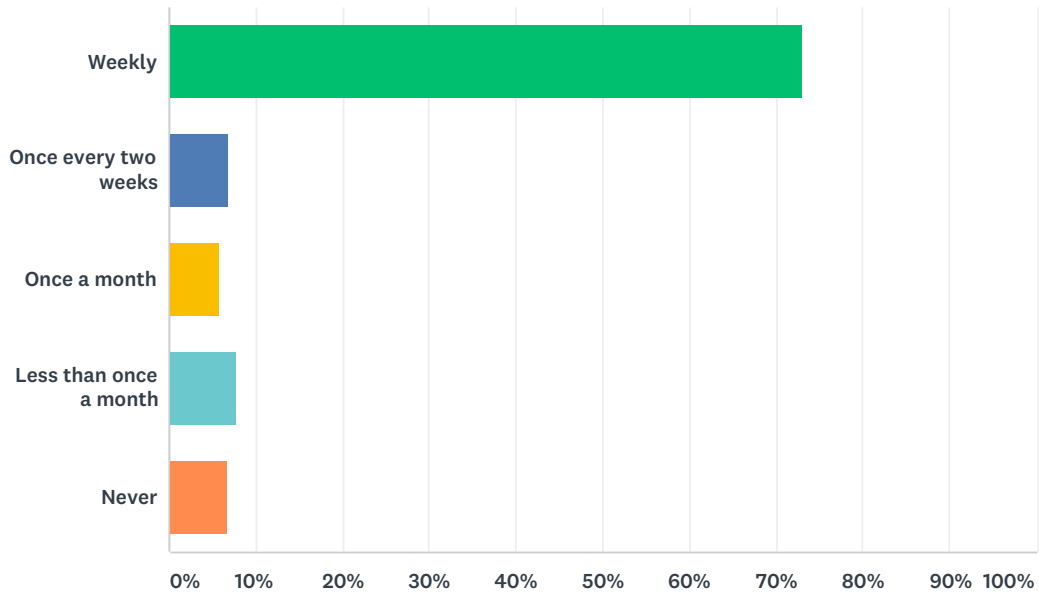
Answered: 374 Skipped: 57



ANSWER CHOICES	RESPONSES	
Swimming Pool	93.05%	348
Gym	32.09%	120
Sports Hall	25.67%	96
Sauna and Steam	25.13%	94
Total Respondents: 374		

## Q4 How often do you use Chafford Sports Complex?

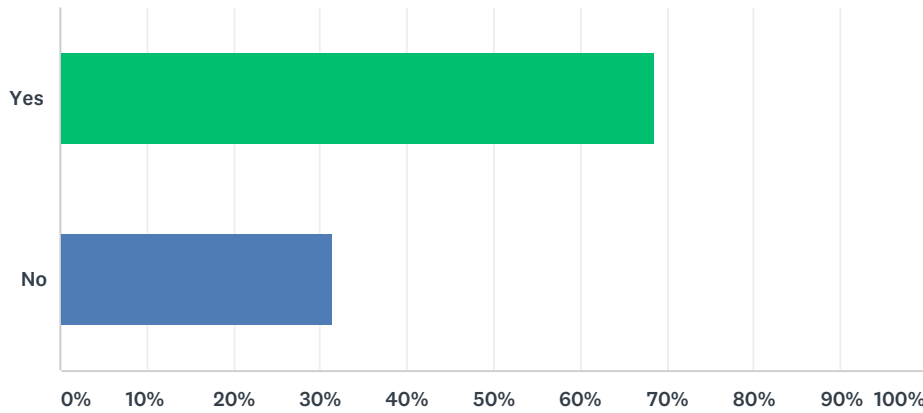
Answered: 392 Skipped: 39



ANSWER CHOICES	RESPONSES	
Weekly	72.96%	286
Once every two weeks	6.89%	27
Once a month	5.87%	23
Less than once a month	7.65%	30
Never	6.63%	26
<b>TOTAL</b>		<b>392</b>

### Q5 Have you used Chafford Sports Complex in the last week?

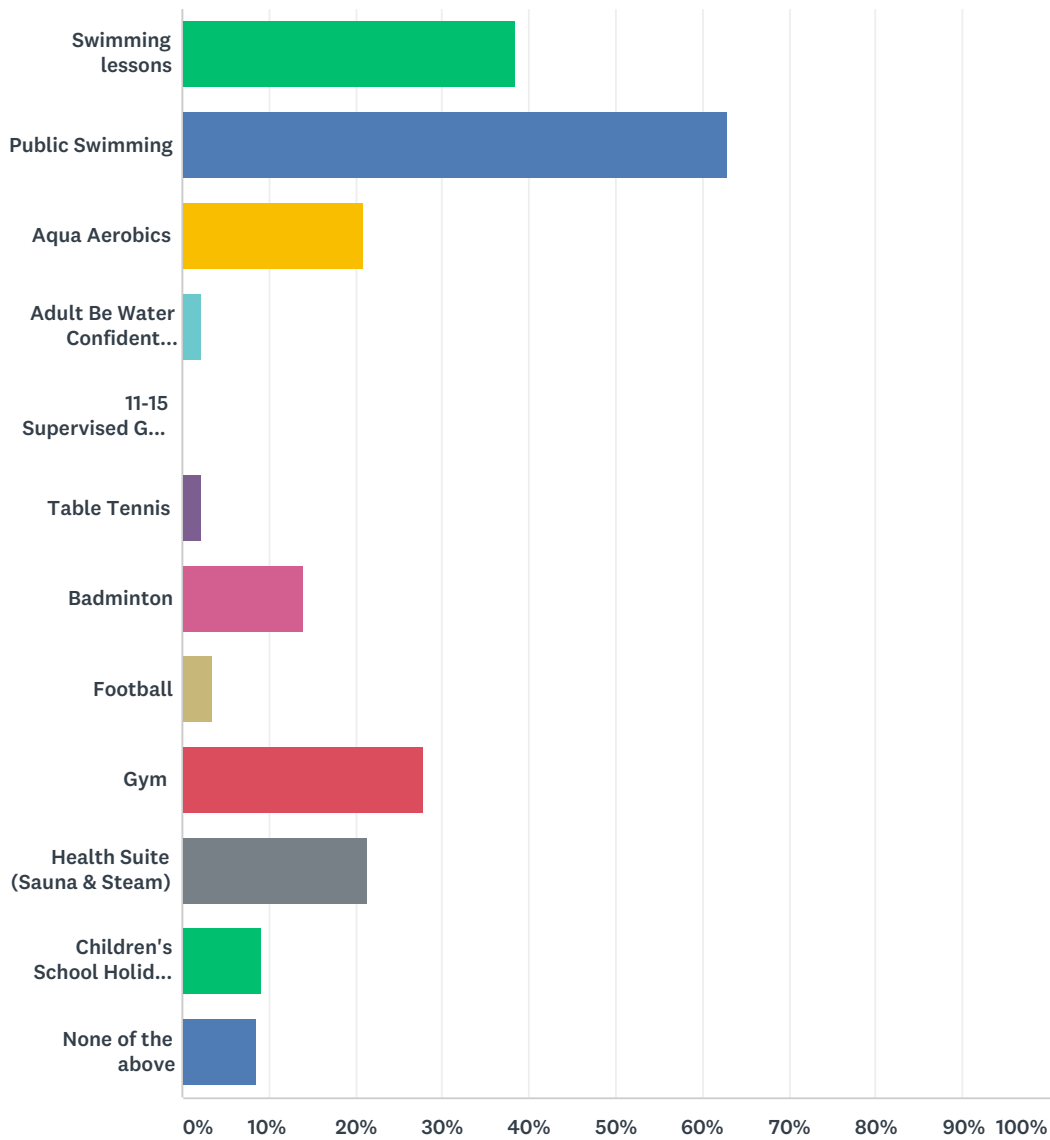
Answered: 348 Skipped: 83



ANSWER CHOICES	RESPONSES	
Yes	68.68%	239
No	31.32%	109
TOTAL		348

Q6 Which of the following activities have you attended at Chafford Sports Complex in the past 6 months? Please tick all that apply.

Answered: 388 Skipped: 43



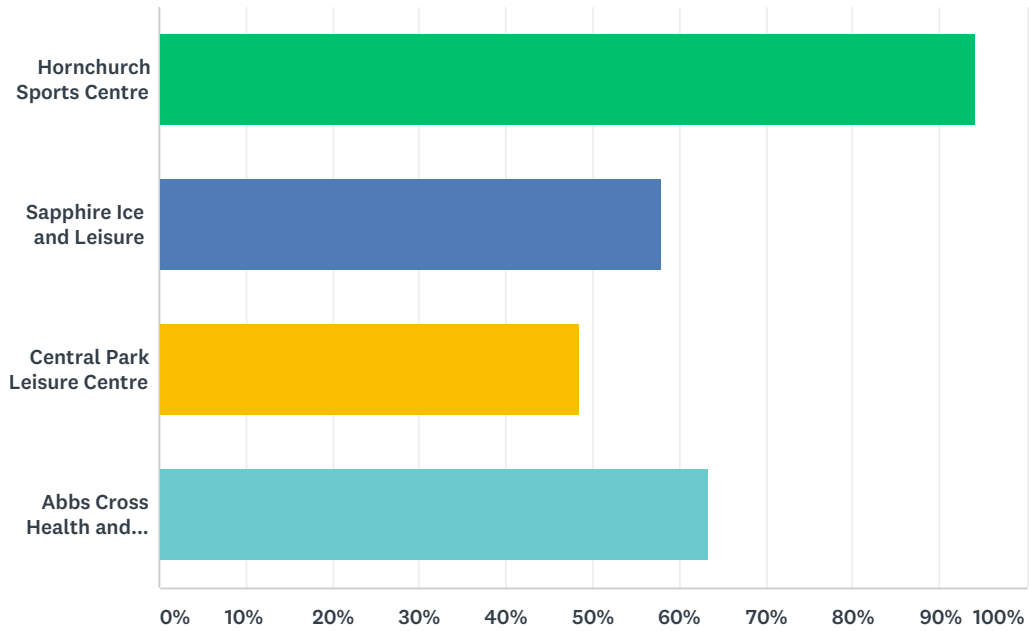
ANSWER CHOICES	RESPONSES	
Swimming lessons	38.40%	149
Public Swimming	62.89%	244
Aqua Aerobics	20.88%	81
Adult Be Water Confident Swimming Lessons	2.32%	9
11-15 Supervised Gym Sessions	0.26%	1
Table Tennis	2.32%	9
Badminton	13.92%	54

## The Future of Chafford Sports Complex

Football	3.61%	14
Gym	27.84%	108
Health Suite (Sauna & Steam)	21.39%	83
Children's School Holiday Sessions	9.28%	36
None of the above	8.51%	33
Total Respondents: 388		

## Q7 Are you aware of other leisure facilities in Havering? Please tick all that apply

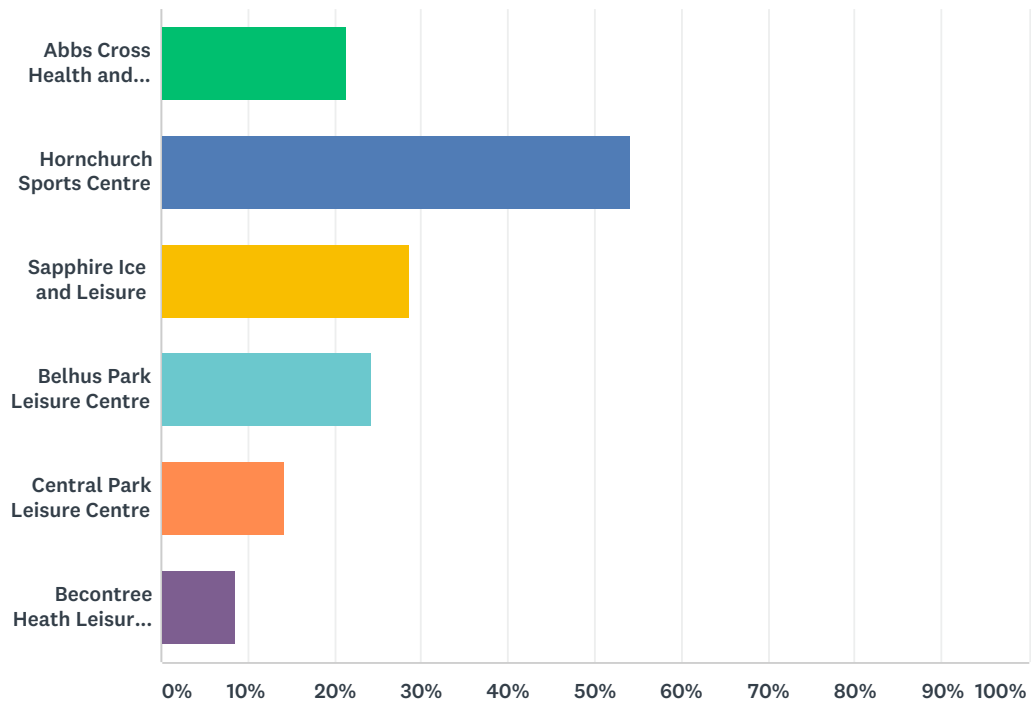
Answered: 356 Skipped: 75



ANSWER CHOICES	RESPONSES	
Hornchurch Sports Centre	94.10%	335
Sapphire Ice and Leisure	57.87%	206
Central Park Leisure Centre	48.60%	173
Abbs Cross Health and Fitness	63.48%	226
Total Respondents: 356		

## Q8 Have you used any of the following leisure centres in the past 6 months:

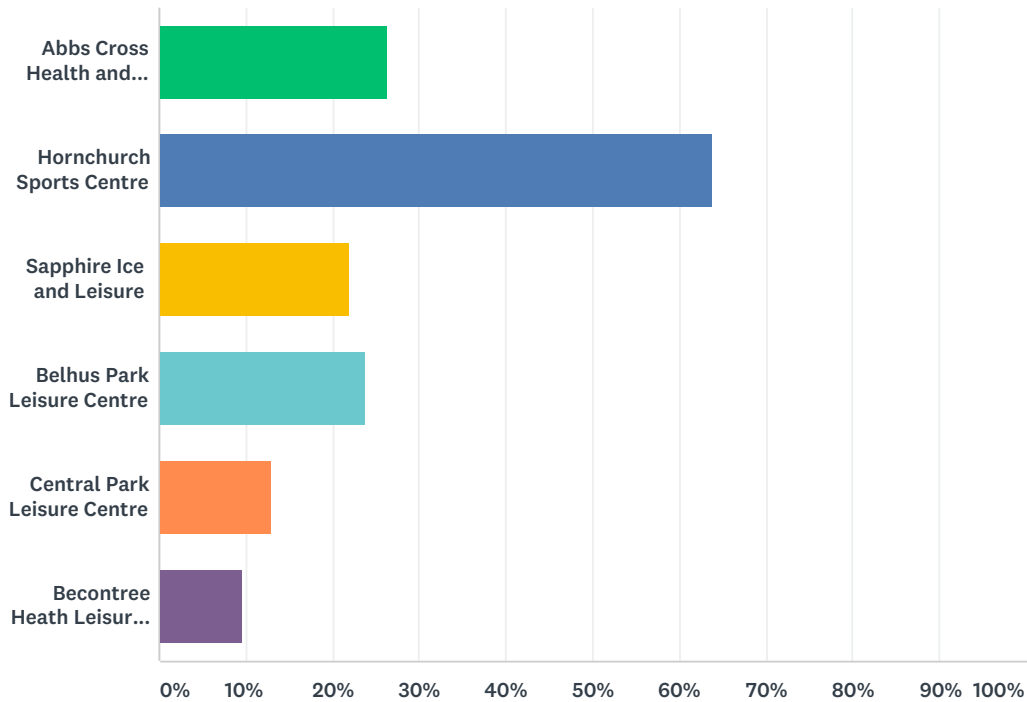
Answered: 140 Skipped: 291



ANSWER CHOICES	RESPONSES	
Abbs Cross Health and Fitness	21.43%	30
Hornchurch Sports Centre	54.29%	76
Sapphire Ice and Leisure	28.57%	40
Belhus Park Leisure Centre	24.29%	34
Central Park Leisure Centre	14.29%	20
Becontree Heath Leisure Centre	8.57%	12
Total Respondents: 140		

Q9 If Chafford Sports Complex was not available for public/community use, would you use any of the following facilities — please tick all that you would use:

Answered: 155 Skipped: 276

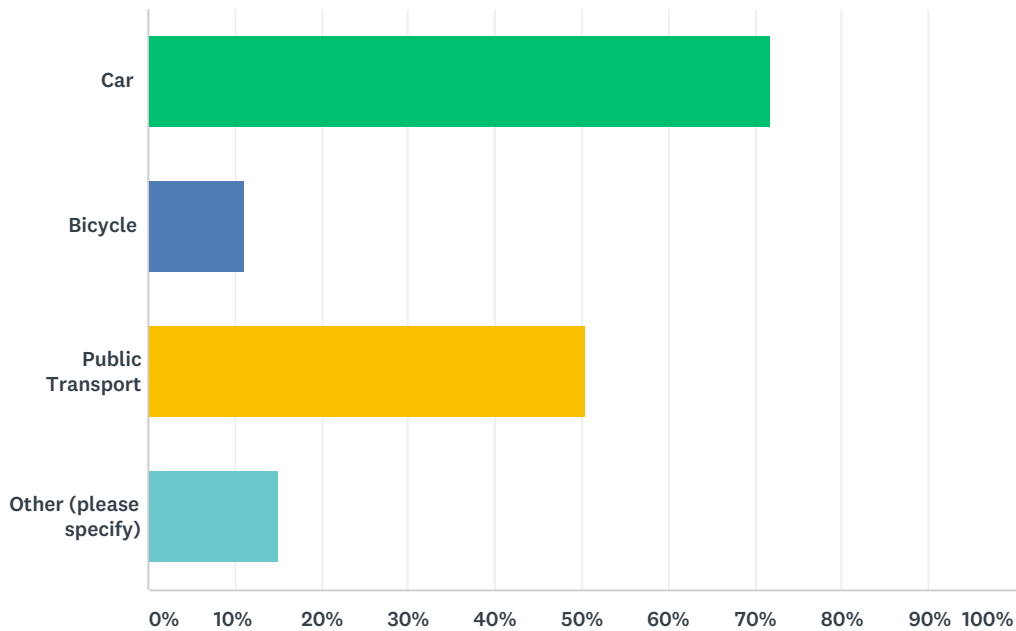


ANSWER CHOICES	RESPONSES	
Abbs Cross Health and Fitness	26.45%	41
Hornchurch Sports Centre	63.87%	99
Sapphire Ice and Leisure	21.94%	34
Belhus Park Leisure Centre	23.87%	37
Central Park Leisure Centre	12.90%	20
Becontree Heath Leisure Centre	9.68%	15
Total Respondents: 155		



### Q10 Which modes of transport do you have access to: (please tick all that apply)

Answered: 389 Skipped: 42



ANSWER CHOICES	RESPONSES
Car	71.72% 279
Bicycle	11.05% 43
Public Transport	50.39% 196
Other (please specify)	15.17% 59
Total Respondents: 389	

#	OTHER (PLEASE SPECIFY)	DATE
1	Mini bus	12/7/2018 12:40 PM
2	Walking	12/7/2018 12:32 PM
3	Walking	12/7/2018 12:26 PM
4	Walk	12/7/2018 12:11 PM
5	Walk	12/7/2018 12:06 PM
6	Walk	12/7/2018 11:48 AM
7	Walk	12/7/2018 11:26 AM
8	Walk	12/7/2018 11:09 AM
9	Walking	12/6/2018 3:31 PM
10	Walking	12/6/2018 2:35 PM
11	Walk	12/6/2018 2:15 PM
12	None	12/6/2018 2:10 PM

## The Future of Chafford Sports Complex

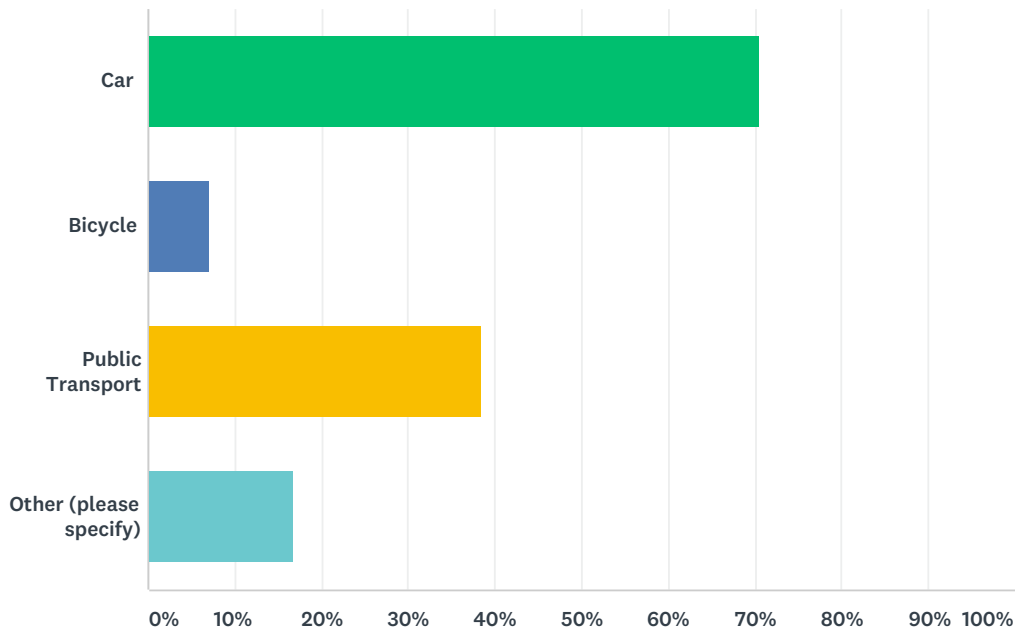
13	Walk	12/6/2018 1:04 PM
14	Walk	12/6/2018 12:44 PM
15	walking	12/5/2018 3:53 PM
16	walk	12/5/2018 3:22 PM
17	walking	12/5/2018 2:59 PM
18	mini bus	12/5/2018 2:51 PM
19	walk	12/5/2018 2:16 PM
20	walk	12/5/2018 2:12 PM
21	legs	12/5/2018 1:49 PM
22	walk	12/5/2018 1:42 PM
23	walk	12/5/2018 11:50 AM
24	walk	12/5/2018 11:39 AM
25	I would not go swimming any where else. I think the council should re think and spend some of our money on keeping the swimming pool where the locals going	12/5/2018 10:44 AM
26	Walk	12/4/2018 4:43 PM
27	Walk	12/4/2018 4:00 PM
28	Walk	12/4/2018 3:52 PM
29	Foot	12/4/2018 3:39 PM
30	Walking	12/4/2018 3:35 PM
31	Walk	12/4/2018 2:54 PM
32	Walk	12/4/2018 2:15 PM
33	Walk	12/4/2018 2:10 PM
34	School coach	11/30/2018 11:04 AM
35	Walk	11/17/2018 10:07 AM
36	Walk	11/15/2018 9:05 AM
37	foot	11/13/2018 7:11 PM
38	Foot	11/13/2018 2:11 PM
39	walk	11/13/2018 1:48 PM
40	Walk	11/5/2018 2:05 PM
41	Walk	11/5/2018 12:27 PM
42	walk	11/5/2018 8:07 AM
43	Walk	11/5/2018 7:39 AM
44	Walk	11/5/2018 6:40 AM
45	Walk	11/4/2018 10:14 PM
46	None	11/4/2018 9:17 AM
47	Walking	10/21/2018 5:28 AM
48	Walk	10/20/2018 4:13 AM
49	Walking	10/18/2018 1:10 PM
50	Walking	10/17/2018 3:20 PM
51	Taxi	10/17/2018 3:09 PM
52	Walk	10/17/2018 11:03 AM

## The Future of Chafford Sports Complex

53	Walk to Chaffords Sports Centre	10/17/2018 9:43 AM
54	Walk	10/17/2018 6:30 AM
55	Walk	10/17/2018 5:13 AM
56	Walking	10/16/2018 8:29 PM
57	Foot	10/16/2018 6:40 PM
58	Walk	10/16/2018 6:35 PM
59	Walk	10/16/2018 1:07 PM

## Q11 Which modes of transport do you regularly use? (please tick all that apply)

Answered: 390 Skipped: 41



ANSWER CHOICES	RESPONSES	
Car	70.51%	275
Bicycle	7.18%	28
Public Transport	38.46%	150
Other (please specify)	16.67%	65
Total Respondents: 390		

#	OTHER (PLEASE SPECIFY)	DATE
1	Mini Bus	12/7/2018 12:40 PM
2	Walk	12/7/2018 12:11 PM
3	Walk	12/7/2018 12:06 PM
4	Walk	12/7/2018 11:48 AM
5	Walk	12/7/2018 11:26 AM
6	Walk	12/7/2018 11:09 AM
7	Walk	12/7/2018 10:46 AM
8	Walking	12/6/2018 3:31 PM
9	Walking	12/6/2018 2:35 PM
10	Walk	12/6/2018 2:32 PM
11	Walk	12/6/2018 2:15 PM
12	Walk	12/6/2018 2:10 PM

## The Future of Chafford Sports Complex

13	Walk	12/6/2018 1:04 PM
14	Walk	12/6/2018 12:44 PM
15	walking	12/5/2018 3:53 PM
16	walk	12/5/2018 3:31 PM
17	walk	12/5/2018 3:25 PM
18	walk	12/5/2018 3:22 PM
19	walking	12/5/2018 2:59 PM
20	mini bus	12/5/2018 2:51 PM
21	walk	12/5/2018 2:16 PM
22	walk	12/5/2018 2:12 PM
23	walk	12/5/2018 1:49 PM
24	walk	12/5/2018 1:42 PM
25	walk	12/5/2018 11:50 AM
26	walk	12/5/2018 11:39 AM
27	Walk	12/5/2018 10:59 AM
28	I would not go swimming any where else. I think the council should re think and spend some of out money on keeping the swimming pool. Wheres the locals going	12/5/2018 10:44 AM
29	Walk	12/4/2018 4:43 PM
30	Walk	12/4/2018 4:31 PM
31	None due to funding	12/4/2018 3:56 PM
32	Walk	12/4/2018 3:52 PM
33	Foot	12/4/2018 3:39 PM
34	Walk	12/4/2018 3:35 PM
35	Walk	12/4/2018 3:26 PM
36	Walk	12/4/2018 2:54 PM
37	Walk	12/4/2018 2:15 PM
38	School coach	11/30/2018 11:04 AM
39	Walk	11/17/2018 10:07 AM
40	walk	11/15/2018 3:44 PM
41	Walk	11/13/2018 9:02 PM
42	Walking or running to chaffords	11/13/2018 5:39 PM
43	Foot	11/13/2018 2:11 PM
44	walk	11/13/2018 1:48 PM
45	Walking	11/13/2018 1:42 PM
46	walk	11/5/2018 2:05 PM
47	Walk	11/5/2018 12:27 PM
48	Walk	11/5/2018 8:32 AM
49	Walk	11/5/2018 7:39 AM
50	None	11/5/2018 6:40 AM
51	Walk	11/4/2018 10:00 PM
52	Walking	11/4/2018 9:44 PM

## The Future of Chafford Sports Complex

53	Walk	11/4/2018 9:17 AM
54	Walking	11/2/2018 9:03 PM
55	Walk	11/2/2018 8:20 PM
56	Walking	10/21/2018 5:28 AM
57	walking	10/18/2018 4:41 PM
58	Walking	10/18/2018 1:10 PM
59	Taxi	10/17/2018 3:09 PM
60	Walk	10/17/2018 11:03 AM
61	..and walk to Chaffords Sports Centre	10/17/2018 9:43 AM
62	Walking	10/16/2018 8:29 PM
63	Foot	10/16/2018 6:40 PM
64	Walk	10/16/2018 6:35 PM
65	Walk	10/16/2018 1:07 PM

**Q12 If Chafford Sports Complex was not available for public/community use, please tell us what the impact would be for you, and what you would intend to do to promote your health and wellbeing.**

Answered: 328 Skipped: 103

#	RESPONSES	DATE
1	It would have a big impact on us a family we live in aveley and travel here as that's by far the best place	12/7/2018 12:55 PM
2	It is very important to us it has been here for years and does so many swimming lessons	12/7/2018 12:51 PM
3	There would be no local swimming. I understand Hornchurch is far to busy. I suppose I would stop going if Chaffords Closed. Down (After the Olympic Games we had free swimming) didn't last long. Another Government and council idea they don't care about local residents. Never have	12/7/2018 12:47 PM
4	I would not be able to attend my Saturday swimming session. I would not be keeping fit by swimming. I would not be keeping fit by swimming. I would not have my weekly session of meeting my swimming friends. I would not be going out on a saturday	12/7/2018 12:41 PM
5	I need to be able to use a local swimming pool. I have asthma and it helps to keep me fit and exercises my lungs	12/7/2018 12:33 PM
6	My health would be worse as doing aqua is a low impact exercise. I find the times a suit my life/work balance. I have met many friends there so makes it socially welcoming for me	12/7/2018 12:29 PM
7	Would miss swimming pool partially for friends who use it more	12/7/2018 12:24 PM
8	Do nothing as I can not ravel miles after a days work we pay lots in rates hence give us a brake and leave chaffords alone thank you	12/7/2018 12:20 PM
9	It would be a great loss to the community. Rainham always seems to be losing its facilities. The children in Rainham ..... state pf the art .... Facilities, Similar to Hornchurch etc.	12/7/2018 12:08 PM
10	already a waiting list for swimming lessons. child's ability to learn to swim severely affected	12/7/2018 12:01 PM
11	The likelihood is we would not go swimming on a weekly basis. I would not sign up for a monthly membership at another site	12/7/2018 11:58 AM
12	I am a regular to the Tuesday water aerobics which I have attended on my own in the time I have been going I have formed a great relationship with others which I have found at Hornchurch Also it is not far to go when I have finished work so time factor is a big issue	12/7/2018 11:55 AM
13	I would not be able to take exercise as many times a week if at all, as the travel and ability to book easily would deter me.	12/7/2018 11:50 AM
14	children would stop their swimming lessons	12/7/2018 11:45 AM
15	grandchildren would stop their swimming lessons	12/7/2018 11:43 AM
16	Both my children use the pool on a weekly basis for swimming lessons and I think its important for our community not to lose another facility. Over the years I have seen the Rainham Snooker Hall close and our local football team fold . Please don't let us lose anything else!	12/7/2018 11:40 AM
17	I love swimming, It will have great impact on my health and wellbeing, My son school is near by the swimming and to get to another swimming ..... will be stressfull	12/7/2018 11:33 AM
18	I am mental disably and attend swimming lesson every sataday with Avehon RD Center for disable	12/7/2018 11:28 AM
19	No more swimming thanks to Havering Council	12/7/2018 11:23 AM
20	If the ... was not open our son would find it difficult to follow his effort. It is good exercise for him and the lack of facilities would have a big effect to his general health	12/7/2018 11:20 AM
21	A big impact, why would u want to get rid of this sports centre !!! Why take it away from residents of Rainham	12/7/2018 11:15 AM

## The Future of Chafford Sports Complex

22	I would not get any exercise	12/7/2018 11:10 AM
23	I have been exercising for 40 years and up until now remain fit. The closure of Chaffords Sports Complex would be very serious for me given the fact that I Have so many ailments that require exercise and would take by public transport two hours per day to get to Hornchurch Sports Centre plus 1 1/2 Hours workout three times per week, thus losing so much time and would be tiring at 75 years of age	12/7/2018 11:06 AM
24	It would make going to the pool harder as the pool is convenient with its opening times and availability	12/7/2018 10:58 AM
25	It would be a shame because the learning opportunities it offers are amazing. I would not do the extra 15-20mins journey to go elsewhere	12/7/2018 10:53 AM
26	It would mean having to use public transport which is very time consuming and very inconvenient with all the new housing development in the area keeping open is a must	12/7/2018 10:48 AM
27	WOULD NOT USE OTHER FACILITIES	12/7/2018 10:41 AM
28	very unhappy. local complex	12/7/2018 10:28 AM
29	I would be very upset as I have been a member there for a really long time and feel very comfortable going there on a regular basis	12/7/2018 10:25 AM
30	I come to Chaffords with my disabled daughter , I find the size and atmosphere of the pool more welcoming and friendly then anywhere else , I would stop going with her swimming	12/7/2018 10:21 AM
31	I would stop going currently as it suits me to visit this complex when returning from work	12/7/2018 10:16 AM
32	It will cost more money the school will off to go somewhere else. Over eight years we use it. I live in Rainham we always get the bad end of stick. Chafford sports complex swimming pool we need it.	12/7/2018 10:08 AM
33	I would be unable to use sports facilities. I would not make the journey to other public facilities by public transport this is expensive and time consuming. Parking at alternative sites is busy,transport is often and the sites are inconvenient for somebody working in the city	12/7/2018 9:52 AM
34	It would impact me a lot as I suffer with anxiety and find it difficult to do new things in new places attending Chafford helps ease this as I have got to know many of the staff and members.	12/6/2018 3:44 PM
35	I find Chafford more accepting and friendly. I don't feel self conscious. The impact would probably I wouldn't go to another sports complex.	12/6/2018 3:40 PM
36	It would take away my families sport days every weekend as we use Chafford every Saturday and Sunday mornings.	12/6/2018 3:33 PM
37	I would be massively disappointed if Chaffords close. Not only is it convenient to get to I have made new friends and it is also a very sociable environment. I would use the HX sports centre, but it is a completely different vibe and not as "user" friendly.	12/6/2018 3:29 PM
38	Would have to drive if I had access to a shared car or get the bus. I can walk to Chafford sports complex which is better than driving or using public transport for your health.	12/6/2018 3:24 PM
39	Go to another if I can get booked in!!	12/6/2018 3:20 PM
40	There is nothing else in South Havering. I will stop going to the gym.	12/6/2018 3:18 PM
41	I am 55 years old and obese. I go to the aqua aerobics once a week to help me lose weight because it is a small complex the staffs are very friendly and helpful and the people who use it are as well. The other sports centres are too far for me to go and I would have to get the bus home on my own late at night.	12/6/2018 3:11 PM
42	There would not be a swimming pool close enough for me to use on work days.	12/6/2018 2:56 PM
43	The club might close - miss swimming with friends.	12/6/2018 2:53 PM
44	It would have a bad effect on me and my daughters.	12/6/2018 2:48 PM
45	affect emotional health as I use swimming to relieve stress. Physical health - weight gain, blood pressure.	12/6/2018 2:37 PM
46	I would not be able to train on a regular basis.	12/6/2018 2:33 PM



## The Future of Chafford Sports Complex

47	My children and I want a centre close to home where we can spend the time exercising which will benefit our health and time to be a family. The other centres are too far just for swimming lessons and gym.	12/6/2018 2:30 PM
48	Would impact my general health – majorly this is the only facility I use and feel comfortable for myself and children to use.	12/6/2018 2:26 PM
49	I enjoy going to the Chaffords because of the facilities and people there so shutting it would mean having to go to another centre when I enjoy being at Chaffords, I struggle with anxiety so having to get used to another centre would be hard and could cause anxiety.	12/6/2018 2:22 PM
50	I don't think the Conservatives care about the people of Rainham. I don't think you will be getting my vote I believe you have already decided.	12/6/2018 2:17 PM
51	It would be devastating for me and my young children impacting our lives dramatically. I have no access to facilities with the distance and time management. It would completely effect our healthy lifestyle.	12/6/2018 2:12 PM
52	I would not work out regularly if at all.	12/6/2018 2:07 PM
53	Well, I would try to go running more.	12/6/2018 2:04 PM
54	I am disgusted that Chaffords may close. Regarding Hornchurch – I waited 2 years on the waiting list and never was offered a place. Health and wellbeing are important to my family and removal of these facilities will make Rainham a no go area. Further degradation of the area.	12/6/2018 2:02 PM
55	I would not be able to get to any other health leisure centre due to work and the unreliability of the public transport in the Wennington area. It will be a disgrace by this council if they close the Chafford sports complex. Visits Chafford 5 times a week which is a regular thing.	12/6/2018 1:53 PM
56	I live 10 minutes away, so very accessible without transportation.	12/6/2018 1:47 PM
57	It means everything health wise and social impact.	12/6/2018 1:12 PM
58	This decision would impact my life and I wouldn't be able to manage anywhere else to maintain an healthy lifestyle.	12/6/2018 1:05 PM
59	It means the difference between healthy and not due to my illness I am unable to travel anywhere else.	12/6/2018 1:03 PM
60	I would not be able to swim. I do not have the money or the time to drive to other pools. We have a pool in Rainham. How about you use the money that my taxes provide to support my town rather than other people you thieving scum.	12/6/2018 12:57 PM
61	Do home training.	12/6/2018 12:48 PM
62	Since retiring I use Chafford SC more than ever especially for swimming. The complex is a 5-10 minute stroll from my house. I would find it very inconvenient to go anywhere else.	12/6/2018 12:46 PM
63	I am a pensioner and live near to the Chafford complex which is very convenient for me. I was a member and thinking of joining again to use the complex more. It would be a great shame and inconvenient for the complex to shut.	12/6/2018 12:41 PM
64	If Chafford closes, I think our badminton evening wil terminate. We age from 60's to 70's and is great night for company and exercise	12/6/2018 12:41 PM
65	Would not be able to use the gym and wouldn't go anywhere else as either too far or expensive.	12/6/2018 12:36 PM
66	It would be most inconvenient if Chafford should close, but I would travel to the other venues.	12/6/2018 12:33 PM
67	I rely on my lesson every week to help me with my pain. I am 77 years old and I enjoy my lessons every week and it helps me.	12/6/2018 12:23 PM
68	My children wouldn't want to learn to swim, Chafford's is used by the local primary school in the area, where is the provision for their lesson if Chafford's is shut? There are long waiting lists everywhere. There are no other leisure facilities locally. I would have to drive elsewhere which would add to town congestion and drain our family time.	12/6/2018 12:20 PM
69	The people I have met and meet up with would come to an end. Chafford has become our meeting point and we would definitely lose our following	12/6/2018 10:27 AM
70	There is nowhere in Rainham to do the exercise I do. I don't have time to go further afield . Therefore my health and wellbeing will most defiantly suffer .	12/5/2018 4:24 PM

## The Future of Chafford Sports Complex

71	I would not bother to go as I like Chaffords for the smaller size of its use for swimming	12/5/2018 4:18 PM
72	I am a career and every week I take the girl I work with, who has special needs to Chafford sports centre to swim for the one hour allocated time for special needs people . The impact would be sad if the centre were to close but one would hope there would be another centre to go to continue with the swimming	12/5/2018 4:10 PM
73	Chafford is where my children learn to swim and will eventually use the facilities on a more regular basis when old enough.	12/5/2018 4:03 PM
74	I wouldn't go to any other LC Chafford sports complex is near our house and would be a big lose to close it.	12/5/2018 3:56 PM
75	it would mean traveling further afield in the evening which im not keen to do as I am a pensioner, Chafford is close to home and is more convenient	12/5/2018 3:50 PM
76	inconvenient	12/5/2018 3:41 PM
77	no more swimming lessons for children to use.	12/5/2018 3:37 PM
78	3x children swimming lessons would cease. Other facilities are too far away - journey time is to long when on a time limited schedule.	12/5/2018 3:34 PM
79	less interest in keeping fit, less social activity with local people.	12/5/2018 3:27 PM
80	walking, cycling and running	12/5/2018 3:22 PM
81	If Chafford closed my children aged 3 and 5 would no longer attend swimming lessons. There are no other lessons available at suitable times and prices within a suitable distance.	12/5/2018 3:13 PM
82	it should stay open because it is closest to people of Rainham.	12/5/2018 3:07 PM
83	swimming and walking are my regular means of keeping fit, am a novice on a bike . Have one but come off too frequently to drive any distance or to ride on a road.	12/5/2018 3:03 PM
84	unable to access public swimming, loss in health and mobility.	12/5/2018 2:56 PM
85	The pool is ideal for sea lions swimming club for learning disabled adults. We have use for 1.5 hrs on Saturdays	12/5/2018 2:53 PM
86	I care for my husband with dementia. I find I can leave him for an hour (in bed), if I went to another facility, with travel it would take much longer.	12/5/2018 2:47 PM
87	I am 79 years old and do swimming twice a weekly. I would try to do something else, but at this moment im not sure what.	12/5/2018 2:39 PM
88	would be such a shame as I learnt to swim at this pool 30 years ago.	12/5/2018 2:24 PM
89	Its close to my house so come after work, don't want to get in the car to get to the gym	12/5/2018 2:20 PM
90	son wouldn't learn to swim.	12/5/2018 2:12 PM
91	My family use Chafford complex due to the close proximity to our home. If Chafford sports complex was not available for public use , we wouldn't go to other complex so often and my son wouldn't learn how to swim.	12/5/2018 2:07 PM
92	nothing for the local community or children	12/5/2018 1:59 PM
93	My health and wellbeing would deteriorate as no other centre within accessibility.	12/5/2018 1:54 PM
94	Health and wellbeing will deteriorate.	12/5/2018 1:45 PM
95	I have an extremely tight schedule, I work full time in central London and have young children (who also attend the centre for judo), to travel any further is not an option.	12/5/2018 1:38 PM
96	My children would not be learning to swim and stay fit. If we have to travel to another site the time traveling has a big impact.	12/5/2018 1:28 PM
97	Then life would come sedentary, eat more & gain weight. Chaffords is small and friendly complex. No competition unlike other gyms. Easily accessible for south area. Rainham is going to grow. Never have any other facilities or more put into other areas. Also Hornchurch is going to be rebuilt so not an alternative. Abbs cross shared with school not easy to get to and its to dark.	12/5/2018 11:58 AM
98	It would cause inconvenience as Chaffords is very close to home. I'm not sure if I would be able to continue with the hobby due to the inconvenience	12/5/2018 11:35 AM

## The Future of Chafford Sports Complex

99	Go walk, swimming keep fit	12/5/2018 11:29 AM
100	My grandchildren (age 8 & 10) would miss the swimming pool, gym and other activities and so would I on my visits to them.	12/5/2018 11:26 AM
101	If Chaffords closed then my children along with many others will lose out on swimming lessons and other activities.	12/5/2018 11:18 AM
102	It's very convenient as my daughter attends a club in Rainham, freeing up my time to swim at Chafford. I would not have time to go to other centres, so I would probably cease my membership	12/5/2018 11:13 AM
103	Age 6, facilities need to be close at hand or I may have to give up exercise. What happened to London 2012 legacy? Another government con-trick. What facilities doe Rainham have other than this	12/5/2018 11:02 AM
104	The council needs to think about the residents for a change. Think I may vote for the residents in future	12/5/2018 10:46 AM
105	As always Rainham is always the bridesmaid but never the bride. Please listen to the people of Rainham. So dedicated to the concerns for Rainham.	12/4/2018 4:47 PM
106	Time - as it is close to home Children community - as all friends from school No sports complex locally	12/4/2018 4:39 PM
107	I would really miss it not being here because it's on my doorstep and have used it for many years. Its easy for my kids to keep fit as they use the swimming pool regularly.	12/4/2018 4:33 PM
108	Yes	12/4/2018 4:28 PM
109	Chafford is close to my home so I wouldn't travel anywhere else	12/4/2018 4:24 PM
110	Massive impact as suffer from arthritis + fund the aqua + health suite help. Have met lots of nice people + the staff are very kind + helpful whereas at other centres, you are just a number.	12/4/2018 4:18 PM
111	It would have a massive impact as I honestly wouldn't use any other complex. I have made a big circle of friends at Chaffords + the staff are very friendly. I feel that we are all like family + would be devastated if it were to close!	12/4/2018 4:13 PM
112	I would not be able to promote my health and wellbeing as I've tried other complexes and not liked them at all. The water is cold + the people are not as friendly plus the distance is too far away. Please keep this complex open.	12/4/2018 4:07 PM
113	It means everything to my health and well being and mental.	12/4/2018 4:01 PM
114	I would not be able to maintain due to no money to get to these other places.	12/4/2018 3:57 PM
115	My children would not learn how to swim and I would not be able to maintain healthy as I haven't got time in-between work to get other places in-between work school runs etc.	12/4/2018 3:48 PM
116	I think our team will terminate.	12/4/2018 3:36 PM
117	It would have a great impact on my health and wellbeing as I only have swimming to keep fit I would grow fat and very unfit and I would end up as a great burden and liability to the health service. The council has a legal and moral responsibility for the health of the local community.	12/4/2018 3:32 PM
118	My children swim here; I moved them from Harold Wood (central park) as the teachers changed and it was not worth travelling for the quality of lessons.	12/4/2018 3:22 PM
119	I use Judo Tuesday + Friday, swimming Tuesday, gym Tuesday. I would look for another judo premises, pack up swimming and gym.	12/4/2018 3:16 PM
120	The club I go to would most likely close meaning I wouldn't get any weekly exercise.	12/4/2018 3:05 PM
121	The club I go to would probably close which would mean the weekly exercise I get would stop. I would try to find another means of exercise but unless it is a club I would find it hard to motivate myself	12/4/2018 3:01 PM
122	I am diagnosed as autistic and have special needs. I have been going to the gym at Chafford for 5 years and it really helps with my medical condition, it is also gets me out of the house and I get to meet people at the gym which is nice.	12/4/2018 2:56 PM
123	Really big impact as often use the centre. People + staff are very friendly + wouldn't want to go anywhere else!	12/4/2018 2:49 PM

## The Future of Chafford Sports Complex

124	The complex is not only a means of maintaining my level of fitness but it is also important for my general wellbeing. It is an opportunity to meet the other members to socialise. It has proven to be a lifeline as I am relatively new to the area and widowed shortly after moving here.	12/4/2018 2:44 PM
125	I would really miss Chafford if it is close, it has been part of my life for 9 years. I suffer from Lupos which effects my joints so the swimming helps keep them mobile. If chafford closed I would probably go to Hornchurch but it would not be as convenient. I feel that these leisure facilities are extremely important and councils should be promoting exercises.	12/4/2018 2:35 PM
126	In a time where we are trying to encourage healthy lifestyles you are looking at taking away our sports complex. It may not be state of the art, but it serves a loyal community who enjoy the limited facilities and meeting fellow users - many who have no car travel to sports centre outside of Rainham.	12/4/2018 2:28 PM
127	My daughter suffers from cronic ear infections . Having these swimming facilities so close to home helps prevent these infections from happening.	12/4/2018 2:20 PM
128	It would stop us going weekly swimming as 4 generations at public swimming time, and prevent my children from seeing their grandparents and great nan as much.	12/4/2018 2:17 PM
129	I would never go too far to other pools.	12/4/2018 2:11 PM
130	It would stop me from doing my twice weekly swim. I would not go to the other sites as too far, too much traffic for me.	12/4/2018 2:08 PM
131	As I work in London the start times for lessons are very consistent as travelling time is essential to me when commuting.	12/4/2018 1:59 PM
132	It would be hard to go to Hornchurch as I don't drive. my son has swimming lessons once a week.	12/4/2018 12:49 PM
133	Our swimming club would close after years!	12/4/2018 12:41 PM
134	Wouldn't be able to go to the gym as no others are accessible for me.	12/4/2018 12:27 PM
135	I would miss it a lot. I have made a lot of friends at Chafford, I like it because the gym it is small scale and has a charm.	12/4/2018 12:23 PM
136	I live in Aveley and have no car, so I rely on the 372 bus which is my lifeline. Chafford sports is easy to get to on the 372, it is convenient for me, the other options do not have what I require except central park but it would take 2 hours to get there by public transport. I would be devastated if it closed.	12/4/2018 12:05 PM
137	If Chafford closes the Disabled swimming club I help run may have to close. We were founded in 1971 by a group of parents. We do not get any funding from the council. Most of our members either live in residential/supported living/or with parents. School holiday send swim sessions at chaffords for children and young adults. The other pools in Havering are too cold. Abbs/Hornchurch doesn't have any Disabled changing. Also stop giving councillors large pay rises and expenses.	12/4/2018 11:46 AM
138	My son attends Chaffords pool sat 12-1 for Havering Learning Disability Society. If this pool close he will not be able to swim on a Saturday.	12/4/2018 11:07 AM
139	My mental and physical health would suffer. I would not be able to travel to the other sites. I do not have sole use of a car but Chafford being near means in warm weather I can walk there. I am unable to use public transport.	12/4/2018 11:00 AM
140	I have no means to go any other complex as I find it hard to use public transport. I live within walking distance of Chaffords and have friends I attend with. Closing Chafford would also affect my social life.	12/4/2018 10:52 AM
141	As I work late the start times for lessons are very convenient as travelling time is essential to me when commuting.	12/4/2018 10:43 AM
142	My kids come here weekly and its local so easy for me to access. It is a good form of exercise for me as well as I learned to swim here.	12/4/2018 10:36 AM
143	Massive impact to my mental and physical health. Children swim and enjoy facilities here too.	12/4/2018 10:29 AM
144	I would find it hard as chaffords is so close.	12/4/2018 10:24 AM
145	We would be extremely disappointed if Chafford was not available to use anymore - we use the pool twice every week for lessons and have done for years. It would prove very difficult getting to another centre twice a week.	12/4/2018 10:19 AM

## The Future of Chafford Sports Complex

146	A big impact- there is nothing this side of Rainham for children or Adults.	12/4/2018 10:13 AM
147	I have been attending the gym for the past 5 years. It is local for me only 5 minutes in the car it doesn't cost a lot monthly. I would have to give up going to the gym	12/4/2018 10:07 AM
148	I would no longer be able to swim after work. Impact on health and services.	12/4/2018 10:02 AM
149	Swimming lessons would cease.	12/4/2018 9:54 AM
150	I don't know what I am going to do as both of my children absolutely love doing their lessons here. This is a real shame.	12/4/2018 9:44 AM
151	Have been a member for 10 years and regularly use the pool and health suite. There is no other facility in the borough which suits my needs.	12/3/2018 9:10 PM
152	None	12/3/2018 3:22 PM
153	It's a community hub - the pool is always packed, it is very easy for me to get to on public transport Hornchurch is a 45 min bus ride away, it will greatly impact my health and fitness levels and increase my sense of isolation in the South of the Borough. There are no leisure facilities past Hornchurch that disabled/ impoverished and elderly people can reach without a long journey.	11/30/2018 12:07 PM
154	The school I am in charge of would have to travel a much greater distance for their swimming lessons, this will impact greatly on their learning time. It will also have a cost implication to ensure that the children still have access to these lessons. The result of this will be no longer three year groups going a year, but one year group going.	11/30/2018 11:05 AM
155	Unlikely to go swimming regularly	11/21/2018 6:11 PM
156	This would have a high impact as I would not be prepared to always travel to Abbs Cross/Hornchurch Sports Centres, as Chafford is only a short walk from home. I currently have a yearly membership, which renews annually in June and would not have renewed this on a annual basis, if I had known at the time that Chafford was proposed for closure.	11/21/2018 1:35 PM
157	no impact	11/21/2018 1:28 PM
158	I would not be able to swim My health would deteriorate	11/18/2018 11:06 PM
159	This is local swimming pool and convenient to come regularly. If need to drive further would take more time, not good after work.	11/17/2018 10:11 AM
160	It would be a shame as it would effect all local people who have attended here for years and rely on this sports complex	11/16/2018 12:56 PM
161	If chaffords sports complex closed I wouldn't use another sports complex	11/15/2018 9:30 PM
162	I wouldn't be able to take my children to swimming as the other pools aren't in easy reach or convenient for myself	11/15/2018 3:57 PM
163	go to another one - but chafford is walking distance and therefore very convenient	11/15/2018 3:44 PM
164	Putting on weight	11/15/2018 9:05 AM
165	My children's schooo uses the facility for swimming lessons therefore this would be lost.	11/13/2018 9:57 PM
166	It would be a shame my kids go there with the school for lessons and its local for me to take the kids swimming lessons	11/13/2018 9:42 PM
167	Walking	11/13/2018 9:05 PM
168	The impact would be awful for myself and my daughter who's primary school take her there for swimming lessons. I can't believe closing the complex is even being considered when it keeps so many children and adults healthy and active. Please don't take it away from our area.	11/13/2018 5:42 PM
169	This would affect my child when he is older enough to go swimming with his school as that is the swimming pool which Parsonage Farm use.	11/13/2018 3:00 PM
170	Probably wouldn't be able to take my children swimming - Chaffords is in walking distance	11/13/2018 2:18 PM
171	Both my children have learned to swim in there (lessons) my children go parsonage farm school so they walk to Chaffords within there lesson. Some evenings as a family we all pop to the sports complex for swimming. The thought of going further would make us not be so active	11/13/2018 2:17 PM
172	The Impact would be more on my child she go to the school next door and uses the swimming facillitys	11/13/2018 2:13 PM

## The Future of Chafford Sports Complex

173	It would adversely impact my children and their life skill of being able to swim	11/13/2018 1:54 PM
174	Chafford Sports complex provides swimming lessons for my children. It is the closest one to where we live. Lessons are often conducted after school which means the children can walk to the leisure centre and get home in good time. The impact of them having to move centres is hard to tell, but it means longer commute for their weekly lessons. Their school also uses Chafford sports complex for swimming lessons for year 4-6. It would be detrimental to the school if this centre was closed.	11/13/2018 1:51 PM
175	My 6 year daughter would have to stop swimming lessons because I can't afford nor find the time to drive to the other centres. Swimming at chafford hundred is the only activity she is enrolled on and she enjoys it. She has made friends and I as a parent have made friends who i look forward to seeing weekly. My daughter would be sad if the swimming lessons are taken away from her.	11/13/2018 1:47 PM
176	I will be very disappointed due to be a single parent with extensive work commitments I would be unable to take my daughter to swimming lessons at any other venue and we would have to stop our weekly visit to the pool. My daughter would be devastated as she relies on her lessons for confidence and enjoyment	11/13/2018 12:59 PM
177	No only do the children use the pool for swimming at school, they have weekly swimming lessons there. As I do not drive, we are able to walk to the pool and back again. Should we have to attend elsewhere, this would have a detrimental effect on our week. I also use the pool myself to swim and keep myself active. Without being able to attend here I would be overweight! This pool cannot be closed. We have nothing in Rainham and they want to take away the one thing we have as a community	11/13/2018 12:35 PM
178	Not sure , as it is so close to home and I can walk to to. If it was to close I don't think I would be using any other as it would be too time consuming going there by public transport. My kids attend Harris Academy Rainham so it won't be in the interest of the kids at HAR in the promoting of health and wellbeing if it was to close.	11/12/2018 12:22 PM
179	Not much I could do, other council facilities are too far away and cannot afford private gym	11/10/2018 8:30 AM
180	I have arthritis in my back and knees and a recent fall is the reason I have been unable to go to the pool in the last couple of months x it's a struggle because of work and health issues to get to other pools on public transport. I have been told by the doctors to swim again now. There are very few facilities in Rainham village so it would be wrong to take away the only good thing here.	11/8/2018 3:46 PM
181	I would use Harold Hill, Romford or Hornchurch Everyone Active's.	11/7/2018 2:35 PM
182	It would restrict my ability to swim regularly at a site within easy reach and open at times to suit my lifestyle. I would also like to advise that i had to indicate thatvi had used Hornchurch pool in ladt 6 months as none was not an option and couldnt move on without an answer	11/7/2018 3:00 AM
183	I don't use it now but when the children were young we used it every week. The community will miss out as it's the only facility this side of the borough	11/6/2018 6:56 PM
184	Not a lot ..the chad ford pool is more convient for most people in and around this area.	11/6/2018 2:17 PM
185	I would use Chafford Sports Centre if it received a makeover, the facility has become run down over the years which is why fewer people use it. It also needs to be open to the public more (early mornings & late nights) & it would be good if it offered fitness classes also. Havering council has spent millions on the new sports centre & ice rink in Romford and will spend millions in the future on a new Sports Centre in Hornchurch. Rainham seems to have been forgotten, yet you are happy to build 3000+ new homes here. The need for Chafford Sports Centre will become even greater in the future will an increased population in the area. The closest sports centre is 5 miles away, that's a car journey or bus ride for all. Think about the health benefits on the children to have Sports Centre nearby and the environmental impact of having everyone travel 5 miles for fitness.	11/6/2018 9:40 AM
186	If it wast available I would be unable to use any other health and fitness establishments in the borough - Rainham is always at the bottom of the list in the borough - we should be entitled to the same facilities locally, just as other areas in Havering	11/6/2018 8:35 AM
187	Chaffords sports centre is on my doorstep. I don't drive, so I would need to travel on public transport, which is an extra cost and I would find it hard to be motivated.	11/5/2018 10:26 PM
188	Although I use other facilities in the borough they are not as near as Chafford. The people who use the centre are all mainly local people and if the complex closed the other centres are not that near and take a lot longer to travel there.	11/5/2018 8:57 PM

## The Future of Chafford Sports Complex

189	No impact personally but living in Rainham and seeing the weight problems increasing and exercise places decreasing it needs to be kept open and local people need to be encouraged to use it!	11/5/2018 8:24 PM
190	I would be unfit and my health conditions would deteriorate	11/5/2018 8:11 PM
191	n/a	11/5/2018 6:28 PM
192	It is nearer my house therefore getting to other complex would be difficult.	11/5/2018 5:55 PM
193	For my children it's a safe place to go!! My younger son had swimming lessons there. My oldest son goes after school and school holidays for sports with his friends. This seems to be the only safe, healthy and fun place.	11/5/2018 5:06 PM
194	My two daughters would stop taking part in swimming lessons which they have done at Chaffords for almost two years. We are currently able to walk to the pool which keeps our green footprint down we would not be continuing with lessons at a different site.	11/5/2018 4:39 PM
195	The chafford sports complex is an integral part of our community. It's makes activities, particularly the pool activities, available to our local community. The complex should remain.	11/5/2018 3:52 PM
196	I pick up my 83year old mother and take her to water aerobics class. There are a few older ladies that attend as my mum sees ladies that she knows from her clubs. It is a social event for my mum and her friends which they look forward to and it helps to keep them active.	11/5/2018 2:29 PM
197	None	11/5/2018 2:05 PM
198	There are not many local leisure services in the area. Taking this away would limit the services available for health and fitness.	11/5/2018 1:52 PM
199	This would mean no local affordable access to swimming and gym activities as my next closest complex is belhus with the prices to access there facilities being very expensive.	11/5/2018 1:21 PM
200	My children would no longer be able to learn how to swim.	11/5/2018 12:28 PM
201	I mainly use Chaffords for swimming lessons so to close Chaffords it would make it extremely difficult if not somewhat impossisble for my children to learn to swim. There is a waiting list for most swimming classes as it is, so to completely close the centre and then have to add all the children on to waiting lists for other centres is ridiculous. Swimming is a life skill and no child should be left unable to swim. For some children they only do leasons at school and that takes place a Chaffords. My friends who live in neighbouring boroughs can send their children free of charge to all sorts of activities paid for in full by their council and we can't even keep open a centre in which parents are happy to pay for their children to use. How are the children in Rainham any less important than anywhere else?	11/5/2018 12:10 PM
202	It is my local sports centre, myself and family use it because it is convenient and well run.	11/5/2018 11:42 AM
203	No exercise, bad for wellbeing.	11/5/2018 10:25 AM
204	All the other leisure facilities are not convenient when Chafford is a 5 minute car ride away	11/5/2018 9:50 AM
205	You have already stated that the population is rising in Havering therefore you must be collecting more Council tax this government wants people to stay healthy therefore there should be more sports centres not less no sports centres should be closed in fact more should be built.Do you have a reduced rate like Barking and Dagenham where the elderly get cheaper rates this has increased use of sports centres if you keep building houses in the borough you need to increase infrastructure not take it away this pool also has access for the disabled another reason why the pool should not close perhaps you could look at other ways to save money.	11/5/2018 9:47 AM
206	I wouldn't go to the gym at all or take my children swimming as the next facility is too far. Save the centre	11/5/2018 9:31 AM
207	My daughters have swimming lessons there and if it was not available it would be difficult to keep up with their swimming lessons due to work life	11/5/2018 9:15 AM
208	Chaffords is handy and convenient I wouldn't have time to take the children swimming if i had to travel further	11/5/2018 9:00 AM

## The Future of Chafford Sports Complex

209	This would have a major impact as we use the swimming pool weekly to take our daughter swimming as we live around the corner. I also take my niece swimming in the week which is convenient to where we both live. We can walk on both occasions as we don't have access to the car on these times. If we were to lose the pool we would not be able to continue swimming therefore our health and well-being would suffer. What does rainham have apart from a swimming pool?? A lot of other areas have so many other facilities but you want to penalise rainham. Rainham should not always be last on the list and we need to do everything we can to save our pool for our community!!	11/5/2018 8:35 AM
210	The impact would mean not only do locals and children not have facilities nearby but other venues will be busier and not so good to use. Children should be near a swimming pool it could save their life.	11/5/2018 8:31 AM
211	it would limit the use by local people, we are very upset as there are other things going on at this sports hall, i.e. RCWA wrestling and go regularly, there are over 250 people that attend the wrestling because it is close to local people.	11/5/2018 8:13 AM
212	Would not be able to continue exercising	11/5/2018 8:08 AM
213	Both My kids have swimming lessons, closing chafford would mean that they will no longer be able to do so. All sporting facility's local and early accessible to us are closing. We are told that health and wellbeing is important yet all our sporting complex locally are being shut down.	11/5/2018 8:08 AM
214	I love that I can walk to my local leisure centre that is Chaffords. I don't drive but even if I could I'd walk still. Me and my children go and as they've grown they've attended lots of sessions, like swimming lessons, family swimming together with me, trampolining when it was on, table tennis, karate, myself have used the gym and exercise classes. Every area needs their own centre, no matter how small. The chafford needs improvement not knocking down, it does so much for our community and the feel of it, such an important part of implementing the importance of keeping fit and active. Why should we have to go elsewhere?? It's so wrong	11/5/2018 8:04 AM
215	It would be a shame for chafford sports complex to close. My son loves swimming here, also very local for me.	11/5/2018 7:48 AM
216	My children and I would probably never go swimming.	11/5/2018 7:39 AM
217	if The Chafford Sports. Implement was to close, my family and I would not swim very often at all. We like how conveniently located it is in Rainham and that it isn't a huge pool, allowing less confident swimmers to not feel too much out of their depth. To travel further to a different pool or leisure centre would eat up any spare time we have if an evening, thereby reducing our swim time or not allows time at all.	11/5/2018 7:33 AM
218	In Rainham we currently have nothing but all the other areas do my kids regularly use the pool especially in half terms	11/5/2018 7:33 AM
219	Would not be able to use a gym	11/5/2018 6:41 AM
220	There are not enough swimming pools and Chafford pool is literally a 5 minute car journey. I would need to be motivated to use the other facilities which are further away from me. Its not just me that uses pool. My two sons also use the pool. And we also play badminton. Without Chaffords so local to us, this would have a negative impact on our health and wellbeing! Please keep this sports complex open.	11/4/2018 10:51 PM
221	The sport centre is there for personal time, family times, Sunday morning swim, me & my family would not use another centre due to transport. If the centre had a improved timetable, I'm convinced it would be profitable.	11/4/2018 10:29 PM
222	Time doesn't allow for me to travel distances for swimming lessons and fitness.	11/4/2018 10:07 PM
223	I would not be able to use the gym everyday.	11/4/2018 9:48 PM
224	Mental and physical health will suffer. No viable alternative	11/4/2018 9:19 AM
225	I am worried that I will stop swimming on a regular basis. I am 72 years old and swim 1 mile a week at Chafford.	11/3/2018 11:38 AM



## The Future of Chafford Sports Complex

226	<p>My children attend the sports centre for weekly swimming lesson. The swim school, is excellent and provides an enjoyable and essential fitness activity. They attend these on a Friday evening and should these cease to take place at the sports complex it would force us to stop due to a busy family schedule. This is not something that I am happy about at all. It is important to us as a family that our children (and other youngsters) have these facilities available to them. It is scandalous to even consider closing this valuable facility. In an age when children are more unfit than ever, they are attached to tablets or playing computer games for hours and hours we should be making sure that there are more and more available facilities to enable our children to become engaged in all manner of sports. We shouldn't be closing these sports facilities. Children will become even more unfit, unhealthy and bored. There are no youth clubs around anymore and this is why more and more youngsters are hanging around street corners and getting into trouble. Think what impact it would have if we were to take away even more facilities. When I grew up we were lucky to have swimming pools and youth clubs and sports centres all around us. No wonder obesity is becoming an issue. The facilities are no longer available for all. In the long term think of the affect.....more obesity, more diabetes, more money needed for the NHS, more problems on the streets. Don't under value our youngsters today. Give them the same simple opportunities we had growing up in the 70's. Keep them healthy, occupied and off the streets.</p>	11/2/2018 9:21 PM
227	<p>Our 3 children belong to Cridders Swim School and attend swimming lessons on a Friday night, which they have done for many years. The swimming pool is a wonderful facility which needs to remain to help ensure our children have access to a local pool in which to continue their swimming lessons and keep active. The reduction of swimming pools nationally is a scandal which Havering must stand up and be counted to reverse this trend. We talk about getting our kids away from tablets and computers and more active, yet all we do is remove more of the facilities that will encourage and enable them to keep active. We had many local pools when we were young and we benefitted from an active childhood, yet here we are taking away their right to be active too. How can we then moan about them being unfit and overweight when we have taken away the facilities to keep active? No doubt we will also moan that youngsters are out causing problems in the street? Again we will only have ourselves to blame if we take away valuable resources such as Chafford Sports Centre. It is also a false economy as we will end up pouring more money into the NHS and social care treating the symptoms of inactive lifestyles. This closure simply cannot be allowed to happen, it is a scandal. Please listen to the stars in our community such as Trevor Cridland who do their utmost to help keep our kids active, we should be putting more money, not less, into these types of facilities, if we are going to be serious about tackling the nation's obesity issues.</p>	11/2/2018 8:58 PM
228	<p>I have three children who regularly attend an excellent swim school. They provide fun and much needed fitness and offer them opportunities (great Newman swim) as a swim school that they would not get elsewhere. If this complex were to close it would possibly force us to leave the swim school as this location suits our busy family life. In a time when the health and fitness of our children is of most importance it seems criminal to even consider closing such a facility.</p>	11/2/2018 8:27 PM
229	Go to another gym	11/2/2018 1:29 PM
230	ues some ware else	10/31/2018 2:21 PM
231	Goto another venue	10/30/2018 5:09 PM
232	With a full time job and two teenage children I would cease to swim or use the gym regularly as I do not have the time to travel regularly some distance from home to do so	10/30/2018 12:11 PM
233	Probably would stop	10/28/2018 1:36 PM
234	I am planning to move to Rainham from C London, start family with my wife and live there permanently. The house is close to the complex. If the complex is not going to operate, I will re think my move.	10/27/2018 5:18 PM
235	There are no other options for me - the other sports centres take too long to get to by public transport. I would try to exercise at home but I have tried this before and given up very quickly.	10/26/2018 12:04 PM
236	It would be detrimental to those children living in the Rainham area who would find it difficult to access other swimming pools outside their area.	10/25/2018 2:07 PM
237	We would have to stop our 4 and 9 year old boys from going to swim lessons. My eldest have swam there for 6 years and represented the centre at the borough swim meet. It will also end our family Saturday morning swim session. All the remaining pools are in the North or Central North of the borough. We would not be able to transfer to another centre as I have spoken to most and none have spaces available and the cost is greater.	10/25/2018 9:15 AM

## The Future of Chafford Sports Complex

238	As a local resident and user of the local sports centre i would probably not bother to exercise at a facility any more. Rainham is always the poor relation and nothing has been invested in in this area. There is now plans for much more housing and these people and families should not be denied facilities to use	10/23/2018 12:15 PM
239	Would seek alternatives	10/22/2018 12:28 PM
240	I would not have a place to work out, additionally the cost of signing up to a new gym and swimming pool would be extortionate including, access prices, travel time and petrol.	10/22/2018 9:11 AM
241	If the Chafford Sports Centre was closed, it's not likely that people from Rainham will go to any of the other facilities listed, it's convenient to have such a facility on your doorstep. childhood obesity rates are soaring and fitness levels decreasing, so a facility like this is a must for Rainham - there isn't a lot for the young people to do there at present, taking this facility away will make things worse, and also all the clubs and groups that use this facility will have to relocate or close. Rainham is supposed to be undergoing extensive regeneration, why get rid of a facility like this?	10/22/2018 7:33 AM
242	This facility is extremely important for all resident of Rainham. Alot of the local schools use this for swimming lessons and do not have the funding to hire buses or coaches to travel to facilities further away. This is the closest swimming pool to my house so I walk there and back however if it was not available I would then have to drive to one which isnt very health friendly as I would be losing out on the walk there and back. This facility just needs to be refurbished like all the others and not knocked down	10/21/2018 3:01 PM
243	If chaffords was unable available it would impact greatly. Although not a regular user for the past six months due to ill health it means I would not be able to access a pool easily. Therefore impact on my fitness would be great	10/21/2018 12:53 PM
244	I have been using Chaffords most Saturday and Sunday mornings for the past twenty years as part of my exercise and well being this would 50 per cent be lost to me and many other people of my age that use Chaffords	10/21/2018 11:03 AM
245	Swimming is the best exercise the whole family across ages can participate in at the same time. Closing Chafford would put a stop to this local family activity.	10/21/2018 6:00 AM
246	My health would be affected as I wouldn't have enough time to travel to alternative complex's as many times as I travel to chadors sports complex. It is at the heart of my community, needs a refurb but still functioning. You need to stop forgetting Rainham!!!!	10/20/2018 5:27 PM
247	Pupils at local schools have their swimming lessons there. They walk to and from the school therefore it helps to keep them fit as well as learning a life saving skill. It would be an absolute travesty to the schools if this facility was taken away	10/20/2018 3:31 PM
248	I would have to drive or take 2 buses to Romford to use the swimming pool there. Which would be stressful with 2 children and very time consuming	10/20/2018 4:15 AM
249	I use Chaffords Complex for my son who has autism and is profoundly mentally impaired. It has one pool that is normally warm and tends to be quieter so he does not become anxious. The Swim 4 Disability sessions they have during the holidays are fantastic. We have tried all the other leisure centres but they are too big and busy and very stressful for him.	10/19/2018 4:17 PM
250	The impact would be huge - to me personally and to the local community. Your questions do not take into account the classes on offer in the sports hall, Judo, Dance, Aerobicis, Yoga etc. Your questions to not take into account that the steam and sauna have not worked for a long time now, so asking if people use it seems like a very ill informed thing to ask. I went to school at Chaffords, as did my son under the Harris banner - this complex needs saving, it needs investing in - it is worth it. Swimming lessons, fun splash, life saving, canyoning are a number of things I did in this facility - other generations need the chance to do so, IN THEIR LOCAL COMMUNITY not somewhere else. We are all aware of facilities in other areas of the borough and also outside of the borough (Becontree centre) but we want our own one to remain available and open.	10/19/2018 11:05 AM
251	No impact on me personally, but a highly detrimental affect on people I know in the Rainham area.	10/19/2018 9:53 AM
252	It would mean my family doing regular exercise, becomes much more difficult.	10/19/2018 9:23 AM
253	it would be a shame beause there is not alot else in Rainham, i visit the centre at least four times a week and both my children use the complex. If it closed i would probably use Ingrebourne Links	10/18/2018 8:57 PM
254	This is the only facility suitable for my disabled son to swim in as it's warmer and sessions are held exclusively for those with SEND without the general public.	10/18/2018 7:17 PM

## The Future of Chafford Sports Complex

255	I would have to travel to another town & this is the only leisure facility in Rainham so would be a big loss to the Harris Academy too.I wouldn't want to travel so far to another complex	10/18/2018 6:53 PM
256	I'd get fat	10/18/2018 4:43 PM
257	The swimming pool is a local pool for which being a non driver and also disabled people (my family)Can use without additional issues. My child will also learn to swim here through the lessons they have. My son's school also uses this pool as they can walk to and from it. If it was to close local schools are forced to make longer journeys more cost to them as supplying transport. There is no need when the pool has a place in Rainham and is well used.	10/18/2018 1:14 PM
258	The impact would be devastating. Although other facilities are available, it is more difficult to reach them, more time is spent travelling.	10/18/2018 11:11 AM
259	The impact would be that my children would have to find new classes for swimming lessons, and possibly have to join a waiting list. I would have to travel to use the facilities which would happen less due to time constraints from being a busy working mum	10/18/2018 5:07 AM
260	Probably not go swimming as much as I like the convenience of it being so close and no too crowded	10/18/2018 4:18 AM
261	There isn't somewhere in walking distance to swim. I'd then have to pay for buses and go further away	10/17/2018 9:12 PM
262	It would be very bad for anyone in the south of the borough who does not have access to a car. It would have an impact on health of local people in the area which in turn would drive up health budgets. It would impact any intention the council has to reduce obesity.	10/17/2018 7:53 PM
263	No impact	10/17/2018 7:47 PM
264	My child wouldn't have close by access to swimming lessons and would have to join lengthy waiting list. It would not be convenient to travel to facilities further afield and my children who travel there on their own, would now have to be taken to use spirts facilities.	10/17/2018 7:16 PM
265	May end our football matches. Would hope to find another venue to continue to play otherwise no alternative to continue activities/health/wellbeing.	10/17/2018 7:06 PM
266	Myself and a group of 15+ other men wouldn't be able to play football every week. There are already limited options at reasonable rates.	10/17/2018 7:05 PM
267	Chafford sports complex is incredibly convenient for myself to use the pool. If it weren't there I probably wouldn't swim which I find sad.	10/17/2018 6:15 PM
268	I would not go for my twice-weekly swim as the additional time travelling to Hornchurch would make it impossible. It's lovely being able to walk to the pool, and there are so few facilities in the south of the borough.	10/17/2018 5:58 PM
269	I help run a disabled swimming club at chaffords every Saturday. If it closes I don't know where we will go. The other pools in the borough are kept at a cooler temperature which does not suit our disabled members. Also we have access to the whole pool at chaffords in our own closed session. I doubt we would be given this at any other centre.	10/17/2018 5:26 PM
270	Me and my family won't have usual time together in swimming pool. It a closest swimming pool for us won't be going to other ones as my children don't sit in car for long and this pool is waking distance.	10/17/2018 5:21 PM
271	As someone that's has been using the complex for the last year and half to get fit and loose weight and as I suffer from depression and anxiety, I would be very very upset to see the complex close. My children also take lessons here and have done for a few years. Rainham as a community do not have many facilities and you are intending to take one that is used by a lot of locals (as well as the local schools). This will have a massive effect on our community and why should we have to travel further afield to go elsewhere. Please do not close this pool/sports centre.	10/17/2018 3:53 PM
272	None to me personally but it would to the people of Rainham and South Hornchurch	10/17/2018 3:23 PM
273	I'm disabled and have been looking for pools with adaptations suitable As I used Chafford prior to my disability I feel that I will soon be able to use the facilities again as its familiarity will help	10/17/2018 3:15 PM

## The Future of Chafford Sports Complex

274	I have a disabled child who uses the swimming facilities at Chafford Sports Complex regularly. It's his favourite swimming pool and he doesn't cope well at other complex's in Havering. I value this sports complex highly and don't know what we would do without it. It means a lot to many Rainham residents like myself and if it was to go it would leave a big hole in our lives. My son cannot carry out activities that other children can so swimming is a big part of our lives, and he absolutely loves Chafford Sports Complex. He feels safe and calm there, we simply cannot loose it.	10/17/2018 12:51 PM
275	Daft question! There would be no public sports facility in the south of the borough. That would be bad for the quality of life of residents who live there.	10/17/2018 12:22 PM
276	I work full time and I would not have time to visit other centres as I have a child to look after. It would also mean she would loose access to swimming lessons and the option of swimming on s regular basis	10/17/2018 12:21 PM
277	I attend the adult only swimming at Chafford and if it shut, I would not be able to go swimming at all as I can't swim if the pool is busy so therefore it would affect my health as this is the only exercise I can do.	10/17/2018 12:09 PM
278	The closure of the sports complex would be devastating to our family as our three children all have swimming lessons there as well leisure swims along with myself and my partner. To be honest with busy lives and schedules there are no other alternatives due to timing of getting there and back especially with regards to our children and the various lessons they undertake there.	10/17/2018 11:02 AM
279	My wife and I attend Aqua Aerobics at Chaffords Sports Centre twice a week (Tuesday and Thursday) There is a maximum number of people who can attend Aqua Aerobics, throughout the Boroughs sports centres, where Aqua Aerobics is offered. If Havering Council decide to close Chaffords Sports Centre, then the 40 people who attend the Aqua Aerobics Classes at Chaffords, will find it extremely difficult to locate to another class, at another facility, where it is well known that these classes are already over subscribed. Basically, the existing groups of people who regularly attend the Aqua Aerobics classes at Chaffords Sports Centre, will have no-where to go, and it will be the end of Aqua Aerobics for them, including my wife and me! Some sports centres who operate Aqua Aerobics Classes under the 'Everyone Active Scheme', will not recognise our 'Everyone Active' membership, because the payment system is different. Other places charge more for Aqua Aerobics. My wife and I don't want to start driving across the Borough in order to attend an equivalent Aqua Class at another sports facility, because there is no guarantee that there will be spaces at these classes and then we would have wasted our journey! Here at Chaffords, we can book a place up to a week early to secure a space - whereas, at other Aqua Classes, you have to book within 24 hours only, which means large numbers of people fighting to obtain a place at Aqua Aerobics. It is a non-starter!!!	10/17/2018 10:17 AM
280	Too far to travel for a swim. Like to take my grandchildren who live in Rainham	10/17/2018 9:20 AM
281	huge impact on mine and my families life. my children attend swimming lessons though their school at the centre (they wouldnt be able to access this if it were gone), my mental and physical health would also be affected. we NEED this in our community	10/17/2018 9:01 AM
282	This would be a dramatic loss to Rainham and myself. My daughter attends Harris academy so she would have no facilities to use and my son has swimming lessons there. Have used these facilities for over 40 years and it would be a sad day if it was to close	10/17/2018 8:18 AM
283	I have used chaffords sports complex for 46 years and enjoy using these facilities on a weekly basis. Rainham should be entitled to have some leisure facilities without having to travel to other areas. Why is Romford always top of Havering priorities we pay huge amounts in council tax as well so should have facilities for our children and grandchildren	10/17/2018 7:05 AM
284	I wouldn't do anything	10/17/2018 7:02 AM
285	I use the gym and the pool for aqua classes. It's convenient and reasonably priced. I'm due to retire soon and would not be able to afford the membership for other facilities close by. It's in serious need of some tic! If you read the comments on Facebook a lot of us went to Chafford School and the pool is part of our community. Don't take that away.	10/17/2018 6:38 AM
286	It's not good for our kids to have no sports hall makes crime go up even more in rainham Essex	10/17/2018 6:34 AM
287	Would not be able to use any other facility	10/17/2018 6:31 AM

## The Future of Chafford Sports Complex

288	If it was open longer hours I would take my children swimming there all of the time. Both of my children attend Parsonage farm school and are supposed to be doing swimming lessons there. So if it closes they along with hundreds of other local children will lose out as the school can't afford to lay on coaches to somewhere else.	10/17/2018 6:29 AM
289	Being disabled this swimming pool is at the end of my road it is a convenient place to attend. My grandchildren also can use. To attend another pool I am 99% of the time stuck in traffic	10/17/2018 6:08 AM
290	My daughter attend to weekly swimming lessons and my family goes weekends to swim as well. If they closed she will lose her lessons. I don't know if she will be able to continue on Hornchurch complex. Also to go Hornchurch will be difficult as there is no direct bus and I do share car with my husband and not always can drive. Chafford complex is only 5 min away from my house and is so handy	10/17/2018 5:48 AM
291	Means I couldn't get to the gym as I have 2 young children	10/17/2018 5:18 AM
292	My daughter loves her swimming lessons and the swimming pool would be greatly missed. The pool is very convenient for me to get to, otherwise I would have to travel a lot further after work to take my daughter to her lessons	10/17/2018 4:58 AM
293	This mainly affects my children's swimming lessons and also swimming lessons for local schools. This would have a massive impact on the area and parents would be unable to fit their children into lessons anywhere else. Swimming is a lifesaving skill and also promotes fitness and well-being in an already growing obesity country. This in the long term will have an effect on the NHS. Residents of Rainham shouldn't have to get in their car or go on a bus to get to a leisure centre. Once again, this is encouraging more CO2 gases in the air and promoting global warming which we are being told to not do. Think wisely about this Havering Council, please don't rob Rainham of the best things this community has	10/17/2018 4:50 AM
294	I would be less active due to more travel time I can walk to Chafford from most parts of Rainham quicker than I could drive to any of the other centres based in Havering it's been there so long it's just my go to even though it's very basic and aged due to work and other commitments other solutions are just nowhere near good enough I would also like to point out that most schools in the local area walk to and from the complex for swimming lessons promoting extra exercise for the younger generations not to mention closing the Chafford complex would mean hiring coaches to transport the schools to other complexes and do we really need to be adding pollution to London's already poor air ... when the kids are walking it's good for them and good for the environment	10/17/2018 2:29 AM
295	Having two jobs that cover every day, working irregular hours, Chafford is easy to get to as within walking distance and therefore doubly healthy!	10/16/2018 10:56 PM
296	This is the nearest sports complex, my daughter attends swimming lessons every week. To have swimming pool facilities near us saves us money without it we would have extra petrol expenses, also other centres are usually overbooked and long waiting lists.	10/16/2018 10:06 PM
297	My son couldn't go to swimming lessons I could not use the facilities as the other centres are not time friendly for public transport users and for after school lessons. The local school also uses it for lessons which would have to stop	10/16/2018 9:49 PM
298	None would use the many other facilities in Havering	10/16/2018 9:44 PM
299	This is a local centre that I can walk to with my children. It may be a small centre but it provides everything needed for a healthy and active lifestyle. It is the only facility in this side of the borough and lots of people will miss the convenience of the location. If I had to drive to another leisure centre I would be less inclined to keep my membership running. Abbs Cross has very limited hours. Hornchurch always has garages or other companies hiring out so parking can be a problem at weekends, and Sapphire has no parking which is a massive problem. It becomes less cost effective for a family to go swimming for example and therefore out prices some people! I'm not sure why Belhus is included in the consultation as it's not in our borough or on a bus route!	10/16/2018 9:29 PM
300	It is my local swimming pool but it desperately needs a makeover. Swimming is easier on my joints.	10/16/2018 9:19 PM
301	Both my children have swimming lessons there, if I was to drive to Hornchurch I would be stuck in school run traffic. We walk to Chafford and we know all the mums and children from Rainham. Rainham does not have anything else for children. Also my son goes there swimming in the school holidays with his mates .. I would not let him get the bus to Hornchurch he's 12. Thank you	10/16/2018 9:06 PM

## The Future of Chafford Sports Complex

302	None for me personally but my children walk to swimming lessons there as part of the primary curriculum. I'd be concerned this would stop. I'd also be concerned on the impact of my child attending Harris where sporting provision is already very limited.	10/16/2018 8:58 PM
303	It is a great pool and local to my home, I would not swim as often as other pools are not as convenient or warm	10/16/2018 8:45 PM
304	to far to travel to Romford or Hornchurch after a days work please leave chaffords there	10/16/2018 8:44 PM
305	I'm currently recovering from knee replacement so I cannot travel far. My health and well being would decline greatly if the complex were to vlose	10/16/2018 8:30 PM
306	It would be devastating for me. I have back problems and swimming and aqua aerobics really help me. The other aqua classes in havering are always fully booked	10/16/2018 8:20 PM
307	Would be devestating for my children as we take them weekly as a family activity for swimming	10/16/2018 7:45 PM
308	Horrendous. Why,after s hard day at work, should I be forced to travel on a bus to other centres ? Whilst radio & TV ads bang the drum about the dangers of obesity, you lot decide to close a sports centre down !! Yet,on the flip side,you'll willingly throw large sums of money at Romford & Hornchurch,can't have the locals there upset now can we !!	10/16/2018 7:32 PM
309	I am the parent of a special need a child. I attend the centre with him as well as on my own. He accesses clubs that hire out the sports hall which help him with his disabilities. We attend the SEN pool sessions and we attend public swims during the holidays. I know my son is safe attending the centre as I can park nearby and with his disabilities I need to know not only the centre is safe but also the area surrounding the centre. The pool is the right size and the facilities enable us to enjoy much needed social time without meltdowns.	10/16/2018 7:27 PM
310	My kids go swimming there at least one time a week sometime more if the complex will be close there is no other place we can go swimming as a family.	10/16/2018 7:08 PM
311	Chafford sports complex is the only complex available to me by foot, I rely on it heavily for my physical and mental wellbeing, if it was not here it would impact my physical health and social life dramatically	10/16/2018 6:42 PM
312	The complex is a very accessible and important leisure centre in the area and if it was not available I would suffer tremendously. It would be difficult for me to keep fit and for my children would know longer be able to learn to swim which is an important life skill aswell as keeping them active and fit. Please do not let this valuable centre be closed. We as a community rely on it heavily. We need it.	10/16/2018 6:41 PM
313	Son is currently attending weekly swimming lessons and I'm. Looking into adult lessons. I wouldn't attend anywhere else	10/16/2018 6:37 PM
314	Teresa May is promoting people take part in group activities to combat loneliness, when you close the pool another place to meet closes	10/16/2018 6:36 PM
315	It would make it much more difficult for myself & family to access a sports centre as others as all quite far	10/16/2018 6:22 PM
316	less swimming	10/16/2018 6:21 PM
317	For me I have been waiting for this site to be revamped ... I use the swimming pool as it's a good pool, I use Hornchurch for gym purely due to it being a better gym.. if this was the same for Rainham I would go every day .	10/16/2018 5:45 PM
318	I wouldn't be able to take my daughter to swimming lessons because we are pushed for time and travelling to Hornchurch or Abbs cross takes too long.	10/16/2018 4:43 PM
319	No impact at all Walk to work	10/16/2018 4:37 PM
320	It would cause great pressure on myself and disabled wife as at the moment she with my help can get to chafford using her mobility scooter. If chafford was shut there would be a fuel cost to us and as we r both pensioners this would mean the we would have to think as to if we can afford the extra cost. It seems that the council is doing what it always does and putting everyone else in the borough before that problem little pain called Rainham. Within 10 years with the Beam Park complex people will be crying out for this sort of complex. The council must stop thinking short term and think of the future residents of Rainham and there children and the health benefits that places like this bring to people	10/16/2018 4:30 PM

## The Future of Chafford Sports Complex

321	It would profoundly impact on not only my physical wellbeing but my mental wellbeing. Doing a stressful job swimming and the gym have been at the forefront of my recovery from a bout of serious depression. Due to working shifts and travel issues I would not be able to make use of facilities further afield	10/16/2018 3:56 PM
322	This centres is near my home. This for me is very important. I have a medical condition that needs non impact exercise such as swimming. The pool is heated. I can not travel far after exercising so a few mins walk is perfect for me. If I had to travel by public transport I would stop swimming altogether.	10/16/2018 1:13 PM
323	As a resident in this part of the borough we need extra curricular activities to be available to locals. I have 2 children that should have these facilities on offer to them without needing to travel by car or bus.	10/16/2018 12:39 PM
324	It would definitely change my wellbeing. Keeping physically fit it a part of my life and helps with my Mental health, knowing it's close for me to get to encourages me to go and helps me control my anxiety	10/16/2018 12:37 PM
325	I would be unable to maintain my fitness and exercise regimes. I am a time-poor resident of Rainham who works in Central London and has no access to a car, therefore would not have the time available to make a round trip of in excess of one hour by bus to utilize other facilities. This will therefore impact on my health, causing greater burden on the council to fund care.	10/16/2018 12:17 PM
326	I work during the day and do not feel safe travelling far in the evening having local facilities is important to me and my health. I feel if there was more classes and public swimming times available there would be more footfall through the door. Absolutely Cross has the same shared school site but they have more classes. By not having classes such as Yoga, Pilates, Zumba ect that are available at other centres you were setting it up to fail. No classes equals no attendance. There is very little public swimming time making it harder for people to use. I had to take my children to Belhus to swim in the holidays as chaffords was closed	10/16/2018 11:55 AM
327	If the complex is no longer available I don't have a reasonable alternative option. The complex is local and I go straight from work in the evenings. It's not practical for me to travel by public transport further afield to reach such services. I do not have the time and as you're probably aware the travel connections and timings in the area are awful. I also work very long hours and don't have time to travel far for these services. I will simply stop going and exercising all together. I'm sure a lot of the elderly and at risk groups face a similar risk. It's pretty shameful to close such facilities when the government have such a key aim to promote and improve health and wellbeing these actions are completely the opposite of what the government are trying to achieve.	10/16/2018 11:14 AM
328	My daughter would not have swimming lessons if it were to close and my other daughter who is currently on the waiting list for swimming lessons at chaffords would not have them. This is the closest swimming pool to us and to get to swimming after picking up my daughters from school and preschool chaffords is the perfect place. We couldnt make it in time if much further to go. My husband who uses the pool to keep his heart healthy would also suffer as wouldnt be able to go if this pool was not there.	10/16/2018 10:27 AM

**Q13 The Council is facing a difficult decision. If you have any suggestions about how community leisure provision could be maintained in the area, please provide your comments below.**

Answered: 236 Skipped: 195

#	RESPONSES	DATE
1	you need to promote the centre more as its very important to us	12/7/2018 12:55 PM
2	promote the centre and put on my swimming lessons	12/7/2018 12:51 PM
3	Stop building more houses and flats in Havering. We have not got enough schools, hospitals, police , fire brigades, roads parking. But what do the council do build more houses this costs money and its not for us locals not enough swimming pools which are easy to get to	12/7/2018 12:47 PM
4	The council is building lots and lots of houses/flats it needs community leisure. Get the builders to Re build a community leisure centre or help pay towards the are we have	12/7/2018 12:33 PM
5	Increase parking charges, I would pay a bit more to use Chafford. The whole pay Scheme of Councillors need to be looked at as other member of Havering have been down graded in skill levels - everyone should have been cut	12/7/2018 12:29 PM
6	Provide leisure facilities in Rainham for residents by promoting it more and have facilities available all day as people can then come and go when they wish rather than being limited to certain hours	12/7/2018 12:24 PM
7	We don't have any in this area that is why we are desperate. To keep chaffords open all money is spent elsewhere give Rainham something please	12/7/2018 12:20 PM
8	There is nothing else in Rainham open chaffords all day so people of a certain age can use the facilities and indeed would	12/7/2018 12:14 PM
9	Cuts should be made in other complex's where facilities have been modified	12/7/2018 12:08 PM
10	Money should be evenly spread out in the borough so everyone has a chance to use facilities i.e. don't forget the Rainham and south of the borough	12/7/2018 12:01 PM
11	Health and wellbeing needs to be prioritised. Child obesity is increasing but the options open to them are decreasing	12/7/2018 11:58 AM
12	Stop grouping all facilities in the centre or this borough and think about the volume of people in , and about to move to the southern parts	12/7/2018 11:50 AM
13	I understand the difficulty of funding but why are Rainham always the poor relation. I see every surrounding town improve their facilities but we are constantly losing out. Its no coincidence that many of my friends have moved out to neighbouring towns that look after their residents	12/7/2018 11:40 AM
14	With all the new houses and flats being built in this are , It would be a lot more people attending Chaffords Sports Center	12/7/2018 11:28 AM
15	Open longer hours, charge a bit more	12/7/2018 11:23 AM
16	Keeping Chaffords Sports Complex open	12/7/2018 11:20 AM
17	Do the same as Harold Hills Complex. Why should we suffer!!	12/7/2018 11:15 AM
18	Open it longer every day	12/7/2018 11:10 AM
19	I AM TRULY DEVASTED	12/7/2018 11:06 AM
20	Reduce price for younger teenagers 16-19 years Make Pool opening times longer	12/7/2018 10:58 AM
21	Longer opening times More kid activities during holidays More funding	12/7/2018 10:53 AM
22	Open in the day time which more mums can use	12/7/2018 10:48 AM
23	then sports all outers for local community take it away we have nothing	12/7/2018 10:41 AM
24	They need to think of the people in Rainham and the kids. Really they wouldn't have anything	12/7/2018 10:33 AM



## The Future of Chafford Sports Complex

25	KEEP CHAFFORDS OPEN!	12/7/2018 10:25 AM
26	Increase if fees or offers to public3e to increase interest from those currently not using the facilities	12/7/2018 10:21 AM
27	Allowing transfer from alternative of .....I find it difficult when roundabouts are planted and maintained to look nice and because budgets unused cannot be transferred to other areas of need	12/7/2018 10:16 AM
28	Spend our money on Rainham our tax on Rainham what more are you going to take from us we lost over ***** Hornchurch Stay	12/7/2018 10:08 AM
29	Rainham is severely underfunded; excess provision is made in other areas. The council is under an obligation to provide services to all people within the community and is failing Rainham with the proposal to remove the pool.	12/7/2018 9:52 AM
30	More hours being available would help as at the weekend hours are quite limited.	12/6/2018 3:44 PM
31	I would say for LBH to take over the complex as Rainham has not got a lot going for it and needs something for the residents so we don't lose to travel and pay extra.	12/6/2018 3:40 PM
32	Our swimming pool is very well used and I love swimming there, there are no where else for us as a family to all go.	12/6/2018 3:33 PM
33	My daughter's school uses the pool for swimming lessons as well as other schools in Rainham. All we hear about is children being obese now days so closing the local sports complex is really not going to help!	12/6/2018 3:24 PM
34	Do not allow Harris Academy have sole use. They do not use it 100% of the time during the week. Come to an agreement about shared day - time use which will increase numbers. Take back possession and promote and then can invest. It is wrong that a school that was council run a few years ago is catering the school.	12/6/2018 3:18 PM
35	In a time of unhealthy children and obesity this is a crazy time to be closing this great asset to the community.	12/6/2018 2:48 PM
36	This is a local and well used sports centre for Rainham residents its good for children who live locally to use.	12/6/2018 2:37 PM
37	By keeping Chaffords as it is used a lot by the public as well as being hired out for a number of things, it is also providing a place for children to learn to swim, which is important life skill all children need to learn.	12/6/2018 2:22 PM
38	Stop spending our money on houses and flats that would help.	12/6/2018 2:17 PM
39	Invest some money.	12/6/2018 2:04 PM
40	Make it a stand-alone facility – access via Wennington Road – Green could be parking. If it's open during the day then it may start paying for its self.	12/6/2018 2:02 PM
41	Stop paying Councillors, MPs and management people involved with the council. They are the ones taking the money to fix the Chafford sports complex with these savings.	12/6/2018 1:53 PM
42	Please don't close our only source of health in Rainham.	12/6/2018 1:12 PM
43	Split the evenly. Rather than build an estate that no-one wants in Dagenham how about support people already living here. Make the council tax system fairer I make people with larger families pay more!	12/6/2018 12:57 PM
44	It never ceases to amaze me how the council can find funds for other areas of the borough, but never for Rainham – the poor relation of Havering.	12/6/2018 12:46 PM
45	The money from the activities and swimming pool activities also the membership money where does this go apart from paying the staff. This money should have been used to upgrade the Chafford complex surely, from 1971 -2018 that is a big amount of money. (Why should Rainham suffer?)	12/6/2018 12:41 PM
46	Government are always going on about over weight and the strain on resources . Keep our facilities open for all.	12/6/2018 12:41 PM
47	If the council cannot afford to keep Chafford open why are you proposing to build a new leisure centre at Hornchurch when there is already one there? Pay for essential repairs at Hornchurch and Chafford and keep them both open.	12/6/2018 12:33 PM
48	It just needs a bit of work on it i.e. toilets and changing rooms	12/6/2018 12:23 PM

## The Future of Chafford Sports Complex

49	Hornchurch was supposed to be closing for renovations that have not happened yet. So how can Chafford close as well, how can two centres close at the same time? If you close Chafford for renovations, then Hornchurch has to be completed first or no-one in south of the borough has anywhere to go. Chafford's is always busy, if its public opening hours were extended then the foot fall would increase. It used to be open in the early morning so people could use the facilities before work and late in the evening, but these hours were slashed, obviously decreasing the foot fall	12/6/2018 12:20 PM
50	Do not close Chaffords	12/6/2018 12:05 PM
51	Try to get the government to visit local leisure facilities to see how that if they keep building houses people need community and leisure centres	12/6/2018 10:27 AM
52	Instead of spending in areas like Romford, Hornchurch etc. Try spending it in Rainham, the poor relation nothing is ever spent in this area. Its disgusting.	12/5/2018 4:24 PM
53	Maybe to cut high paid managements wages in the council, just a thought	12/5/2018 4:10 PM
54	May playing fields area least them, It will be a travesty to close the complex, put money in to this deserving complex	12/5/2018 4:03 PM
55	Just keep it open, please. Building really needs refurbishment but we are happy how it is.	12/5/2018 3:56 PM
56	It would be nice if you could go for option 3, I feel that this part of the borough is the poor relation. For instance, does Hornchurch really need a completely new complex, when it isn't that old. Romford has a completely new complex and we are going to be left with nothing. A lot of the people who attend the aqua classes at chafford are retired and live locally.	12/5/2018 3:50 PM
57	keep open	12/5/2018 3:41 PM
58	longer opening hours and refurbishment needed.	12/5/2018 3:37 PM
59	business to sponsor the centre. Private company to overtake but keep pool and lessons (swimming) available.	12/5/2018 3:34 PM
60	could be better advertised to raise awareness.	12/5/2018 3:27 PM
61	Through a 'buy a brick ' scheme	12/5/2018 3:13 PM
62	Chafford sports/swimming complex is all we have its running costs are significantly lower than all the others per person. If we still use it in its present condition why would you even consider taking it away . The rest of the borough have enough. Shame on you for even thinking of it .	12/5/2018 3:03 PM
63	This is the only sports complex in the north of the borough	12/5/2018 2:53 PM
64	surely the council could contribute towards the upkeep of this facility. My children and myself learnt to swim here. Where will the current primary school children go for swimming lessons? The council will have the extra cost of transport to and from their lessons. We deserve to have facilities in our area we pay council tax!	12/5/2018 2:47 PM
65	We always seem to draw the short straw at this end of the borough. We should get some of the money that is obviously available to spend in Hornchurch and Romford. We all pay council tax in STH Hornchurch	12/5/2018 2:39 PM
66	Repair/maintenance	12/5/2018 2:31 PM
67	maintenance	12/5/2018 2:28 PM
68	maintenance.	12/5/2018 2:24 PM
69	more funding to make it bigger and nicer.	12/5/2018 1:59 PM
70	Take council £ from other resources, claw back overspend on Romford leisure centre. Plough money into Chafford rather than Abbs Cross close one of the other centres Rainham has very little.	12/5/2018 1:54 PM
71	add more classes to encourage people to attend. Close a different centre. The company buying beam reach, could fund the venue as part of the deal like Morrisons did with Romford ice rink	12/5/2018 1:45 PM
72	Where is our membership money going if the centre is not maintainable from this source of income?	12/5/2018 1:38 PM

## The Future of Chafford Sports Complex

73	Joint funding with the school, ask local area (Tesco's business to invest in the local area - it is a well used venue by a lot of people (middle aged) which is good it promotes health and well being. Rainham has many take away venues obesity will increase. Chaffords is an ideal location for residents to take notice of health advertised.	12/5/2018 11:58 AM
74	Its near to my house. It provides me of a way at keeping healthy. I walk there so its near. Would not bother to go to any other one. Its being that near that it gives me the motivation .	12/5/2018 11:41 AM
75	swimming times should be more frequent to the public. Maybe include different deals	12/5/2018 11:35 AM
76	Lets get people of the streets and into healthy exercise	12/5/2018 11:29 AM
77	Perhaps councillors might re look at there allowances. Being a councillor was and unpaid yet respected and unpaid position. Thousands of pounds if easily saveable if only BASIC allowances are claimed.	12/5/2018 11:26 AM
78	The Pool & Complex could be made a community space to be managed by the locals.	12/5/2018 11:18 AM
79	Too many fast food joints? Make the pool more profitable and open to the public for longer hours.	12/5/2018 11:02 AM
80	Spend money and make Rainham a place for people to relax + enjoy. More opening hours please make Chafford sports complex a place for people to be proud of.	12/4/2018 4:47 PM
81	To increase price To get funding from private companies.	12/4/2018 4:39 PM
82	Keep the complex open! Extend the opening hours.	12/4/2018 4:18 PM
83	Money could be spent on improving the complex which would attract more business + interest	12/4/2018 4:13 PM
84	I think if some improvements were made + money spent , it would encourage more people to use Chafford sports centre.	12/4/2018 4:07 PM
85	Release funds you are trying to keep everyone active.	12/4/2018 3:36 PM
86	Treat Rainham the same as other parts of the Borough invest in Rainham sport not replace it. You should continue with funding Chafford not reducing it, until you have built a new sport centre in Rainham. The same as you have done elsewhere in Havering. Don't neglect this part of the Borough while spending huge amounts on vanity projects.	12/4/2018 3:32 PM
87	Local schools and young children need this facility. Rainham deserves better!!	12/4/2018 3:22 PM
88	Chaffords, for many years, have virtually had no advertising of what is available, and regular leaflet distribution should have been delivered to every household, at least twice per week, to make people aware of what's on locally. (set up a steering committee of regular users)	12/4/2018 3:16 PM
89	Chafford is local to me, just a walk, if it closes I would not be able to go to any other sports centres.	12/4/2018 2:56 PM
90	Keep Chaffords open Update complex Spend money on improvements + provide more activites + extend opening times	12/4/2018 2:49 PM
91	Could a pfi be the answer? It has worked well in the past. Tower hamlets was an example of it for rebuilds, expansions etc. of schools.	12/4/2018 2:44 PM
92	Sports, exercise and healthy eating is surely the way to go. I have recently lost over 2 stone due to diet and gym sessions at Chafford.	12/4/2018 2:35 PM
93	The borough taking back the land ownership, with Harris sponsoring the centre. It would be an investment for the school as their students would be using it. Surely the health is as important to Harris academy as the education of its pupils.	12/4/2018 2:28 PM
94	Charge more I cant go to other centres.	12/4/2018 2:11 PM
95	Don't waste money on knocking down Hornchurch sports complex + rebuild use money wisely.	12/4/2018 2:08 PM
96	Maintenance.	12/4/2018 2:03 PM
97	Get local constituencies to contribute towards the positions required e.g. local Tesco stores pubs etc	12/4/2018 1:59 PM
98	Is there no way havering council can get a sponsor	12/4/2018 12:49 PM
99	Funding. Maintenance Work.	12/4/2018 12:41 PM
100	Maintenance.	12/4/2018 12:37 PM

## The Future of Chafford Sports Complex

101	Rainham old library has stood empty and in an eyesore. This could be a great site for a stand alone gym or would attract people from other areas.	12/4/2018 12:27 PM
102	I feel this area needs something, the other leisure centres are too far away. Option 3 is the way to go.	12/4/2018 12:23 PM
103	There is nothing in the area and beyond that offers gym/swim/sauna it is unique. I would be prepared to pay more, the subs are very cheap. I am in favour of option 3 please.	12/4/2018 12:05 PM
104	Instead of funding things like Hornchurch Police station for 3 hours a week ( a building I believe the council doesn't own) so this should not come out of council money. Can money not be diverted from the other leisure centres. Develop Chaffords instead of knocking down Hornchurch + rebuilding another centre there. Rainham + the people of Rainham are the poor relations of Havering	12/4/2018 11:46 AM
105	Find another venue for our swimming club as people with disabilities do not have access to swimming unless supervised. This swimming club is run by volunteers so all we need is a pool to use for 1 hour on a Saturday specifically for our use.	12/4/2018 11:07 AM
106	I'm not a councillor, the closing of Chafford will affect the people of Rainham. It seems to me Rainham is the forgotten relative of Havering.	12/4/2018 10:52 AM
107	Get local constituencies to contribute towards the provisions required e.g local Tesco stores, pubs etc.	12/4/2018 10:43 AM
108	There is no current centre in Rainham and I think it would be a travesty if this place is shut.	12/4/2018 10:36 AM
109	Raise money- fund raisers etc. Community will help!	12/4/2018 10:29 AM
110	Community clean up.	12/4/2018 10:24 AM
111	I just feel that Rainham really benefits hugely from having Chafford sports centre locally and every time we go its in full use.	12/4/2018 10:19 AM
112	Stop putting money in Hornchurch and invest in this side of Rainham.	12/4/2018 10:13 AM
113	Increasing costs and crowd-funding?	12/4/2018 10:02 AM
114	Funding and maintenance	12/4/2018 9:54 AM
115	Find a way to keep the pool open.	12/4/2018 9:44 AM
116	Option 3 Update the centre. Open it longer over the weekend so that more people have access to it and promote the facilities	12/3/2018 9:10 PM
117	The council should take back ownership and look into ways to truly maximise it's potential as a community health and fitness hub, it has great opportunity for long term profitability and a great source of revenue if you properly maximised it's potential: <a href="https://www.openaccessgovernment.org/how-local-councils-can-improve-community-leisure-centre/38711/">https://www.openaccessgovernment.org/how-local-councils-can-improve-community-leisure-centre/38711/</a> Or get the local community involved to turn it into a cooperative. <a href="https://www.bbc.co.uk/news/uk-wales-38512986">https://www.bbc.co.uk/news/uk-wales-38512986</a>	11/30/2018 12:07 PM
118	Sharing the Chafford sports facility with the Harris Academy school, is a excellent way to ensure and save this community provision, and I am sure that the school don't want the swimming pool and complex to close and this sharing arrangement seems to work very well at Abbs Cross, so why not at Chafford. Also, the Abbs Cross centre is very close to Hornchurch centre , so why have these facilities so close, but have nothing for those of us that live south of the borough. Money must have been spent upgrading Abbs Cross centre over the years, either by the school, council's contractor or Havering council, so why not now do the same for Chafford.	11/21/2018 1:35 PM
119	Open pool longer hours. Make soft play and gym and regenerate leisure centre like others. The community would then use	11/18/2018 11:06 PM
120	The centre can be refurbished or to be open until new one be built in Rainham area.	11/17/2018 10:11 AM
121	Grants increase of pricing	11/15/2018 9:05 AM
122	Maybe more lessons to the public	11/13/2018 9:42 PM
123	With the projected new homes being developed, surely a leisure facility in the south of the borough will be a necessity?	11/13/2018 9:05 PM

## The Future of Chafford Sports Complex

124	Some advertising is all it takes! Involve the community in this and publicise the centre and what it has to offer on social media etc. It doesn't even cost anything to do this. Please at least give it a try before you give up and in turn give up on our little town.	11/13/2018 5:42 PM
125	Surely fitness and leisure is an important tool for all ages in the area so all areas should be looked at I'm sure you have buildings which are sitting unused could they not be sold to make some money for your budget	11/13/2018 3:00 PM
126	Sponsorship? Volunteers to help repair the building in return for free swimming ?	11/13/2018 2:18 PM
127	Would the school not take it over and let it out	11/13/2018 2:13 PM
128	charge more for the activities in order to raise the funds to keep the centre open.	11/13/2018 1:47 PM
129	Do more swimming lessons. There are hundreds of children on the waiting lists	11/13/2018 12:59 PM
130	The council should have thought about whether another facility in romford (sapphire) where there are already so many sports centres and chosen to update the ones we had instead of now closing down the only one in our area. It's not practical for us to move over to another centre. What will happen with the children's swimming lessons?	11/13/2018 12:35 PM
131	We already paid a lot for the services that council provides in our increased council taxes. Rainham being a small village I think it's important to keep this sport complex for the local community if the council is at all serious in promoting health and wellbeing for it's citizens.	11/12/2018 12:22 PM
132	Cut chief executive wages	11/10/2018 8:30 AM
133	You can't remove the only leisure centre in Rainham also it is not utilised enough hence why the revenue is up at the moment. It is under utilised during the holidays when I would imagine it would be most popular which is mind blowing to me	11/8/2018 4:23 PM
134	I know of no other facility for Rainham residences. Travel to other areas of the borough would be difficult for people that have disabilities or unable to drive. It could do with being open during the holidays	11/8/2018 3:46 PM
135	The council could use some of the funding they currently use on the rest of the borough and treat people of Rainham as equal citizens of Havering and not leave us with nothing in way of facilities. We pay the same council tax as rest of borough.	11/7/2018 3:00 AM
136	Keep chafford open and upgrade it	11/6/2018 6:56 PM
137	Have a local committee to help look after the centre .	11/6/2018 2:17 PM
138	See above.	11/6/2018 9:40 AM
139	Try cutting down on what is spent in other areas of the borough - redistribution of funds - Rainham matters too	11/6/2018 8:35 AM
140	The decision to close the centre will impact o. People in the south of the borough. The Council are committed to building more houses in the south of the borough but seem to be reducing facilities and amenities rather that increasing them to meet future needs.	11/5/2018 8:57 PM
141	Stop building on green spaces and closing places down!	11/5/2018 8:24 PM
142	If the council had a demonstrable commitment to Rainham and Wennington we may not be in this position.	11/5/2018 8:11 PM
143	Do not encourage schools to move to Academy status and take the assets away from public ownership. Agree these items at the time that the school transfers.	11/5/2018 6:28 PM
144	Why spend so much to build a new leisure centre in Hornchurch use the money over all council sports sites so that we have pools that can be easily reached more locally.	11/5/2018 4:39 PM
145	Ownership could be transferred to the local borough and included in the council funding. It is very important to maintain the leisure facilities as local schools use these too.	11/5/2018 1:52 PM
146	Increase council taxes other countries have much higher taxes to cover the cost Sweden France have better health and well being because they pay higher taxes it's about time tax should not be a dirty word so we can have better benefits including sports centre also perhaps you should look at multiple occupancy as these people should be paying towards council taxes	11/5/2018 9:47 AM
147	Just save the centre	11/5/2018 9:31 AM
148	Let thunder and lightning drama group use for their rehearsals and they would pay some repairs	11/5/2018 9:00 AM

## The Future of Chafford Sports Complex

149	Rainham needs to stop being put at the bottom of the pile!!!	11/5/2018 8:35 AM
150	Stop closing our swimming pools. We need more not less!	11/5/2018 8:31 AM
151	give it to sue Ospreay she is the heart of Rainham and she would show YOU how to run a successful business, with shows wrestling, exhibitions art and photography flower shows and many other local events, the people of Rainham are very angry at the lack of facilities for Rainham it seems Romford 1st Romford 2nd any left over Romford again	11/5/2018 8:13 AM
152	The centre needs to be improved inside and out, it's dated and needs to be improved just like other centres around. And it needs to be open more. Both will allow for more people to go (even though many do so already) and will benefit the centre. More staff perhaps. It has so much more potential	11/5/2018 8:04 AM
153	People to help.	11/5/2018 7:48 AM
154	Invest in the facility to encourage more users. Renovation.	11/4/2018 10:51 PM
155	An improved opening hours & timetable would be profitable for the centre, more adults & children would use the centre, in line with the government policies.	11/4/2018 10:29 PM
156	Stop spending money on every other area of Havering and spend some in Rainham. Look for private investment. Local schools all use this facility and have many deprived families that won't get the opportunity to learn to swim. Get some of the building contractors putting up all the new house to invest in local facilities.	11/4/2018 10:07 PM
157	Use the monthly payments to keep it open. Do not spend money refurbishing other sites which are already in a better state of repair than chafford. Do not sacrifice chafford for others	11/4/2018 9:19 AM
158	DON'T CLOSE THIS VALUABLE SPORTS FACILITY. IT WOULD BE A TRAVESTY IF THE COUNCIL WERE TO DO IT. THINK ABOUT OUR CHILDREN'S FUTURE.	11/2/2018 9:21 PM
159	Real thought needs to be given to maintaining the budgets for promoting healthy and active lifestyles. We need a comprehensive long term strategy that creates a healthy population in order to reduce the spend on illness and disease caused by inactivity. To reduce access to affordable leisure centres is a short term mindset which will create even greater problems in the medium to long term. In Havering we've had a good track record in bringing up healthy children, we should seek to maintain and even improve this going forward. Healthy bodies means healthy minds means more active people willing and able to create healthy and positive communities. Please do not be party to decisions that will reverse this tradition in Havering.	11/2/2018 8:58 PM
160	Think about those people who cannot travel anywhere to use such a facility. Refurbish it and encourage more users. We travel to use it even though there are other facilities nearby. The service we get is why we go there. Please please please don't close this facility.	11/2/2018 8:27 PM
161	what i say it will not make a diffence	10/31/2018 2:21 PM
162	Partnership like everyone active and Abbs	10/30/2018 5:09 PM
163	Chafford sports complex needs to be kept open including the pool. The council invests heavily in other more affluent parts of the borough but Rainham is generally ignored for development. It is outrageous that a brand new centre has been built in Romford and yet you claim to be unable to maintain the centre in Rainham which is key to local residents, particularly young families.	10/30/2018 12:11 PM
164	Keep chafford open and refurbish it	10/28/2018 1:36 PM
165	Out-lying areas should be supported particularly those with high density housing. Not everything should be in Romford.	10/25/2018 2:07 PM

## The Future of Chafford Sports Complex

166	There is to be a population explosion in the south of the borough over the next few years, far greater than that in the North of the borough, this is based upon reviewing the approved planning for new homes and potential other plans in developing (all info available on the council planning site) making closure a short sighted decision as membership and demand for swimming lessons will increase, in fact there is already an extensive waiting list at Cahford centre. The price charged for lessons is very reasonable £23 per month for a weekly lesson, to aid the budget an increase up to £30-33 per month is not unreasonable. I now lessons are via a contract with a provider so the council would be to agree a new fee structure with them but it is not impossible. There are also a number of govt grants that can be applied for. With capital investment (and I understand the issue that the council can't fund as the school owns the pool) the gym facilitates could be improved which will attract more memberships as the gym is the current issue that stops expansion. As Origins gym will close due to the planned housing development there will be a greater need for a gym locally. The entrance to the centre could then be moved as part of the remodelling to accommodate a larger gym to the side of the side away from the school, this could aid the expansion of the opening hours to possible include early morning mid-week swimming and gym. This is also poor planning as the council can and should impose funding clauses in large housing developments for local amenities beyond just schools and roads.	10/25/2018 9:15 AM
167	I believe that the sports centres are already run by an outside company on the councils behalf? Could this facility be run like the Abbs Cross one on a shared basis?	10/23/2018 12:15 PM
168	Having just approved the Hornchurch Leisure Centre and also Sapphire in Romford in my opinion enough funding is being used to support these venues and therefore another would be a waste of crucial funding.	10/22/2018 12:28 PM
169	Improve the Chafford Complex gym to bring more people in and extend the opening hours of the gym and swimming pool as the current hours are extremely limited. Or subsequently reduce gym membership prices for the other gyms in Havering to make it more of a reasonable adjustment for those who currently attend Chaffords Gym	10/22/2018 9:11 AM
170	Sponsorship? Crowdfunding? Money spent on sports and activity now will save money in health care costs in the future.	10/22/2018 7:33 AM
171	This building needs to be refurbished and the residents of Rainham would be more than happy to contribute to costs in the way of fund raising etc as it is a much loved and used part of the community	10/21/2018 3:01 PM
172	Promote the pool and gym more so it is accessed by more people	10/21/2018 12:53 PM
173	if the council had spent some money on Chaffords over the past twenty years it would not be in need of a lot work now the council should adopt Option 3 and keep this centre in this part of the borough so help the residents to keep fit and well	10/21/2018 11:03 AM
174	Rainham needs a swimming pool that is easily accessible by the local community. Chafford can continue to meet local needs by changing the access via Wennington Road.	10/21/2018 6:00 AM
175	Stop forgetting Rainham for once and actually listen to us. Health and well-being should be at the TOP of your list of needs for residents. Helping to combat obesity and unhealthy lifestyles will reduce the amount of hospital goers in the long term. You are making lots of housing developments around Rainham in the next few years, the sports centre will be needed!	10/20/2018 5:27 PM
176	It's easy - find funding to keep the existing centre open and refurb it if necessary. The Sapphire Centre has recently been opened. Central Park has been refurbished and Hornchurch is due a refurb - cut down on that and save some for Rainham - its not rocket science!	10/19/2018 4:17 PM
177	Rainham needs funding properly The local community are exhausted with battling a general lack of funding from the local authority and wider government. Fight it As a London Borough, we saw and were proud to support the Olympics and the legacy to follow - so let's follow it up! Sports England / The lottery funding - apply for help and support	10/19/2018 11:05 AM
178	Equal out money spent by the council more evenly in regards to areas within the borough.	10/19/2018 9:53 AM
179	Look into how you can make the centre more profitable eg renting out for parties etc	10/19/2018 9:23 AM
180	Try to stop wasting money as most councils do and spend some where its needed by the local community	10/18/2018 8:57 PM
181	Update the complex & keep it open for the local school & local residents	10/18/2018 6:53 PM
182	Offer a partnership deal with local stakeholders and private leisure providers	10/18/2018 4:43 PM

## The Future of Chafford Sports Complex

183	Cheaper membership would help more people to join. More and different clubs, longer opening times, social as well as sporting.	10/18/2018 11:11 AM
184	Perhaps the same thing that was implemented when sapphire and ice was built. Money was found for that, as was Harold hills refurbishment and also abbs cross. It seems only right that the council provides the same improved services for this site. The council has let the chafford site run down and failed to properly maintain the site.	10/18/2018 5:07 AM
185	Maybe councillors take a pay cut and not turn in "expenses"? Have volunteer groups there to clean and tidy the area.	10/17/2018 9:12 PM
186	Cut costs	10/17/2018 7:47 PM
187	Why can investment be made into our part of the borough. Once things have been upgraded more income can be made as more people and groups would use it, therefore more income made. If it was done at Abbs why not Harris.	10/17/2018 7:16 PM
188	Increase cost	10/17/2018 7:06 PM
189	I find it hard to believe that Harris Academy cannot be persuaded to contribute to the maintenance and upkeep of Chafford Sports Complex.	10/17/2018 6:15 PM
190	Increase council tax.	10/17/2018 5:58 PM
191	Cut the leader of councils salary and cut the members of the cabinet salary and expenses claims. I read reasently that there is going to be a snooker/football/actor trail like the Hollywood walk of fame in Romford. Really are you seriously going to waste money on that, use that money instead for something like chaffords.	10/17/2018 5:26 PM
192	Why was so much money thrown into romford facility when there were already so many gyms/sports centres and health clubs already there? We didn't need an ice rink, yet all the money has been spent there and not in Rainham when were could have done with it. Anyone that uses chaffords (especially with swimming) will now have to go in waiting lists everywhere else, meaning we would not be able to have swimming lessons and my children may regress!	10/17/2018 3:53 PM
193	Use some of the land in the Rainham and Beam Park Development Area for a new sports centre, paid for primarily by CIL or Sec.106 money. Add this to Havering's CIL '123 List' of designated infrastructure to be funded.	10/17/2018 3:23 PM
194	Has the lottery funding all been spent ? Did Rainham get money from the Olympics. Approach the mayor of London as we have had police numbers reduced and opportunities for youngsters would help cut crime.	10/17/2018 3:15 PM
195	Cut the amount of committee's Councillor's sit on as I feel there are far too many, and many Councillor's don't do much on these committees yet get paid for it. Also, Havering was granted leisure funding in 2016 - a multi million pound fund - why has this not been used for Chafford's? Hornchurch is having a refurb, Romford has a brand new leisure centre, Harold Hill's leisure centre was refurbished not too long ago - why is Rainham missing out? It's not fair on the people of Rainham. Yet again we're at the bottom of the pile. But I'm guessing that's because Rainham don't vote Tory.	10/17/2018 12:51 PM
196	Can a deal not be done with Harris for them to provide and expand public facilities there, just as Abbs Cross provides public facilities in a different part of the borough?	10/17/2018 12:22 PM
197	Look at the use of this centre and compare with others centres. There is not much in this part of the borough and the transport links and traffic makes it difficult to commute quickly between the other areas you propose	10/17/2018 12:21 PM
198	Use some of the profit from other schemes to keep Chafford open	10/17/2018 12:09 PM
199	Why not maintain what we have?! Not doing so when clearly savings can be made in other areas seems ludicrous, what are we otherwise paying our council tax for? It seems yet again that Rainham get the brunt of government funding issues along with being the dumping ground of Havering!	10/17/2018 11:02 AM



## The Future of Chafford Sports Complex

200	<p>What happened to the pledges that were promised and made by the politicians, celebrities, members of the Olympic committee, Local Councils etc., etc., during the time of the 2012 London Olympic Games, where upon Boris Johnson, Seb Co and others were seen on National News coverage - falling over each other, to promote 'Sport for All' and the promise of funding to build new sports facilities, up and down the country to get ordinary people out of their chairs and to exercise and take up a sport of some kind, to stay fit and healthy? It appears that Havering Council have forgotten about this pledge, and what happened to the money that was promised by Boris Johnson and other politicians, to provide local Councils with the necessary funding / grants etc., to provide sports facilities etc...? This makes a sham of the 2012 London Olympic Games. So, my suggestion is, that Havering Council investigate more deeply into funding, and unless it hasn't already done so, go directly to Boris Johnson and other relevant politicians and remind them what was said and promised, during the time of the 'Games'. The local residents of Rainham always seem to lose out when it comes to funding initiatives in the Borough; exciting projects always appear in other parts of Havering. I had worked for Havering Council for 27 years, and during my time in nthe Council, it was a well kept secret that, 'Rainham is the dustbin of Havering'. After living in Romford and Gidea park for 17 years, and now living in Rainham, I can say, that I truly feel the difference, with the standard of living that is offered to local Rainham residents, it is abysmal! The only developments that seem to occur in the 'dustbin end' of Havering, are more flats - which means more and more people who deserve better, including LOCAL sports facilities for their LOCAL AREA! A copy of this document will be forwarded to Jon Cruddas MP, as I want to share my feelings with him, and hope he will address some of the issues and questions I have raised in this questionnaire.</p>	10/17/2018 10:17 AM
201	<p>This would impact greatly on the local people and schools. So much is given to bigger boroughs - Romford etc</p>	10/17/2018 9:20 AM
202	<p>There is no illusion. Chafford sports complex does need updating and money spent on it. It is at the centre of our community and also more use could be made of it. I remember in the school holidays attending holiday clubs - this no longer happens. Fun splashes have been stopped. There is no encouragement to use these facilities. They close early at a weekend when most people would use them. What will the school do if these facilities are taken away. How about the local schools that use these facilities for swimming lessons? Chafford sports complex needs to be saved and money invested in it like what has happened to hornchurch, belhus, etc</p>	10/17/2018 8:18 AM
203	<p>I am sure the local community would rather find a solution rather than lose the facilities</p>	10/17/2018 7:05 AM
204	<p>Needs to be done up</p>	10/17/2018 7:02 AM
205	<p>You should keep it open</p>	10/17/2018 6:34 AM
206	<p>Needs to be open longer hours to he public and more publicised. Maybe a children's time with inflatables</p>	10/17/2018 6:31 AM
207	<p>Open longer hours = many more people attending and therefore more money to maintain it</p>	10/17/2018 6:29 AM
208	<p>Spend the money doing it up so more people use it the amount of older people using it they would miss out on exercise</p>	10/17/2018 5:18 AM
209	<p>Rainham needs a swimming pool in the area .It's good for my children to encourage their fitness and they haven't got miles to go to get there.</p>	10/17/2018 4:58 AM
210	<p>Keep the centre open in the day for longer. It is shut most of the day and members of the public could pay for the gym. Harris use this leisure centre, can they contribute, I am sure parents will be willing to pay a small contribution, be it small but that will all add up.</p>	10/17/2018 4:50 AM
211	<p>Once a facility is gone we won't get it back. Look what's happened when they built queens hospital. We lost a green space.</p>	10/16/2018 10:56 PM
212	<p>before spending this much money on new Leisure centre in Romford they should ask us what community needs. They knew that Chafford's centre in need of renovation a long time ago, but their priority was to build new one instead! Look after leisure centres we have already!</p>	10/16/2018 10:06 PM
213	<p>Take the money from elsewhere ie councillors expenses.</p>	10/16/2018 9:49 PM
214	<p>Shut it down and spend the money on the other complex</p>	10/16/2018 9:44 PM
215	<p>The centre needs to open it facilities during the day and also longer at weekends like it used to. In previous years I've held children's parties there and have sent my children to sports camps during the school holidays. You took all of these activities away....probably as they made money for the centre, so it didn't look good to be in profit when trying to shut it down.</p>	10/16/2018 9:29 PM

## The Future of Chafford Sports Complex

216	Ask for more money from the mayor. I think the people of a Rainham deserve excellent facilities as well as support our childrens health at our local comprehensive.	10/16/2018 9:19 PM
217	Rainham needs some local facilities, considering all the new housing developments we should work to maintain our existing facilities not get rid of them	10/16/2018 8:45 PM
218	Spend a bit less on Romford and hornchurch and invest in rainham aa we always seem to come last when it comes to funding	10/16/2018 8:20 PM
219	Keep it open	10/16/2018 7:45 PM
220	Open for early morning sessions(06:30-08:30), have weekend swimming lessons in the afternoon, more class activities (yoga,spin etc)	10/16/2018 7:32 PM
221	The council should stop spending hundreds and thousands of pounds fighting village green statuses in this part of the borough and spend it on more suitable things in the area like the sports centre. The South part of the borough constantly gets crapped on. All that unnecessary funding the council do in the borough is killing the good stuff that needs the funding. Offer more public swim times. Advertise in the school. Start school lessons again at a cost. Open more often in the school holidays.	10/16/2018 7:27 PM
222	Please think about the people who need this facility	10/16/2018 6:42 PM
223	Utilise the hall space at weekends for other activities or rent out for things such as Table top sales, performances, clubs, kids parties to name but a few. Generate a more varied programme so that classes can happen in the hall and invest in the interior a little. To just give up and shut it down would be a disgrace and would make me further loose faith in an already greedy borough.	10/16/2018 6:41 PM
224	Councillors managed to find an increase in their salaries and expenses	10/16/2018 6:36 PM
225	Better opening hours & more advertising about what goes on there would make more people use it	10/16/2018 6:22 PM
226	I don't understand why there is no scope to increase the size of the gym similar to Hornchurch and take their equipment once there revamp is complete.. no cost there for new equipment... there is spare land behind the centre.. why can't some of this be used for housing and this money reinvested back into the centre would massively improve the centre.. there are so many people in rain ham like me who go elsewhere for gym who in my opinion would use Rainham if it was the same standard as others.. simplified as use the spare land around it for housing , tidy it up and have a new gym and facilities .. the profits from the new builds would fund it.	10/16/2018 5:45 PM
227	Rainham needs a leisure facility. Which ever way you decide to go. Either by building a new one or saving Chafford. Maybe offer more classes at Chaffords to help get more paying people through the door. Also holiday clubs like they do at Robert clack leisure centre. They have lots of paying children there daily. Ask Harris if you can let other schools use the pool more in term time, the other schools surely have to pay.	10/16/2018 4:43 PM
228	Outdoor gym in park	10/16/2018 4:37 PM
229	Look at total cost of all the facilities and reduce the monies given to them so as to keep Chafford	10/16/2018 4:30 PM
230	Perhaps in partnership with public sector or by way of charitable investments. The loss of this vital local resource will have a detrimental impact on our community	10/16/2018 3:56 PM
231	Rainham is always forgotten. All new stuff for Rainham goes to South Hornchurch or the Orchard Village. The residents of Rainham are fed up with the low maintenance or loss of facilities. Why does Romford, Hornchurch and Abbs Cross all have new facilities or plans. I don't have children. Why can't childless households have their schooling council tax part go towards this.	10/16/2018 1:13 PM
232	The council and HAR should make this a joint venture whereby the school and the community will benefit.	10/16/2018 12:39 PM
233	Outsource it to a virgin active or one of the other big gym company's to give it a new lease of life it deserves	10/16/2018 12:37 PM
234	Option 4 details how it would have to be considered whether the current site is suitable for a new leisure facility - has any consideration whatsoever been given to looking for other sites in the South of Havering where such a facility may well make sense?	10/16/2018 12:17 PM

## The Future of Chafford Sports Complex

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235	Stop spending the money on other areas of havering and invest money into Rainham where services are constantly being cut and we are in huge need. We pay council tax as well so should benefit also. It's as if Rainham is the invisible town within havering that just doesn't matter. We're constantly shoved to the bottom of the pile. Look at the crime rate for example havering fought for a police station to remain open in hornchurch whilst in Rainham residents are targeted by thugs and scared to walk home in the dark.	10/16/2018 11:14 AM
236	It doesnt need to be ultra modern. People that use it like that its not a posey gym. Just carry out essential repairs. They could do fund raising events there to fund maintainance too.	10/16/2018 10:27 AM

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## Q14 Please tell us your postcode.

Answered: 332 Skipped: 99

#	RESPONSES	DATE
1	Rainham	12/7/2018 12:58 PM
2	RM15 4JB	12/7/2018 12:55 PM
3	RM15 4JB	12/7/2018 12:52 PM
4	RM13 7IB	12/7/2018 12:48 PM
5	RM15 4ER	12/7/2018 12:36 PM
6	RM13 9QJ	12/7/2018 12:34 PM
7	RM13 9QJ	12/7/2018 12:30 PM
8	RM13	12/7/2018 12:24 PM
9	RM13 9QL	12/7/2018 12:20 PM
10	RM13 9QG	12/7/2018 12:15 PM
11	RM13 9XT	12/7/2018 12:12 PM
12	RM13 9XT	12/7/2018 12:09 PM
13	RM13 9FE	12/7/2018 12:01 PM
14	rm13 9qu	12/7/2018 11:55 AM
15	RM13 9X3	12/7/2018 11:50 AM
16	RM13 9DX	12/7/2018 11:46 AM
17	RM13 9DG	12/7/2018 11:43 AM
18	RM13 9SW	12/7/2018 11:40 AM
19	RM13 9PR	12/7/2018 11:33 AM
20	RM13 9AX	12/7/2018 11:28 AM
21	RM14 3AT	12/7/2018 11:23 AM
22	rm13 8ad	12/7/2018 11:10 AM
23	RM13 9SE	12/7/2018 11:06 AM
24	RM12 5ER	12/7/2018 10:59 AM
25	RM13 9RD	12/7/2018 10:54 AM
26	RM13 9LN	12/7/2018 10:48 AM
27	rm13 8dj	12/7/2018 10:44 AM
28	RM13	12/7/2018 10:42 AM
29	rm13 8nl	12/7/2018 10:37 AM
30	RM13 8DJ	12/7/2018 10:34 AM
31	RM2 5TP	12/7/2018 10:26 AM
32	RM12 6BD	12/7/2018 10:21 AM
33	RM12 63S	12/7/2018 10:17 AM
34	RM13 9HT	12/7/2018 10:08 AM
35	RM13 9TT	12/7/2018 9:53 AM

## The Future of Chafford Sports Complex

36	RM15 6QR	12/6/2018 3:34 PM
37	RM12 5LR	12/6/2018 3:29 PM
38	RM13 9SA	12/6/2018 3:24 PM
39	RM12 4NW	12/6/2018 3:20 PM
40	RM13	12/6/2018 2:57 PM
41	RM13 0DJ	12/6/2018 2:53 PM
42	RM11 2HT	12/6/2018 2:50 PM
43	RM13 8NP	12/6/2018 2:48 PM
44	RM11 2HT	12/6/2018 2:45 PM
45	RM113 9FT	12/6/2018 2:43 PM
46	RM13 9NZ	12/6/2018 2:37 PM
47	RM12	12/6/2018 2:33 PM
48	RM13 9UU	12/6/2018 2:30 PM
49	RM13 9UU	12/6/2018 2:26 PM
50	RM12 6BD	12/6/2018 2:23 PM
51	RM13 9XD	12/6/2018 2:17 PM
52	RM13 9YU	12/6/2018 2:12 PM
53	RM13	12/6/2018 2:08 PM
54	RM13 9PR	12/6/2018 2:05 PM
55	RM13 8AU	12/6/2018 2:02 PM
56	RM13 9HE	12/6/2018 1:54 PM
57	RM13 9RU	12/6/2018 12:58 PM
58	RM13 7UD	12/6/2018 12:51 PM
59	RM13 9HD	12/6/2018 12:48 PM
60	RM13 9TS	12/6/2018 12:46 PM
61	RM5 2QA	12/6/2018 12:42 PM
62	RM13 9XJ	12/6/2018 12:42 PM
63	RM13 9HZ	12/6/2018 12:33 PM
64	RM13	12/6/2018 12:28 PM
65	RM19 1TP	12/6/2018 12:23 PM
66	RM13 8AB	12/6/2018 12:07 PM
67	RM13 7EB	12/6/2018 10:34 AM
68	RM13	12/5/2018 4:24 PM
69	Rm12	12/5/2018 4:19 PM
70	RM12 2TS	12/5/2018 4:14 PM
71	Rm11 3JJ	12/5/2018 4:10 PM
72	RM13 9AG	12/5/2018 4:03 PM
73	Rm13 9HU	12/5/2018 3:56 PM
74	Rm13 9HD	12/5/2018 3:50 PM
75	RM13 7HR	12/5/2018 3:41 PM
76	RM13 7UH	12/5/2018 3:38 PM

## The Future of Chafford Sports Complex

77	RM13 9FT	12/5/2018 3:34 PM
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79	RM13 9FQ	12/5/2018 3:23 PM
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85	RM13 9LW	12/5/2018 2:48 PM
86	RM13 7JH	12/5/2018 2:40 PM
87	RM11	12/5/2018 2:32 PM
88	Rm12	12/5/2018 2:28 PM
89	RM4	12/5/2018 2:24 PM
90	RM13 9PR	12/5/2018 2:20 PM
91	RM13 9HY	12/5/2018 2:07 PM
92	RM11 1NT	12/5/2018 1:59 PM
93	RM13 9DR	12/5/2018 1:54 PM
94	RM13 9DR	12/5/2018 1:46 PM
95	RM13 9TS	12/5/2018 1:38 PM
96	rm13	12/5/2018 1:30 PM
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102	RM14 2PL	12/5/2018 11:13 AM
103	RM13 9HZ	12/5/2018 11:03 AM
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108	RM13 9DX	12/4/2018 4:24 PM
109	RM13	12/4/2018 4:02 PM
110	RM13 9NX	12/4/2018 3:49 PM
111	RM13 9NX	12/4/2018 3:39 PM
112	RM5 2QA	12/4/2018 3:37 PM
113	RM13 9QE	12/4/2018 3:33 PM
114	RM13	12/4/2018 3:22 PM
115	RM13 8LA	12/4/2018 3:16 PM
116	RM12	12/4/2018 3:05 PM
117	RM12	12/4/2018 3:01 PM

## The Future of Chafford Sports Complex

118	RM13 9HH	12/4/2018 2:56 PM
119	RM11 1FD	12/4/2018 2:51 PM
120	RM15 4SA	12/4/2018 2:36 PM
121	RM13 9TS	12/4/2018 2:29 PM
122	RM13 9JD	12/4/2018 2:21 PM
123	RM13	12/4/2018 2:17 PM
124	RM13 7UH	12/4/2018 2:12 PM
125	RM13 7UH	12/4/2018 2:08 PM
126	RM14 2	12/4/2018 2:03 PM
127	RM13 9SW	12/4/2018 1:59 PM
128	rm13 9ps	12/4/2018 12:49 PM
129	RM14 1QJ	12/4/2018 12:41 PM
130	RM12 2	12/4/2018 12:37 PM
131	RM13 9FE	12/4/2018 12:31 PM
132	RM13 9S	12/4/2018 12:27 PM
133	RM15 4SA	12/4/2018 12:06 PM
134	RM13 9RY	12/4/2018 11:47 AM
135	RM14 1EU	12/4/2018 11:08 AM
136	RM13 9HH	12/4/2018 11:00 AM
137	RM13	12/4/2018 10:53 AM
138	RM13 9SW	12/4/2018 10:44 AM
139	RM13	12/4/2018 10:37 AM
140	RM13 9JT	12/4/2018 10:30 AM
141	RM9	12/4/2018 10:25 AM
142	RM13 9TY	12/4/2018 10:20 AM
143	RM13 9PE	12/4/2018 10:14 AM
144	RM13 9LH	12/4/2018 10:08 AM
145	RM13 9SA	12/4/2018 10:03 AM
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156	RM13 9NU	11/16/2018 12:57 PM
157	RM139LB	11/15/2018 9:30 PM
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## The Future of Chafford Sports Complex

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165	Rm139sw	11/13/2018 5:43 PM
166	Rm139xu	11/13/2018 3:00 PM
167	RM13 9QT	11/13/2018 2:18 PM
168	Rm13 9fs	11/13/2018 2:18 PM
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171	rm13 9lt	11/13/2018 1:51 PM
172	Rm139ad	11/13/2018 1:47 PM
173	Rm137qs	11/13/2018 12:59 PM
174	Rm13 9jj	11/13/2018 12:36 PM
175	RM13 8 JA	11/12/2018 12:22 PM
176	Rm13 9fy	11/10/2018 8:31 AM
177	Rm13 9al	11/8/2018 4:23 PM
178	Rm13 9al	11/8/2018 3:46 PM
179	rm77rn	11/7/2018 2:35 PM
180	Rm13 8aa	11/7/2018 3:01 AM
181	Rm125rh	11/6/2018 6:56 PM
182	Rm13 9ty	11/6/2018 2:18 PM
183	RM13 9LH	11/6/2018 9:41 AM
184	RM13	11/6/2018 8:36 AM
185	Rm139ll	11/5/2018 10:30 PM
186	RM139UU	11/5/2018 10:26 PM
187	Rm137lj	11/5/2018 8:58 PM
188	RM13 9AR	11/5/2018 8:25 PM
189	RM13 9yx	11/5/2018 8:12 PM
190	RM13	11/5/2018 5:55 PM
191	Rm139lw	11/5/2018 5:07 PM
192	Rm13 9jb	11/5/2018 4:39 PM
193	Rm139RH	11/5/2018 3:53 PM
194	Rm13	11/5/2018 2:30 PM
195	RM13 9HY	11/5/2018 1:53 PM
196	RM13 9BH	11/5/2018 1:22 PM
197	Rm139hu	11/5/2018 12:46 PM
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199	Rm13 9AL	11/5/2018 12:11 PM



## The Future of Chafford Sports Complex

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208	Rm13 9hj	11/5/2018 8:35 AM
209	RM13 7PA	11/5/2018 8:31 AM
210	RM139AJ	11/5/2018 8:13 AM
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213	Rm13 9ts	11/5/2018 8:05 AM
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215	Rm13 9xt	11/5/2018 7:40 AM
216	Rm138ab	11/5/2018 7:34 AM
217	RM139AD	11/5/2018 7:34 AM
218	Rm13 9pa	11/5/2018 7:31 AM
219	RM10 7YX	11/5/2018 7:25 AM
220	RM138AT	11/5/2018 7:21 AM
221	RM13 9hs	11/5/2018 6:41 AM
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223	RM13 9UA	11/4/2018 10:29 PM
224	RM13 9HD	11/4/2018 10:15 PM
225	Rm139uu	11/4/2018 10:08 PM
226	Rm139xb	11/4/2018 9:48 PM
227	Rm13 9dr	11/4/2018 9:20 AM
228	Rm139ee	11/3/2018 11:39 AM
229	RM14	11/2/2018 9:22 PM
230	RM14 2JL	11/2/2018 8:59 PM
231	RM14	11/2/2018 8:27 PM
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233	rm26ld	10/31/2018 2:21 PM
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235	RM13 9UU	10/30/2018 12:11 PM
236	Rm139hg	10/28/2018 1:36 PM
237	SE1 2XS	10/27/2018 5:18 PM
238	RM13 9NX	10/26/2018 12:04 PM
239	RM14 3AP	10/25/2018 2:08 PM
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## The Future of Chafford Sports Complex

241	RM13	10/23/2018 12:15 PM
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243	rm13	10/22/2018 9:11 AM
244	RM13 9TZ	10/22/2018 7:33 AM
245	RM13 7UB	10/21/2018 3:02 PM
246	RM13 9sw	10/21/2018 12:54 PM
247	RM125ES	10/21/2018 11:04 AM
248	Rm13 9hq	10/21/2018 6:02 AM
249	RM13	10/20/2018 5:28 PM
250	RM138BP	10/20/2018 4:44 PM
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254	RM139YU	10/19/2018 11:06 AM
255	Rm2 5ra	10/19/2018 9:53 AM
256	Rm139qh	10/19/2018 9:24 AM
257	RM139JS	10/18/2018 8:57 PM
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259	rm138fe	10/18/2018 6:53 PM
260	RM13 9DX	10/18/2018 4:44 PM
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263	RM139hw	10/18/2018 4:18 AM
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266	RM13 9FW	10/17/2018 7:47 PM
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269	RM13 9TS	10/17/2018 6:15 PM
270	Rm139ts	10/17/2018 5:58 PM
271	Rm13 9ry	10/17/2018 5:26 PM
272	Rm139tu	10/17/2018 5:22 PM
273	RM13 9RH	10/17/2018 3:53 PM
274	RM14	10/17/2018 3:23 PM
275	RM138BB	10/17/2018 3:16 PM
276	RM138SL	10/17/2018 12:51 PM
277	RM2 5NU	10/17/2018 12:23 PM
278	Rm139sw	10/17/2018 12:21 PM
279	RM13 8TR	10/17/2018 12:09 PM
280	Rm13 9bh	10/17/2018 11:04 AM
281	RM13 9AT	10/17/2018 11:02 AM

## The Future of Chafford Sports Complex

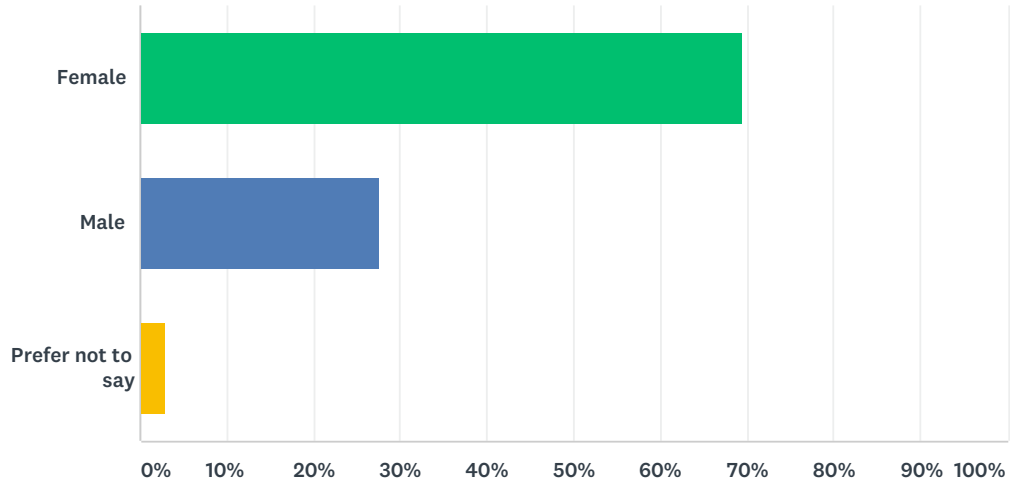
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286	Rm13 9ry	10/17/2018 8:19 AM
287	Rm139lz	10/17/2018 7:05 AM
288	Rm13 9sf	10/17/2018 7:02 AM
289	RM139SZ	10/17/2018 6:38 AM
290	Rm13 9rh	10/17/2018 6:34 AM
291	RM139QT	10/17/2018 6:31 AM
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293	RM139BA	10/17/2018 6:08 AM
294	RM13 9TH	10/17/2018 5:49 AM
295	Rm13	10/17/2018 5:18 AM
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297	RM13 9AT	10/17/2018 4:51 AM
298	Rm13	10/17/2018 2:30 AM
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305	Rm13 9sq	10/16/2018 8:58 PM
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310	RM13 9nn	10/16/2018 7:45 PM
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312	Rm13 8fq	10/16/2018 7:27 PM
313	rm14 3an	10/16/2018 7:09 PM
314	Rm13	10/16/2018 6:42 PM
315	RM13 8SW	10/16/2018 6:41 PM
316	Rm139hd	10/16/2018 6:38 PM
317	RM15 5XE	10/16/2018 6:37 PM
318	Rm13 9Hd	10/16/2018 6:23 PM
319	rm78rd	10/16/2018 6:21 PM
320	Rm139hd	10/16/2018 5:45 PM
321	Rm12qj	10/16/2018 4:56 PM
322	Rm13 8nu	10/16/2018 4:44 PM

## The Future of Chafford Sports Complex

323	RM1. 4RA	10/16/2018 4:37 PM
324	RM13 9DF	10/16/2018 4:30 PM
325	Rm13 9nr	10/16/2018 3:56 PM
326	Rm13 9lx	10/16/2018 1:13 PM
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328	Rm139pb	10/16/2018 12:37 PM
329	RM13 9BE	10/16/2018 12:17 PM
330	Rm139np	10/16/2018 11:56 AM
331	Rm13 9gt	10/16/2018 11:14 AM
332	Rm13 8ap	10/16/2018 10:28 AM

### Q15 What is your gender?

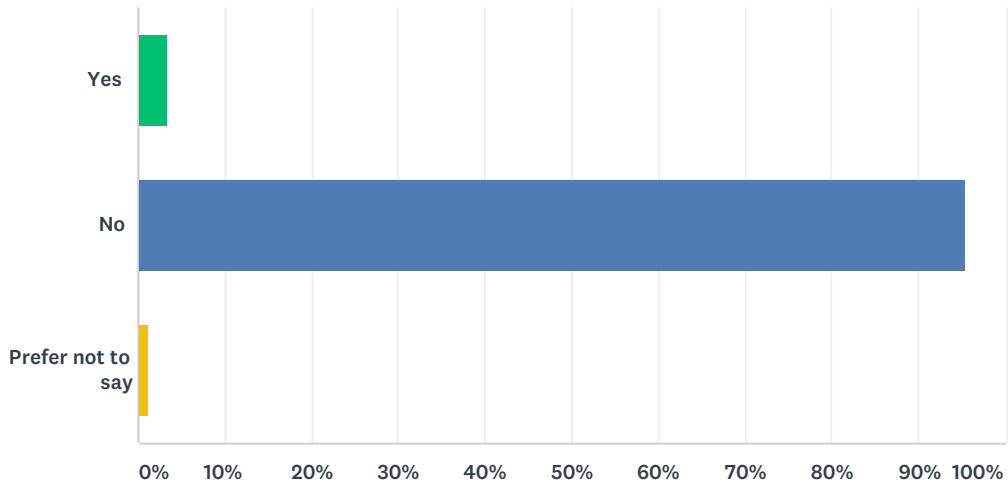
Answered: 348 Skipped: 83



ANSWER CHOICES	RESPONSES	
Female	69.54%	242
Male	27.59%	96
Prefer not to say	2.87%	10
TOTAL		348

### Q16 Are you pregnant, or have you given birth in the last 26 weeks?

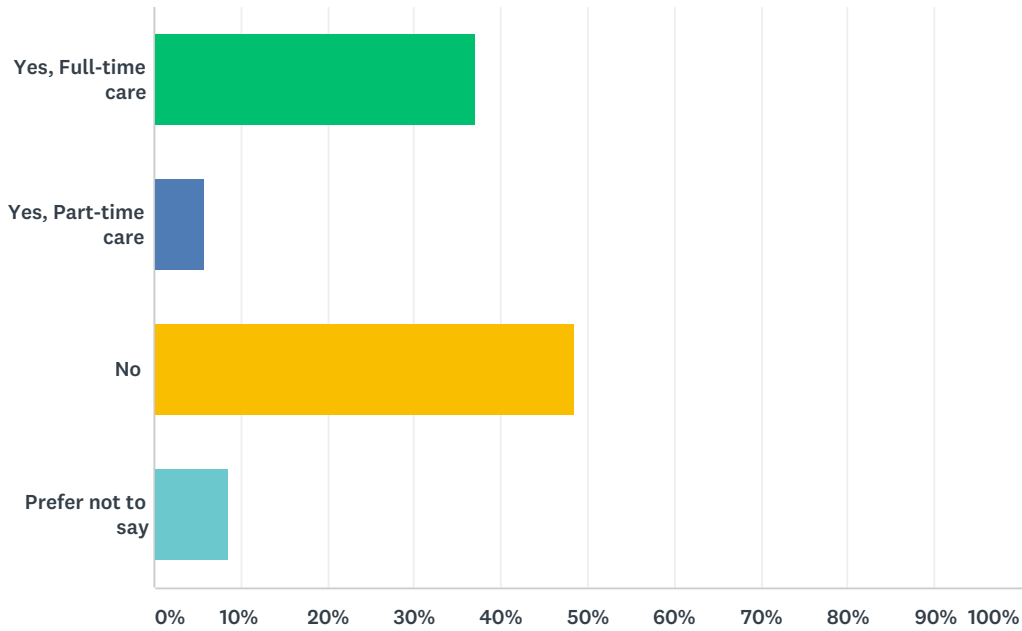
Answered: 242 Skipped: 189



ANSWER CHOICES	RESPONSES
Yes	3.31% 8
No	95.45% 231
Prefer not to say	1.24% 3
<b>TOTAL</b>	<b>242</b>

### Q17 Childcare responsibilities Do you have unpaid responsibility for a child as a parent or guardian?

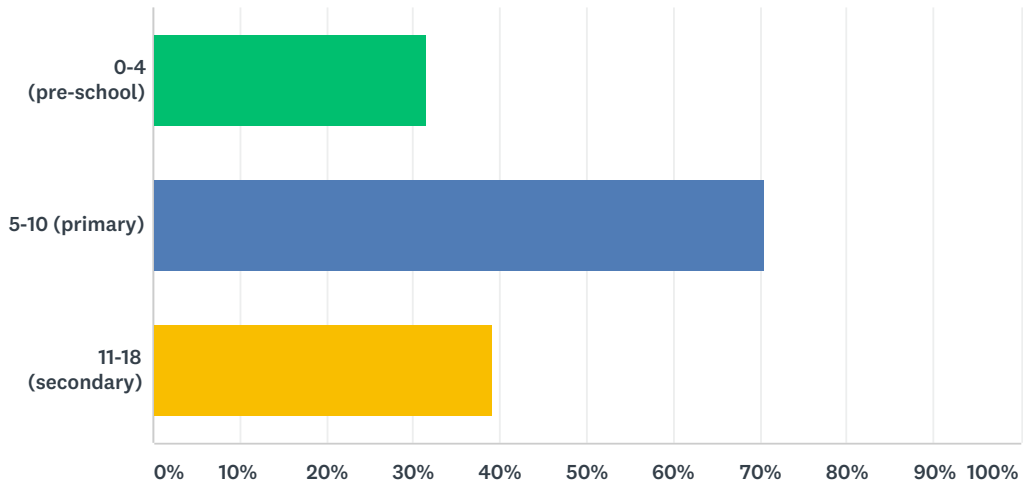
Answered: 329 Skipped: 102



ANSWER CHOICES	RESPONSES	
Yes, Full-time care	37.08%	122
Yes, Part-time care	5.78%	19
No	48.63%	160
Prefer not to say	8.51%	28
<b>TOTAL</b>		<b>329</b>

### Q18 How old is the child / are the children? Please tick all that apply

Answered: 146 Skipped: 285

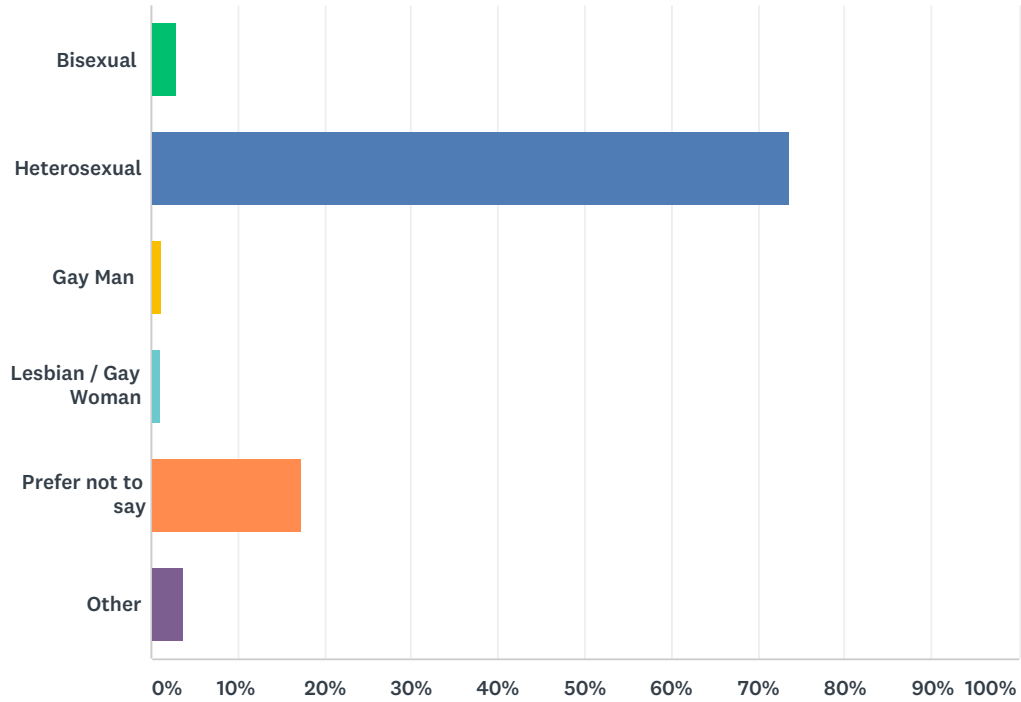


ANSWER CHOICES	RESPONSES	
0-4 (pre-school)	31.51%	46
5-10 (primary)	70.55%	103
11-18 (secondary)	39.04%	57
Total Respondents: 146		



## Q19 Sexual Orientation

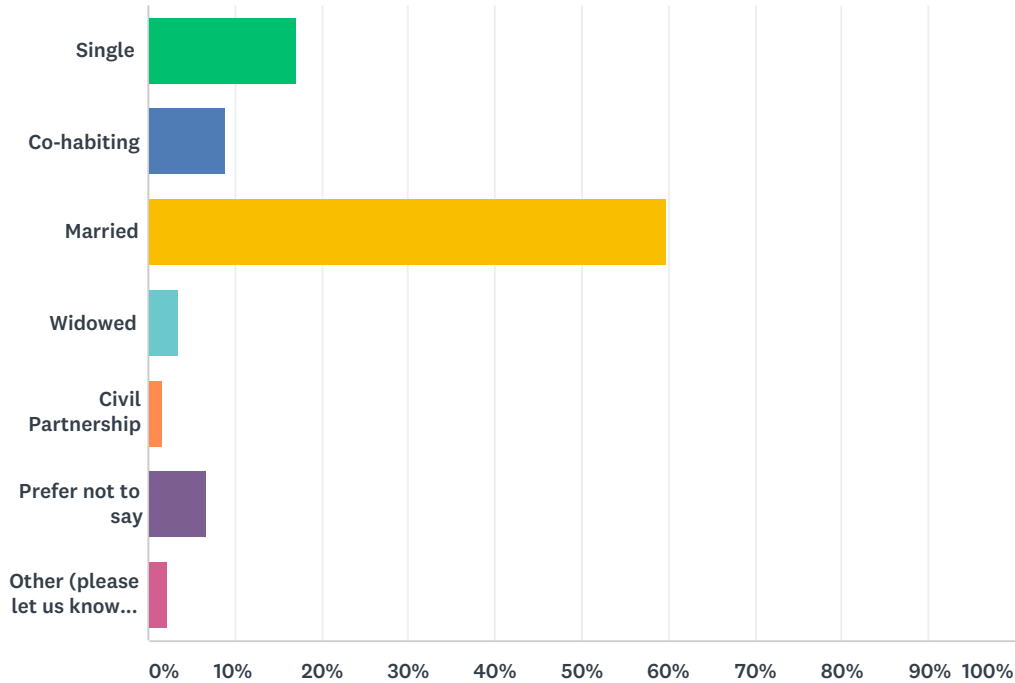
Answered: 312 Skipped: 119



ANSWER CHOICES	RESPONSES	
Bisexual	2.88%	9
Heterosexual	73.72%	230
Gay Man	1.28%	4
Lesbian / Gay Woman	0.96%	3
Prefer not to say	17.31%	54
Other	3.85%	12
<b>TOTAL</b>		<b>312</b>

## Q20 Relationship Status

Answered: 343 Skipped: 88

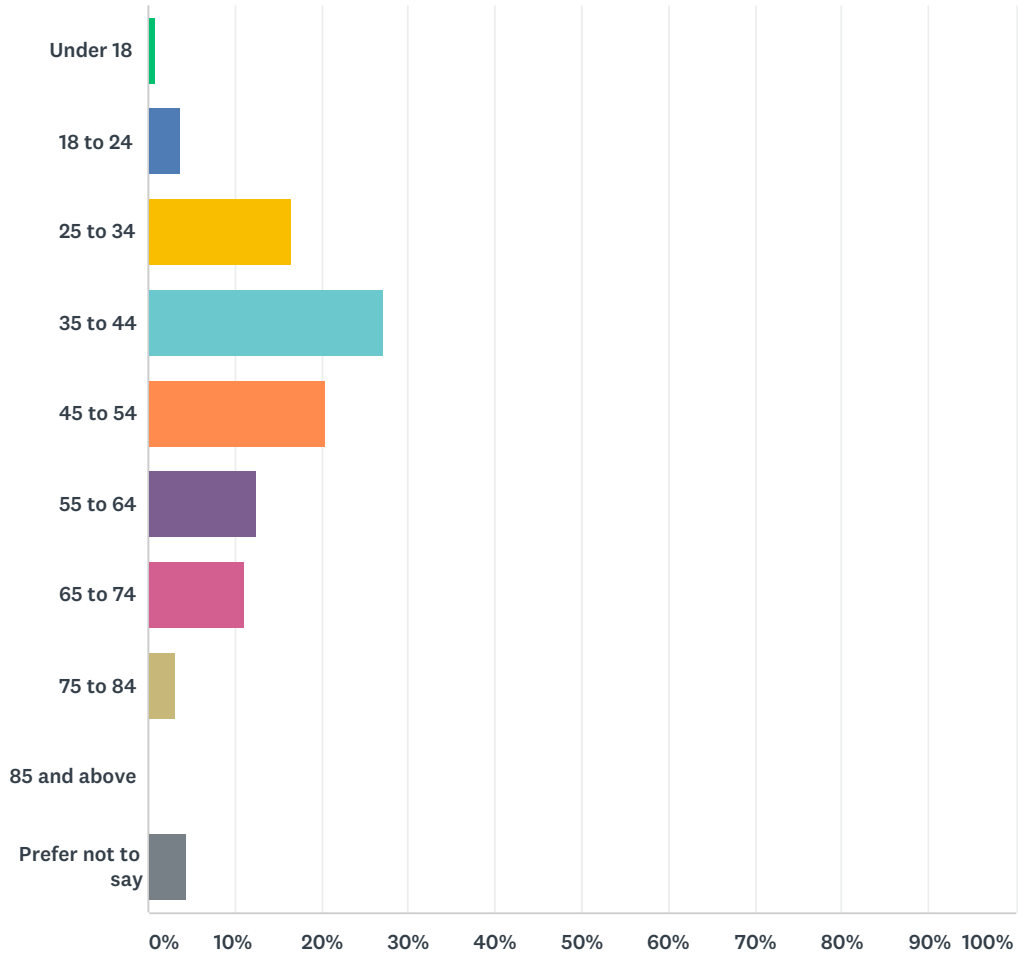


ANSWER CHOICES	RESPONSES	
Single	17.20%	59
Co-habiting	9.04%	31
Married	59.77%	205
Widowed	3.50%	12
Civil Partnership	1.75%	6
Prefer not to say	6.71%	23
Other (please let us know your relationship status)	2.33%	8
Total Respondents: 343		

#	OTHER (PLEASE LET US KNOW YOUR RELATIONSHIP STATUS)	DATE
1	In a relationship	12/6/2018 2:23 PM
2	irrelevant	12/5/2018 4:25 PM
3	BOYFRIEND	12/5/2018 11:36 AM
4	In a relationship	12/4/2018 3:06 PM
5	Separated	11/13/2018 1:48 PM
6	DIVORCED	11/5/2018 10:27 AM
7	None of your business	11/5/2018 9:33 AM
8	Again why is this relevant	11/5/2018 8:37 AM

## Q21 What was your age on your last birthday?

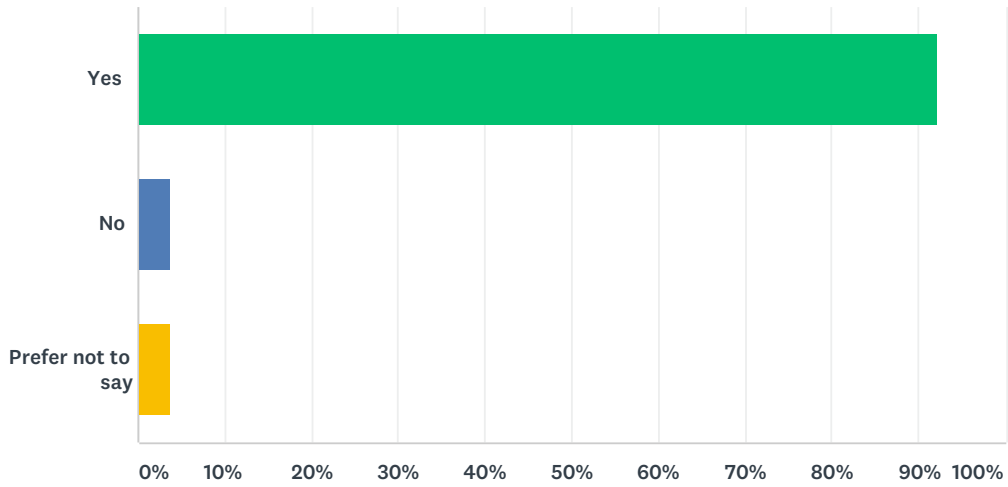
Answered: 345 Skipped: 86



ANSWER CHOICES	RESPONSES	
Under 18	0.87%	3
18 to 24	3.77%	13
25 to 34	16.52%	57
35 to 44	27.25%	94
45 to 54	20.58%	71
55 to 64	12.46%	43
65 to 74	11.01%	38
75 to 84	3.19%	11
85 and above	0.00%	0
Prefer not to say	4.35%	15
<b>TOTAL</b>		<b>345</b>

## Q22 Citizenship and Nationality Are you a British / United Kingdom citizen or national?

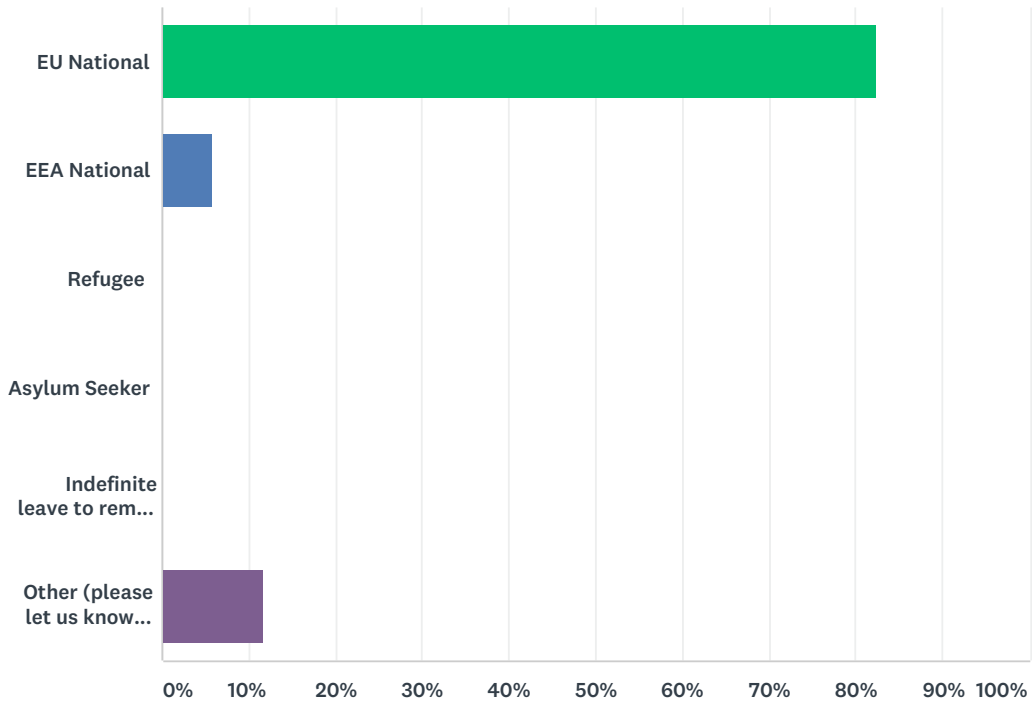
Answered: 338 Skipped: 93



ANSWER CHOICES	RESPONSES	
Yes	92.31%	312
No	3.85%	13
Prefer not to say	3.85%	13
<b>TOTAL</b>		<b>338</b>

## Q23 If no, please select from the list below

Answered: 17 Skipped: 414

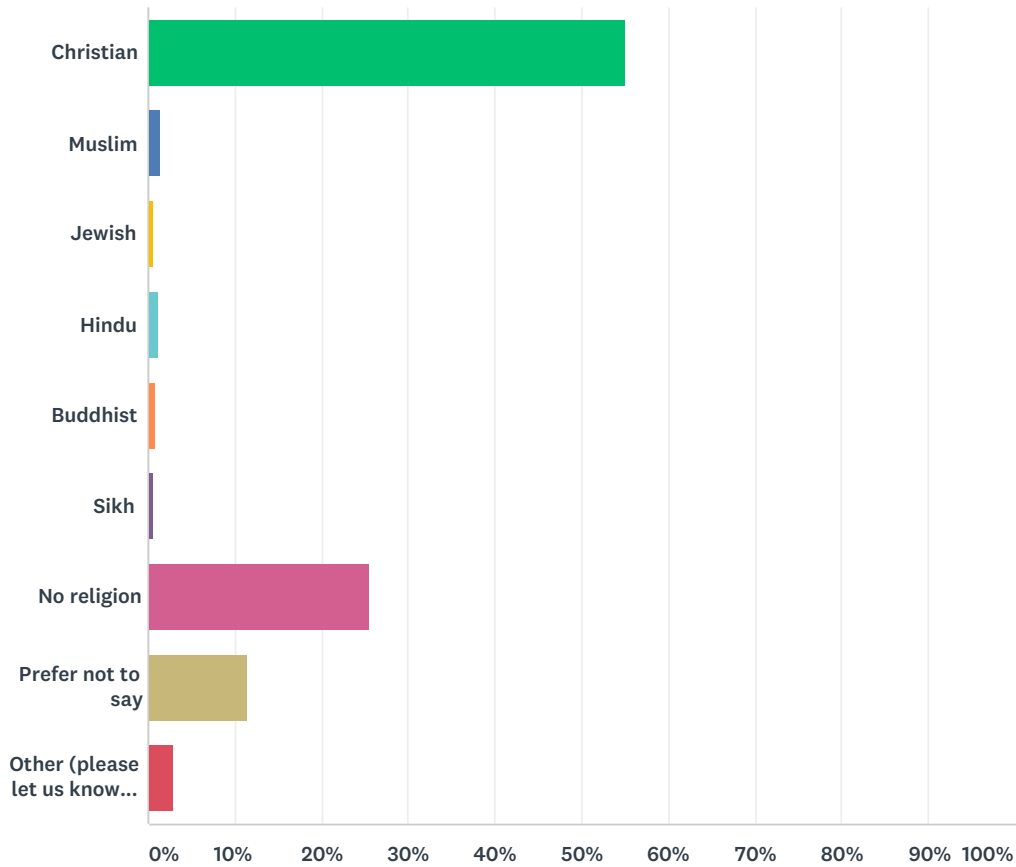


ANSWER CHOICES	RESPONSES	
EU National	82.35%	14
EEA National	5.88%	1
Refugee	0.00%	0
Asylum Seeker	0.00%	0
Indefinite leave to remain / enter	0.00%	0
Other (please let us know your citizenship or nationality)	11.76%	2
<b>TOTAL</b>		<b>17</b>

#	OTHER (PLEASE LET US KNOW YOUR CITIZENSHIP OR NATIONALITY)	DATE
1	N/A	12/4/2018 12:32 PM
2	N/A	12/4/2018 9:46 AM

## Q24 Faith, Religion or Belief

Answered: 336 Skipped: 95



ANSWER CHOICES	RESPONSES	
Christian	55.06%	185
Muslim	1.49%	5
Jewish	0.60%	2
Hindu	1.19%	4
Buddhist	0.89%	3
Sikh	0.60%	2
No religion	25.60%	86
Prefer not to say	11.61%	39
Other (please let us know your faith or belief)	2.98%	10
<b>TOTAL</b>		<b>336</b>

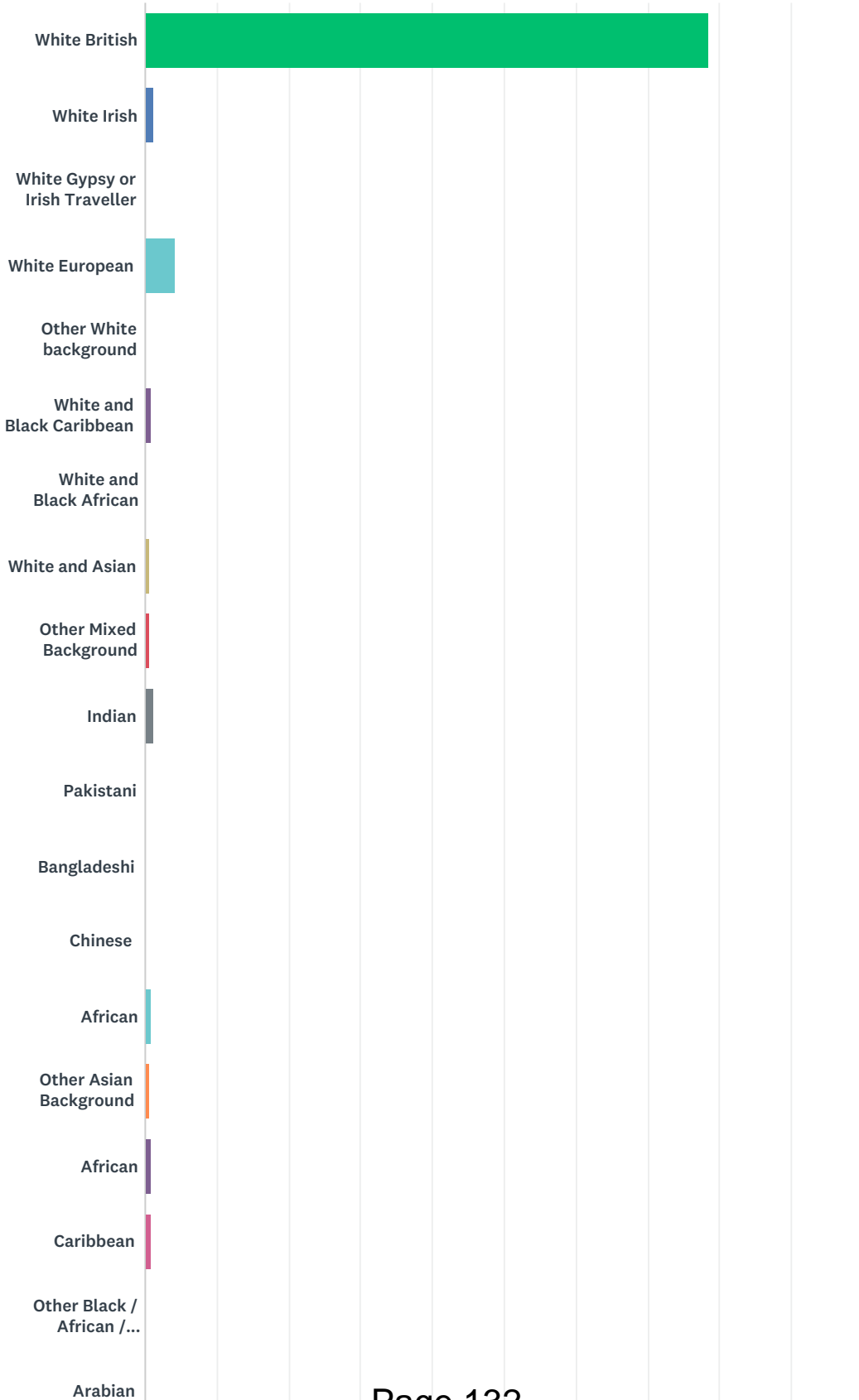
#	OTHER (PLEASE LET US KNOW YOUR FAITH OR BELIEF)	DATE
1	C of E	12/7/2018 12:38 PM
2	Roman Catholic	12/6/2018 3:35 PM

## The Future of Chafford Sports Complex

3	None	12/4/2018 10:26 AM
4	None of your business	11/5/2018 9:33 AM
5	its on the back burner	11/5/2018 8:15 AM
6	Agnostic	10/17/2018 3:25 PM
7	Banger racing	10/17/2018 11:06 AM
8	Engiish	10/17/2018 6:35 AM
9	Calthlic	10/17/2018 5:19 AM
10	Do different religions swim differently?	10/16/2018 6:39 PM

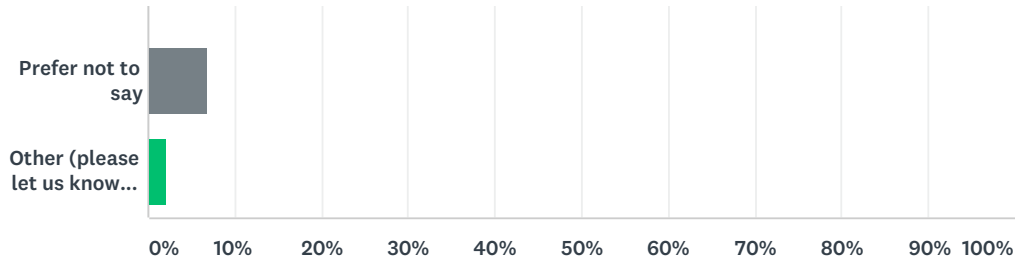
## Q25 What is your Ethnicity?

Answered: 335 Skipped: 96





## The Future of Chafford Sports Complex



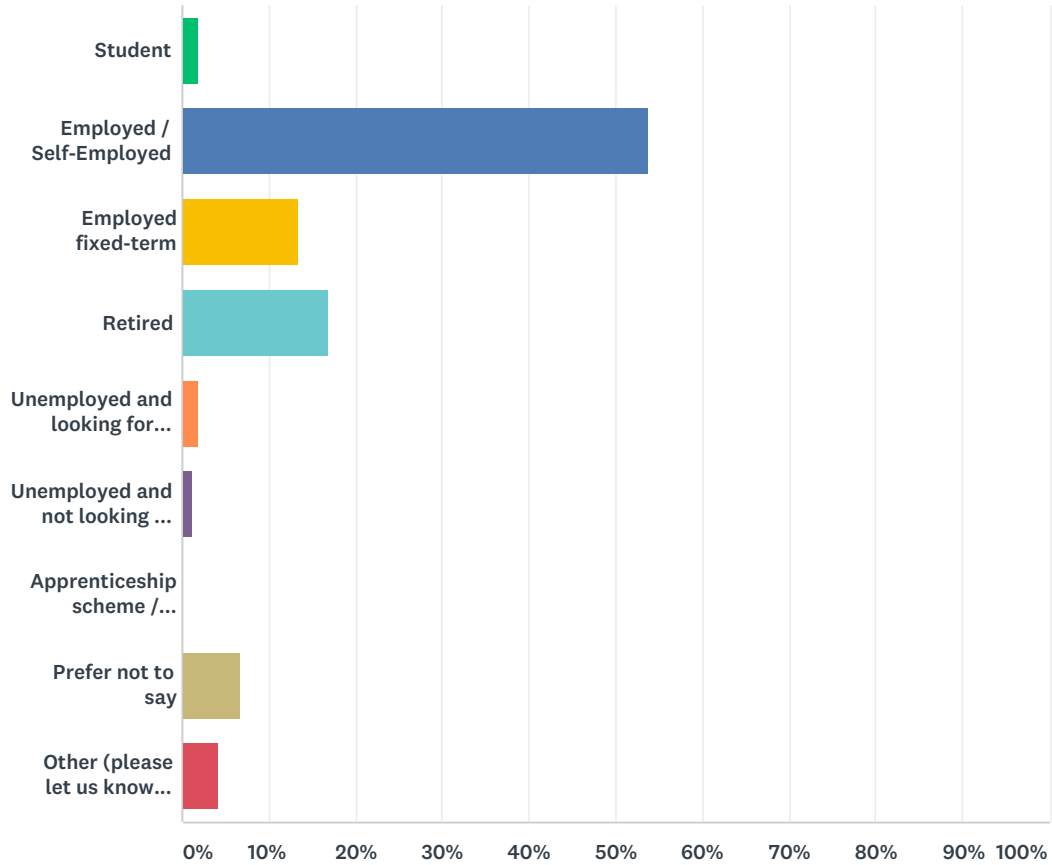
ANSWER CHOICES	RESPONSES	
White British	78.51%	263
White Irish	1.19%	4
White Gypsy or Irish Traveller	0.00%	0
White European	4.18%	14
Other White background	0.00%	0
White and Black Caribbean	0.90%	3
White and Black African	0.00%	0
White and Asian	0.60%	2
Other Mixed Background	0.60%	2
Indian	1.19%	4
Pakistani	0.30%	1
Bangladeshi	0.00%	0
Chinese	0.00%	0
African	0.90%	3
Other Asian Background	0.60%	2
African	0.90%	3
Caribbean	0.90%	3
Other Black / African / Caribbean Background	0.30%	1
Arabian	0.00%	0
Prefer not to say	6.87%	23
Other (please let us know your ethnicity)	2.09%	7
<b>TOTAL</b>		<b>335</b>

#	OTHER (PLEASE LET US KNOW YOUR ETHNICITY)	DATE
1	English	12/6/2018 12:59 PM
2	english	12/5/2018 2:41 PM
3	european	12/5/2018 2:10 PM
4	Lithuanian	12/4/2018 4:42 PM
5	Black	12/4/2018 10:39 AM
6	white English	11/5/2018 8:15 AM



## Q26 What is your employment status?

Answered: 314 Skipped: 117



ANSWER CHOICES	RESPONSES	
Student	1.91%	6
Employed / Self-Employed	53.82%	169
Employed fixed-term	13.38%	42
Retired	16.88%	53
Unemployed and looking for work	1.91%	6
Unemployed and not looking for work	1.27%	4
Apprenticeship scheme / training	0.00%	0
Prefer not to say	6.69%	21
Other (please let us know your employment status)	4.14%	13
<b>TOTAL</b>		<b>314</b>

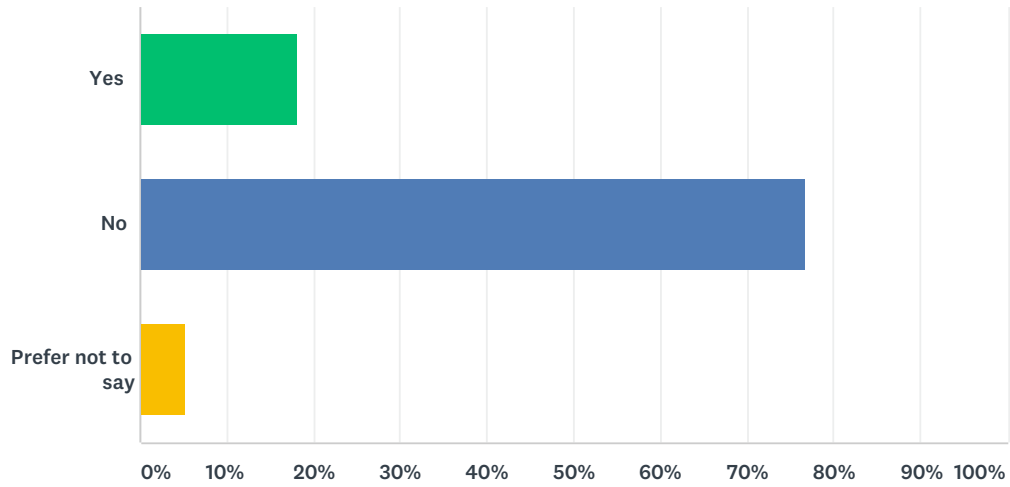
#	OTHER (PLEASE LET US KNOW YOUR EMPLOYMENT STATUS)	DATE
1	New Mum	12/7/2018 10:56 AM
2	Part time	12/7/2018 10:23 AM

## The Future of Chafford Sports Complex

3	Housewife	12/6/2018 3:25 PM
4	Home Maker	12/6/2018 2:03 PM
5	Part time sessional	11/12/2018 12:26 PM
6	Housewife	11/5/2018 3:54 PM
7	unpaid	11/5/2018 8:15 AM
8	Housewife	11/5/2018 7:35 AM
9	Full time carer to my disabled child	10/19/2018 4:18 PM
10	Employed part time	10/18/2018 7:22 PM
11	Stay at home Mum	10/17/2018 9:13 PM
12	Part time	10/17/2018 7:18 PM
13	Homemaker	10/17/2018 5:19 AM

## Q27 Do you consider yourself to have a disability, impairment or health condition?

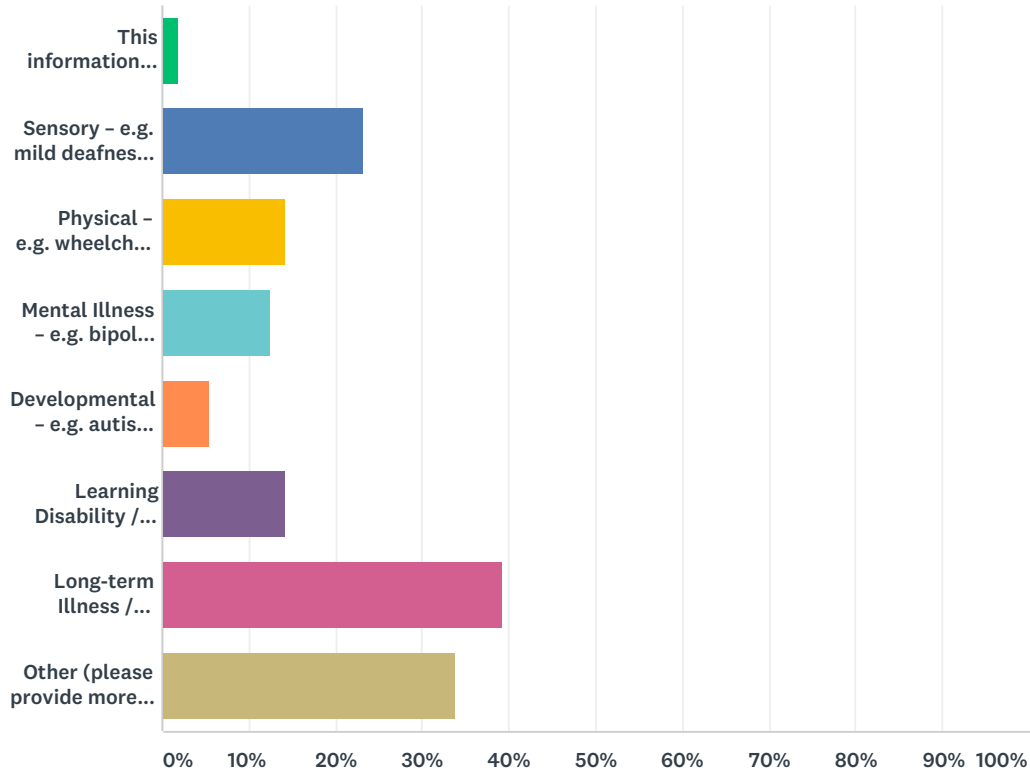
Answered: 309 Skipped: 122



ANSWER CHOICES	RESPONSES	
Yes	18.12%	56
No	76.70%	237
Prefer not to say	5.18%	16
TOTAL		309

## Q28 If yes, which description best describes your impairment?

Answered: 56 Skipped: 375



ANSWER CHOICES	RESPONSES
This information will help us improve access to our services	1.79% 1
Sensory – e.g. mild deafness; partially sighted; blindness	23.21% 13
Physical – e.g. wheelchair user	14.29% 8
Mental Illness – e.g. bipolar disorder; schizophrenia; depression	12.50% 7
Developmental – e.g. autistic spectrum disorders (ASD); dyslexia; dyspraxia	5.36% 3
Learning Disability / condition – e.g. Down’s syndrome; Cerebral Palsy	14.29% 8
Long-term Illness / Health condition – e.g. cancer, HIV, diabetes, chronic heart disease, stroke	39.29% 22
Other (please provide more information on your impairment)	33.93% 19
Total Respondents: 56	

#	OTHER (PLEASE PROVIDE MORE INFORMATION ON YOUR IMPAIRMENT)	DATE
1	Diabetes	12/7/2018 12:49 PM
2	Diabetes(need the excise)	12/7/2018 11:25 AM
3	Arthritis , Spondylitis , Osteoporosis	12/7/2018 11:08 AM
4	Diabetes	12/7/2018 10:10 AM
5	Physical - Non- wheelchair user	12/6/2018 2:34 PM
6	Arthritis, osteoporosis of the bones, osteoarthritis and rheumatoid arthritis	12/6/2018 12:26 PM

## The Future of Chafford Sports Complex

7	Over weight, high cholestrol, pre diabetic	12/5/2018 12:04 PM
8	Spinal	12/4/2018 3:18 PM
9	Lupos, Arthritis	12/4/2018 2:37 PM
10	Epilepsy. My daughter also has epilepsy, cerebral palsy and is a wheelchair user.	12/4/2018 11:56 AM
11	Asthma, Athritis, Sciatica	12/4/2018 11:02 AM
12	Diabetes and total knee replacement.	12/4/2018 10:46 AM
13	Arthritis in my knees arms and spine which is malformed. I also have falling arches which are painful. I'm not yet wheelchair bound but when my arthritis in my spine flares up and the malformation of the spine hurts I have very limited mobility. Swimming is one of the only exercises I have been told to do x	11/8/2018 3:52 PM
14	Atrial fibrilation	11/3/2018 11:41 AM
15	Physical arthritis	10/16/2018 8:33 PM
16	Back problems	10/16/2018 8:22 PM
17	Arthritis	10/16/2018 4:38 PM
18	Hereditary blood disorder	10/16/2018 3:58 PM
19	Fibromyalgia	10/16/2018 1:14 PM

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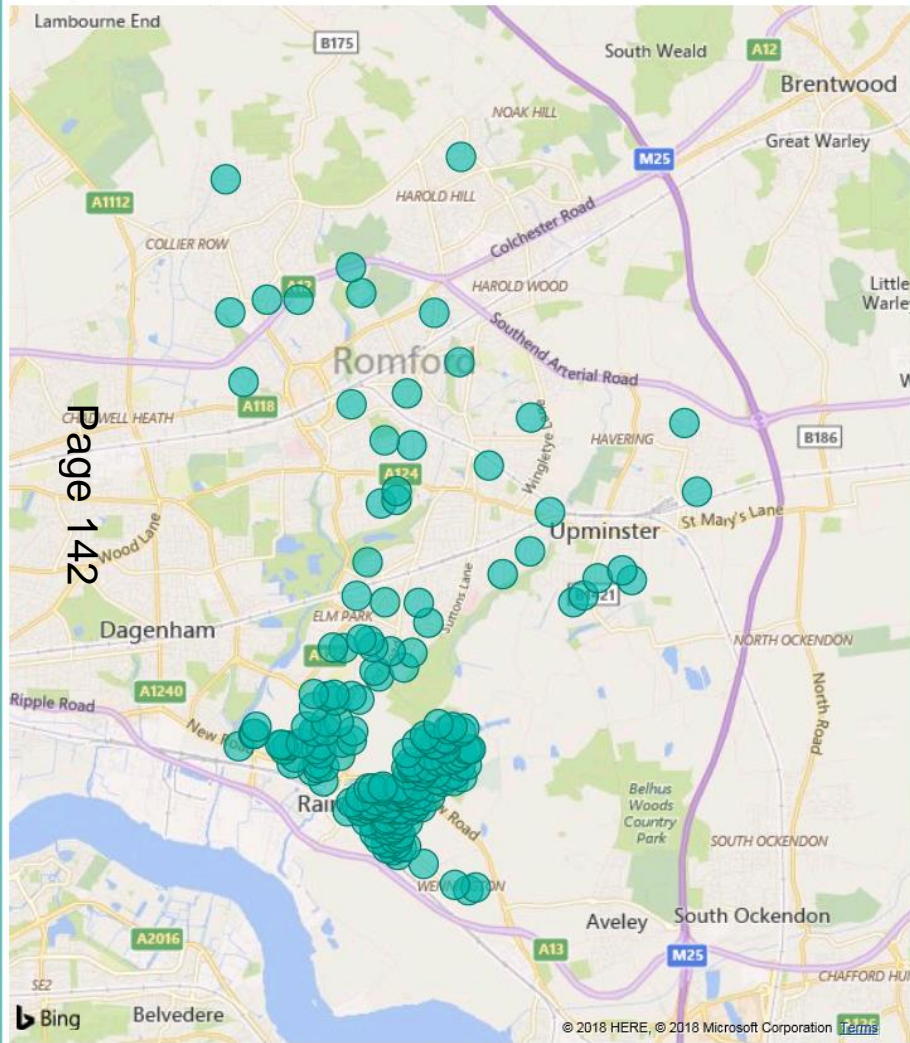




**Haverling**  
LONDON BOROUGH

**Chafford Sports Complex  
Consultation  
Results and Analysis  
December 2018**

Havering consultation respondents:



467 respondents

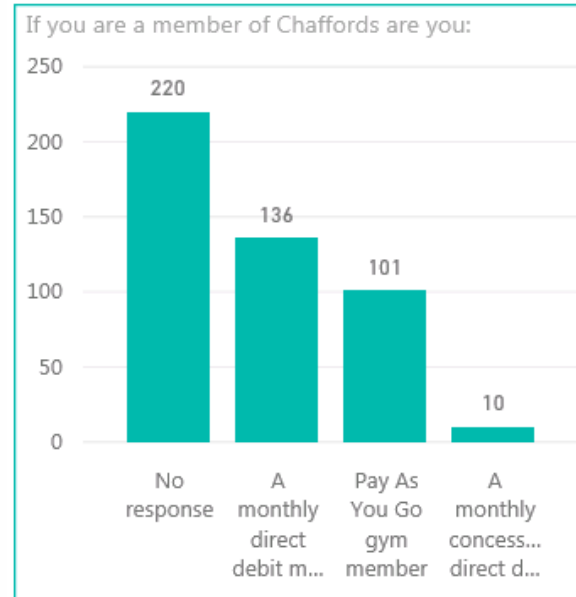
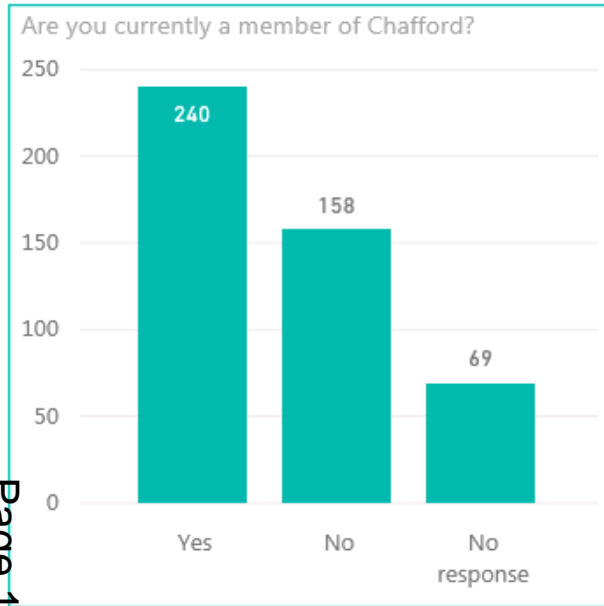
288 respondents from Havering\*

2 responses from outside RM postcode\*

Average distance (km) of respondents from Chafford Sports Complex  
(excluding non-Havering residents and unrecognised non-standardised postcodes)

**1.80**

\*from those respondents who gave a correct postcode.



The average distance of a member from Chafford is 1.4km

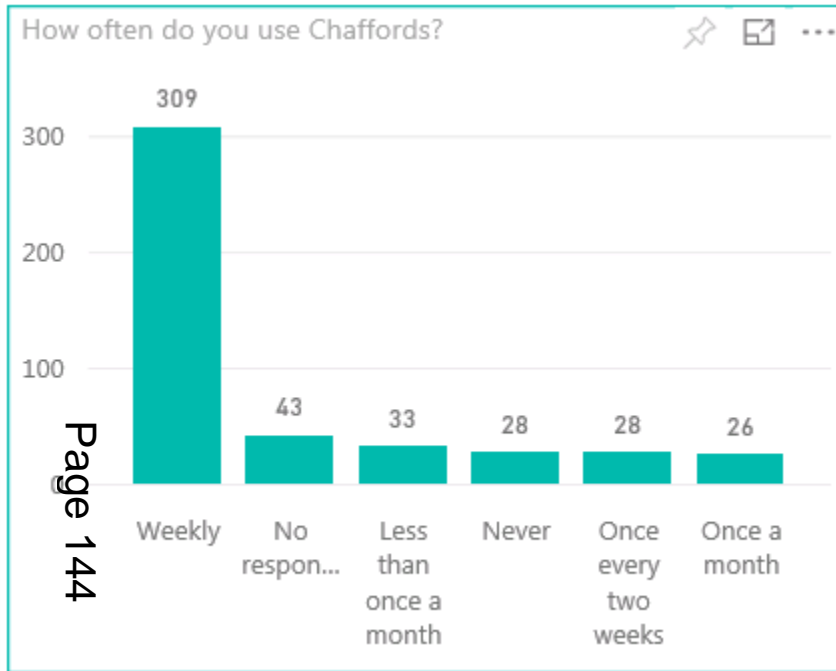
The average distance of a non-member from Chafford is 2.4km.

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Of the 240 respondents who were members of Chafford, 168 (70%) had used the sports complex during the week prior to their response.

Of the 158 respondents who were not members of Chafford, 51 (32%) had used the sports complex during the week prior to their response.

69 respondents did not provide membership status.



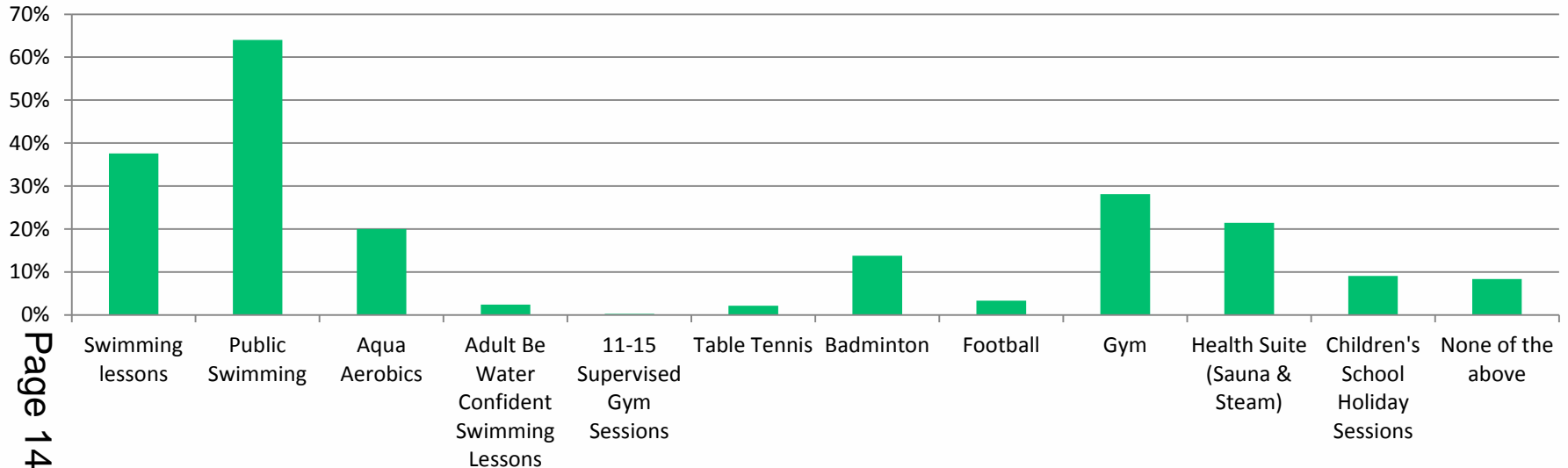
309 out of 467 (66%) respondents use Chafford sports complex weekly.

28 out of 467 (6%) respondents have never used Chafford Sports Complex, with a further 33 (7%) attending less than once a month.

Of the 240 respondents who were members of Chafford, 193 (80%) attend weekly.

Of the 158 respondents who were not members of Chafford, 53 (34%) attend weekly.

Which of the following activities have you attended at Chafford Sports Complex in the past 6 months? Please tick all that apply.

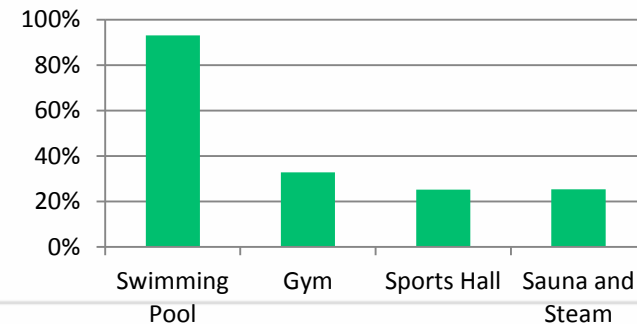


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The swimming pool is by far the most commonly used facility at Chafford Sports Complex.

217 out of 240 members (90%) use the pool.  
103 out of 158 non-members (65%) use the pool.

Which facilities do you use at Chafford Sports Complex (please tick all that apply)



Which modes of transport do you have access to?:

Car



Yes No ...

Bicycle



Yes No ...

Public Transport



Yes No ...

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Which modes of transport do you regularly use?:

Car



Yes No ...

Bicycle



Yes No ...

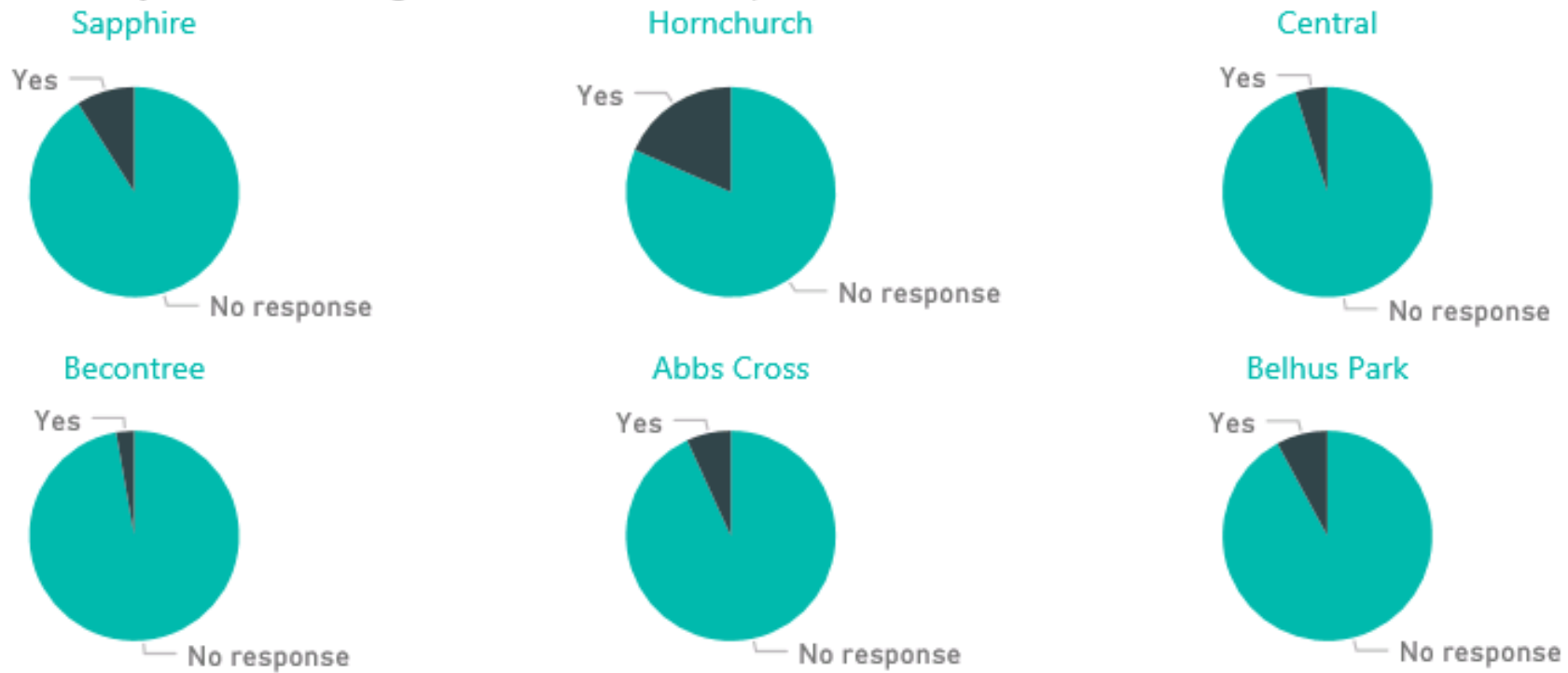
Public Transport



Yes No ...

# Alternative Leisure Centres

Have you used any of the following leisure centres in the past 6 months?

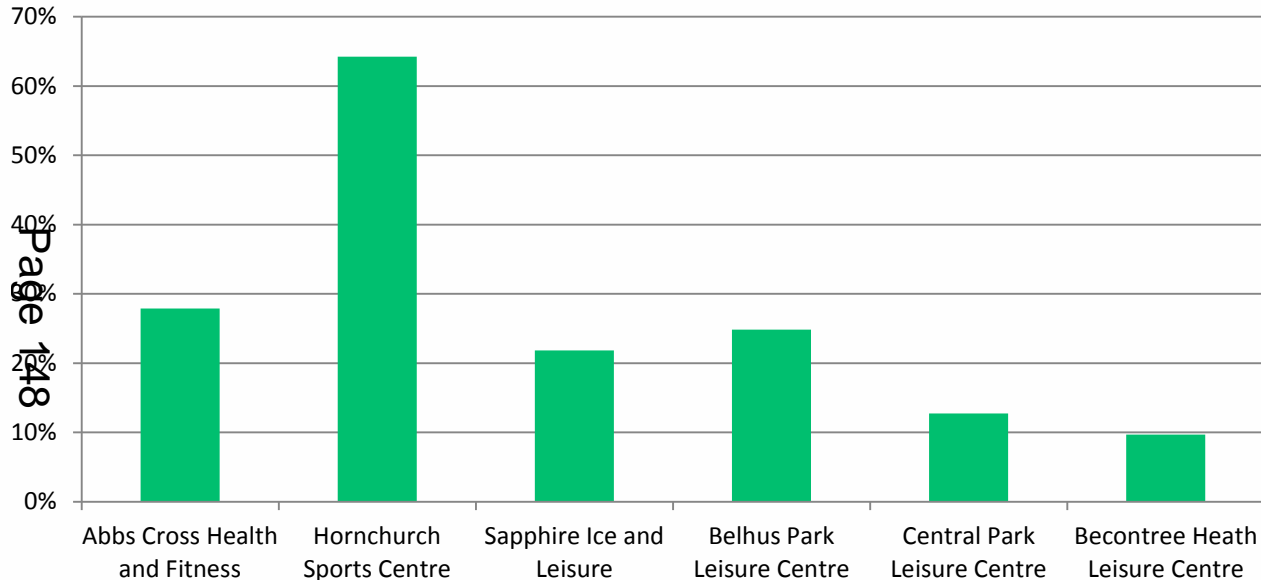


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The most popular alternative leisure centres are Hornchurch (86 responses, 18%) Sapphire Ice & Leisure (42 responses, 9%) and Belhus Park (37 responses, 8%)

*This can be analysed further by activity type if required.*

If Chafford Sports Complex was not available for public/community use, would you use any of the following facilities — please tick all that you would use:



Answer Choices	Responses	
Abbs Cross Health and Fitness	28%	46
Hornchurch Sports Centre	64%	106
Sapphire Ice and Leisure	22%	36
Belhus Park Leisure Centre	25%	41
Central Park Leisure Centre	13%	21
Becontree Heath Leisure Centre	10%	16
	Answered	165
	Skipped	302



Q. If Chafford Sports Complex was not available for public/community use, please tell us what the **impact** would be for you, and what you would intend to do to promote your health and wellbeing?

'Impact' Theme	Number of comments	Nature of impact – response featured any of the following words or statements:
Swimming	180 (including 62 references to swimming lessons)	Swimming; swim; pool; water; swimming lessons
Travel	141	Travel; journey; walk; car; bus; distance; transport; local
Health	99	Health; wellbeing; fit / fitness; mental health; lifestyle
Social	55	Social; community; crime; family

Answered	362
Skipped	105

From the responses to this question it is clear that the impact would be felt most amongst local residents who value the ability to walk to the pool for either their own leisure or for their children's swimming lessons.

\*Further analysis of responses to this question by location and activity type can be undertaken if required.

# Further Suggestions

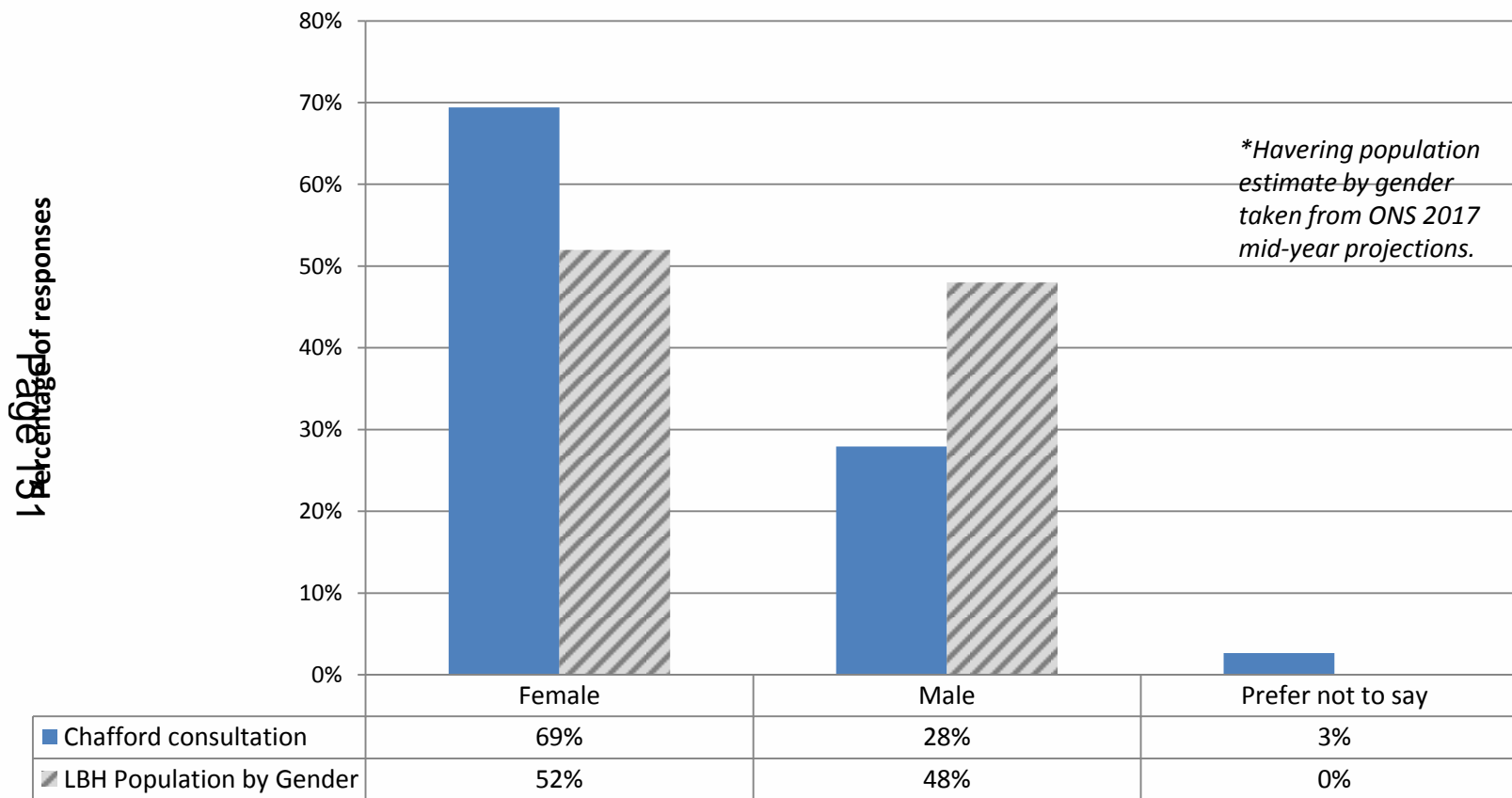
Q. The Council is facing a difficult decision. If you have any suggestions about how community leisure provision could be maintained in the area, please provide your comments below.

'Impact' Theme	Number of comments	Nature of impact – response featured any of the following words or statements:
Asset	33	Repair/s; building; maintenance
Disparity of investment	47	Invest(ment); neglect; poor relation; Funding; fair / unfair; Upgrade

Answered	263
Skipped	204

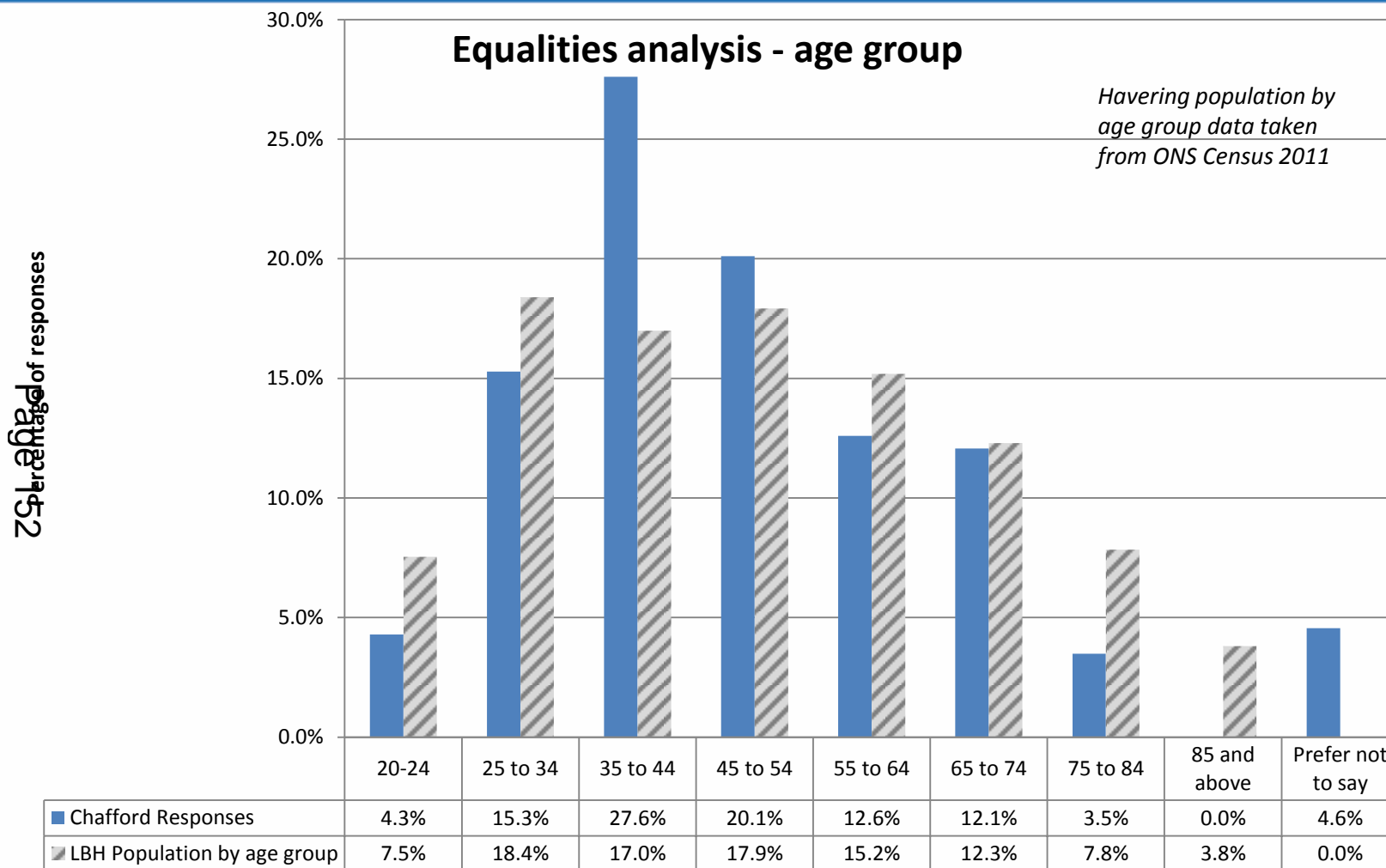
The majority of responses to this question related to perceived disparity of investment in the area local to Chafford sports complex, suggesting other areas of Havering are better funded and have access to superior facilities.

## Equalities Analysis - gender



Responses from females (69%) were much higher than the Havering average of 52%, and responses from male residents (28%) were lower than the Havering average (48%).

91 respondents did not answer this question.



The highest number of responses (27%) were received from the 35 to 44 year old age group. This is significantly higher than the Havering average.

94 respondents did not answer this question.

## Equalities analysis – disability

13% of respondents to the Chafford consultation considered themselves to have a disability, impairment or health condition. This is compared to 19% Havering average for working-age residents\*.

*Source: ONS Annual Population Survey (Jan 2015-Dec 2015),*

Which description best describes your impairment?	Responses	
Sensory – e.g. mild deafness; partially sighted; blindness	22%	13
Physical – e.g. wheelchair user	13%	8
Mental Illness – e.g. bipolar disorder; schizophrenia; depression	15%	9
Developmental – e.g. autistic spectrum disorders (ASD); dyslexia; dyspraxia	7%	4
Learning Disability / condition – e.g. Down’s syndrome; Cerebral Palsy	13%	8
Long-term Illness / Health condition – e.g. cancer, HIV, diabetes, chronic heart disease, stroke	40%	24
Other (please provide more information on your impairment)	33%	20

407 respondents did not answer this question.

*\*please note more than one description may be given per person*

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**Guy Selfe**

---

**From:** Councillor David Durant  
**Sent:** 28 September 2018 09:04  
**To:** Jane West; Tim Aldridge; Andrew BlakeHerbert; Guy Selfe  
**Subject:** Chafford Sports Complex

Dear Jane West,

Initially the council wanted to expand Parsonage Farm Primary school from 3FE to 4FE. Local councillors objected and instead said expand Rainham Village from 2FE to 3FE and Brady from 1FE to 2FE. This was ignored and the council persisted with plans to expand Parsonage Farm, but were unsuccessful, as the planning committee refused to approve the plans. Now both Rainham Village and Brady are being expanded.

When Harris Academy took over from Chafford Academy local councillors contacted Harris to ask if they would support keeping the Sports Complex open and assist with expanding Brady school, and they said they would. Harris will restore ownership of the Complex to the council and have released land to assist with expansion of Brady.

A Public Notice appears in today's Romford Recorder announcing plans to expand Brady.

I wish for this message to be added to the budget/Chafford Sports Complex consultation as the Council should be working in good faith with the school to keep the Complex open, which is used by the school, as Harris have cooperated with the council to expand Brady.

Regards  
Cllr David Durant

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## Guy Selfe

---

**From:** Councillor David Durant  
**Sent:** 07 December 2018 15:50  
**To:** Taiwo Adeoye; Jane West; Guy Selfe  
**Subject:** Chafford Sports Complex consultation.

Dear Jane West and Guy Selfe,

Please add the following message I made at 5<sup>th</sup> Dec Towns & Communities O&S committee meeting to the Chafford Sports Complex consultation.

Thank you Chairman, the new Romford Leisure Centre cost £28.8m and the new leisure contract involves £millions more being spent on a new Hornchurch centre, Noak Hill centre and new facilities at Central Park, but excludes Chafford Sports Complex in the south of the borough, as it requires a £232,000 subsidy.

This is a very biased funding arrangement as council assets are owned by us all and because the whole contract involves a cross-subsidy in one form or another and so Chafford should have been included in the contract. For example, if we count the 3 wards in the south of the borough, they contributed about a 16% (£4.6m) share of the £28.8m and over £5m to the borough-wide contract. If we only count Rainham and Wennington ward, it's a 5% share of £1.5m+, but if this contribution was spent locally, it would keep Chafford open for another 7 years.

It's a bit like me, Rainham, asking you, Romford and Hornchurch, for some petrol money for the 'old banger', Chafford, and being told, you have no money, as you've just bought a new Bentley, Sapphire, and when asked where you got the money from, are told in part, from you, Rainham!

But Chairman, although Chafford is old, its paid for and functional, and has 40,000 visitors a year, as it only operates publicly outside school hours. The school attendance figures are not included, but should be, if we are considering the full public health benefit of keeping the centre open and this is a reasonable thing to do as Harris Academy have assisted with the expansion of the adjoining Brady Primary school, by ceding some land to the council.

In short, Rainham and Wennington ward has contributed £1.5m+ towards the borough-wide leisure contract, which the council say will generate a profit, and there is a further profit share with the management company that can be activated, so after R&W contribution its unfair (and perhaps illegal under terms of 2010 Equality Act) to close Chafford due to a £232,000 subsidy.

Therefore in the interests of public health and fair funding, I would like the committee to make a contribution to Cabinet and Chafford Sports Complex consultation that the Council resume ownership of the Sports Complex and keep it open until a new centre is built in the south of the borough, or at least until the new \*Hornchurch centre is open.

Regards  
Cllr David Durant

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---

Trevor Cridland [REDACTED]

05 November 2018 17:41

Guy Selfe

Re: Chafford Sports Complex

r day

closure of Chaffords on Cridders and its stakeholders.

s we have built a swim for fitness club designed for youngsters who want to train and compete.

ther preparing to moving on to a competitive club or just swimming to keep fit through taking part in charity swims.

ners depending on the time of year at our session. I would suggest that 60-75% of within 10/15 mins of the centre.

g points should be noted

rs would lose their position

ble to offer any other session to the swimmers

mpetitive swimming clubs could accommodate this amount of swimmers

l club offer this type of programme

on Cridders would put the rest of the programme under strain through less

rent swimmers would stop training

er questions please just call



18.10.2018

Guy Selfe  
Health and Wellbeing Manager, London Borough of Havering  
Culture and Customer Access, Langtons Stableblock  
Billet Lane, Hornchurch  
RM11 1XJ

SPONSOR  
Lord Harris of Peckham

CHIEF EXECUTIVE  
Sir Daniel Moynihan Ed.D, M.A., B.Sc. (Econ)

Dear Guy,

Thank you for the information you have supplied to us with regard to the consultation you are holding as you consider the future of Chafford Sports Complex.

We would like firstly to acknowledge the strength of feeling among some of the community about this sports complex and that users of the facility would be upset and inconvenienced by its closure. Because of this, we worked with the local authority to find a solution that works for everyone, including an offer to transfer ownership of the site to the London Borough of Havering.

As the consultation document makes clear, while the academy has been open for two years, the sports complex is almost 50 years old and is in need of significant capital investment. Without this investment, the complex will not be fit for purpose. While we fully sympathise with community users of the site, we have made clear that we are not equipped to run it ourselves – and nor can we divert our funds, which are intended for the education of our students, into keeping the sports centre open.

Therefore, if the outcome of this consultation is that the local authority stops funding the community-use facility, we would unfortunately be forced to close the complex on the grounds of affordability. In this instance, we would work with the Education and Skills Funding Agency and the London Borough of Havering to find an appropriate solution for the building in the future.

If the complex were to close, sports provision at the academy would be largely unaffected because it does not use either the fitness suite or the swimming pool. It would continue to use the sports hall. However, the rest of the site would need to be prepared for closure and made secure. So that the school and its students are not unfairly penalised for the closure of the complex, we are hopeful that the local authority would put in place the funding needed for these works.

Please do not hesitate to contact me if you would like further information or clarification.

Yours Faithfully

Sarah Musgrove



Mr Guy Selfe,  
Health and Wellbeing Manager  
London Borough of Havering  
Culture and Customer Access,  
Langtons Stable block,  
Billet Lane, Hornchurch,  
Essex, RM11 1XJ

Tuesday 27th November 2018

To Whom it May Concern,

Re: Consultation – The Future of Chafford Sports Complex

As Headteacher at Rainham Village Primary School and Nursery I am very concerned to read about the situation the Sports Complex finds itself in.

I appreciate that the Council have demonstrated a commitment to developing leisure facilities, in particular the opening of the Sapphire Ice and Leisure Centre, however, I feel that the south of the borough has been neglected.

Historically, local schools and the local community have made good use of the Chafford Sports Complex (especially the swimming facilities for schools). Over the past few years – as there have been debates about ownership and capital investment – the Centre has fallen into more of a state of disrepair.

As the consultation paper states: “in a competitive market, the Complex does not meet with current expectations for the quality of facilities and the usage of this Sports Complex is significantly lower than the use of others”. It seems that few proactive actions were taken by the owners to advertise its facilities and promote its use by the local community.

The pupils at the school have swum at the centre for decades.

The national curriculum has clear expectations regarding swimming for all KS2 pupils and we have a duty as a Community School to work with Havering to ensure every pupil has had every opportunity to meet these expectations.

I appreciate that should the pool close, the school has been offered time slots at Sapphire and Ice Leisure Centre to conduct the 2 weekly swimming sessions we currently provide pupils, however this is at an additional cost of £ 142 per week for transport. (31 weeks per year, totalling £4,402). This is now an additional £4,402 to be found in the school budget, to meet a statutory responsibility.

Additionally, pupils will lose significant school teaching time needing to be travelling to/from the pool. Any time lost to needing to make journeys is a waste of valuable teaching time which impacts on other subjects.



Having spoken to Cllr White on Thursday at the Waites Regeneration Minecraft event here at the school, he was pleased to hear that the School had been offered a provisional alternative venue and suggested that the Council could perhaps subsidise part of this coach cost. The coaches are Havering coaches and any subsidy, even just for the Spring term (during the period of the current budget) would be beneficial and supportive to the School. With the School then acknowledging the need to budget for swimming coaches within the new 2018/19 budget. I would appreciate it if this offer could please be considered in your response to me.

Finally, as an area of deprivation within the borough, it is very concerning that these local facilities may end. Sports and leisure facilities are a key need to support Health – both physical and mental well-being. Well-being is a significant aspect of Government concern at present.

I hope that the regeneration of the Rainham area will give consideration to the well-being of the local community and ensure that suitable facilities are within easy access for the growing population the new housing accommodation will bring.

Yours faithfully,



S.E. Carter  
Headteacher

# HAVERING LEARNING DISABILITY SOCIETY

(formerly known as Havering Mencap)

## S.E.LIONS SWIMMING CLUB

### THE FUTURE OF CHAFFORD SPORTS COMPLEX

#### RE: CONSULTATION PROCESS

November 2018

The above Swimming Club has enjoyed the use of Chafford Swimming Pool since 1981.

All of our members have a learning disability ranging from the more able to those with some physical disability and some being on the autistic spectrum and others suffering from epilepsy.

We have made good use of the pool for one hour per week, 12 noon to 1pm on Saturdays throughout the year.

The Club has benefitted from the sole use of a 25m pool with appropriate water temperature. Chafford Pool has also provided the following:-

Separate changing facilities (male/female)

In pool hoist for the physically disabled

Separate male/female showering facilities

Use of a disabled shower

Hair dryers

Use of a changing bed situated in the first aid room adjacent to the pool side

Life Guard throughout each session

Appropriate outside parking facilities

Pool staff who have always been more than helpful

All of the above have been provided at a minimum cost to the Club which is very much appreciated.

Then in February 2013 we were told by pool staff Chafford Pool was to close at the end of that financial year – March 2013.

Subsequently we met with Andrew Curtin (then Councillor) London Borough of Havering, the Head teacher of the then Chafford School and John Cruddas MP. Following these meetings Andrew Curtin arranged for us to meet with Chris Spencer then overall Manager L.B.Havering for Borough pools.

Having met with Chris Spencer some adjustments were made to the Club's pool time. An overlap of changing facilities and required time to vacate the building.

Havering L. D. Society Headquarters: Victoria Hall, 91 Victoria Rd, Romford, Essex. RM1 2LT (not for letter correspondence).  
Campaigning on behalf of people with learning disability and their families.  
Registered Charity Number 229483

Thus, the Club has continued to use Chafford Pool until present date. However, during the past couple of years it has become obvious that facilities at Chafford were declining. The Club then proceeded to investigate other pools in the Borough.

Harold Hill – Facilities reasonable, however they could only offer one lane of the pool whilst sharing with the public. Not suitable.

Harrow Lodge – Pool far too large, impossible to oversee the safety of our swimmers.

Sapphire – One of our members has visited the pool. It is too big and too cold. Do not believe we would get a dedicated closed session on a Saturday as they already have a SEND (Special Educational Needs & Disability) session 2pm to 3pm which is supposed to be a closed session. Our member has been informed by people who have attended that it's not. There is one lane roped off which other swimmers are allowed to use. Plus, the teaching pool is also in use. The changing area is a mixed changing village and quite large. It would be impossible to keep track of our swimmers. It does have a dedicated disabled changing places facility and showers in the changing village. Both pools have shallow steps to enter the pool and there is also a wheelchair pool pod which allows wheelchair users to sit in a special wheelchair to be lowered into the pool. Unfortunately, this is lowered into the deep end. Our member has already raised her concerns with the management that this is dangerous. We have been informed management are looking at a possible move up to the shallow end. There are no safe parking facilities, only multi-storey car park at the opposite side of a busy road.

Abbs Cross – Have recently visited, meeting with Tom Fletcher SLM and the Pool Manager. Pool ideal size – 25m. Appropriate water temperature – Life Guard – Could have sole use of pool on Saturdays at a cost similar to what is currently paid – Adequate parking facilities.

Our Club's Concerns – mixed changing facilities – No separate showering facilities – Limited number of changing cubicles, only eighteen when our Club would need at least 25 and possibly more. No pool hoist – No changing facilities for the physically disabled – shower -changing bed. There is a hairdryer at Abbs Cross, but it is in the dry side changing area which you can't access whilst wet. As some of our members have health problems we need to ensure their hair is dried as quickly as possible. In shower area there is four showers but no grab rails or fold down shower chair for disabled to use

Out of the pools visited, Abbs Cross is the most appropriate for our Club but does have its limitations, however, with co-operation on both sides it may be possible to come to some compromise!

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Campaigning on behalf of people with learning disability and their families.  
Registered Charity Number 229483

## THE S.E.LIONS SWIMMING CLUB FINDS ITSELF IN A DILEMMA

### CHAFFORD POOL CLOSES – IS THIS TO BE END OF THE S.E.LIONS SWIMMING CLUB, THE CLUB HAVING BEEN IN OPERATION FOR SOME 45 YEARS!!!!

### A CLUB THAT HAS PROVIDED PEOPLE WITH A LEARNING DISABILITY THE OPPORTUNITY TO ACHIEVE IN SPORT.

People with a learning disability are not always given the opportunity to achieve in Sport. Swimming provides a number of beneficial outcomes for our members. With patience and understanding from instructors, they learn to swim. It may take them several years to gain the confidence, but they definitely achieve. Once able to swim they learn water safety skills moving on to developing acceptable swimming strokes and then to distance swimming. A number of our members are able to swim many lengths of the pool.

It is well known that water has a therapeutic value. For some of our members it provides the opportunity to relieve built up tension and stress, this particularly helps those members who are considered to be on the autistic spectrum.

For our less mobile members the Club provides an opportunity to leave their wheelchairs and let the water take the weight of their bodies, exercising limbs and having the opportunity to feel free.

For all attending, the Club is also a social activity, stimulating both mind and body and providing vital exercise. It gives members a sense of achievement and self-worth and at the same time it is fun!!

### For your information

Havering Learning Disability Society is an entirely voluntary organisation, with no paid employees. Each member is required to pay a life membership fee of £10 which covers the cost of insurance for social activities, including swimming.

HLDS does not receive any regular grants from other organisations. No grants are received from the London Borough of Havering.

Members who attend the Swimming Club are required to pay £2.00 per session, £5.00 if using the provided transport.

Chafford (SLM) currently charge HLDS £34.46 per session

Havering L. D. Society Headquarters: Victoria Hall, 91 Victoria Rd, Romford, Essex. RM1 2LT (not for letter correspondence).  
Campaigning on behalf of people with learning disability and their families.  
Registered Charity Number 229483

A 15-seater minibus plus driver is hired at a cost of £150.00 per week. This minibus picks up and returns home members whose parents cannot get them to the session or members who live in supported living/residential care.

All instructors, spotters, escorts and helpers are DBS checked.

The Club purchases all required swimming certificates and awards.

**PLEASE REFURBISH CHAFFORD SPORTS COMPLEX AND MAKE IT A STATE-OF-THE-ART PROVISION NOT ONLY FOR THE S.E.LIONS SWIMMING CLUB BUT ALSO FOR THE PEOPLE WHO LIVE IN THE SOUTH OF THE BOROUGH. THANK YOU.**

This document has been produced on behalf of the S.E.Lions Swimming Club,  
Havering Learning Disability Society

17<sup>th</sup> November 2018



## Guy Selfe

---

**From:** Councillor David Durant  
**Sent:** 04 December 2018 18:39  
**To:** Jane West, Guy Selfe  
**Subject:** Minutes for Council, Wednesday, 21st November, 2018, 7.30 pm  
**Attachments:** Jill Fordree\_LBH9930\_1280\_001.pdf

Dear Jane West and Guy Selfe,

**Please include this message and attached details of motion and vote at 21<sup>st</sup> Nov Council in the consultation about Chafford Sports Complex.**

The motion was lost by 34 to 20, but 20 still shows strong support for keeping Chafford open. The conservative amendment didn't rule out keeping Chafford open and says the new contract will generate a profit.

This profit should be used to subsidise Chafford, particularly as Rainham and Wennington ward alone has contributed about a 5% share (£1.6m) towards the 'borough-wide' contract.

I.e. the contract involves cross-subsidy of one form or another and it would be biased funding to close Chafford before a new centre is built in the south of the borough or at least until the new Hornchurch centre is open.

Regards  
Cllr David Durant

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Havering Council's Privacy Notice can be found on our website Data Protection, [https://www.havering.gov.uk/info/20044/council\\_data\\_and\\_spending/139/data\\_protection](https://www.havering.gov.uk/info/20044/council_data_and_spending/139/data_protection), which outlines your rights and how we collect, use, store, delete and protect your personal data.

50 **LEISURE CENTRES (agenda item 10F)****Motion on behalf of the Independent Residents' Group**

The Councils composite contribution to the new **£28.8m** Romford Leisure Centre was **£26.726m**. This involved **£21.950m** from Morrisons in exchange for the council owned ice rink site and a further **£4.776m** from council reserves. Sports England contributed an additional **£2.074m**.

Please note, Council assets and reserves are owned by all the borough. In Havering there are 18 wards and if we count the 3 wards in the south as Rainham, it means Rainham's share of council assets is about **16%**. This means Rainham's contribution to the new Romford Leisure Centre was **16%** of **£26,726m = £4.277m**. (This figure excludes Rainham's 16% contribution towards whatever the council is spending on the other centres).

On the back of this contribution new centres and facilities have been opened in Romford, Hornchurch, Harold Hill and Noak Hill, with the council responsible for the capital funding and a new 'borough-wide' leisure contract signed with SLM. They are making a payment to council of **£1.1m** to manage the contract, but their own profit is undisclosed and the council has yet to trigger a profit share option.

The Executive claims, as Chafford requires a subsidy it may have to close. Ignoring the fact the Romford Centre was opened after receiving a de facto upfront council subsidy of **£26.726m**. In other words all the centres are receiving subsidy in one form or another and therefore they should all be included in the 'borough-wide' contract and cross subsidised.

In short, Rainham has contributed over **£4.277m** towards the Romford Leisure Centre and 'borough-wide' contract, but its own leisure centre is facing closure, allegedly, due to an unaffordable **£232,000** subsidy, when if Rainham's over **£4.277m** contribution towards the other Centres had been spent in Rainham, it's enough to keep Chafford open for over another **18 years**.

**Thus Council agrees this disparity of funding within the new 'borough-wide' leisure contract is evidence of institutional bias against Rainham, contrary to the council's equality, diversity and community cohesion duty within the 2010 Equality Act and calls on the Executive to resume ownership of Chafford Sports Complex and keep it open until a new centre is built in the south of the borough.**

**Amendment on behalf of the Conservative Group**

This Council congratulates the previous administration for delivering the new state of the art Sapphire Ice and Leisure Centre in Romford and welcomes the additional investment being made within sport provision across the Borough.

This Council further notes that due to the financial arrangements of the contract, there is no burden on the council tax payer and there will in fact attribute an on-going surplus for the Council, to reinvest in the Borough.

Following debate, the amendment on behalf of the Conservative Group was **AGREED** by 34 votes to 20 (see division 6) and **AGREED** as the substantive motion, without division.

**RESOLVED:**

**This Council congratulates the previous administration for delivering the new state of the art Sapphire Ice and Leisure Centre in Romford and welcomes the additional investment being made within sport provision across the Borough.**

**This Council further notes that due to the financial arrangements of the contract, there is no burden on the council tax payer and there will in fact attribute an on-going surplus for the Council, to reinvest in the Borough.**

51 **VOTING RECORD**

The record of voting decisions is attached as appendix 3 to these minutes.

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**Mayor**

## VOTING RECORD

DIVISION NUMBER:	1	2	3	4	5	6
The Mayor (Cllr. Dilip Patel)	✓	✓	✓	✗	✓	✓
The Deputy Mayor (Cllr. Michael Daon Burton)	✓	✓	✓	✗	✓	✓
<b>CONSERVATIVE GROUP</b>						
Cllr Robert Banham	✓	✓	✓	✗	✓	✓
Cllr Ray Best	✓	✓	✓	✗	✓	✓
Cllr Joshua Chapman	✓	✓	✓	✗	✓	✓
Cllr John Crowder	✓	✓	✓	✗	✓	✓
Cllr Philippa Crowder	✓	✓	✓	✗	✓	✓
Cllr Osman Dervish	✓	✓	✓	✗	✓	✓
Cllr Jason Frost	✓	✓	✓	✗	✓	✓
Cllr Judith Holt	✓	✓	✓	✗	✓	✓
Cllr Robby Mlsir	✓	✓	✓	✗	✓	✓
Cllr John Mylod	✓	✓	✓	✗	✓	✓
Cllr Nisha Patel	✓	✓	✓	✗	✓	✓
Cllr Bob Perry	✓	✓	✓	✗	✓	✓
Cllr Viddy Persaud	✓	✓	✓	✗	✓	✓
Cllr Roger Ramsey	✓	✓	✓	✗	✓	✓
Cllr Timothy Ryan	✓	✓	✓	✗	✓	✓
Cllr Carol Smith	✓	✓	✓	✗	✓	✓
Cllr Christine Smith	✓	✓	✓	✗	✓	✓
Cllr Matt Sutton	✓	✓	✓	✗	✓	✓
Cllr Maggie Themistocli	✓	✓	✓	✗	✓	✓
Cllr Christine Vickery	✓	✓	✓	✗	✓	✓
Cllr Melvin Wallace	✓	✓	✓	✗	✓	✓
Cllr Claran White	✓	✓	✓	✗	✓	✓
Cllr Damian White	✓	✓	✓	✗	✓	✓
Cllr Michael White	✓	✓	✓	✗	✓	✓
<b>RESIDENTS' GROUP</b>						
Cllr Nic Dodin	✓	✓	✗	✗	✓	✗
Cllr Paul Middleton	✓	✓	✓	✗	✓	✓
Cllr Sally Miller	✓	✗	✗	✗	✗	✗
Cllr Raymond Morgon	✓	✓	✓	✗	✓	✓
Cllr Barry Muggleston	✓	✓	✗	✗	✓	✓
Cllr Stephanie Nunn	✓	✗	✗	✗	✗	✗
Cllr Gerry O'Sullivan	✓	✓	✓	✗	✓	✓
Cllr Reg Whitney	✓	✓	✓	✗	✓	✓
<b>INDEPENDENT RESIDENTS' GROUP</b>						
Cllr David Durant	✓	✗	✗	✓	✓	✗
Cllr Tony Durdin	✓	✗	✗	✓	✓	✗
Cllr Jan Sargent	✓	✗	✓	0	✓	✗
Cllr Natasha Summers	✓	✗	✓	0	✓	✗
Cllr Jeffrey Tucker	✓	✗	✗	✓	✓	✗
Cllr Graham Williamson	✓	✗	✓	0	✓	✗
<b>UPMINSTER &amp; CRANHAM RESIDENTS' GROUP</b>						
Cllr Clarence Barrett	✓	✗	✗	✗	✓	✗
Cllr Gillian Ford	✓	✗	✗	✗	✓	✗
Cllr Linda Hawthorn	✓	✗	✗	✗	✓	✗
Cllr Ron Ower	✓	✗	✗	✗	✓	✗
Cllr John Tyler	✓	✗	✗	✗	✓	✗
Cllr Christopher Wilkins	✓	✗	✗	✗	✓	✗
<b>LABOUR GROUP</b>						
Cllr Carole Beth	✓	0	✓	0	✗	✗
Cllr Keith Darvill	✓	0	✓	0	✗	✗
Cllr Teie Lawal	✓	0	✓	0	✗	✗
Cllr Paul McGeary	✓	0	✓	0	✗	✗
Cllr Denis O'Flynn	✓	0	✓	0	✗	✗
<b>NORTH HAVERING RESIDENTS' GROUP</b>						
Cllr Brian Eagling	✓	✓	✓	✗	✓	✓
Cllr Martin Goode	✓	✓	✓	✗	✓	✓
Cllr Darren Wise	✓	✓	✓	✗	✓	✓
<b>TOTALS</b>						
✓ = YES	54	35	41	3	47	34
✗ = NO	0	14	13	43	7	20
0 = ABSTAIN/NO VOTE	0	5	0	8	0	0
ID = INTEREST DISCLOSED/NO VOTE	0	0	0	0	0	0
A = ABSENT FROM MEETING	0	0	0	0	0	0
	54	54	54	54	54	54

**Haverling Council – Decisions taken by the Council on Wednesday, 21 November 2018**

Agenda Item No	Topic	Decision
		<p>by Conservative Group <b>CARRIED</b> without division.</p> <p>D. <u>SIZE OF PLANNING COMMITTEES</u>                      Motion withdrawn by Independent Residents' Group and resubmitted to next meeting of Council.</p> <p>E. <u>PESTICIDE CONTROL</u>                      Amendment by Conservative Group <b>CARRIED</b> by 47 votes to 7 and <b>AGREED</b> as substantive motion, without division.</p> <p>F. <u>LEISURE CENTRES</u>                      Amendment by Conservative Group <b>CARRIED</b> by 34 votes to 20 and <b>AGREED</b> as substantive motion, without division.</p>

## Guy Selfe

---

**From:** CouncillorDavid Durant  
**Sent:** 08 October 2018 12:48  
**To:** [REDACTED]  
**Subject:** Harris Academy assist in the expansion of Brady Primary School - Publication of Statutory Notice

Dear Pooneeta,

- Thank you very much for the information which outlines support Harris Academy has provided to make the expansion of Brady possible.

Dear Guy,

- Please include this information in the consultation on the future of Chafford Sports Complex as it provides context and is assistance that should be reciprocated.

Regards

---

**From:** schoolsorganisation  
**Sent:** 08 October 2018 11:08  
**To:** CouncillorDavid Durant  
**Cc:** schoolsorganisation  
**Subject:** RE: Brady Primary School- Publication of Statutory Notice

Dear Councillor Durant,

Harris Academy has transferred part of their playing field land to the Local Authority. Without the additional land from Harris Academy, Brady would not have the site area to expand to 2FE. I have attached the decision of the ESFA for the transfer of land.

It is proposed that the acquired land from Harris Academy Rainham will provide the following facilities for the expanded Brady school:

- A re-provision of the existing car park. The area of the existing staff parking is to be re designated as a non-vehicle/ pedestrian area to improve the flow of parents and children around the exterior of the school.
- A further section of the acquired land will be re-surfaced and used as additional playground area to compensate for the area of playground lost to the expansion.
- The remainder of the acquired land is to be prepared and seeded and used as playing field.

Many thanks

**Pooneeta Mahadeo | School Organisation Manager**

London Borough of Havering | Education Provision and Commissioning  
9<sup>th</sup> Floor, Mercury House, Mercury Gardens, Romford, RM1 3DW

t 01708 431 092

m 07816 077 077

e [pooneeta.mahadeo@havering.gov.uk](mailto:pooneeta.mahadeo@havering.gov.uk)

w [www.havering.gov.uk](http://www.havering.gov.uk)  
text relay 18001 01708 431 092

---

**From:** Councillor David Durant  
**Sent:** 07 October 2018 09:11  
**To:** schoolsorganisation  
**Subject:** RE: Brady Primary School- Publication of Statutory Notice

Dear Pooneeta Mahadeo,

What assistance did Harris Academy provide to make the expansion of Brady possible?

Regards  
Cllr David Durant

---

**From:** schoolsorganisation  
**Sent:** 28 September 2018 10:04  
**To:** schoolsorganisation  
**Subject:** Brady Primary School- Publication of Statutory Notice

Dear Councillor,

This is to inform you that the Council has published a statutory notice and other information setting out its formal proposal to expand Brady Primary school by one form of entry and also establish a 30 place maintained nursery provision thereby, lowering the age range of the school from 4 -11years to 2-11years to enable the school offer 3 & 4 year old early years places.

The publication of this statutory notice marks the beginning of the formal consultation (Representation period) of four weeks which starts on **Friday 28 September 2018 and ends on Friday 26 October 2018**

This Representation Period is the final opportunity for people and organisation to express their views before a final decision is made. Any comments and objections must be received before the end of the representation period by sending them to: **Pooneeta Mahadeo, School Organisation Manager, London Borough of Havering, 9<sup>th</sup> Floor Mercury House, Mercury Gardens, Romford, RM1 3DW or by emailing [schoolsorganisation@havering.gov.uk](mailto:schoolsorganisation@havering.gov.uk).**

A copy of the statutory notice & full proposal is attached for your information.

If the decision is to proceed with the proposals, the Council is then legally required to implement on the dates specified in the statutory notice.

Thank you

### **School Organisation & Pupil Place Planning**

London Borough of Havering | Education Provision and Specialist Commissioning  
9<sup>th</sup> Floor Mercury House, Mercury Gardens, Romford, RM1 3DW

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## Equality & Health Impact Assessment (EqHIA)

### Document control

<b>Title of activity:</b>	Future of Chafford Sports Complex
<b>Lead officer:</b>	Guy Selfe, Health & Wellbeing Manager, Customer, Communication and Culture, Chief Operating Officer
<b>Approved by:</b>	Jane West, Chief Operating Officer
<b>Date completed:</b>	20 December 2018
<b>Scheduled date for review:</b>	This has been reviewed at the end of the consultation.

<b>Did you seek advice from the Corporate Policy &amp; Diversity team?</b>	Yes
<b>Did you seek advice from the Public Health team?</b>	Yes
<b>Does the EqHIA contain any confidential or exempt information that would prevent you publishing it on the Council's website?</b>	No

**Please submit the completed form via e-mail to [EqHIA@havering.gov.uk](mailto:EqHIA@havering.gov.uk) thank you.**

# 1. Equality & Health Impact Assessment Checklist

Please complete the following checklist to determine whether or not you will need to complete an EqHIA and ensure you keep this section for your audit trail. If you have any questions, please contact [EqHIA@havering.gov.uk](mailto:EqHIA@havering.gov.uk) for advice from either the Corporate Diversity or Public Health teams. Please refer to the Guidance in Appendix 1 on how to complete this form.

## About your activity

1	<b>Title of activity</b>	Review of Chafford Sports Complex		
2	<b>Type of activity</b>	The review will ultimately consider whether Chafford Sports Complex remains within the Leisure Management Contract operated by Sport and Leisure Management Limited (SLM)		
3	<b>Scope of activity</b>	<p>The review of Chafford Sports Complex included an eight week period of public consultation. The review considered the impact to residents and user groups if Chafford Sports Complex was withdrawn from the Leisure Management Contract.</p> <p>The results of the public consultation will be reported to the Council's Cabinet committee to make a decision on whether Chafford Sports Complex is withdrawn from the Leisure Management contract.</p> <p>If Cabinet agree to withdraw Chafford Sports Complex from the Leisure Management contract, the Complex will revert to Harris Academy Rainham as the Complex is owned by them.</p>		
4a	<b>Are you changing, introducing a new, or removing a service, policy, strategy or function?</b>	Yes	If the answer to <u>any</u> of these questions is 'YES', please continue to question 5.	If the answer to <u>all</u> of the questions (4a, 4b & 4c) is 'NO', please go to question 6.
4b	<b>Does this activity have the potential to impact (either positively or negatively) upon people (9 protected characteristics)?</b>	Yes		
4c	<b>Does the activity have the potential to impact (either positively or negatively) upon any factors which determine people's health and wellbeing?</b>	Yes		
5	<b>If you answered YES:</b>	<b>Please complete the EqHIA in Section 2 of this document.</b> Please see Appendix 1 for Guidance.		

6	If you answered NO:	N/A
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Completed by:	Guy Selfe, Health and Wellbeing Manager, Customer, Communications and Culture, Chief Operating Officer
Date:	20 December 2018

## 2. The EqHIA – How will the strategy, policy, plan, procedure and/or service impact on people?

<b>Background/context:</b>
<p>Central Government funding to Havering has reduced by over £29 million since 2014/15 and we are anticipating a further loss of the remaining £7 million in general Government grant over the next two years so that from 2021/22 we don't expect Havering to be in receipt of any general Government grant. Over the same period, and into the future, we are seeing Havering's population rising which is causing cost pressures. Since 2014 the Council has had to make reductions of over £77m and we know that we need to go further if we are to tackle the challenges facing the public sector. The Council will be considering a number of ways of meeting these budget challenges.</p> <p>The Chafford Sports Complex is owned by the Harris Academy Rainham but is run by the Council's Leisure contractor SLM Ltd (Everyone Active). The Council funding for this site does not currently extend beyond February 2019; the funding for this year (2018/19) comes from 'one off' reserves and there is no provision in the Council's base budget for its continued operation.</p> <p>The Council is therefore looking at the options regarding the future of Chaffords Sports Complex and is considering whether to cease funding in May 2019. A decision will be taken in February 2019, having considered the feedback from the consultation exercise.</p> <p><b>1. Introduction and Background</b></p> <p>1.1 Chafford Sports Complex was built in 1971 and is located at the site of Harris Academy Rainham, a secondary school. The Sports Complex is a dual use facility in that the Academy has use during school hours, and outside of this it is open for community use. Facilities include:</p> <ul style="list-style-type: none"> <li>• 4 badminton court sports hall</li> <li>• Small health and fitness suite</li> <li>• 4 lane 25m swimming pool</li> <li>• Sauna and steam</li> </ul>

1.2 Chafford Sports Complex is owned by Harris Academy Rainham as part of the wider Harris Academy Federation. It is used by the Academy for school use. The Complex is currently operated, outside of school hours, as part of the Council's current Leisure Management Contract by SLM Ltd. Cabinet previously agreed at their meeting on 17 November 2017 to continue this funding until December 2018. To enable the Complex to remain in the leisure management contract until a decision is taken in February 2019, an Executive Decision has been signed by the Section 151 Officer to fund from business risk reserves the management fee for the Complex until a decision is taken.

1.3 The Sports Complex is now 47 years old and in need of significant capital investment if it is to continue to operate as a publicly accessible sports complex. Indeed, it could be said that the Complex is at the end of its life with ongoing investment being required just to keep it open due to the age of the buildings. The Complex would also require a significant ongoing revenue subsidy for a management fee to SLM since unlike other leisure centres it does not self fund and is highly unlikely to do so in the future under any circumstances while it is a dual use site and only available outside school hours. In a competitive market, the Complex does not meet with current expectations for the quality of facilities and the usage of this Sports Complex is significantly lower than the use of others.

<b>Sports Centre Attendances 2017/18</b>			
	Dry Side (gym/sports hall)	Swimming	Total
Chafford Sports Complex	8,501	31,820	40,321
Central Park Leisure Centre	134,726	258,160	392,886
Hornchurch Sports Centre	155,157	200,928	356,085
Sapphire Ice and Leisure (attendances from February 2018 to August 2018)	Gym only: 75,627	113,784	189,411

1.4 If the Council were to decide to cease the funding arrangement for Chafford Sports Complex it is likely that public use, and possibly club use, would not continue, and the Academy would need to determine the cost of continuing to maintain the pool; in reaching any view on possible future use the Academy would face similar issues as the Council does in relation to the state of the

facilities and the financial challenges. As part of its decision making process the Council will consider the impact of closure upon service users; other leisure facilities available to residents are set out in this consultation document.

1.5 If the Council decides to continue to provide funding under the current arrangements this will have significant financial implications since that funding is not currently provided for in the budget and therefore the money will need to be found from other service changes or reductions, or by council tax changes.

1.6 The Council does have aspirations to provide a new sports facility in the south of the borough on a self-funding basis and will continue to look for opportunities for a dedicated stand-alone site rather than a shared site that restricts public access to the facilities.

## 2. Options

2.1 A number of options are set out below, all with reference to the financial challenges faced by the Council;

**Option One:** LBH and SLM agree to cease the current arrangements to manage Chafford Sports complex out of school hours. The explanation for this Option is outlined above.

**Option Two:** Continue with current arrangement – this will create a budget pressure of at least £232k per annum as the council does not have any funding in its base budget. That sum represents the cost the council has to pay SLM to manage the public use of the facilities, because unlike other facilities managed under the SLM contract, this requires financial support to continue to operate. Those costs may rise if public use falls as could be reasonably expected with no investment. The facilities are in need of updating if they are to continue to be used by the public and the estimated cost of this is approximately £1M, with the possibility of further future spend being required over time. However, the Council is not permitted by law to invest capital in a site it does not own and so any improvements would need to be met from revenue, and as explained the Council needs to make savings and has no revenue for this without making changes to other aspects of the budget. The Council would need to consider whether it is prudent to invest such large sums in a building it does not own, on a dual use site which will always require financial support for use by the public.

**Option Three:** Land and Asset Transfer – Harris Academy Rainham ('HAR') have offered to transfer ownership of the complete school site to LBH. HAR would need to seek agreement from the Education and Skills Funding Agency (ESFA) to do this as without their approval the transfer could not progress. The Council would then lease the school site on a long term arrangement to HAR, with a joint use agreement being agreed providing HAR access to the Sports Complex. Under this arrangement the necessary investment of approximately £1m in the Sports Complex, required by the SLM contract, would again fall to the Council but could be funded from capital. The Council would also be responsible for the repair and maintenance of the Sports Complex. If at a future

time the Council decided to remove Chafford Sports Complex from the SLM contract, the Complex would revert to HAR. As with Option 2 there are real financial questions about whether such high levels of investment are prudent or affordable in an asset which has an uncertain long term future.

**Option Four:** New build on school site – funding from LBH and possibly HAR, although capital funding through HAR would likely be limited to the sports hall and changing rooms. Considerable capital investment would be required – approximately £11m generating an ongoing revenue subsidy of approximately £500k per year inclusive of capital borrowing costs. Again, consideration would need to be given to whether a school site is the correct location for a new sports complex. A stand-alone site would allow greater day time use of the facility and would be more likely to achieve a self-financing position. A new sports complex on the school site would require the demolition of the existing sports complex prior to building the new; it is expected that there would be no sports complex for a period of up to two years.

### **3. Alternative Provision**

3.1 Were the Council to withdraw from the management of Chafford Sports Complex through the Leisure Management Contract, there are a number of alternative facilities that would be considered able to continue service provision of sport and leisure opportunities for residents in the south of the borough. These are:

- Hornchurch Sports Complex – 4.9 miles from Chafford Sports Complex. Approximately a 16 minute drive, with it taking 32 minutes by bus
- Abbs Cross Health & Fitness Centre – 3.8 miles from Chafford Sports Complex. Approximately a 12 minute drive, with it taking 24 minutes by bus.
- Sapphire Ice and Leisure – 6.4 miles from Chafford Sports Complex. Approximately a 19 minute drive, with it taking 53 minutes by bus.
- Central Park Leisure Centre – 9.1 miles from Chafford Sports Complex. Approximately a 24 minute drive, with it taking 57 minutes by bus.
- Belhus Leisure Centre (Thurrock) – 3.4 miles from Chafford Sports Complex. Approximately a 10 minute drive, with it taking 30 minutes by bus including a 1 mile walk.
- Becontree Heath Leisure Centre (B&D) – 5.1 miles from Chafford Sports Complex. Approximately a 16 minute drive, with it taking 50 minutes by train and bus.

### **4. Consultation Process**

4.1 In order to assist the Council with the decision making about the future of Chafford Sports Complex a comprehensive consultation exercise has been carried out.

4.2 The consultation sought to gather:

- Information to help it understand how ceasing management of Chafford Sports Complex would impact on the stakeholders of the Sports Complex were such a decision to be taken
- Ideas for alternative provision in the area
- Information about residents' use of alternative sites if the arrangement at Chafford Sports Complex ceased
- Characteristics of respondees and potential impact of a decision to cease provision
- Ideas to maintain current provision

#### 4.3 The consultation involved:

- An online survey
- Hard copy surveys available at Chafford Sports Complex, Rainham Library, Romford Town Hall, Harris Academy Rainham
- Specific consultation with HAR and clubs/organisations that have block bookings at the Complex.
- Programme of press releases and social media posts to promote awareness of the consultation
- Adverts in local press advising of consultation
- Time FM radio campaign for a week advising of the consultation
- LBH website banner
- Meetings with key stakeholders to include Disability Swimming Club, Harris Academy Rainham, SLM and clubs that block book the Complex.

4.4 The consultation lasted for 8 weeks and commenced on 16 October 2018 and closed on 10 December 2018.

### Who will be affected by the activity?

The people who may be affected if Chafford Sports Complex is withdrawn from the Leisure Management Contract are:

- Residents who use Chafford Sports Complex or who might use the Complex in the future
- Voluntary sector clubs that currently use Chafford Sports Complex
- The Havering Learning Disability Society that use the swimming pool every Saturday for an hour.
- Four local Primary Schools that use the swimming pool
- One private swim school that use the swimming pool for swimming lessons
- Harris Academy Rainham
- Residents in nearby South Hornchurch regeneration area
- Young people

<b>Protected Characteristic - Age:</b> Consider the full range of age groups		
<i>Please tick (✓) the relevant box:</i>		<b>Overall impact:</b>
<b>Positive</b>		Young people as users of the Complex during both school hours and during community use hours could be negatively impacted. Whilst other sports centres are available within a reasonable distance, some children and young people will be reliant on an adult to take them to these other centres.
<b>Neutral</b>		
<b>Negative</b>	X	
<i>*Expand box as required</i>		
<b>Evidence:</b>		
SLM data of Everyone Active card holders.		
<i>*Expand box as required</i>		
<b>Sources used:</b>		
SLM (Everyone Active) data		
<i>*Expand box as required</i>		

<b>Protected Characteristic - Disability:</b> Consider the full range of disabilities; including physical mental, sensory and progressive conditions		
<i>Please tick (✓) the relevant box:</i>		<b>Overall impact:</b>
<b>Positive</b>		A learning disability group hires the swimming pool every Saturday for an hour. There could be a negative impact if the group cannot find another suitable swimming pool to hire within the borough that can accommodate them. Due to the nature of disability, the users require sole use of the swimming pool.  The leisure centre operator has discussed with the Group use of another swimming pool if they do need to relocate from Chafford Sports Complex. Whilst the group would prefer to remain at Chafford Sports Complex, Abbs Cross Sports Complex is the most appropriate alternative venue for the club.  The club do have some concerns about Abbs Cross such as there being mixed changing facilities, no separate showering facilities, limited number of changing cubicles, no pool hoist, no changing facilities for the physically disabled, no grab rails or fold down shower chair for disabled people to use. However, the club has stated that with co-operation on both sides it may be possible to come to some
<b>Neutral</b>		
<b>Negative</b>	X	



	<p>compromise. For example, the hoist currently serving Chafford Sports Complex can be moved.</p> <p>The consultation responses identified that of all respondees, 56 identified themselves as having a disability. It is believed not all of these respondees will be members of S.E. Lions Swimming Club, so there might be a negative impact on those that are disabled and not members of the Club if they cannot access another sports centre to participate in sport and physical activity.</p>
<p><b>Evidence:</b> SLM data of Everyone Active card holders indicates only three users declaring a disability.</p> <p style="text-align: right;"><i>*Expand box as required</i></p>	
<p><b>Sources used:</b> SLM (Everyone Active) data.</p> <p style="text-align: right;"><i>*Expand box as required</i></p>	

<b>Protected Characteristic - Sex/gender:</b> Consider both men and women		
<i>Please tick (✓) the relevant box:</i>	<b>Overall impact:</b>	
<b>Positive</b>	<p>If the decision is taken to withdraw from managing Chafford Sports Complex and then subsequently the Complex was to be closed to the public, it would affect all users in the same way irrespective of sex/gender.</p> <p style="text-align: right;"><i>*Expand box as required</i></p>	
<b>Neutral</b>		<b>X</b>
<b>Negative</b>		
<p><b>Evidence:</b></p> <p style="text-align: right;"><i>*Expand box as required</i></p>		
<p><b>Sources used:</b></p> <p style="text-align: right;"><i>*Expand box as required</i></p>		

**Protected Characteristic - Ethnicity/race:** Consider the impact on different ethnic groups and nationalities

<i>Please tick (✓) the relevant box:</i>		<b>Overall impact:</b>  If the decision is taken to withdraw from managing Chafford Sports Complex and then subsequently the Complex was to be closed to the public, it would affect all users in the same way irrespective of ethnicity/race.
<b>Positive</b>		
<b>Neutral</b>	X	
<b>Negative</b>		

*\*Expand box as required*

**Evidence:**

*\*Expand box as required*

**Sources used:**

*\*Expand box as required*

**Protected Characteristic - Religion/faith:** Consider people from different religions or beliefs including those with no religion or belief

<i>Please tick (✓) the relevant box:</i>		<b>Overall impact:</b>  If the decision is taken to withdraw from managing Chafford Sports Complex and then subsequently the Complex was to be closed to the public, it would affect all users in the same way irrespective of religion/faith.
<b>Positive</b>		
<b>Neutral</b>	X	
<b>Negative</b>		

*\*Expand box as required*

**Evidence:**

*\*Expand box as required*

**Sources used:**

*\*Expand box as required*

**Protected Characteristic - Sexual orientation:** Consider people who are heterosexual, lesbian, gay or bisexual

<i>Please tick (✓) the relevant box:</i>		<b>Overall impact:</b>  If the decision is taken to withdraw from managing Chafford Sports Complex and then subsequently the Complex was to be closed to the public, it would affect all users in the same way irrespective of sexual orientation.
<b>Positive</b>		
<b>Neutral</b>	X	
<b>Negative</b>		

*\*Expand box as required*

**Evidence:**

*\*Expand box as required*

**Sources used:**

*\*Expand box as required*

**Protected Characteristic - Gender reassignment:** Consider people who are seeking, undergoing or have received gender reassignment surgery, as well as people whose gender identity is different from their gender at birth

<i>Please tick (✓) the relevant box:</i>		<b>Overall impact:</b>  If the decision is taken to withdraw from managing Chafford Sports Complex and then subsequently the Complex was to be closed to the public, it would affect all users in the same way irrespective of gender reassignment.
<b>Positive</b>		
<b>Neutral</b>	X	
<b>Negative</b>		

*\*Expand box as required*

**Evidence:**

*\*Expand box as required*

**Sources used:**

*\*Expand box as required*

**Protected Characteristic - Marriage/civil partnership:** Consider people in a marriage or civil partnership

<i>Please tick (✓) the relevant box:</i>		<b>Overall impact:</b>  If the decision is taken to withdraw from managing Chafford Sports Complex and then subsequently the Complex was to be closed to the public, it would affect all users in the same way irrespective of marriage/civil partnership.  <i>*Expand box as required</i>
<b>Positive</b>		
<b>Neutral</b>	X	
<b>Negative</b>		

**Evidence:**

*\*Expand box as required*

**Sources used:**

*\*Expand box as required*

**Protected Characteristic - Pregnancy, maternity and paternity:** Consider those who are pregnant and those who are undertaking maternity or paternity leave

<i>Please tick (✓) the relevant box:</i>		<b>Overall impact:</b>  If the decision is taken to withdraw from managing Chafford Sports Complex and then subsequently the Complex was to be closed to the public, it would affect all users in the same way irrespective of pregnancy, maternity and paternity status.
<b>Positive</b>		
<b>Neutral</b>	X	

<b>Negative</b>			<i>*Expand box as required</i>
<b>Evidence:</b>			
<i>*Expand box as required</i>			
<b>Sources used:</b>			
<i>*Expand box as required</i>			

**Socio-economic status: Consider those who are from low income or financially excluded backgrounds**

<i>Please tick (✓) the relevant box:</i>		<b>Overall impact:</b>  If the decision is taken to withdraw from managing Chafford Sports Complex and then subsequently the Complex was to be closed to the public, it would affect all users in the same way.  However, Chafford Sports Complex users that have low income or are from financially excluded backgrounds might find the additional costs of travelling to an alternative leisure centre to be a barrier to participating in leisure centre activities.	<i>*Expand box as required</i>
<b>Positive</b>			
<b>Neutral</b>	<b>X</b>		
<b>Negative</b>			

<b>Evidence:</b>			
<i>*Expand box as required</i>			

<b>Sources used:</b>			
<i>*Expand box as required</i>			

<p><b>Health &amp; Wellbeing Impact:</b> Consider both short and long-term impacts of the activity on a person’s physical and mental health, particularly for disadvantaged, vulnerable or at-risk groups. Can health and wellbeing be positively promoted through this activity? Please use the Health and Wellbeing Impact Tool in Appendix 2 to help you answer this question.</p>	
<p><i>Please tick (✓) all the relevant boxes that apply:</i></p>	
<b>Positive</b>	
<b>Neutral</b>	<b>X</b>
<b>Negative</b>	<b>X</b>
<p><b>Overall impact:</b></p> <p>Participation in sport and physical activity does positively contribute to an individuals’ health and wellbeing. Should Chafford Sports Complex be withdrawn from the leisure management contract and subsequently the Complex was to close, this might impact some users of the Complex. The following impacts have been identified:</p> <ol style="list-style-type: none"> <li>1) Loss of positive contribution of sports and leisure facilities on health and wellbeing: The proposal to close Chafford Sports Complex would mean that all of the positive impacts that Leisure Centres can have on supporting people in the community, as outlined above, would be lost for the people of Rainham and Wennington and the surrounding area. Currently the centre offers fitness classes and sporting facilities and it can act as a social meeting point and brings community groups together.</li> <li>2) Potential increased travel time for some current users of the service relocating to alternative centres: There are the same facilities available within 4 miles of Chafford Sports Complex that are accessible to residents. However, the option to close the centre would mean that residents of Rainham and Wennington and South Hornchurch would be expected to travel further to access the activities and programmes. Despite the increased travel time, it should be noted that 71% of respondents to the consultation survey (389 answered, 42 skipped the question) stated they had access to, and 70% regularly used a car. So, there is a chance that the increased distance would only have a minimal impact on the majority of people who use Chafford Sports Complex.</li> <li>3) Less opportunity for walking by some users: 15% of people stated they do not have access to a car, or public transport and walk to the sports centre. These people may experience a greater impact, as they would both no longer be walking to the centre nor taking additional physical activity whilst at the centre.</li> <li>4) Potential loss of independence: Opportunities for independence may be lost if people are no longer able to walk to a local centre. Carers within the local community may no longer be able to access facilities with the people they care for due to transportation issues. The option to close would mean that people are not being supported within their community to live fulfilled lives, with specific regards to providing access to leisure</li> </ol>	

facilities.

- 5) Potential loss of employment/impact on the local economy: Closure of the centre may have a negative impact on employment for staff at the complex itself and on Cridders Swim School. Leisure Centres often provide good job opportunities and training for young people, e.g. lifeguards, sports trainers and assistants etc.

Mitigating Factors:

- 1) Opportunities for free or low cost alternative forms of physical activity in the area: It should be noted that a Sports Complex is only one way of being physically active. Individuals can improve their health and wellbeing through activities such as walking, cycling and jogging, all of which are possible in the local area. Indeed, residents in the Rainham and Wennington area benefit from a designated Site of Special Scientific Interest (SSSI) – Rainham Marshes. Encouraging people to engage in moderate, but regular, intensity physical activity through walking or cycling can be cheaper than membership of a sports centre.
- 2) Age and condition of the complex: At 47 years old, the complex is no longer fit for purpose. The condition of the facilities to maintain its required standard to protect health and safety would require a significant investment over and above the Council's available resources and budget.
- 3) Low and falling attendance: Deterioration in the condition of the complex has contributed to the decline in numbers of people attending the complex. In comparison with other sports centres in the borough, which have been identified as reasonably accessible by the majority of the users of Chafford Sports complex, attendance is roughly 10 – 20% of the numbers attending alternative centres.

Actions in place to mitigate for identified negative impacts:

- 1) Sports development and local partners (such as local health champions) will target promotions and community involvement in the area to encourage and support people to take up alternative forms of physical activity
- 2) Regeneration of South Hornchurch area will include opportunities for physical activity within the built environment
- 3) Potential for action with TfL to increase/improve bus routes from the Lambs Lane South area to Abbs Cross, Hornchurch and Sapphire Leisure centre

*\*Expand box as required*

**Do you consider that a more in-depth HIA is required as a result of this brief assessment?** Please tick (✓) the relevant box

Yes  No

**Evidence:**

See ward profiles for evidence of local population profile and needs:

[www.haveringdata.net/JSNA](http://www.haveringdata.net/JSNA)

*\*Expand box as required*

**Sources used:**

- Consultation Survey: The Future of Chafford Sports Complex
- Options appraisal Cabinet Report




*\*Expand box as required*



### 3. Outcome of the Assessment

The EqHIA assessment is intended to be used as an improvement tool to make sure the activity maximises the positive impacts and eliminates or minimises the negative impacts. The possible outcomes of the assessment are listed below and what the next steps to take are:

Please tick (✓) what the overall outcome of your assessment was:

	<p>1. The EqHIA identified <u>no significant concerns</u> OR the identified <u>negative concerns</u> have already been <u>addressed</u></p>		<p><b>Proceed with implementation</b> of your activity</p>
	<p>2. The EqHIA identified some <u>negative impact</u> which still needs to be <u>addressed</u></p>		<p><b>COMPLETE SECTION 4:</b> <b>Complete action plan</b> and finalise the EqHIA</p>
	<p>3. The EqHIA identified some <u>major concerns</u> and showed that it is <u>impossible to diminish negative impacts</u> from the activity to an acceptable or even lawful level</p>		<p><b>Stop and remove</b> the activity or <b>revise</b> the activity <b>thoroughly</b>. <b>Complete an EqHIA on the revised proposal.</b></p>

## 4. Action Plan

The real value of completing an EqHIA comes from the identifying the actions that can be taken to eliminate/minimise negative impacts and enhance/optimize positive impacts. In this section you should list the specific actions that set out how you will address any negative equality and health & wellbeing impacts you have identified in this assessment. Please ensure that your action plan is: more than just a list of proposals and good intentions; sets ambitious yet achievable outcomes and timescales; and is clear about resource implications.

Protected characteristic / health & wellbeing impact	Identified Negative or Positive impact	Recommended actions to mitigate Negative impact* or further promote Positive impact	Outcomes and monitoring**	Timescale	Lead officer
Disability	Negative impact if an alternative facility is not suitable for a regular hirer group at Chafford Sports Complex	Seek to find an alternative venue that meets the needs of this specific group.	S.E. Lions Swimming Club have visited a number of alternative facilities in the borough, and would accept a move to Abbs Cross Health and Fitness Centre if necessary. Whilst there are some issues to overcome with the facility, these can be worked through with the group. They have been offered the same time and day that they currently use at Chafford sports Complex.	December 2018	Guy Selfe

			It has also been confirmed that they can have sole access to the pool for their session.		

**Add further rows as necessary**

\* You should include details of any future consultations and any actions to be undertaken to mitigate negative impacts

\*\* Monitoring: You should state how the impact (positive or negative) will be monitored; what outcome measures will be used; the known (or likely) data source for outcome measurements; how regularly it will be monitored; and who will be monitoring it (if this is different from the lead officer).

## 5. Review

In this section you should identify how frequently the EqHIA will be reviewed; the date for next review; and who will be reviewing it.

**Review:** This EIA has been reviewed following the completion of the public consultation on Chafford Sports Complex.

**Scheduled date of review:**

**Lead Officer conducting the review:** Guy Selfe

*\*Expand box as required*

**Please submit the completed form via e-mail to [EqHIA@havering.gov.uk](mailto:EqHIA@havering.gov.uk) thank you.**



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**CABINET**

**Subject Heading:**

**PROPERTY DISPOSALS**

**Cabinet Member:**

**Councillor Roger Ramsey**

**SLT Lead:**

**Jane West, Chief Operating Officer**

**Report Author and contact details:**

Simeon Nnyombi, Senior Property Adviser  
Tel: 01708 432573

E-mail:simeon.nnyombi@onesource.co.uk

**Policy context:**

The Council's Asset Management Plan

**Financial summary:**

The disposal of the properties identified in this report if approved will generate capital receipts which will be utilised to fund Council priorities approved as part of the Capital Strategy. Disposal will also deliver minor reduction in ongoing revenue costs

**Is this a Key Decision?**

Yes

Expenditure or saving (including anticipated income) of £500,000 or more

**When should this matter be reviewed?**

Not Applicable

**Reviewing OSC:**

Overview & Scrutiny Board

**The subject matter of this report deals with the following Council Objectives**

Places making Havering

[X]

Opportunities making Havering

[X]

## **SUMMARY**

On various occasions, Cabinet has approved the disposal of a number of Council owned sites either identified as surplus because of specific projects or following property reviews carried out by Property Services.

As the Council has pursued a policy of selling surplus sites for many years it becomes more difficult to identify new sites for disposal that do not pose challenges, either technically or in terms of planning, and especially in respect of objections to disposal that arise in many cases. Nonetheless, constant and on-going appraisal of property assets to identify disposal opportunities is a best practice tenet on all local authorities and at Havering is essential in providing capital receipts to fund and secure improvements and enhancements in delivery of Council services.

Nationally, councils are shifting their approach and considering sites for self-development in line with corporate need. Through capital spend; they are able to generate savings and new forms of revenue income.

This report identifies two sites that do not appear to meet the Council's approved criteria for property ownership and therefore need to be considered for disposal or self-development to meet corporate need, through the General Fund, HRA or Council-owned Company.

## **RECOMMENDATIONS**

That Cabinet:

- (a) **Agree**, in principle, that the land referred to below is no longer required to be held for the purposes for which the Council presently holds it and that it should be appropriated to planning purposes with a view to its subsequent disposal in due course:
  - Land at Gooshays Drive, Harold Hill
  - Hall Lane Pitch & Putt Course, Upminster
- (b) **Authorise**, for the purposes of (a) above and in accordance with section 122(2A) Local Government Act 1972 and section 233(4) Town and Country Planning Act 1990 that notices are placed in a local newspaper circulating in the area for two consecutive weeks expressing
  - (i) an intention to appropriate the land to planning purposes; and
  - (ii) an intention to dispose of the land following its appropriation.
- (c) **Consider** any objections to the intended appropriation and/or disposal before a decision to appropriate or dispose is made.
- (d) **Agree**, in principle, following its appropriation for planning purposes, to the disposal of the land referred to above subject to (b) and (c) above.



**REPORT DETAIL**

- 1 Over the last few years Cabinet has considered several reports that dealt with the results of a number of systematic property reviews and service-led projects that identified surplus property assets. Following this consideration, approval has been given to a number of property disposals.
- 2 The Council's Asset Management Plan states that land and property assets should only remain in Council ownership if they:
  - need to be retained in Council control for the provision of services
  - are of great value to the Council, community and other stakeholders and are in need of the degree of protection from development or other uses afforded only by ownership
  - are investment properties providing a financial return that can fully satisfy relevant investment criteria
- 3 As well as ensuring that the portfolio of retained property is suitable for the operational needs of the Council, there is a continuing need to generate capital receipts from the disposal of assets in order to pursue capital projects. The review and identification of new disposal and capital receipt opportunities makes an essential contribution to funding the Council's capital programme.
- 4 The combination of these factors has highlighted the need for a continuing systematic review of the Council's assets to ensure that those that continue to be retained match one of the definitions referred to above and those that do not are considered for disposal or re-use.
- 5 The required outcome of any asset disposal is to ensure that the Council's assets are managed efficiently and that their value makes a positive contribution to service delivery. However, where the site is to be redeveloped in accordance with the Council's planning policies the disposal may also assist in the pursuit of certain planning objectives, such as housing provision.
- 6 The sites identified for disposal within this report are:

Appendix 1	Land at Gooshays Drive, Harold Hill
Appendix 2	Land at Hall Lane Pitch & Putt Course, Upminster

Each Appendix sets out the strategic context in identifying the land for disposal along with any associated projects. Further data on the asset and a site plan are also provided. The Council owns the freehold interest in both sites.

- 7 As a matter of law, councils hold or own land for a particular statutory purpose. If they want to hold the land for a different purpose, they must formally appropriate the land to that purpose. Appropriation is a statutory process that allows the Council, following consultation, to change the purpose for which it holds property in its ownership from one purpose to another.
- 8 Councils are authorised to appropriate land for planning purposes. By formally appropriating the land for planning purposes subject to section 241 Town and Country Planning Act 1990, the Council (or any other person) may develop the land in accordance with a planning permission.
9. The Council should only propose to appropriate land for planning purposes if it has an intention to see the land used for development that promotes or improves the economic, social or environmental wellbeing of its area and believes that the appropriation is needed in order to facilitate or achieve any of these aims.
10. In each case, the Council intends to see the land used for development, subject to securing planning and any other relevant authorisations. The reason behind the intended future disposal of the land is also supported by the Council's Asset Management Plan which only seeks to retain the ownership of land where that land: meets a service need, is of high value to the Council and/or local stakeholders and the community, or needs to be protected from development. Further, the subsequent disposal of the land will generate capital receipts that will allow the Council to pursue other priority capital projects.
11. A Council is authorised to appropriate land that it owns. However, if the land is used as public open space, which is legally defined as "*any land laid out as a public garden or used for the purposes of public recreation*" the Council must advertise its intention to appropriate the land for two successive weeks in a newspaper circulating in the area. It must then consider any objections made to the intended appropriation.
12. Outline planning applications have been submitted for both sites, which should provide more details on the proposals to residents and other interested parties. This will ensure that any objections are made from a more informed stand-point.
13. Councils are authorised to dispose of land held for planning purposes in accordance with section 233 Town and Country Planning Act 1990 subject to the requirement that the land is disposed of for the best consideration that can reasonably be obtained. Further, where land is used as public open space (as defined above) the Council must advertise its intention to dispose of the land for two successive weeks in a newspaper circulating in the area. It must then consider any objections made to the intended disposal.
14. It is proposed that both the intention to appropriate, and dispose of the land for planning purposes, will be advertised in one notice published for two successive weeks in a newspaper circulating in the area. The Council will consider all of the objections made, both to the appropriation and the disposal before making a decision as to whether to proceed.

**REASONS AND OPTIONS**

**Reasons for the decision:**

15. The Council should regularly review assets to ensure that they meet the requirements of the Asset Management Plan and make the best possible contribution to the aims of the Council.
16. As a preliminary step it is necessary to obtain Cabinet's in principle decision to both appropriate and thereafter dispose of the land for planning purposes. A final decision on whether to appropriate for planning purposes and dispose of the land will be made following the consideration of any objections received.

**Other options considered:**

17. The only other option immediately available would be to not sell these sites. They are considered to be surplus to the Council's requirements and retaining them may not maximise their contribution to the Council's aims.

**IMPLICATIONS AND RISKS**

**Financial implications and risks:**

**Capital Implications**

18. Capital presale expenses up to the allowable maximum of 4% of sale proceeds will be offset against the capital receipts. Any costs over and above this, or of a revenue nature will be met through the prioritisation of existing resources. Should the sale not proceed then the presale expenses will need to be reclassified as revenue in nature and alternative funding sources identified.
19. Costs will be incurred in connection with the processes required under section 122 Local Government Act 1972 in connection with the appropriation of the land for planning purposes. This will involve publishing notices for two consecutive weeks in a local newspaper circulating in the area. The cost of the notices will be met from the pre-sale expense budgets referred to above.
20. There is a risk that the disposal proceeds may be less than anticipated or that additional pre-sale expenses may be identified in which case the Director of Asset Management Services would reconsider the position in consultation with the appropriate Lead Member and Finance Officers. The economic case for each disposal will be kept under consideration throughout the sale process.

21. The net capital receipts will then be utilised to fund Council priorities approved as part of the Medium Term Financial Strategy and Capital Strategy. This may involve the flexible use of receipts to fund transformation costs of a revenue nature.

### **Revenue Implications**

22. Hall Lane mini golf course – the disposal of this site will have a minimal impact on revenue. There are currently no revenue budgets for this site. Costs are dependent on the opening hours of the course but for 2017/18 net costs were £2k (approximately £12k costs with income of £10k generated). Net costs to date in 2018/19 are £4k (costs of £12k and income of £7k).
23. Gooshays Drive – the disposal of this site will deliver a minor reduction in grounds maintenance costs.

### **Legal implications and risks:**

#### **Appropriation**

24. The Council is seeking to appropriate land for planning purposes under section 122 Local Government Act 1972 (“LGA 1972”) and then dispose of the land pursuant to section 233 Town and Country Planning Act 1990.
25. Section 122 LGA 1972 enables the Council to appropriate (transfer) land it owns from one use to another, as long as (1) the new use is for a purpose it could have purchased the land and (2) the land is no longer required to be held for the purpose for which it is held immediately before the appropriation. The Council must therefore, consider whether the land is no longer needed for the purpose for which it is currently held if it is to be appropriated for planning purposes.
26. The meaning of the words “*no longer required for the purpose for which it was held immediately before the appropriation*” in law means “not required” or “not needed in the public interest of the locality”.
27. The appropriation for planning purposes, in this instance, must follow the process set out in section 122(2A) LGA 1972. This involves placing a notice in two consecutive editions of a local weekly newspaper and the formal consideration of any representations made in response to the notice. There is a legal duty to consider such representations fully and properly.
28. Appropriation of the land for “planning purposes” (in order to engage the provisions of section 203 Planning and Housing Act 2016 (“PHA 2016”)) requires the Council to consider the following factors, that is, whether:
  - 28.1 the appropriation will facilitate the carrying out of development, re-development or improvement on or in relation to the land or is required for a purpose which it is necessary to achieve in the interests of the proper planning of an area in which the land is situated;

- 28.2 the proposed development, re-development or improvement will contribute to the promotion or improvement of the economic, social and/or environmental well-being of the area;
- 28.3 it is in the public interest that the proposed development should be carried out, having regard to the provisions of the development plan, whether planning permission is in force and any other considerations that would be material to the determination of a planning application for development of the land; and
- 28.4 as noted above, whether the land is no longer required for the original purpose for which it was acquired
- 29 “Planning purposes” is defined in section 246(1) Town and Country Planning Act 1990 (“TCPA 1990”) and acquisition for such purposes includes acquisition under section 226 or section 227 TCPA 1990.
- 30 Where land is appropriated for planning purposes, it is then held by the Council under the statutory provisions of Part 9 of the TCPA 1990. The consequence is that the erection, construction or carrying out of any maintenance or any building or work on the land and subsequent use of the land is authorised under those planning powers, if the works are done in accordance with planning permission, even if they interfere with third party rights.
- 31 The purpose of section 203 PHA 2016 is to ensure that where land has been appropriated for planning purposes, and provided that work is done in accordance with planning permission, then existing rights, which could prevent the development of that land from proceeding, can be overridden. The rights are overridden whether the Council or another person carries out the development. Persons who would otherwise benefit from those rights are entitled to claim compensation for the interference from the person carrying out the development.
- 32 Section 122(2A) LGA 1972 requires that before appropriating any land consisting or forming part of open space the Council must advertise the proposed appropriation in two consecutive editions of a local newspaper and consider any objections received in response.

### **Disposal**

33. Section 233 TCPA 1990 authorises a local authority to dispose of land held for planning purposes subject to securing the best consideration for the land that can be reasonably obtained.
- 34 Section 233(4) TCPA 1990 requires that before disposing of any land consisting of or forming part of open space the Council must advertise the intended disposal in two consecutive editions of a local newspaper and consider any objections received in response.

- 35 In this instance, the intention is to combine the notice of intention to appropriate under section 122(2A) LGA 1972 and the notice of intention to dispose under section 233(4) TCPA 1990 in one notice. There is no precedent for doing this and therefore there remains a possibility that the process may be the subject of a legal challenge. If this were to happen, it is unlikely to frustrate the process but it could cause a considerable delay, as the advertising process would have to be carried out again, but as two separate processes, first dealing with the intention to appropriate and the second the intention to dispose of the land held for planning purposes.

**Human Resources implications and risks:**

36. There are no Human Resources implications or risks in identifying these areas of land for disposal.

**Equalities implications and risks:**

- 37 The Public Sector Equality Duty (PSED) under section 149 of the Equality Act 2010 requires the Council, when exercising its functions, to have due regard to:
- (i) the need to eliminate discrimination, harassment, victimisation and any other conduct that is prohibited by or under the Equality Act 2010;
  - (ii) the need to advance equality of opportunity between persons who share protected characteristics and those who do not, and;
  - (iii) foster good relations between those who have protected characteristics and those who do not.

Note: 'Protected characteristics' are: age, sex, race, disability, sexual orientation, marriage and civil partnerships, religion or belief, pregnancy and maternity and gender reassignment.

- 38 The Council is committed to all of the above in the provision, procurement and commissioning of its services, and the employment of its workforce. In addition, the Council is also committed to improving the quality of life and wellbeing for all Havering residents in respect of socio-economics and health determinants.
- 39 An Equality and Health Impact Assessment will be carried out for both sites in due course.

**BACKGROUND PAPERS**

None

## APPENDIX 1

### LAND AT GOOSHAYS DRIVE, HAROLD HILL

1. The Council owns the freehold interest in an area of amenity green space off Gooshays Drive.
2. The site is located within Harold Hill, to the west of Central Park and the Harold Hill Community and Health Centres.
3. It is considered that the site is suitable for residential development subject to planning and other consents. This would provide additional homes, generate a capital receipt and bring the land into optimal use.
4. Under the current development plan policy, the loss of an open space or green space such as this site can be justified where it is demonstrated that there would be an improvement to the quality of open space in the vicinity or by remedying qualitative and quantitative deficiencies in open space elsewhere in the Borough.
5. In terms of wider considerations, the proposal also needs to be weighed against the benefits derived from the proposed delivery of housing and especially affordable housing on the site / in the Borough, in line with the Council's housing targets, which are proving difficult to meet.

<b>Housing Revenue Account or General Fund</b>	General Fund (See Legal Section Below)
<b>Site Area (acres)</b>	1.99 acres
<b>Description</b>	Grassed amenity area
<b>Current Use</b>	As above
<b>Ward</b>	Gooshays
<b>Feasibility Assessment</b>	<p>This site has reasonable public transport links, being in easy walking distance to numerous bus services, that link to various destinations and centres nearby but it is located 20 minutes' walk of Harold Wood train station, which is on the Crossrail route, with numerous services per hour into central London.</p> <p>The site is not allocated specifically as open space within the proposals map. However, the site is recognised as an amenity green space, in evidence base documents for the emerging Local Plan, which provides some visual amenity and a break in urban form. The Havering Green Spaces, Sport and recreation Study 2005 states that Gooshays Gardens falls short of the qualitative standards whilst the recent Open Space Assessment 2016 concludes that sites</p>

	<p>such as Gooshays Gardens which score low in terms of value and quality, could feasibly be surplus to requirements. This more recent assessment also states that in the northern area of the Borough, there is a good level of coverage of amenity greenspace within a 10 minute walk.</p> <p>New development proposals for residential development would potentially meet the housing priority criteria of the existing and emerging local plan policies set out in the adopted LDF and London Plan, subject to mitigation measures and high quality design, but this delivery needs to be balanced against the protectionist policies for open space, and the requirement to replace in quantity and quality or for alternative sports and recreation use required by emerging policies of the Local Plan and NPPF.</p>
<p><b>Planning and Other Issues</b></p>	<p>Information has been obtained relative to services travelling through the site. This has highlighted that Thames Water has an underground foul and surface water sewer travelling across the site from the west to the east. The foul sewer is a class II sewer of 225mm. The surface water sewer is a 450mm pipe and is classified as a class III or strategic sewer.</p> <p>Thames Water does not permit strategic sewers to be built upon and does not permit any development to be constructed within 3m of an existing sewer. As such, development would either need to be designed around the constraints or a diversion requested. Given the status of the sewers, it is not anticipated that a diversion would either be approved or cost effective.</p> <p>Any development scheme would need to be designed carefully given the shape of the site and the constraints that exist. Benefits to the existing residents (i.e., road width / additional parking provision) will also need to be a key consideration.</p> <p>An outline planning application has been submitted for residential development of the site to provide up to 64 units with ancillary car parking, landscaping and access.</p>



**APPENDIX 2**

**LAND AT HALL LANE PITCH & PUTT COURSE, UPMINSTER**

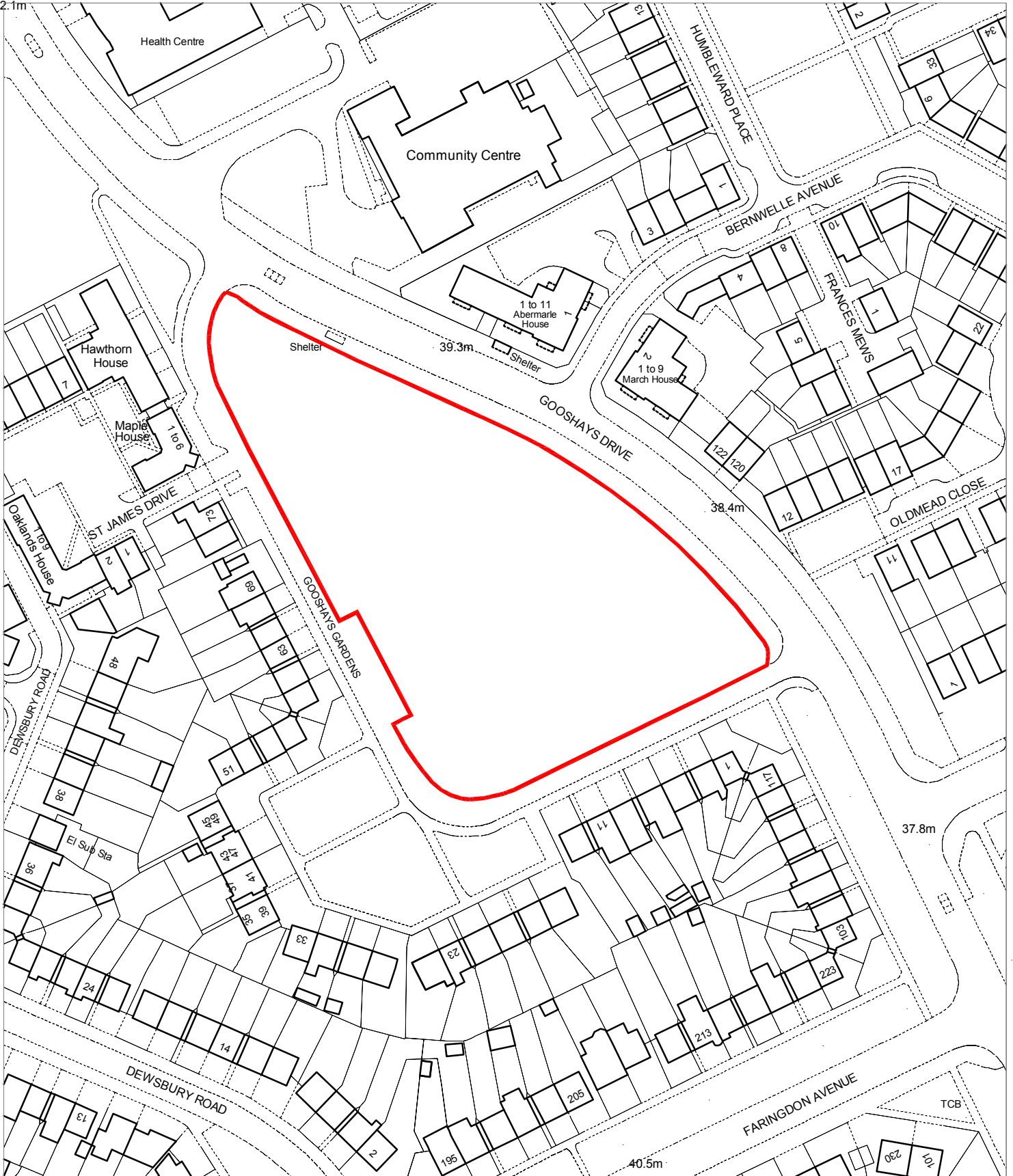
1. The Council owns the freehold in the Hall Lane pitch and putt site.
2. This site is situated to the east of Hall Lane and Upminster Golf Course. The rest of the surrounding area comprises of mainly detached houses fronting The Fairway to the north, Claremont Gardens to the east and Ingrebourne Gardens to the south, where their gardens back onto the site.
3. An independent assessment of the site has concluded that it does not contribute to open space needs and there is little viable future as a golf facility, hence loss as both forms and the redevelopment of the site could be justified
4. New development proposals for residential development would potentially meet the criteria of the policies set out in the adopted LDF and London Plan, subject to mitigation measures and high quality design.
5. Operation of the site requires a subsidy of approximately £5,000 per annum (£8 per golf round) and remedial works of approximately £35,000 are required to sustain the operation.

<b>Housing Revenue Account or General Fund</b>	General Fund
<b>Site Area (acres)</b>	8.5 acres
<b>Description</b>	Pitch and Putt course
<b>Current Use</b>	18 hole pitch and putt facility open at weekends and school holidays from Easter to October.
<b>Ward</b>	Upminster
<b>Feasibility Assessment</b>	<p>Existing adopted policy requires an open space assessment to ascertain if open space is surplus to requirement. The headline findings of a 2019 Hall Lane Pitch and Putt open space assessment were:</p> <ol style="list-style-type: none"> <li>1. The site is located within the catchment area of at least one type of publicly accessible open space.</li> <li>2. There is scope to provide a publicly accessible open space within the site itself, which would help address quantitative deficiencies at a local level.</li> <li>3. There is opportunity to further address quantitative and qualitative deficiencies at a local level through contributing to the enhancement of nearby publicly accessible open spaces.</li> </ol>

	<p>A related 2018 Golf Facility Needs Assessment concluded as follows:</p> <ol style="list-style-type: none"> <li>1. The facility is very out-dated and while 'nice to have' as a low cost entry facility to the game of golf, it offers little value as a site to deliver the Council's community health and wellbeing policies. It is located in one of least deprived Wards of the borough where physical activity rates are much higher than in the most deprived Wards in the north (Gooshays and Heaton) and the south (South Hornchurch).</li> <li>2. The facility is of poor quality; it offers poor availability and requires a substantial subsidy to operate.</li> <li>3. The site offers no potential to be enhanced to become financially viable. Standalone Pitch and Putt and/or Crazy Golf is only attractive to sufficient numbers of users to achieve financial viability in locations where these facilities are complementary to other sports and recreational facilities - for example in destination parks such as Battersea Park or Alexandra Park, or in commercial golf centres as part of a wider offer with parking and hospitality facilities such as Golf Kingdom Family Golf Centre in Romford or West Park in Chelmsford.</li> </ol> <p>The site is not included within the Council's recent open space assessment (2016) prepared as a supporting evidence document for the Draft Local Plan, confirming that it is not considered formal "open space" by the Council. However, the adopted LDF proposals Map does allocate the site as 'park, open space, playing fields and allotments DC18' and this is not proposed to be amended with the Draft Local Plan Proposals Map Changes document.</p> <p>Thus, it is considered that there is potential for permission to be granted for an alternative use on part of the site, subject to mitigation including providing facilities or financial contributions to improving sports and allotments elsewhere and providing a children's play area on site.</p>
<p><b>Planning and Other Issues</b></p>	<p>An outline planning application for residential development of the site to provide up to 48 units with ancillary car parking, landscaping and access has been submitted.</p>



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Gooshays Gardens  
Harold Hill



Property Services

River Chambers  
High Street  
Romford | RM1 1HR  
Tel: 01708 434343

rev/by date amendment

Site Plan

drawn by nt drawing number  
date May 2018  
scale 1:1250 @ A4

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**CABINET**

**Subject Heading:**

Appropriation of the Piece of Land at New Zealand Way, Rainham RM13 8JT

**Cabinet Member:**

Councillor Damian White, Leader of the Council

**SLT Lead:**

Neil Stubbings, Director of Regeneration Programme Delivery

**Report Author and contact details:**

Clement Ojediran, Development Surveyor  
Tel: 01708434131  
E-mail: clement.ojediran@havering.gov.uk

**Policy context:**

Havering Housing Strategy 2014-2017  
National Planning Policy Framework 2012  
Draft London Plan 2017  
Emerging Havering Local Plan 2017  
HRA Business Plan 2017-2047  
Romford Housing Zone - Overarching Borough Agreement with the GLA  
Havering Local Development Framework and Romford Area Action Plan 2008  
Romford Development Framework 2015

**Financial summary:**

Appropriation of the Land will enable the proposed development to go ahead and the completed dwellings will increase the Council's housing stock.

The cost of appropriation process are being met from existing budgets

**Is this a Key Decision?**

**Yes**

**When should this matter be reviewed?**

**Autumn 2019**

**Reviewing OSC:**

**Towns and Communities**

**The subject matter of this report deals with the following Council Objectives**

Communities making Havering	[X]	
Places making Havering		[X]
Opportunities making Havering	[X]	
Connections making Havering	[]	

**SUMMARY**

On 16 August 2018 the Council granted the Outline Planning Permission under application reference P1004.18 to develop 30 new affordable dwellings at New Zealand Way. The development would comprise 2 bedroom and 3 bedroom houses, with associated landscaping and car parking, on the land bounded by New Zealand Way, Queenstown Gardens and Gisborne Gardens, Rainham. The Decision Notice was issued on 17 August 2018.

The proposed development site at New Zealand way is classified as highways maintainable at public expense and it is highway verge. For the proposed development to go ahead the Council, like any other developer, is required to carry out a stopping up process. On 22 November 2018 the Planning Committee granted a resolution to authorise commencement of stopping up process. The stopping up notice reference HAV017087 was displayed on site on 25 January 2018 and it is due to expire on 22 February 2019.

1. The freehold title to the land which is owned by the Council identifies that the land is subject to rights of drainage and rights in respect of supply of water, gas, electricity and other services in favour of third parties. Such third party easements or covenants may create a risk of the scheme being frustrated by way of injunction to delay, halt or prevent construction. The proposal is that the Council uses its powers under Section 122 (1) of the Local Government Act 1972 (LGA 1972) to appropriate the land from housing purposes to planning purposes to remove this risk; and
2. It is our understanding that the land meets the broad definition of public open space as contained within *section 20* of the Open Spaces Act 1906 as “any land, whether inclosed or not, on which there are no buildings or of which not more than one-twentieth part is covered with buildings, and the whole or the remainder of which is laid out as a garden or is used for purposes of recreation, or lies waste and unoccupied”.

The development includes 10 shared ownership units with 40% equity transferred to leaseholders this constitutes a disposal of the land for the purposes of s123 LGA 1972. In order to dispose of public open space a local authority is required to advertise its intention to dispose of public open space land in a local newspaper for two consecutive weeks and to consider objections. The statutory procedure is set out in section 123(2A) LGA 1972. This should be done before any final decision is taken on the disposal, so that proper consideration is given to the responses that are received. Additionally it is important to ensure that the decision to dispose of open space land must include consideration of the consultation and the need/provision for open space within the locality.

For the reasons highlighted above in order to override any private rights that subsist in the land, it will be prudent to appropriate the land for planning purposes

and satisfy the statutory requirements referred to above when disposing of land falling within the definition of open space.

Decision is, therefore, being sought from the Cabinet to agree the appropriation of the land from its current holding to that for planning purposes in order to best facilitate the proposed development at New Zealand.

Decision is also sought from the Cabinet that will permit the commencement of the statutory advertisement process needed to satisfy the requirements of section 123(2A) LGA 1972

## RECOMMENDATIONS

**That Cabinet:**

1. Based on the reasons set out in this report, **Agree** in principle :
  - i. subject to Recommendation 2 below that the land referred to below bounded by New Zealand Way, Queenstown Gardens and Gisborne Gardens, Rainham RM13 8JT, (shown in redline boundary on the plan attached as Appendix 1 to this Report) is no longer required to be held for the purposes for which the Council presently holds it and that it should be appropriated to planning purposes with a view to its subsequent development in due course;
  - ii. to appropriate the land at New Zealand Way for planning purposes under S122 (1) of the Local Government Act 1972;

and

2. **Authorise**, for the purposes of carrying out Recommendation 1.ii above and in accordance with section 122(2A) Local Government Act 1972, that notices are placed in a local newspaper circulating in the area for two consecutive weeks expressing both an intention to appropriate the land to planning purposes and following the completion of the process, **Authorise** the Director of Regeneration Programme Delivery following consultation with the Lead Member for Regeneration,
  - i. to consider any objections to the intended appropriation before it is made
  - ii. to consider also the outcome of the Equalities Impact Assessment before the intended appropriation is made.
3. In the event that the Cabinet approves the above resolutions, subject also to 2 above, to also **delegate** authority to the Director of Regeneration Programme Delivery, following consultation with Lead Member for Regeneration, Legal Services and Head of Democratic Services to:

- i. determine and implement the appropriation;
- ii. agree the timing of the implementation and all matters related to appropriation;
- iii. undertake all the appropriation processes in respect of the site; and
- iv. deal with all matters arising from the decision and to complete appropriation process. This is to include completion of the statutory processes for the appropriation of the open space and the appropriation for planning purposes in respect of the site, in the event that there are no representations on the above issues.

**REPORT DETAIL**

In July 2015 the first outline planning application reference P1536.15 was submitted to the London Borough of Havering planning for the development of 32 new dwellings comprising 2-bedroom and 3-bedroom houses and flats. The application was refused planning permission according to the decision issued on 5 July 2016.

The land has been subject to an application for a registration as a Town or Village Green ("TVG"). The appointed Inspector held a hearing on 11 January 2018. Following the hearing by the Inspector the application for registration was rejected and a report was issued on 25 January 2018.

Following refusal of application as a Town or Village Green ("TVG") as confirmed in the report received from the Inspector and dated 25 January 2018, the Council decided to submit a fresh planning application for a revised proposal for the site in June 2018. The revised proposal with application reference P1004.18 consists of 30 new affordable dwellings comprising 2 bedroom and 3 bedroom houses, with associated landscaping and car parking, on the land bounded by New Zealand Way, Queenstown Gardens and Gisborne Gardens, Rainham. The new proposal addressed all the reasons stated for the refusal of the first planning application. On 16 August 2018 the Council granted the Outline Planning Permission to the proposed scheme. The Decision Notice was issued on 17 August 2018.

The land, which is classified as highway maintainable at public expense, is currently a highway verge. Hence in order to carry out the proposed development it is required to be stopped up. On 22 November 2018 the Planning Committee granted a resolution to authorise commencement of stopping up process. The stopping up notice reference HAV017087 was displayed on site on 25 January 2018 and it is due to expire on 22 February 2019.

The land is registered in the list of highways maintainable at public expense but it was originally acquired for housing purposes and currently held in the HRA. Although, land has been used for highways purposes, there is no any evidence that the land was appropriated away from the housing (which purpose includes ancillary recreation land use). An appropriation of the land cannot be implied, it

must have been made by the statutory process as set out in this report. Therefore, when the highways use ceases, the land will retain the original housing land use holding. However, as mentioned previously, in order to override (but not extinguish) any private rights that subsist in the land and remove any threat of injunctive action which could stop the progress of the development it is considered prudent to remove that risk and appropriate the for planning purposes. Also should there be any inconsistencies between the acquisition intention of the original housing purpose holding of the land and the proposed development of the land, that risk can be overcome through the appropriation of the land to planning purposes.

## **REASONS AND OPTIONS**

### ***Reasons for the decision:***

*The proposal will deliver 30 affordable houses for local residents. This option to go ahead with the development was accepted because it fulfils the objectives of Council's Affordable Housing Programme and Development Plan.*

*For the reasons highlighted in the recommendation and in order to minimise risk and override any private rights that subsist in the land it will be prudent to appropriate it for planning purposes.*

### **Other options considered:**

The other option considered would be to dispose of the land to a private developer.

**Rejected** – Due to the negative value of the site the opportunity to deliver much needed affordable Housing would be lost and bring no benefit to the Council and residents

## **IMPLICATIONS AND RISKS**

### **Financial implications and risks:**

In November 2018, a reputable valuation firm was instructed to investigate and submit a valuation report on the Market Value of the freehold interest on the Land at New Zealand Way. The report was submitted on 29 November 2018. According

to the information contained in the report the proposed development site has zero residual land value.

Finance Officers have confirmed the Surveyor's fee incurred is £4,000 and it is anticipated that the legal fees will be in the region of £2,000. These costs are one off revenue costs and will be met from existing service budgets.

The appropriation of the land will enable the proposed development to commence.

The land is currently registered in the list of highways maintainable at public expense. Following completion and occupation of the development, the maintenance of the asset would become the responsibility of Housing Services. Hence, the appropriation would save highways the annual cost of maintenance of £1,808.48.

### **Legal implications and risks:**

The London Borough of Havering holds the freehold title of the land. Although not registered as open space, the land meets the definition Public Open Space as contained within Section 20 of the Open Spaces Act 1906. Hence it would be appropriate to follow the statutory consultation procedure requirement set out in section 122 (2) (b) LGA 1972.

For the reasons set out in the report, the Council is seeking to appropriate land for planning purposes under sections 122 Local Government Act 1972 ("LGA 1972").

The land is land that has been used for purposes ancillary to the main use for housing purposes. By virtue of there being no dwellings on the subject land, the consent of the Secretary of State is not required.

Section 122 LGA 1972 enables the Council to appropriate (transfer) land it owns from one use to another use as long as (1) the new use is for a purpose it could have purchased the land and (2) the land is no longer required to be held for the purpose for which it is held immediately before the appropriation. The Council must, therefore, consider whether the land is no longer needed for the purpose for which it currently holds it if it is to be appropriated for planning purposes.

The meaning of the words "no longer required for the purpose for which it was held immediately before the appropriation" in law means "not required" or "not needed in the public interest of the locality".

The appropriation for planning purposes must follow the process set out in sections 122 LGA 1972. This involves placing notices in two consecutive editions of a local weekly newspaper and the formal consideration of any representations made in response to those notices. There is a legal duty to consider such representations fully and properly.

Appropriation of the land for “planning purposes” (in order to engage the provisions of section 203 Planning and Housing Act 2016 (“PHA 2016”)) requires the Council to consider the following factors, that is, whether:

The appropriation will facilitate the carrying out of development, re-development or improvement on or in relation to the land or is required for a purpose which it is necessary to achieve in the interests of the proper planning of an area in which the land is situated;

It is considered reasonable for the Council to use its powers in this case to appropriate the land for planning purposes as the appropriation will facilitate the carrying out of development, on the land and this which will contribute to the promotion of the economic, environmental or social well-being of the borough

“Planning purposes” is defined in section 246(1) Town and Country Planning Act 1990 (“TCPA 1990”) and acquisition for such purposes includes acquisition under section 226 or section 227 TCPA 1990.

Where land is appropriated for planning purposes, it is then held by the Council under the statutory provisions of Part 9 of the TCPA 1990. The consequence is that the erection, construction or carrying out of any maintenance or any building or work on the land and subsequent use of the land is authorised under those planning powers, if the works are done in accordance with planning permission, even if they interfere with third party rights.

The power contained in Section 203 does not remove the legitimate rights of the persons taking the benefit of the easements or other rights to compensation arising from interference with such rights, but it does remove the potential for such persons to frustrate the development by obtaining an injunction to prevent interference with their rights.

Investigation of the title to the land has identified the existence of third party rights. Although it is not certain at this stage that the re-development of the land would interfere with such rights the power contained in Section 203 does not remove the legitimate rights of the persons taking the benefit of the easements or other rights to compensation arising from interference with such rights, but it does remove the potential for such persons to frustrate the development by obtaining an injunction to prevent interference with their rights.

Additionally, whilst the rights to light survey report we received confirmed that there are no rights to light that subsist in the land, similarly, it would be better for the Council to be in a position to be able to resolve such issues as a right to compensation rather than a delaying factor should any arise during the course of the re-development.

The purpose of Section 203 PHA 2016 is to ensure that where land has been appropriated for planning purposes, and provided that work is done in accordance with planning permission, then existing rights, which could prevent the development of that land from proceeding, can be overridden. The rights are



overridden whether the Council or another person carries out the development. Persons who would otherwise benefit from those rights are entitled to claim compensation for the interference from the person carrying out the development.

A local authority is in the position of a trustee in relation to the land that it holds on behalf of the community. Therefore, it has a statutory duty to sell land at the best price reasonably obtainable. Where land is sold for consideration less than market value it requires the express consent of the Secretary of State (section 123(1), LGA 1972). It is understood that any disposal of the land would be at market value.

**Human Resources implications and risks:**

The content and recommendations made in this report do not give rise to any identifiable HR risks or implications that would affect either the Council or its workforce.

**Equalities implications and risks:**

The Public Sector Equality Duty (PSED) under section 149 of the Equality Act 2010 requires the Council, when exercising its functions, to have due regard to:

- (i) the need to eliminate discrimination, harassment, victimisation and any other conduct that is prohibited by or under the Equality Act 2010;
- (ii) the need to advance equality of opportunity between persons who share protected characteristics and those who do not, and;
- (iii) foster good relations between those who have protected characteristics and those who do not.

Note: 'Protected characteristics' are: age, sex, race, disability, sexual orientation, marriage and civil partnerships, religion or belief, pregnancy and maternity and gender reassignment.

The Council is committed to all of the above in the provision, procurement and commissioning of its services, and the employment of its workforce. In addition, the Council is also committed to improving the quality of life and wellbeing for all Havering residents in respect of socio-economics and health determinants. The Council demonstrated its commitment to the above provision by conducting a consultation exercise to ascertain the views of residents impacted by the potential loss of the highway grass verge. Residents living within the immediate vicinity generally felt that the loss of the grass verge would have an impact on families with small children and people using the space for pastimes.

In terms of impact on the health and wellbeing of existing and new residents, it is also acknowledged that the loss of the existing green space may impact on resident's mental health and wellbeing and potential to access physical activity opportunities. However, based on the Open Space Study carried out at planning stage it is evident that the loss of green space can be mitigated as there are alternative open spaces nearby which are available for use one of which is Lessa

recreation ground which is four minutes' walk from New Zealand Way site. The site is also within reasonable walking distance of the Ingrebourne Valley/Hornchurch Country Park. Additional children's play facilities will also be provided in the Lessa recreation ground through the payment of £30,000 to the Council.

Above all, an area of land covering about 0.11 hectare has been retained to provide a space for community amenity. This area of land will be landscaped with judicious planting, made accessible to all and with timber benches strategically located within the landscaped area. The design and features of this communal amenity will endeavour to be conducive to social cohesion, encouraging all ages and backgrounds to use this space. Principles of designing out crime will be used to minimise the actual or perceived fear of crime by limiting dark corners/spaces, making it open, light and friendly.

The addition of 30 new homes has the potential to increase air pollution, both during the build phase of the development and in the longer term with additional traffic and heating systems. The design of the homes will include as energy-efficient and low-polluting forms of heating and lighting etc. as realistically feasible. During the build phase, the noise, dust and pollution of the development will be minimised where possible for surrounding residents. The proposed development also includes for electric charging points to minimise air pollution.

It is anticipated that the Council's new build development scheme will benefit local residents requiring affordable housing, who are more likely to be people and families on low incomes.

In order to comply with current Building Regulations dwellings three of the thirty houses proposed for the site will be wheelchair adaptable while the remaining twenty-seven will be accessible and adaptable.

This section of the report has been viewed by the Corporate Diversity Advisor and based on comments received; the equality and impact assessment section is currently being developed and will follow the report in due course.

As mentioned above, an equality impact assessment exercise is being developed to ascertain the views of local residents impacted by the potential loss of the open space. The outcome of the exercise will be considered prior to the intended appropriation being made.

The Human Rights Act 1998 ("the 1998 Act") prevents public authorities from acting in a way that is incompatible with rights protected by the 1998 Act. Of particular relevance to the acquisition of interests in land or overriding of interests/rights in land are Article 8 of the European Convention regarding respect for privacy and family life and Article 1 of the First Protocol, which concerns the protection of property.

Such rights are qualified rights and may therefore be overridden where it is considered that the interference with these rights are proportionate and that the

interference is necessary in the interests of, amongst other things, national economic wellbeing.

It is acknowledged that the appropriation of land for planning purposes may result in interference with property rights. However, compensation will be payable in accordance with statute. The assessment to be undertaken by the Council will take into account the social, economic and environmental wellbeing of the locality. Moreover, in considering this appropriation, the Council will consider the balance to be struck between individual rights and the wider public interest.”

**BACKGROUND PAPERS**

None

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**CABINET**

**Subject Heading:**

**London Counter Fraud Hub**

**Cabinet Member:**

Councillor Roger Ramsey, Cabinet Member for Finance and Property

**SLT Lead:**

Jane West, Chief Financial Officer

**Report Author and contact details:**

Jeremy Welburn, Head of Assurance -  
Jeremy.welburn@onesource.co.uk

**Policy context:**

Preventing Fraud

**Financial summary:**

Total cost of the London Counter Fraud Hub will be £615,000 over the life of the 7 year contract

Net potential benefits will be between £900,000 - £1,538m

**Is this a Key Decision?**

Yes - Expenditure or saving of £500,000 or more

**When should this matter be reviewed?**

1 April 2020

**Reviewing OSC:**

Overview and Scrutiny

**The subject matter of this report deals with the following Council Objectives**

Communities making Havering

[x]

Places making Havering

[x]

Opportunities making Havering

[x]

Connections making Havering

[x]

**SUMMARY**

This report details the development of the London Counter Fraud Hub and highlights the potential benefits to Havering Council of joining this initiative. The hub is supplied by CIPFA, in partnership with BAE systems, with Councils and third parties providing their data to be analysed for fraud using advanced data analytics. The hub is focussed on identifying fraudulent activity in relation to council tax single person discount fraud; business rates fraud; and, housing tenancy fraud.

**RECOMMENDATIONS**

That Cabinet:

1. Approves in principle Havering Council joining the London Counter Fraud Hub.
2. Delegates authority to the Council's Chief Financial Officer to enter into the contract following consultation with the Director of Law and Governance.

**REPORT DETAIL**

**1. Background**

1.1 The London Counter Fraud Hub is one of the London Councils 'London Ventures' projects. After an EU tender and two-year pilot phase the project is being rolled out across London.

1.2 Councils and third parties supply their data into a hub where it is analysed for fraud using advanced data analytics. The councils then get fraud alerts, delivered through a cloud-based case management system, so that they can be investigated. The more councils put in their data, the more effective the hub is at finding fraud.

1.3 Testing was carried out by the 4 pilot authorities, Camden, Ealing, Islington, and Croydon. The results suggest that if all 33 boroughs were to sign up, in the first year of operation London would save a net £15m (worst case) to £30m (best case) and recover circa. 1,500 council homes that are currently illegally sub-let. The fraud types the hub looks for are council tax single person

discount, business rates, and housing. This range will expand once the hub is up and running, and will be subject to additional costs.

- 1.4 The hub is supplied by CIPFA, in partnership with BAE Systems. The original contract was based on payment by results, but after listening to the pilots and other councils the hub is now subscription based. The fees are £75k one-off joining fee plus an annual subscription of £90k for large authorities and £70k for small authorities (Havering is a small authority and the annual charge is £70k). The GLA also contributes directly to support the council tax and business rates elements of the hub. The contract length is 7 years, and this is necessary because of the very large investment the contractor has to recoup.
- 1.5 To make the arrangement commercially viable, 26 of the 33 local authorities in London need to join. It is anticipated that the hub will expand over time to include authorities bordering London, housing associations, and other public sector bodies.
- 1.6 The project has a profile with Cabinet Office and MHCLG and is an opportunity to demonstrate that London is delivering data sharing and collaboration. The Society of London Treasurers has acted as a sponsor for the project since inception. In 2015 Havering signed a Memorandum of Understanding, signed by all London local authorities, making a non-binding commitment to the project.
- 1.7 The business case for joining the hub, as drafted by Ealing as lead authority, is set out in Appendix A. It demonstrates that the council will potentially benefit from significant net savings over the life of the contract.
- 1.8 The pilot commenced March 2017 and has now concluded with all minimum contract standards achieved. The pilot evaluation report is attached in Appendix B.
- 1.9 It should be noted that although the LCFH imposes a significant financial cost on the Council, fraudsters should be pursued for the benefit of all residents within Havering and across London as a whole. The social benefit to this project should be considered alongside the financial risks.

## **2. Fraud risks addressed by the hub**

- 2.1 The national strategy for councils on fighting fraud, 'Fighting Fraud and Corruption Locally' recommends the use of data analytics as a tool for detecting and preventing fraud. Councils are vulnerable to fraudsters claiming discounts on services and local taxation that they are not entitled to, and it is estimated that the cost of fraud to local government is in the region of £2.1bn each year. Fraudsters are constantly revising and sharpening their techniques and local authorities need to do the same. The hub has been developed to provide a response to the current and future threat of losses from fraud. The pilot focussed on three types of fraud perpetrated against councils: council tax single person discount fraud, business rates fraud, and council housing fraud.

2.2 The hub serves to increase the local tax base by removing fraudulently claimed discounts and reliefs (e.g. single person discount on council tax, small business rate relief), and, for business rates, additionally identifying property not yet in rating. Any savings are cashable to the Council and the GLA. The GLA have agreed to contribute towards both the set up costs and the ongoing costs of the hub.

2.3 The hub will help to identify council housing that is potentially being fraudulently sub-let, making it available for homeless families and therefore delivering cashable savings by reducing the temporary accommodation costs to the Council.

### **3. Pilot results**

3.1 The pilot, which was completed by Ealing, Croydon, Camden, and Islington, indicated the following results would be achieved for London (based on all 33 Boroughs joining):

<b>LCFH - breakdown of extrapolated savings by fraud type (best case) 33 Authorities</b>	<b>Year 1 Savings</b>	<b>Year 1 Valid Alerts</b>	<b>Year 2</b>	<b>Year 2 Valid Alerts</b>
Council Tax SPD	£16,398,550	48,437	£8,199,275	24,219
Housing	£10,798,678	2,553	£5,399,339	1277
Business Rates	£4,884,930	1,035	£2,442,465	518
<b>Total</b>	<b>£32,082,158</b>		<b>£16,041,079</b>	

<b>LCFH - breakdown of extrapolated savings by fraud type (worst case) 33 Authorities</b>	<b>Year 1 Savings</b>	<b>Year 1 Valid Alerts</b>	<b>Year 2</b>	<b>Year 2 Valid Alerts</b>
Council Tax SPD	£4,015,730	11,862	£2,007,865	5,931
Housing	£6,479,207	1,532	£3,239,603	766
Business Rates	£4,884,930	1,035	£2,442,465	518
<b>Total</b>	<b>£15,379,867</b>		<b>£7,689,933</b>	

Notes:

1. Assumes all 33 London local authorities join.



2. *All historic cases assumed to be identified in year 1, so year 2 activity is projected at 50% of year 1.*
3. *Best case and worst case extrapolated from 3 different test exercises – except for business rates where only one set of test results was available.*
4. *The pilot results came from processing live data, so fraud cases identified are additional to any counter fraud work already carried out by the pilot boroughs, although there was some overlap where fraud cases had been identified by the boroughs but not actioned.*
5. *Ignores effects of collection fund accounting.*

#### **4. Contract arrangements**

- 4.1 The London Borough of Ealing hosts the contract management team, which is funded through a contract mechanism that top-slices revenues from the contractor's charges.
- 4.2 An Oversight Board, which currently consists of Finance Directors from the four pilot authorities, has been established with the purpose of reporting on the effectiveness of the hub and providing a joined-up approach between the lead authority and other local authority stakeholders, and the wider stakeholder pool affected by the implementation of the LCFH.
- 4.3 Joining the LCFH is through a Deed of Adherence, which is also signed by CIPFA and the lead Authority. Once the Deed of Adherence has been entered into the council becomes a party to the Agreement. Termination rights can be exercised if the level of performance of the supplier during the service period is below in respect of any Key Performance Indicators.
- 4.4 The contract originally contained a payment by results commercial model, where councils had an obligation to process cases promptly. This was a cause of concern for some authorities and this has been changed to a subscription model. There is no obligation on councils to action cases promptly.

### **REASONS AND OPTIONS**

#### **5 Reasons for the decision:**

- 5.1 The London Counter Fraud Hub will provide greater opportunities for Havering Council to identify fraudulent activity, specifically in the areas of single person discount, business rates and tenancy fraud. The ability to match data with other London Boroughs will give the Council greater opportunity to identify those individuals committing fraud in multiple Boroughs.

**6 Other options considered:**

- 6.1 Havering could wait to join until other Councils have embedded the system so that its benefits can be evaluated. However, the hub needs Councils to join to make it a success, so if Havering were to take this approach it would not benefit the wider London authorities. It is also likely that late joiners will have higher costs charged.

**IMPLICATIONS AND RISKS**

**7 Financial implications and risks:**

- 7.1 The subscription charges will be:

- Joining fee (one off, to be paid on signing up) £75,000
- Annual Subscription fee based on size: £90,000 (Tier 1 size), £70,000 (Tier 2 size, Havering falls into this category)
- Discount for authorities with no housing (quantum to be confirmed)

- 7.2 There is no allowance in the model for new fraud type development funding. Any development will be subject to the consideration of the business case by the London Boroughs and proceeding will require further agreement with the contractor and additional charges – ie any future data matching services will be subject to additional cost.

- 7.3 At least at the start of the project, additional resources will be required to support the LCFH within the fraud team and triage the matches received. As this is a developing system, it is likely that there will be significant support required initially to embed the system and challenge the initial results. It is difficult to quantify the level of support that will be required going forward.

- 7.4 However, the aim is to achieve a level of accuracy that allows processing of the alerts to be fully automated (eg the generation of Single Person Discount letters). There would also be economies of scale if Newham also joined the hub. But it is clear that, particularly in the first year, additional support will be required in the Fraud Investigation Team to implement the hub and the new ways of working. Therefore, it is proposed to budget for one additional fraud investigator for the first year and then reassess the situation. Sufficient savings may be being generated by then to support the business case for permanent additional support. The additional cost of this option would be a one-off £49k in the first year of membership. The summary of the costs over the contract period can be seen in Table 1 below. The joining fee and additional fraud officer will initially be funded from corporate earmarked reserve. The ongoing membership costs will be funded from an existing s151 Officer revenue budget.

<b>Table 1</b>	<b>Year 1</b>	<b>Years 2 to 7</b>	<b>Total contract period</b>
	<b>£000s</b>	<b>£000s</b>	<b>£000s</b>
<b>Costs per annum</b>			
CIPFA - joining fee	75		75
annual subscriptions	70	70	490
1 X Fraud Investigator	49	*	49
* review the requirements going forward after year 1.			
<b>Costs</b>	194	70	614

7.5 Additional management time will also be required to manage the relationship with CIPFA, although it is not possible to quantify the impact of this at this stage, and it is hoped that this will be subsumed within the existing resources

7.6 There will also be additional resource demands within the Council to provide and cleanse data sources. However, this is an area of immediate priority already identified by the Business Intelligence Board as the data held by the Council needs to be improved to better support decision making and service delivery. The outputs from the hub would enhance and accelerate this process of data cleansing.

7.7 Appendix A, page 3, estimates that the net benefit to Havering over the 7 year life of the contract could be £1,587k (without additional resources options outlined above). However, this would be offset by the resource requirements discussed above,

7.8 The returns through additional fraudulent activity in Appendix A are CIPFA estimates, calculated based on the results from the pilot authorities. There is a risk that the hub does not generate the quality of matches required to identify fraud. The testing undertaken has not been in a live environment. It is too early to know how many of the matches identified by the pilots will lead to successful case outcomes.

**8. Legal implications and risks:**

8.1 A competitive dialogue procurement procedure was conducted by the London Borough of Ealing that complied with the Public Contracts Regulations 2015 (as amended) (PCR 2015) and Ealing's Contract Procedure Rules were followed.

8.2 Regulation 38 of the PCR 2015 permits contracting authorities such as the London Borough of Ealing to jointly procure services and on behalf of other named contracting authorities. The Council was one of those named parties.

8.3 The contract was let as a single contract, as opposed to a framework agreement (which would have been limited in its length), and the council can join the Agreement with the provider through a Deed of Adherence.

8.4 It is understood that the desired length of the Contract is for a period of 7 years effective with no options to extend. However, the principal contract does not specify this period and allows only the lead contractor London Borough of Ealing to terminate. Further work is being undertaken with Ealing Borough Council to resolve this issue before the contract is entered into.

8.5 The Council will be required to enter into a Deed of Adherence which will then give the Council the status of a participating authority under the main contract. It should be noted that the contract provides for little flexibility in terms of early termination and at the same time it gives the supplier a number of due diligence requirements which if complied with provide little leeway for them to subsequently increase the contract price during the term of the contract.

8.6 In addition to signing a Deed of Assurance the Council will also need to sign a data processing agreement with all participating authorities and the supplier. This agreement is ancillary to the main agreement and seeks to ensure that all parties comply with the Authorities obligations under the Data Protection Act and Human Rights Act 1998. Further assurance work is being undertaken to ensure that the agreement is compliant with the new General Data Protection Regulation 2018 and the Data Protection Act 2018 which came into effect after the contract was originally entered into by Ealing Borough Council.

## **9. Human Resources implications and risks:**

9.1 HR implications would be the creation of the fixed term post initially for a 12 month period to enable the submission of the data and 'triage' of cases that come back as a result. These posts can be covered by employees on fixed term contracts or agency workers.

## **10 Equalities implications and risks:**

10.1 The Public Sector Equality Duty (PSED) under section 149 of the Equality Act 2010 requires the Council, when exercising its functions, to have due regard to:

- (i) the need to eliminate discrimination, harassment, victimisation and any other conduct that is prohibited by or under the Equality Act 2010;

- (ii) the need to advance equality of opportunity between persons who share protected characteristics and those who do not, and;
- (iii) foster good relations between those who have protected characteristics and those who do not.

Note: 'Protected characteristics' are: age, sex, race, disability, sexual orientation, marriage and civil partnerships, religion or belief, pregnancy and maternity and gender reassignment.

The Council is committed to all of the above in the provision, procurement and commissioning of its services, and the employment of its workforce. In addition, the Council is also committed to improving the quality of life and wellbeing for all Havering residents in respect of socio-economics and health determinants.

**BACKGROUND PAPERS**

None

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**CABINET**

**Subject Heading:**

**HAINAULT GOLF COURSE-LEASE  
SURRENDER AND RENEWAL**

**Cabinet Member:**

**Councillor Roger Ramsey**

**SLT Lead:**

**Jane West, Chief Operating Officer**

**Report Author and contact details:**

Simeon Nnyombi, Senior Property Adviser  
Tel: 01708 432573

E-mail:simeon.nnyombi@onesource.co.uk

**Policy context:**

The Council's Asset Management Plan

**Financial summary:**

The lease renewal will secure a long term income stream for the Culture and Leisure services department.

**Is this a Key Decision?**

Yes

Expenditure or saving (including anticipated income) of £500,000 or more

**When should this matter be reviewed?**

Not Applicable

**Reviewing OSC:**

Overview & Scrutiny Board

**The subject matter of this report deals with the following Council Objectives**

- Communities making Havering
- Places making Havering
- Opportunities making Havering
- Connections making Havering

- [v]
- [v]
- []
- []

## **SUMMARY**

Hainault Golf Course is jointly owned freehold by the London Borough of Redbridge (LBR), London Borough of Havering (LBH) and Essex County Council (ECC). The London Borough of Redbridge is the majority landowner and leads the management of the relationship with the tenant who occupies under terms of a lease dated 20<sup>th</sup> September 2001 for a 25 year term from 21<sup>st</sup> May 1999.

After the site's original tenant entered administration in January 2010, the lease was assigned to Hainault Golf Club Ltd (HGCL) who have continued to operate the course. They have also made modest capital investments to improve the facilities and increase the levels of use.

The golf market is highly competitive and traditionally operates on relatively narrow margins. Since taking on the lease, Hainault Golf Club Ltd has not traded profitably and its owner has intervened to subsidise the company. This has led the company to approach the Councils to seek to renegotiate the terms of the existing lease which still has five years to run and enter into a new lease pursuant to the renegotiated terms. The primary changes sought are a reduction in the headline rent, an extension of the term, the provision of greater security of tenure, and the dropping of the requirement for a personal guarantee from the owner of Hainault Golf Club Ltd.

This report outlines the background to this matter; analyses the proposal and ultimately seeks authority to accept the surrender of the existing lease and simultaneous grant of a new lease on mutually agreeable terms.

Confidential/exempt information is contained in the exempt Appendix 1 by virtue of the provisions of schedule 12A paragraph 3 to the local government Act 1972 as amended by the Local Government (Access to Information) Act 1985 as it details information relating to the financial or business affairs of any particular person (including the authority holding that information).

## **RECOMMENDATIONS**

That Cabinet:

- (a) **Agree in principle, subject to (c) below**, to accept the surrender of the existing lease of Hainault Golf Course, Romford Road, Hainault, in consideration of a payment by the lessee of a surrender premium together with the payment of any rent arrears outstanding at the date of surrender.



- (b) **Agree in principle**, to grant a new lease of Hainault Golf Course for a term of 25 years to Hainault Golf Club Limited, as outlined in the main Heads of Terms attached to and forming part of Exempt Appendix 1 to this report subject to (c) below.
- (c) **Authorise**, for the purposes of (a), and (b) above and in accordance with section 122(2A) Local Government Act 1972, that notices are placed in a local newspaper circulating in the area for two consecutive weeks expressing an intention to dispose of the land and following the completion of the process, **Authorise** the Director of Asset Management following consultation with the Cabinet member for Finance and Property to consider any objections before the disposal is made.
- (d) **Authorise** the Director Asset Management in consultation with the Director of Legal & Governance, to take all necessary action to complete a surrender and re-grant of a new lease substantially on the terms set out in the main Heads of Terms attached to and forming part of Exempt Appendix 1 to this Report subject to (a), (b) and (c) above.

**REPORT DETAIL**

- 1 Hainault Golf Course (the course) is set in approximately 294 acres of land and comprises two 18-hole golf courses forming the upper and lower courses, a 25-bay floodlit driving range, modern clubhouse and a range of ancillary buildings. The Course is primarily operated as a public pay and play golf course.
- 2 The freehold of the course is jointly owned by the London Borough of Redbridge (LBR), London Borough of Havering (LBH) and Essex County Council (ECC). The London Borough of Redbridge is the majority landowner and is responsible for managing the relationship with the tenant.
- 3 The course was let pursuant to a lease dated 20 September 2001 between LBR, LBH and ECC (as freeholders) and Essex Golf Centre Limited for a term of 25 years from 21<sup>st</sup> May 1999. The security of tenure provisions, under Sections 24-28 of the Landlord & Tenant Act 1954, which include a statutory right to renew a lease when it expires, were excluded from the lease. The lease set an annual rent which was indexed through reference to the RPI inflation rate. In addition, the lease required the payment of a 'turnover rent' equivalent to 2% of the business's annual turnover.
- 4 Income from the course is apportioned between the three Councils as landlord based on land ownership/ number of holes owned by each Council. Redbridge owns 27 holes and receives 75% of the rent, Havering owns 7 holes and receives 19.45% and Essex County Council owns 2 holes and receives 5.55%.

- 5 In January 2010 poor trading conditions forced Essex Golf Centre Limited into administration. The current operator, Hainault Golf Club Limited (HGCL), acquired the lease and business from the administrators on 20th October 2010. HGCL had no history of running a golf club and so, in agreeing the terms of the transfer of the lease, the three Councils (as joint landlords) sought and obtained a substantial rent deposit (equivalent to 18 months of the rent payable in 2010) and a personal guarantee from the owner of HGCL.
- 6 Since taking on the lease in 2010, HGCL has undertaken a range of improvements to the course to improve its offering and has been proactive in reducing course fees and introducing incentives and other measures in an attempt to retain the membership and attract new players. Despite these efforts, the company has failed to trade profitably and its owner has had to personally subsidise it to keep it solvent.
- 7 The golf market is highly competitive and operates on relatively narrow margins. Market conditions have deteriorated in recent years with the increased provision of 'pay and play' facilities. Since acquiring the lease, HGCL has traded at a significant loss coupled with periodic rent arrears which still remain. The controlling shareholder of HGCL, has subsidised the company to date and is a guarantor of its liabilities.
- 8 In 2018, the shareholder became extremely uncomfortable with continuing to support the company at a passing rent they considered to be significantly higher than the market rent. A valuation report instructed by LBR supported the tenant's assertion.
9. On the strength of the valuation advice and the real risk of the tenant defaulting, LBR have renegotiated the surrender and renewal of the lease on more sustainable terms to secure the income stream and future investment in the golf course facilities.
- 10 The primary changes sought are a reduction in the headline rent, an extension of the term, the provision of greater security of tenure, and the dropping of the requirement for a personal guarantee from the owner of Hainault Golf Club Ltd. Details of the terms are set out in exempt appendix 1 attached to this report

## **REASONS AND OPTIONS**

### **Reasons for the decision:**

11. The new lease terms will secure a long term income stream for the Council, unlock investment in the golf course, increase accessibility and secure the long term viability of HGCL.

### **Other options considered:**

12. The Council could choose not to accept the proposed surrender and renewal of the lease. This will present the real risk of tenant default and there is no guarantee that the Council will successfully pursue the tenant to recover rent and enforce all terms under the lease.
13. In the event of default and in the context of the current golf environment, external valuation advice has confirmed that the Councils as Landlord would need to accept a substantial reduction in achievable rent, a rent free period and other capital incentives may need to be offered in order to attract a new golf operator to the course, who is willing to take on and invest in the golf courses, buildings and facilities for the longer term.
14. Given the certainty associated with the quantitative and qualitative benefits of the proposal against the uncertainty and risks associated with a decision to reject it, such a decision cannot be recommended.

## **IMPLICATIONS AND RISKS**

### **Financial implications and risks:**

The finance comments are included in the Exempt part of the report.

### **Legal implications and risks:**

Section 19 of the Local government (Miscellaneous Provisions) Act 1976 A local authority may provide, inside or outside its area, such recreational facilities as it thinks fit. The provision of golf courses are included the power provided by the section.

The council has the power under section 123 of the Local Government Act 1972 to dispose of land in any manner that it wishes, save that it is not permitted to dispose of land, otherwise than by a lease of less than 7 years, at less than the best consideration that can reasonably be obtained, without the consent of the Secretary of State.

The council's property advisers have confirmed in this report that the surrender of the existing lease and the re-grant to the current tenant of a new lease on the current tenant the main Heads of Terms attached to and forming part of Exempt Appendix 1 to this Report satisfies the best consideration requirement. The title information to the land is also to be inspected as part of the process.

The council also has under section 1 of the Localism Act 2011, the power to do anything that individuals may generally do (the power of general competence) and the power under section 111 of the Local Government Act 1972 to do anything which is calculated to facilitate or is conducive of incidental to the discharge of its functions.

Section 122(2A) LGA 1972 require that before disposing of any land consisting of or forming part of open space the Council must advertise the proposed disposal in two consecutive editions of a local newspaper and consider any objections received in response.

**Human Resources implications and risks:**

There are no Human Resources implications or risks arising directly that impact on Havering Council's workforce

**Equalities implications and risks:**

Given that the transaction relates to a lease surrender and simultaneous lease renewal, there are no equalities implications

**BACKGROUND PAPERS**

None

By virtue of paragraph(s) 3 of Part 1 of Schedule 12A  
of the Local Government Act 1972.

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